Microsoft Power Platform

Power Platform Licensing

November 2026

About this presentation

This deck provides an overview of Power Apps, Power Automate, Copilot Studio, Power Pages and Dataverse product licensing. Users should always use the current version of the deck for the most up-to-date information.

For licensing information on Power BI, please refer to Power BI Licensing Deck.
For licensing information related to Dynamics 365, please refer to the Dynamics 365 Licensing Guide.

Disclaimer

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Power Platform: Recommended Offers

Power Platform

Recommended offers



Power Apps

Application Development

Premium
$20 per user / month*



Power Automate

Workflow Automation

Premium
$15 per user / month*

Process
$150 per bot / month*



Power Pages

Web App Development

Capacity packs
Tier 3 (100K+ users):
$50 for 100 Authenticated users / month*
or $25 for 500 Anonymous users / month*

For Microsoft Copilot Studio information refer to the Microsoft Copilot Studio Licensing Guide.
For Power BI licensing information, refer to Power BI Licensing Deck.

*Billed annually

All pricing is (USD) and subject to change, please see Pricing | Microsoft Power Platform for actual pricing.

Power Platform: Product Licensing

Power Apps



Power Apps overview

RECOMMENDED OFFER

Power Apps Premium

- Entitles user to unlimited apps and Power Pages websites
- $20 per user (or $12 per user with 2,000+ new licenses)

Build, modernize, and deploy unlimited applications for teams, departments, and entire organizations

Best for businesses that want one license for users, regardless of the number of apps they need to run or websites they access

Power Apps per app pay-as-you-go meter

- Entitles user to 1 app
- $10 per active user per app/month

Best for businesses that want to pay-as-you-go for only the users who access a Power App one or more times in a month

Power Apps and Power Automate for Dynamics 365 and Microsoft 365/Office 365 allow users to customize and extend Dynamics 365 and Microsoft/Office applications.

Subscription pricing is (USD), billed annually and subject to change, please see Pricing | Microsoft Power Platform for actual

Summary of Power Apps

Capabilities	Entitlements	Power Apps Premium subscription RECOMMENDED OFFER Power Apps Premium $20 per user/month (or $12 per user/month with 2K+ new Premium licenses)	Power Apps per app pay-as-you-go Power Apps per app meter[1] $10 per active user/app/month	Power Apps use rights included with: Select Dynamics licenses[2,3]	Power Apps Basic Use rights with select Microsoft 365/ Office 365 licenses
Power Apps	Run custom apps	Unlimited apps[4]	1 app	Within same environment as licensed Dynamics 365 app(s)	Unlimited
	Run custom Power Pages websites	Unlimited websites			
	Run workflows within the custom app[5]	●[3]	●[3]	●	●
AI in apps	Microsoft Copilot	●[6]			
	App skills	●[7]			
Standard, Premium and custom connectors	Standard tier connectors	●	●	●	●
	Premium tier and custom connectors	●	●	●	
	On premises and cloud services data transfer	●	●	●	
Dataverse	Full Dataverse access	●	●	●	Dataverse for Teams only
	Create and access custom tables[8,9]	●	●	Professional limited to 15 per app	
	Dataverse Database capacity (Accrued)	250 MB[10]			
	Dataverse File capacity (Accrued)	2 GB[10]			
Managed Environments	Administration and governance at scale	●[11]	●[11]	●[3,11]	

[1] Environments that are configured to use Power Platform pay-as-you-go, receive a one-time entitlement of 1 GB of Dataverse Database capacity and 1 GB of Dataverse File capacity per environment. Additional Dataverse Database, Dataverse File and Dataverse Log capacity can be purchased in increments of 1 GB.
[2] Dynamics 365 Professional does not have use rights for Power Apps or Power Pages.
[3] Within app context
[4] Use of hosting, runtime and management of apps deployed to the Copilot Managed Runtime host is included with Power Apps Premium User Subscription Licenses (USLs), subject to existing Power Apps Premium request limits. Usage exceeding these request limits is measured through API calls and billed at the rate of 0.1 Copilot Credits per API call. AI-powered runtime, such as agents and Work IQ APIs consume Copilot Credits separately through usage-based billing. For estimated consumption costs, refer to the Copilot Credits Guide. For additional licensing information, refer to the Microsoft Copilot Studio Licensing Guide and Request limits and allocations.
[5] Power Automate use rights included with Power Apps don't include RPA functionality, which requires a separate purchase of Power Automate Premium.
[6] Microsoft Copilot provides in-app AI assistance and enables users to interact with Microsoft Copilot declarative agents, custom engine agents, and Copilot Studio agents within Power Apps. In-app AI assistance and the use of Microsoft Copilot agents require both a Power Apps Premium User SL and a Microsoft Copilot User SL. Copilot Studio agents can be customized by adding additional agent capabilities; use of these additional capabilities consumes Copilot Credits.
[7] App skills include Form filling, Summaries, Data exploration, and Visualization. These capabilities require the Power Apps Premium User SL. Usage may be subject to service limits or throttling. Microsoft reserves the right to update the limits at any time without notice.
[8] For Power Apps use rights with restricted tables and exceptions for case tables, see Restricted tables requiring D365 licenses.
[9] For exceptions to Dynamics 365 Field Service use rights for Power Apps users, refer to the Dynamics 365 Licensing Guide.
[10] Dataverse Database and File capacity entitlements accrue at the tenant level. Additional Database, File and Log subscription capacity can be purchased in increments of 1 GB via the Dataverse capacity add-ons.
[11] Please see Managed Environments for licensing details.

Subscription pricing is (USD), billed annually and subject to change, please see Pricing | Microsoft Power Platform for actual pricing.

Power Automate



Power Automate overview

RECOMMENDED OFFER **Power Automate Premium**	RECOMMENDED OFFER **Power Automate Process**	**Power Automate Hosted Process**	**Process Mining (PM)**	**Power Automate per flow**	**Power Automate per user**	**Power Automate unattended RPA add-on**
$15 per user/month[1]	$150 per bot/month[2]	$215 per bot/month[2]	$5,000 per 100 GB of PM data stored /month[3]	$100 per flow/month[2] (Minimum initial purchase of 5 licenses)	$15 per user /month[1]	$150 per bot/month[2]
Enables licensed users to automate modern applications via API-based digital process automation (cloud flows) and legacy applications via UI-based attended robotic process automation, (attended RPA)	Licenses an autonomous bot that runs unattended robotic process automation, or a core business process (e.g., invoice processing or HR onboarding) that can be accessed org-wide without licensing individual users	Superset of Power Automate Process, providing the same functionality but with the addition of a Microsoft hosted machine that enables RPA with zero infrastructure	Capacity based license that enables rapid ROI for customers by identifying critical optimization opportunities and improving existing processes. Add-on to Power Automate Premium	Best for businesses that want to implement flows with reserved capacity for unlimited users across an organization	Best for businesses that want to license individual users to create unlimited cloud flows	Add-on to Power Automate Premium or Power Automate per flow that enables a bot to run autonomously on a local remote desktop or virtualized environment.

[1] Per tenant/month, one license allows user or capacity to use in any environment in the tenant.
[2] Per environment/month, one license allows the bot or process to be used in a single environment. An additional license is required if the same bot or process is deployed in a different environment.
[3] Per 100 GB of PM data stored per tenant/month, capacity-based license/tenant.
[4] Flow runs per pay-as-you-go environment/month.

All pricing is (USD) and subject to change, please see Pricing | Microsoft Power Platform for actual pricing.

Summary of Power Automate

		Power Automate subscriptions							Power Automate use rights included with:				Power Automate Basic
		RECOMMENDED OFFER **Power Automate Premium**[1] $15 per user/month	RECOMMENDED OFFER **Power Automate Process**[2] $150 per bot/month	**Power Automate Hosted Process**[2] $215 per bot/month	**Power Automate Process Mining**[3] $5,000 per 100 GB of PM data stored/mo.[4]	**Power Automate per user** $15 per user/month[1]	**Power Automate per flow** $100 per flow/mo.[2] (Minimum purchase 5 licenses)	**Unattended RPA add-on**[5] $150 per bot/month[2]	Copilot Studio	Power Apps	Select Dynamics 365 licenses	Windows	Use rights with select M365/O365 licenses
Capabilities	**Entitlements**												
Power Automate[6]	Cloud flows (DPA) Automated, instant, scheduled flows	●	●	●		●	●	●	●[7,8]	●[7]	●[7]		●
	Business process flows	●	●	●		●	●	●		●[7]	●[7]		
	Attended desktop flows	●										●[9]	
	Unattended desktop flows (RPA)		●	●				●					
	Microsoft hosted machine			●									
Process Mining	Task Mining	●			●								
	Cloud flows process mining integration	●			●								
	Visualize and analyze processes	●[10,11]			●	●							
Standard, Premium and custom connectors	Standard tier connectors	●	●	●		●	●		●[7,8]	●[7]	●[7]		●
	Premium tier and custom connectors	●[12]	●[12]	●		●	●[12]		●[7,8]	●[7]	●[7]		
	On prem & cloud services data transfer	●	●	●		●	●		●[7,8]	●[7]	●[7]		
Dataverse	Dataverse use rights	●	●	●		●	●		●[7,8]	●[7]	●[7]		Within Teams only
	Database capacity (Accrued)	250 MB[13]	50 MB[13]	50 MB[13]	2 GB[13]	250 MB[13]	50 MB[13]						
	File capacity (Accrued)	2 GB[13]	200 MB[13]	200 MB[13]	1 TB[13]	2 GB[13]	200 MB[13]						
Managed Environments	Administration and governance at scale	●[14]	●[14]	●[14]		●[14]	●[14]			●	●[7,15]		

1. Per tenant/month, one license allows user or capacity to use in any environment in the tenant.
2. Per environment/month, one license allows the bot or process to be used in a single environment. An additional license is required if the same bot or process is deployed in a different environment.
3. Process Mining qualifying prerequisite: Power Automate Premium. Multiple add-ons can be applied against a single qualifying prerequisite license.
4. Per 100 GB of PM data stored per tenant/month, capacity-based license/tenant.
5. Qualifying prerequisites for the Unattended RPA add-on: Power Automate Premium and Power Automate per flow. Multiple add-ons can be applied against a single qualifying prerequisite license.
6. See technical documentation for definitions of each flow type.
7. Within app context. For both triggers and actions, flows within an embedding app, can connect to any data source within the use rights of the embedding application and directly with the embedding application
8. Cloud flow usage of up to 250,000 Power Platform Requests per day at the tenant level is included as part of the Copilot Studio Copilot Credits pack subscription. Cloud flows do not consume Copilot Studio message capacity.
9. Via Power Automate desktop only, a free application not intended for business-critical functions, with no SLA or Microsoft support, cloud flows, standard/premium connectors, orchestration (scheduled or automatic triggers for desktop flows, attended or unattended, combine cloud flows + desktop flows in a single automation), sharing desktop flows, developing in a different environment than the default, Automation Lifecycle Management (ALM), monitoring, execution logs are not included.
10. The Power Automate Premium license includes the Process Mining desktop app with advanced analytics and optional Power BI customization with a separate purchase of Power BI. Process Advisor that comes with Power Automate Premium licenses includes out of the box process mining capabilities (pre-built templates) with very limited customization.
11. 50 MB of Process Mining data storage per user license, cap on accrued capacity: 100 GB per tenant.
12. Desktop flow connector is included. (This desktop flow connector is not included in Windows licenses.)
13. Dataverse Database and File subscription capacity is pooled at the tenant level. Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity can be purchased in increments of 1GB.
14. Please see Managed Environments for licensing details.

All pricing is (USD), billed annually and subject to change, please see Pricing | Microsoft Power Platform for actual pricing.

Power Pages

Power Pages overview

RECOMMENDED OFFER

Power Pages Authenticated users

This subscription license can be purchased for the anticipated number of unique, authenticated users accessing a website in a month.

Sold in capacity packs with tiered pricing: (100 users per capacity pack)

Capacity Packs	Minimum Purchase	Number of users	Price/ month
Tier 1	1 capacity pack	100+ users	$200
Tier 2	100 capacity packs	10,000+ users	$75
Tier 3	1,000 capacity packs	100,000+ users	$50

Best for businesses that want to allow users to access low-code business websites securely with authenticated access and have predictable licensing

RECOMMENDED OFFER

Power Pages Anonymous users

This subscription license can be purchased for the anticipated number of anonymous users accessing a website in a month.

Sold in capacity packs with tiered pricing: (500 users per capacity pack)

Capacity Packs	Minimum Purchase	Number of users	Price/ month
Tier 1	1 capacity pack	500+ users	$75
Tier 2	20 capacity packs	10,000+ users	$37.50
Tier 3	200 capacity packs	100,000+ users	$25

Best for businesses that want to allow viewers to access low-code business websites anonymously and have predictable licensing

Power Pages Authenticated users pay-as-you-go meter

This pay-as-you-go meter measures the number of unique authenticated users accessing a website in a month.

$4 per user

Best for businesses that want to use an Azure subscription to pay for the number of unique users who authenticated on a website

Power Pages Anonymous users pay-as-you-go meter

This pay-as-you-go meter measures the number of anonymous users accessing a website in a month.

$0.30 per user

Best for businesses that want to use an Azure subscription to pay for the number of anonymous users who browsed a website

All subscription pricing is (USD), billed annually and subject to change, please see Pricing | Microsoft Power Platform for actual pricing.

Summary of Power Pages

		Power Pages subscriptions		Power Pages pay-as-you-go		Power Pages use rights included with:		
		RECOMMENDED OFFER **Power Pages Authenticated users** Tier 3 (100k+ users) $50/pack*	RECOMMENDED OFFER **Power Pages Anonymous users** Tier 3 (100k+ users) $25/pack*	**Power Pages Authenticated users pay-as-you-go meter**[1]	**Power Pages Anonymous users pay-as-you-go meter**[1]	**Power Apps per app**	**Power Apps Premium**	**Select Dynamics 365 licenses**
Capabilities	**Entitlements**							
Power Pages	Create, access, host and administer websites	●	●	●	●	1 app **or** 1 website	●	Within same environ. as licensed D365 app
	Secure access authentication	●						
Standard, Premium and custom connectors	Standard tier connectors	●	●	●	●	●	●	●
	Premium tier and custom connectors	●	●	●	●	●	●	●
Dataverse	Full Dataverse access	●	●	●	●	●	●	●
	Create and access custom tables and complex tables[2]	●	●	●	●	●	●	●
	Dataverse Database capacity (Accrued)	2 GB[3]	500 MB[3]			50 MB[4]	250 MB[4]	
	Dataverse File capacity (Accrued)	16 GB[3]	4 GB[3]			400 MB[4]	2 GB[4]	
	Dataverse Log capacity (Accrued)	1 GB[3]	250 MB[3]					
Managed Environments	Admin and governance at scale	●[5]	●[5]	●[5]	●[5]	●	●	●[5]

[1] Environments that are configured to use Power Platform pay-as-you-go, receive a one-time entitlement of 1 GB of Dataverse Database capacity and 1 GB of Dataverse File capacity per environment. Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity can be purchased in increments of 1 GB.

[2] For Power Pages use rights with restricted tables and exceptions for case tables, see Restricted tables requiring Dynamics 365 licenses.

[3] Per capacity pack

[4] Per license capacity

[5] Please see Managed Environments for licensing details.

*Billed annually

Dataverse



Dataverse subscription capacity

Power Platform standalone licenses include Dataverse capacities.

- **Default capacity:** A tenant's one-time Dataverse default capacity entitlement is equal to the Dataverse default capacity entitlement for first Power Apps, Power Automate, Microsoft Copilot Studio or Power Pages subscription license purchased. Additional subscriptions do not add to the tenant's default capacity.

- **Accrued capacity:** Accrued capacity is added to the tenant for every Power Apps, Power Automate and Power Pages standalone subscription license purchased. This accrued capacity is pooled across the tenant and shared amongst relevant application workloads.

- **Dataverse capacity add-ons:** Additional capacity can be added via the Dataverse subscription capacity add-ons. These add-ons apply across the tenant and are not tied to a specific user.

Dataverse capacity add-ons

Overview

Dataverse is a SaaS data platform for all Power Platform products and Dynamics 365 applications, supporting both low-code and pro-code development.

It is a fully managed low-code cloud data platform to easily structure data, events, logic, and insights to enable interconnected applications and processes in a secure and compliant manner.

Dataverse capacity add-ons types and purposes

Capacity type	Purposes	Capacity add-ons (subscriptions)	Minimum Quantity
Dataverse Database capacity add-on	Stores table definitions, data, and generates analytics and insights. Each unit increases available tenant-wide shared capacity by 1 GB.	1 GB per month / $40	1 unit
Dataverse Database capacity Tier 2 add-on	Stores table definitions, data, and generates analytics and insights. Each unit increases available tenant-wide shared capacity by 1 GB.	1 GB per month / $30	1,000 units
Dataverse File capacity add-on	Stores attachments to notes or emails in Dynamics Sales, Customer Service, and Field Service applications and Power Apps. These include documents, image files, videos, PDF files and other crucial files needed in an organization. Each unit increases available tenant-wide shared capacity by 1 GB.	1 GB per month / $2	1 unit
Dataverse Log capacity add-on	Records table and column data changes over time for sure in analysis and reporting purposes. Log capacity is designed to help organizations meet their auditing, compliance, and governance policies. Each unit increases available tenant-wide shared capacity by 1 GB.	1 GB per month $10	1 unit

All pricing is (USD), billed annually and subject to change, please see Pricing | Microsoft Power Platform for actual pricing.

Dataverse capacity meters

Dataverse Default capacity for Power Platform pay-as-you-go environments

Environments configured to use Power Platform pay-as-you-go meters, receive a one-time entitlement of 1 GB of Dataverse Database and 1 GB of Dataverse File capacity per environment. These entitlements do not change based on the number of users using apps or custom websites in an environment. These pay-as-you-go environments do not consume tenant-wide Dataverse capacity.

Pay-as-you-go environments	Included per pay-as-you-go environment
Dataverse Database capacity	1 GB
Dataverse File capacity	1 GB
Dataverse Log capacity	N/A

Dataverse capacity meters

With a pay-as-you-go enabled environment, Dataverse capacity meters can be used to pay-as-you-go for Dataverse usage as alternatives to the existing subscription capacity add-ons for overages. Dataverse pay-as-you-go capacity is billed based on the amount of capacity used in the environment, beyond the 1 GB Dataverse Database capacity and 1 GB Dataverse File capacity entitlements per environment.

Dataverse Capacity/environment	Additional Increment
Dataverse Database capacity	1 GB / $48 per month
Dataverse File capacity	1 GB / $2.40 per month
Dataverse Log capacity	1 GB / $12 per month

Power Apps and Dataverse capacity

Power Apps Premium	Default Entitlement per tenant	Accrued Entitlement per user
Dataverse Database capacity	20 GB	250 MB
Dataverse File capacity	20 GB	2 GB
Dataverse Log capacity	2 GB	N/A

Pay-as-you-go environments[1]	Default Entitlement per pay-as-you-go environment	Accrued Entitlement per app
Dataverse Database capacity meter	1 GB	N/A
Dataverse File capacity meter	1 GB	N/A
Dataverse Log capacity meter	N/A	N/A

[1] When an environment becomes enabled for pay-as-you-go and is linked to an Azure subscription, Dataverse capacity meters let you pay-as-you-go for your Dataverse storage usage.
Dataverse meter definitions: Amount of capacity used in the environment beyond any entitled amounts (1 GB database capacity and 1 GB of file capacity per environment. No capacity is allocated for Dataverse Logs).
Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity is available in increments of 1 GB via the Dataverse capacity add-ons.

Power Automate and Dataverse capacity

Power Automate Premium	Default entitlement per tenant	Accrued entitlement per user
Dataverse Database capacity	20 GB	250 MB
Dataverse File capacity	20 GB	2 GB
Dataverse Log capacity	2 GB	N/A

Power Automate Process	Default entitlement per tenant	Accrued entitlement per bot
Dataverse Database capacity	20 GB	50 MB
Dataverse File capacity	2 GB	200 MB
Dataverse Log capacity	200 MB	N/A

Power Automate Hosted Process	Default entitlement per tenant	Accrued entitlement per bot
Dataverse Database capacity	5 GB	50 MB
Dataverse File capacity	2 GB	200 MB
Dataverse Log capacity	200 MB	N/A

Power Automate Process Mining add-on	Default entitlement per tenant	Accrued entitlement per user
Dataverse Database capacity	N/A	2 GB
Dataverse File capacity	N/A	1 TB
Dataverse Log capacity	N/A	N/A

Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity is available in increments of 1 GB via the Dataverse capacity add-ons.

Power Pages and Dataverse capacity

Power Pages Authenticated users - capacity pack	Default entitlement per tenant	Accrued entitlement per capacity pack
Dataverse Database capacity	15 GB	2 GB
Dataverse File capacity	N/A	16 GB
Dataverse Log capacity	2 GB	1 GB

Power Pages Anonymous users - capacity pack	Default entitlement per tenant	Accrued entitlement per capacity pack
Dataverse Database capacity	15 GB	500 MB
Dataverse File capacity	N/A	4 GB
Dataverse Log capacity	2 GB	250 MB

Pay-as-you-go environments[1]	Default entitlement per pay-as-you-go environment	Accrued entitlement per user
Dataverse Database capacity	1 GB	N/A
Dataverse File capacity	1 GB	N/A
Dataverse Log capacity	N/A	N/A

[1] When an environment becomes enabled for pay-as-you-go and is linked to an Azure subscription, Dataverse capacity meters let you pay-as-you-go for your Dataverse storage usage.
Dataverse meter definitions: Amount of capacity used in the environment beyond any entitled amounts (1GB Dataverse Database capacity and 1GB of Dataverse File capacity per environment. No capacity is allocated for Dataverse Logs.)
Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity is available in increments of 1 GB via the Dataverse capacity add-ons.

Managed Environments

Power Platform
Managed Environments

Managed Environments

Managed Environments are a suite of premium capabilities that provide additional governance and management features for Power Platform environments. Once an environment is managed, it unlocks additional features across Power Platform.

Managed Environments are included with the following licenses and pay-as-you-go meters:

- Power Apps Premium
- Power Automate: Premium, Process, Hosted Process, Per User and Per Flow licenses
- Power Pages licenses
- Microsoft Copilot Studio tenant license
- Dynamics 365: Premium, Enterprise, Team Members, Customer Insights, and Contact Center licenses
- Power Apps per app and Power Pages pay-as-you-go meters and the Microsoft Copilot Studio pay-as-you-go Copilot Credits meter
- Microsoft Copilot for features related to Copilot Studio

When Managed Environments is activated in an environment, all active usage requires one of these standalone licenses or pay-as-you-go meters. Use rights included with other licenses, such as Power Platform use rights included with Dynamics 365 or Microsoft 365 licenses, do not satisfy this requirement.

Note: The Power Apps per app and Power Pages pay-as-you-go meters satisfy this requirement for their respective workloads only. Power Automate flow usage requires standalone Power Automate licenses.

See Licensing requirements for Managed Environments for more information.

Support Add-ons

This chapter provides a brief look at the additional support add-on options.
For full feature descriptions, see **Power Platform Licensing Guide**.

Benefits of Support Add-ons

The benefits included in the **Subscription Support Plan** are applicable for customers who license Power Platform solutions via MOSP, EA, MPSA, EAS, and EES.

Learn more about Power Apps, Power Automate, Microsoft Copilot Studio, Power Pages and Dynamics 365 support **options**:

- **Professional Direct support for Power Platform and Dynamics 365**
- **Unified Support** (for Enterprise solutions)

SKU Name	Description	Price/month	Licensed
Professional Direct Support for Dynamics 365 and Power Platform	ProDirect Support Subs Per User for D365 and Power Platform	$9	User*

***** Customer must acquire enough Professional Direct Support licenses to cover each Power Platform and Dynamics 365 license on its agreement, up to a maximum of 250 licenses.

All pricing is (USD) , billed annually and subject to change.

What's New?

In this chapter we discuss changes to product licensing.

Power Platform Licensing Updates

Product	New offer or change summary	Slide(s)	Date

Power Platform: Licensing Resources

This chapter provides Power Platform taxonomy and licensing resources information.
For more information refer to the **Power Platform Licensing Guide**.

Power Platform Licensing Resources

	Awareness	Learning	Support
Resources	**Power Platform Pricing & Licensing Pages** Power Apps | Pricing and Licensing Power Automate | Pricing and Licensing Microsoft Copilot Studio| Pricing and Licensing Power Pages | Pricing and Licensing	**Other Recommended Licensing Resources** • Power Platform Licensing Guide • Copilot Studio Licensing Guide • Copilot Credits Guide • Power Platform Licensing FAQ • Power Platform Licensing Resources Hub • Microsoft Product Terms – Power Platform • Microsoft Multiplexing Brief	**Self-Help Support** Power Platform admin center (PPAC) Help + Support **Technical Support** • Overview • Professional Direct support • Unified Support (for Enterprise solutions)

Power Platform Capability Taxonomy

Agents understand intent and determine next steps, workflows execute business logic and actions, Dataverse and connectors provide secure, governed enterprise data and integration.

1. Dataverse and Connectors

- **Microsoft Dataverse**
  Store and manage enterprise data with built-in security and governance
- **Enterprise data platform for agents and workflows**
  Provide business data and context to ground agents and workflows
- **Standard, premium, and custom connectors**
  Enable workflows and agents to integrate with Microsoft and third-party applications and services

2. Workflows

- **Power Automate workflows**
  Define event driven and user-initiated workflows to implement business logic
- **Business process orchestration**
  Coordinate actions, approvals and interactions across systems
- **DPA and RPA execution models**
  Automate actions using connectors, APIs, and RPA

3. Copilot Studio - Agentic Services

- **Agents**
  AI-powered agents built in Copilot Studio that interact with users and act on their behalf
- **Conversational, goal-oriented experiences**
  Natural language, multi-turn conversations that help users achieve specific goals
- **AI reasoning that invokes workflows and tools**
  Understand intent and context to determine next steps, and invoke workflows, connectors, and tools to complete tasks

Microsoft Power Platform

Thank you

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