Microsoft Power Platform

Power Platform Licensing Guide

October 2026

Table of Contents

How to buy 4
Product licensing 4
Recommended offers 6
- Power Apps 6
- Power Automate 9
- Power Pages 16
- Dataverse 20

Additional Resources 24
- Business Application tools, including Model Context Protocol (MCP) 24
- Data Loss Prevention 24
- Managed Environments 24
- Multiplexing 25
- Licensing Requirements for External Users 25
- Trials and Implementation 25
- Development and Testing 26
- Pricing 26

Appendix A: Terminology 27
Appendix B: Dynamics 365, Microsoft/Office 365, and Windows licenses that include Power Platform capabilities 29
Appendix C: Change Log 30

Using This Guide

Use this guide to improve your understanding of how to license Microsoft Power Apps, Power Automate, Power Pages, and Power Platform add-ons.

To facilitate understanding of licensing requirements this guide is structured as follows:

1) How to buy
2) Product licensing
3) Additional resources
4) Change log

This guide does not supersede or replace any of the legal documentation covering use rights.

For help determining the right technology solution for any given organization, including the license requirements for a specific product or scenario, consult with your Microsoft account team or your Microsoft Certified Partner.

All pricing is USD ERP and subject to change. All subscription pricing is listed per month, billed annually. Please see Pricing | Microsoft Power Platform for actual pricing.

For help determining the right technology solution for any given organization, including the license requirements for a specific product or scenario, consult with your Microsoft account team or a Microsoft Certified Partner. For more information on Power Platform product and program licensing visit the Microsoft Central Licensing Hub.

What's new in this licensing guide

See the Change log Appendix C, for minor changes effective October 2026.

Microsoft reserves the right to review or update this document at any time without notice. Users should take care to always use the latest version of the licensing guide for the most up-to-date information. The latest version of this guide can be found here.

How to buy

There are three ways to buy Power Platform products and services.

- **Microsoft Partners**
  For customers in need of a fully-managed and tailored Power Platform solution, connect with a partner.
- **Microsoft Sales**
  For customers who want to learn more about Power Platform, discuss use cases or get pricing information, reach out to Microsoft Sales or call Microsoft Sales at (800) 642-7676.
- **Microsoft Online**
  Power Platform subscriptions are available here.
  Power Platform pay-as-you-go meters can be set up here.

This table outlines three primary purchasing channels, all offering flexible subscription lengths and support models.

Overview of purchasing options

	Microsoft Partners	Microsoft Sales	Microsoft Online
Subscription length	Monthly / Annual / Multi-Year	Monthly / Annual / Multi-Year	Monthly /Annual / Multi-Year
Customer support	Industry specific	Account specific	Product specific
Eligibility	All customers	Managed accounts	All customers
Implementation	Customized support	Upon request	Independently managed
Scale	Department / Enterprise-wide	Enterprise-wide	Department / Enterprise-wide

Learn more about how to buy from Microsoft.

Product licensing

Power Platform licenses allow users to create and run apps, bots, flows, and custom websites across Power Apps, Power Automate and Power Pages. Any user or device that inputs data into queries, views data from or otherwise accesses these services directly or indirectly must be properly licensed. Power Apps, Power Automate, Power Pages and related products can be purchased through subscription licenses, subscription add-on licenses, and pay-as-you-go meters.

Power Platform subscription licenses

- Power Apps
  - Power Apps Premium
- Power Automate
  - Power Automate Premium
  - Power Automate Process
  - Power Automate Hosted Process
  - Power Automate Process Mining
  - Power Automate per user
  - Power Automate per flow
- Power Pages
  - Power Pages Authenticated users
  - Power Pages Anonymous users

Power Platform subscription add-on licenses

- Power Automate unattended RPA add-on
- Dataverse Database capacity add-on
- Dataverse File capacity add-on
- Dataverse Log capacity add-on
- Power Platform Requests add-on

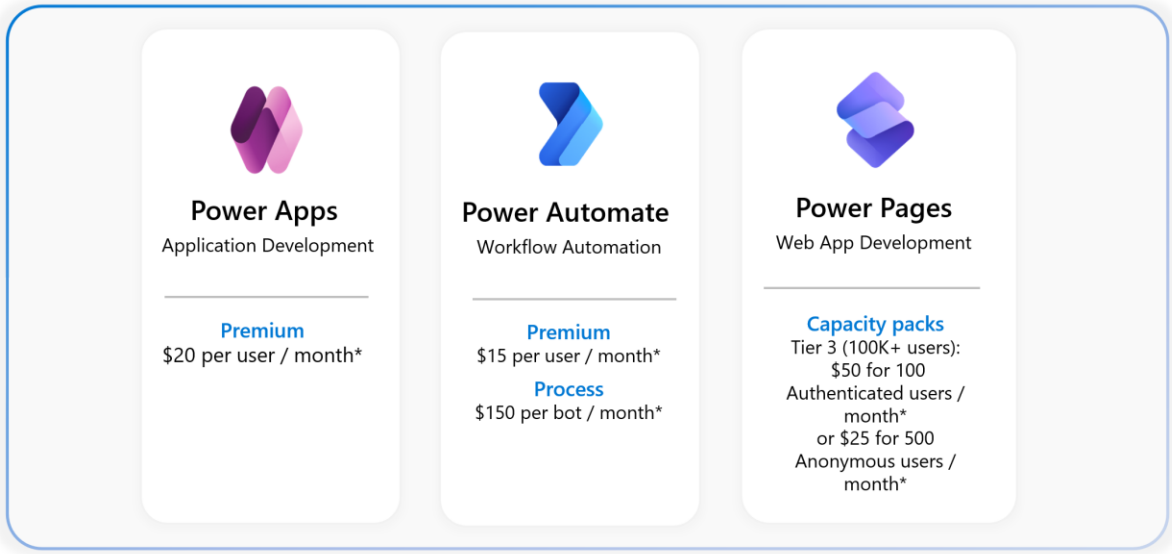
Power Platform pay-as-you-go meters

- Power Apps per app meter
- Power Pages Authenticated users meter
- Power Pages Anonymous users meter
- Dataverse Database capacity meter
- Dataverse File capacity meter
- Dataverse Log capacity meter

Limited Power Platform use rights are included with select Dynamics 365, Microsoft/Office 365 and Windows licenses. Please refer to the summary of Power Apps, Power Automate and Power Pages tables for details and Appendix B for the lists of select licenses that include Power Platform capabilities.

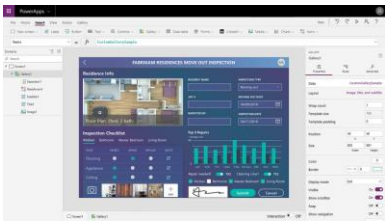
Power Platform

Recommended offers



For Power BI and Fabric licensing information, refer to the Power BI Licensing Deck.
*Billed annually

Power Apps



Service Overview

Power Apps is a low code/no code application platform that allows enterprises to build, modernize, and deploy unlimited applications for teams, departments, or entire organizations and customize existing Dynamics 365 and Microsoft/Office 365 applications. For more details, please visit https://powerapps.microsoft.com/.

Licensing overview

General purpose, fully featured Power Apps capabilities are licensed via the Power Apps Premium subscription on a per user basis and via Power Apps per app pay-as-you-go, enabling licensed users to create, customize, share, and run business applications.

Additionally, limited Power Apps capabilities are included within select Dynamics 365 and Microsoft/Office 365 licenses. For more information, please see the sections titled *Power Apps use rights included with Dynamics 365 licenses* and *Power Apps Basic* later in this document.

Power Apps Premium

Power Apps Premium is best for businesses that want one license for users, regardless of the number of apps they need to run. This offer enables licensed users to run **unlimited custom applications and access unlimited Power Pages websites.**

Use of hosting, runtime and management of apps deployed to the Copilot Managed Runtime host is included with Power Apps Premium User Subscription Licenses (USLs), subject to existing Power Apps Premium request limits. Usage exceeding these request limits is measured through API calls and billed at the rate of 0.1 Copilot Credits per API call. AI-powered runtime, such as agents and Work IQ APIs consume Copilot Credits separately through usage-based billing. For estimated consumption costs, refer to the Copilot Credits Guide. For additional licensing information, refer to the Microsoft Copilot Studio Licensing Guide and Request limits and allocations.

Power Apps Premium per user offer summary

SKU Name	Power Apps Premium
License type	Per user

Power Apps per app pay-as-you-go meter

The Power Apps per app meter enables individual users to run one custom application. This option is **best for businesses that want to pay-as-you-go** for only the users who access a Power App one more times in a month.

Power apps per app pay-as-you-go offer summary

SKU Name	Power Apps Per App Active User-1
Meter name	Power Apps per app meter

Power Apps per app pay-as-you-go meter definition: A measure of the number of unique, active users who open a single pay-as-you-go enabled app in an environment one or more times in a month.

Power Apps use rights included with Dynamics 365 licenses

Limited Power Apps use rights are included within the same environment(s) as the licensed Dynamics 365 application(s) to allow users to customize and extend Dynamics 365 applications. Use of Power Apps capabilities included with Dynamics 365 licenses must be only within the context of and in the same environment as the licensed Dynamics 365 application. Use rights vary by Dynamics 365 license type.

Power Apps Basic

Power Apps Basic (limited Power apps use rights included with select Microsoft 365 and Office 365 licenses) allows users to customize and extend Microsoft 365 and Office 365 for productivity scenarios, and to deliver a comprehensive low-code extensibility platform for Microsoft Teams only. For a complete list of Microsoft 365 and Office 365 and licenses that include Power Apps and Dataverse for Teams use rights, please refer to Appendix B.

Power Apps Licensing Overview

Capabilities	Entitlements	Power Apps subscriptions RECOMMENDED MOTION **Power Apps Premium** $20 per user/month* (or $12 per user/month with 2,000+ new per user licenses)*	Power Apps per app pay-as-you-go **Power Apps per app pay-as-you-go meter**[1] $10 per active user/app/month	Power Apps use rights included with: **Select Dynamics 365 licenses**[2,3]	Power Apps Basic **Use rights with select Microsoft 365 and Office 365 licenses**
Power Apps	Run custom apps	Unlimited apps[4]	1 app	Within same environment as licensed Dynamics 365 application(s)	Unlimited
	Run custom websites	Unlimited websites			
	Run workflows within the custom app[5]	●[3]	●[3]	●[3]	●
AI in apps	Microsoft Copilot	●[6]			
	App skills	●[7]			
Standard, Premium and custom connectors	Standard tier connectors	●	●	●	●
	Premium tier and custom connectors	●	●	●	
	On premises and cloud services data transfer	●	●	●	
Dataverse	Full Dataverse access	●	●	●	Dataverse for Teams only
	Create and access custom tables[8, 9]	●	●	Pro limited to 15 per app	
	Dataverse Database capacity (Accrued)	250 MB[10]			
	Dataverse File capacity (Accrued)	2 GB[10]			
Managed Environments	Administration and governance at scale	●[11]	●[10, 11]	●[3, 11]	

1. Environments that are configured to use Power Platform pay-as-you-go, receive a one-time entitlement of 1 GB of Dataverse Database capacity and 1 GB of Dataverse File capacity per environment. Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity can be purchased in increments of 1 GB.
2. Dynamics 365 Pro does not have use rights for Power Apps or Power Pages.
3. Within app context.
4. Use of hosting, runtime and management of apps deployed to the Copilot Managed Runtime host is included with Power Apps Premium User Subscription Licenses (USLs), subject to existing Power Apps Premium request limits. Usage exceeding these request limits is measured through API calls and billed at the rate of 0.1 Copilot Credits per API call. AI-powered runtime, such as agents and Work IQ APIs consume Copilot Credits separately through usage-based billing. For estimated consumption costs, refer to the Copilot Credits Guide. For additional licensing information, refer to the Microsoft Copilot Studio Licensing Guide and Request limits and allocations.
5. Power Automate use rights included with Power Apps don't include RPA functionality, which requires a purchase of Power Automate Premium.
6. Microsoft Copilot provides in-app AI assistance and enables users to interact with Microsoft Copilot declarative agents, custom engine agents, and Copilot Studio agents within Power Apps. In-app AI assistance and the use of Microsoft Copilot agents require both a Power Apps Premium USL and a Microsoft Copilot USL. Copilot Studio agents can be customized by adding additional agent capabilities; use of these additional capabilities consumes Copilot Credits.
7. App skills include Form filling, Summaries, Data exploration, and Visualization. These capabilities require the Power Apps Premium USL. Usage may be subject to service limits or throttling. Microsoft reserves the right to update the limits at any time without notice.
8. For Power Apps use rights with restricted tables and exceptions for case tables, see Restricted tables requiring Dynamics 365 licenses
9. For exceptions to Dynamics 365 Field Service use rights for Power Apps users, refer to the Dynamics 365 Licensing Guide.
10. Dataverse Database and Dataverse File capacity entitlements accrue at the tenant level. Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity can be purchased in increments of 1 GB via the Dataverse capacity add-ons.
11. Please see Managed Environments for licensing details.

*Billed annually

Power Automate

Service Overview

Power Automate allows enterprises to implement automated workflows and business processes and achieve operational efficiencies. For more details, please visit https://powerautomate.microsoft.com/.

Licensing overview

General purpose Power Automate capabilities are licensed via Power Automate subscription licenses. Additionally, limited Power Automate capabilities are also included within Power Apps, Dynamics 365, Microsoft/Office 365, and Windows licenses. For more information, please see the sections titled *Power Automate use rights included with Power Apps/Dynamics 365/Microsoft/Office 365 and Windows licenses* later in this document.

A high-level overview of the licensing structure is provided below.

Power Automate	Premium	Process	Hosted Process	Process Mining	Per user	Per flow	Unattended RPA add-on
Licensing scheme	Per user/month[1]	Per bot/month[2]	Per bot/month[2]	100 GB of PM data capacity/month[3]	Per user/month[1]	Per flow/month[2,4]	Per bot/month[2]
Description	Enables licensed users to automate modern applications via API-based Digital Process Automation (cloud flows) and legacy applications via UI-based Robotic Process Automation (desktop flows) in attended mode	Licenses an autonomous bot that runs unattended Robotic Process Automation, or a core business process (e.g., invoice processing or HR onboarding) that can be accessed org-wide without licensing individual users	Superset of Power Automate Process, providing the same functionality but with the addition of a Microsoft hosted machine capacity that enables Robotic Process Automation with zero infrastructure	Capacity based license that enables rapid ROI for customers by identifying critical optimization opportunities and improving existing processes. Add-on to Power Automate Premium	Best for businesses that want to license individual users to create unlimited cloud flows	Best for businesses that want to implement flows with reserved capacity for unlimited users across an organization	Add-on to Power Automate Premium or Power Automate per flow that enables a bot to run autonomously on a local remote desktop or virtualized environment

[1] Per tenant/month, one license allows user or capacity to use in any environment in the tenant.
[2] Per environment/month, one license allows the bot or process to be used in a single environment. An additional license is required if the same bot or process is deployed in a different environment.
[3] Per 100 GB of PM data stored per tenant/month, capacity-based license/tenant.
[4] A minimum purchase of 5 licenses is required.

Power Automate Premium

Power Automate Premium spans modern and legacy applications enabling licensed users to create and run unlimited cloud flows using Digital Process Automation (DPA), plus automate legacy applications with desktop flows through Robotic Process Automation (RPA) in attended mode. This offer includes full Process Mining desktop functionality and a limited amount of Process Mining data capacity (50 MB that can be pooled to a max of 100 GB per tenant).

Please note running an RPA bot in an unattended scenario requires the addition of the Power Automate Hosted Process license.

Power Automate Premium offer summary

SKU Name	Power Automate Premium
License Type	Per user*
Cloud Flows[1] (Automated, instant, scheduled, and business process flows)	Unlimited
Desktop flows (with attended RPA bots)[2]	1 bot
Included Process Mining data storage	50 MB per user license, up to 100 GB per tenant

[1] Unlimited flows within service limits. See technical documentation for definitions of each flow type.
[2] Multiple desktop flows may be authored/recorded for the RPA bot to execute. However, a bot can only execute one discrete desktop flow (i.e., process) at a time. Multiple processes must be serialized to run sequentially.
*Per tenant/month, one license allows user or capacity to use in any environment in the tenant.

Note: Desktop flow authoring, bot orchestration and management are included in this offer.

Power Automate Process

The Power Automate Process license can be used to license a single autonomous bot that can be used for unattended robotic process automation (unattended RPA), independent of a user, or a critical business process that can be accessed org-wide without licensing individual users.

When licensing bots for unattended automation:

- Concurrent instances of a singular process require an additional unattended bot for each instance.
- Unattended bots can be deployed on a local, remote desktop, or other virtualized environment. This license does not include any of these resources. The Power Automate Hosted Process license includes all the value of the Power Automate Process license with a virtual machine hosted and managed by Microsoft

When licensing business processes (e.g., invoice processing or HR onboarding):

- Every top-level flow needs to be licensed individually. 'Child flows' triggered by another flow do not need to be additionally licensed.
- Scheduled flows may be configured to trigger every minute, irrespective of license type. There are no limits on the frequency of flow runs beyond what a connector supports.

Power Automate Process offer summary

SKU Name	Power Automate Process
License Type	Per bot*
Minimum initial purchase	None

*Per environment/month, one license allows the bot or process to be used in a single environment. An additional license is required if the same bot or process is deployed in a different environment.

Power Automate Hosted Process

Licensed per bot, Power Automate Hosted Process is a superset of Power Automate Process, providing the same functionality, but also includes a virtual machine for running unattended automation with zero infrastructure. Each Hosted Process license provides capacity for a single Microsoft hosted machine.

Power Automate Hosted Process offer summary

SKU Name	Power Automate Hosted Process
License Type	Per bot*
Additional licensing may be required	Any software automated with an unattended bot may require additional licensing. For example, unattended RPA scenarios incorporating M/O365 require the Microsoft 365 - Unattended License. Please see the Product Terms for more information.

*Per environment/month, one license allows the bot or process to be used in a single environment. An additional license is required if the same bot or process is deployed in a different environment.

- One Hosted Process license includes the capacity for one Microsoft hosted machine and an unattended RPA bot. All desktop flows (RPA) running on the machine and cloud flows (DPA) that are part of the business process are also covered by the license.
- One Hosted Process license can also be used as a Process license to run unattended automation on a customer managed machine.
- Any services or applications the unattended bot accesses must be licensed separately. For instance, if the bot is accessing Windows or Office, the Microsoft 365 – Unattended License must also be purchased in addition to the Power Automate Hosted Process license.

Note: Hosted Process licenses the machine and not the user. The Power Automate Premium user license is required to run attended RPA, and for RPA developers to build and manage desktop flows on the Power Automate portal. To learn more about the Premium RPA features that come with the Premium user license, go to Premium RPA features.

Power Automate Process Mining

Process Mining is a capacity-based, add-on license that enables rapid ROI for customers by identifying critical optimization opportunities and improving existing processes. There are no limits to the number of users per tenant.

Capacity should be purchased for peak utilization over a 12-month contract period. If customers experience monthly or seasonal spikes, they must purchase enough capacity to allow for this high "watermark" when estimating the amount of capacity needed per month.

Process Mining add-on offer summary

SKU Name	Power Automate Process Mining
License Type	Per 100 GB of data stored /month*
Qualifying base license	Power Automate Premium
Capacity per license	100 GB of data stored/month

*Per 100 GB of data stored per tenant/month, capacity-based license/tenant.

Power Automate per user

Power Automate per user equips individual users to create and run **unlimited** workflows and business processes based on their unique needs. The per user license is intended to support the broad adoption of an automation culture in an organization. Should the entire organization be licensed with the Power

Automate per user, admins will have minimal overhead with tracking how many flows are being activated and used within the organization.

Power Automate per user offer summary

SKU Name	Power Automate per user
License Type	Per user*
Enabled flows	Unlimited

* Per tenant/month, one license allows user or capacity to use in any environment in the tenant.

Power Automate per flow

Power Automate per flow is licensed by top-level flow and allows customers to implement critical business processes with capacity that serves teams, departments, or the entire organization without individually licensing each end user that triggers the licensed flow.

Power Automate per flow offer summary

SKU Name	Power Automate per flow
License Type	Per flow*
Minimum initial purchase	5 units

*Per environment/month, one license allows the bot or process to be used in a single environment.
An additional license is required if the same bot or process is deployed in a different environment.

- All **top-level flows** need to be licensed individually (scheduled flows, automated flows, instant flows, and business process flows). Flows that are only used as "child" flows (triggered by another flow) do not need to be additionally licensed.
- Customers wishing to license more top-level flows, should purchase more units of the "Power Automate per flow."

Note: scheduled flows may be configured to trigger every minute, irrespective of license type. There are no limits on the frequency of flow runs beyond what the connector supports.

Power Automate unattended RPA add-on

The Power Automate unattended RPA add-on extends desktop-based automation by enabling a bot to run autonomously, i.e., independent of a user. Unattended bots can be deployed on a local, remote desktop, or other virtualized environment. Power Automate Premium or Power Automate per flow qualify as base licenses for the unattended RPA add-on. Multiple unattended RPA add-on licenses can be added with a single qualifying base license.

The Power Automate unattended RPA add-on is licensed by bot. Concurrent instances of a singular process require an additional unattended bot for each instance.

Power Automate Unattended RPA add-on offer summary

SKU Name	Power Automate unattended RPA add-on
License Type	Per bot*
Qualifying base licenses	Power Automate Premium, Power Automate per flow
Additional licensing may be required	Any software automated with an unattended bot may require additional licensing. For example, unattended RPA scenarios incorporating M/O365 require the Microsoft 365 - Unattended License. Please see the Product Terms for more information.

*Per environment/month, one license allows the bot or process to be used in a single environment. An additional license is required if the same bot or process is deployed in a different environment.

- One unattended RPA add-on license includes the rights to one unattended RPA bot, as well as all necessary functions tied to desktop flow authoring, bot orchestration and management.
- Running the unattended RPA bot in a VM requires the separate purchase of any necessary compute resources.

Power Automate use rights included with Power Apps licenses

Power Apps Premium and Power Apps pay-as-you-go licenses include Power Automate use rights for the purpose of automating workflows associated with Power Apps applications. Power Automate use within Power Apps is limited to the context of the Power Apps application. What this means is that for both triggers and actions, a flow included within a Power Apps application connect to:

- Any data source within the use rights of the Power Apps application.
- Directly with the Power Apps application (via built in trigger/action).

If the flow is isolated and has nothing to do with the Power Apps application, then a full Power Automate license will need to be purchased.

Example of Power Automate use within Power Apps application context

A user with a full Power Apps license runs an app that uses a SQL Server database as the data source and includes flows that:

- Read from OR write to the SQL Server database.
- Use a built-in Power Apps trigger and/or action – e.g., sends a push notification to the app.

Example of Power Automate use outside of Power Apps application context

The same user (in the example above) now also wants to use a flow that updates an Oracle database, that:

- Is completely unrelated to the Power Apps app.
- Does not interact in any way with the Power Apps app (or its data sources).

This user will then require a full Power Automate license.

Power Automate use rights included with Dynamics 365 licenses

Dynamics 365 licenses include Power Automate use rights for the purpose of customizing and extending Dynamics 365 applications. Power Automate use within Dynamics 365 is limited to the context of the embedding Dynamics 365 application. For both triggers and actions, flows included within the Dynamics 365 application can connect:

- To any data source within the use rights of the Dynamics 365 application

- Directly with the Dynamics 365 application (via built in trigger/action)

If the embedded flow is not within the context of the Dynamics 365 application, then full Power Automate licenses will need to be purchased.

Power Automate Basic

Power Automate Basic (Power Automate use rights included with select Microsoft 365/Office 365 licenses) allows users to customize and extend Microsoft 365/Office 365 for productivity scenarios, and to deliver a comprehensive low-code extensibility platform for Microsoft Teams only. For a complete list Microsoft 365/Office 365 licenses that include Power Automate and Dataverse for Teams use rights, please refer to Appendix B.

Power Automate use rights included with Windows licenses

Limited Power Automate use rights are included with select Windows licenses to create and execute personal desktop automation for attended RPA capabilities in Power Automate Desktop. This expands the digital workforce's ability to automate legacy tasks that can slow down workflows, empowering Windows users to start automating redundant and time-consuming tasks with low-code automation through RPA. For a complete list of Windows licenses that include these use rights, please refer to Appendix B.

Power Automate use within Windows is available for all applications and websites (across all web browsers). Enterprise automation and administrative rights are not available in Windows.

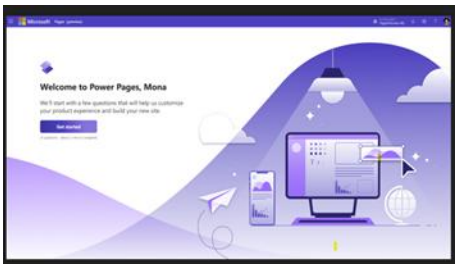
Power Automate Licensing Overview

Capabilities	Entitlements	Power Automate subscription RECOMMENDED OFFER **Power Automate Premium** $15 per user/month*[1]	Power Automate subscription RECOMMENDED OFFER **Power Automate Process** $150 per bot/month*[2]	Power Automate subscription **Power Automate Hosted Process** $215 per bot/month*[2]	Power Automate subscription **Process Mining**[3] $5,000 per 100 GB of data stored/month*[4]	Power Automate subscription **Per user** $15 per user/month*[1]	Power Automate subscription **Per flow** $100 per flow/month*[2] (Min. purchase 5 licenses)	Power Automate subscription **Unattended RPA add-on**[5] $150 per bot/month*[2]	Use rights with **Copilot Studio**	Use rights with **Power Apps**	Use rights with **Select Dynamics 365 licenses**	Use rights with **Windows**	Power Automate Basic Use rights with select Microsoft 365/Office 365 licenses
Power Automate[6]	Cloud flows (DPA) Automated, instant, scheduled flows	●	●	●		●	●	●	●[7,8]	●[7]	●[7]		●
	Business process flows	●	●	●		●	●	●		●[7]	●[7]		
	Attended desktop flows	●										●[9]	
	Unattended desktop flows (RPA)		●	●				●					
	Microsoft hosted machine			●									
Process Mining	Task Mining	●			●								
	Cloud flows process mining integration	●			●								
	Visualize and analyze processes	●[10,11]			●	●							
Standard, Premium and custom connectors	Standard tier connectors	●	●	●		●	●		●[7,8]	●[7]	●[7]		●
	Premium tier and custom connectors	●[12]	●[12]	●		●	●[12]		●[7,8]	●[7]	●[7]		
	On prem & cloud services data transfer	●	●	●		●	●		●[7,8]	●[7]	●[7]		
Dataverse	Dataverse use rights	●	●	●		●	●		●[7,8]	●[7]	●[7]		Within Teams only
	Database capacity (Accrued)	250 MB[13]	50 MB[13]	50 MB[13]	2 GB[13]	250 MB[13]	50 MB[13]						
	File capacity (Accrued)	2 GB[13]	200 MB[13]	200 MB[13]	1 TB[13]	2 GB[13]	200 MB[13]						
Managed Environments	Administration and governance at scale	●[14]	●[14]	●[14]		●[14]	●[14]			●	●[7,14]		

1. Per tenant/month, one license allows user or capacity to use in any environment in the tenant.
2. Per environment/month, one license allows the bot or process to be used in a single environment. An additional license is required if the same bot or process is deployed in a different environment.
3. Process Mining qualifying prerequisite: Power Automate Premium. Multiple add-ons can be applied against a single qualifying prerequisite license.
4. Per 100 GB of PM data stored per tenant/month, capacity-based license/tenant.
5. Qualifying prerequisites for the Unattended RPA add-on: Power Automate Premium and Power Automate per flow. Multiple add-ons can be applied against a single qualifying prerequisite license.
6. See technical documentation for definitions of each flow type.
7. Within app context. For both triggers and actions, flows within an embedding app, can connect to any data source within the use rights of the embedding application and directly with the embedding application.
8. Cloud flow usage of up to 250,000 Power Platform Requests per day at the tenant level is included as part of the Copilot Studio message pack subscription. Cloud flows do not consume Copilot Studio message capacity.
9. Via Power Automate desktop only; a free application not for business-critical functions, with no SLA or Microsoft support. cloud flows, standard/premium connectors, orchestration (scheduled or automatic triggers for desktop flows, attended or unattended, combine cloud flows + desktop flows in a single automation), sharing desktop flows, developing in a different environment than the default, Automation Lifecycle Management (ALM), monitoring, execution logs are not included.
10. The Power Automate Premium license includes the Process Mining desktop app with advanced analytics and optional Power BI customization with a separate purchase of Power BI. Process Advisor that comes with Power Automate Premium licenses includes out of the box process mining capabilities (pre-built templates) with very limited customization.
11. 50 MB of Process Mining data storage per user license, cap on accrued capacity: 100 GB per tenant.
12. Desktop flow connector is included. (This desktop flow connector is not included in Windows licenses.)
13. Dataverse Database and File subscription capacity is pooled at the tenant level. Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity can be purchased in increments of 1 GB.
14. Please see Managed Environments for licensing details.

*Billed annually

Power Pages



Service Overview

Power Pages delivers a secure, enterprise-grade platform for creating, hosting, and administering modern external-facing business websites. For more details, please visit https://www.microsoft.com/en-us/power-platform/products/power-pages

Licensing overview

Power Pages licensing is based on two user types, authenticated users per website/month and anonymous users per website/month. Sufficient user capacity must be assigned to the environment to cover the total number of unique users who access the website/month.

- **Authenticated users definition:** Power Pages authenticated users are users who obtain secure access to a website by logging in through an authentication provider on the website.
- **Anonymous users definition:** Power Pages anonymous users are users who access a website and do not log in.

Power Pages

All Power Pages licenses include the full capabilities of Power Pages. Organizations that need full-fledged general purpose Power Pages websites to create, host and administer rich, interactive, data first, business web apps worldwide should purchase Power Pages capacity packs.

Power Pages Authenticated user subscription

Authenticated user subscription licenses are offered for the number of unique, authenticated users accessing a website. These licenses are offered through capacity packs with 100 users per capacity pack. Three tiers of pricing are offered. Once the minimum purchase requirement is met, additional packs can be purchased in units of one.

Power Pages Authenticated user capacity packs

Capacity Pack Tiers	Capacity Packs Minimum purchase	Total Number of users (1 capacity pack = 100 users)	Pricing
Tier 1	1 capacity pack	100+ users	$200/pack
Tier 2	100 capacity packs	10,000+ users	$75/pack
Tier 3	1,000 capacity packs	100,000+ users	$50/pack

Customers should purchase the necessary number of capacity pack licenses to cover the anticipated number of authenticated users that will access each Power Pages website over a monthly period. Unused capacity does not carry over to the next month. Note: Authenticated user capacity needs to be assigned to an environment.

Power Pages per Authenticated User offer summary

Power Pages Authenticated Users	Offer Summary
SKU Name	Power Pages Authenticated users per site
License type	Per authenticated user/website

Power Pages Anonymous user subscription

Anonymous user subscription licenses are offered for the number of anonymous users who access a website and do not log in. These licenses are offered through capacity packs with 500 users per capacity pack. Three tiers of pricing are offered. Once the minimum purchase requirement is met, additional packs can be purchased in units of 1.

Power Pages Anonymous user capacity packs

Capacity Pack Tiers	Capacity Packs Minimum purchase	Number of users (1 capacity pack = 500 users)	Pricing*
Tier 1	1 capacity pack	500+ users	$75/pack
Tier 2	20 capacity packs	10,000+ users	$37.50/pack
Tier 3	200 capacity packs	100,000+ users	$25/pack

*Billed annually

Customers should purchase the necessary number of capacity pack licenses to cover the anticipated number of anonymous users that will access each Power Pages website over a monthly period. Unused capacity does not carry over to the next month. Note: Anonymous user capacity packs do not need to be assigned to individual users. These capacities are assigned to an environment.

Power Pages per Anonymous user offer summary

Power Pages Anonymous Users	Offer Summary
SKU Name	Power Pages Anonymous users per site
License Type	Per anonymous user/website

Power Pages pay-as-you-go meters

With the Power Pages pay-as-you-go meters, customers can post-pay based on the actual number of Authenticated and/or Anonymous users who have accessed a website.
Please note: Power Pages subscription licenses cannot be used in a pay-as-you-go environment.

Power Pages Authenticated user meter

The Authenticated user pay-as-you-go meter enables customers to pay-as-you-go based on the actual number of authenticated users who have accessed a website in a month.

Power Pages Authenticated pay-as-you-go meter definition: A measure of the number of unique authenticated users per website per month.

Power Pages Anonymous user meter

The Anonymous user pay-as-you-go meter enables customers to pay-as-you-go based on the actual number of Anonymous users who have accessed a website in a month.

Power Pages Anonymous pay-as-you-go meter definition: A measure of the number of unique anonymous users per website per month.

Power Pages pay-as-you-go offers summary

SKU Name	Power Pages Authenticated User
Meter name	Authenticated Users per Site Active User
SKU Name	Power Pages Anonymous User
Meter name	Anonymous Users per Site Active User

Power Pages use rights included with Power Apps and Dynamics 365 licenses

Power Pages use rights within Power Apps and Dynamics 365 Enterprise Apps are limited to the same environment as the Power Apps and Dynamics Enterprise Apps. Dynamics 365 Enterprise Apps are granted use rights for Power Pages, however, restricted tables and the associated Dynamics 365 license requirements for users who create, update, or delete data stored within these tables remain in place. For a full list of restricted tables, see Restricted tables requiring Dynamics 365 licenses.

License	Power Pages use rights
Power Apps Premium	Unlimited Power Apps and Power Pages websites
Dynamics 365 Team Members	None
Dynamics 365 Operations – Activity	None
Dynamics 365 Apps[1]	None
Dynamics 365 Enterprise and Premium Apps[2]	• Power Pages websites that map to the same environment as the licensed Dynamics 365 application • Unlimited Power Pages websites
Microsoft 365 / Office 365	None

1. Dynamics 365 Sales Professional, Customer Service Professional, Team Members, Operations – Activity, Human Resources Self Service, Business Central Team Members
2. Dynamics 365 Sales Enterprise, 365 Sales Premium, Customer Service Enterprise, Customer Service Premium, Field Service, Finance, Finance Premium, Supply Chain Management, Supply Chain Management Premium, Project Operations, Commerce, Human Resources, Business Central, Intelligent Order Management

Power Pages Licensing Overview

Capabilities	Entitlements	Power Pages subscription RECOMMENDED OFFER Power Pages Authenticated users Tier 3 (100k+ users) $50 for 100 users/month*	Power Pages subscription RECOMMENDED OFFER Power Pages Anonymous users Tier 3 (100k+ users) $25 for 500 users/month*	Power Pages pay-as-you-go meter Power Pages Authenticated user meter[1] $4 per user	Power Pages pay-as-you-go meter Power Pages Anonymous user meter[1] $0.30 per user	Use rights included with: Power Apps Premium	Use rights included with: Select Dynamics 365 licenses
Power Pages	Create, access, host and administer websites	●	●	●	●	●	Within same environment as licensed D365 app
	Secure access authentication	●		●	●		
Standard, Premium and custom connectors	Standard tier connectors	●	●	●	●	●	●
	Premium tier and custom connectors	●	●	●	●	●	●
Dataverse	Full Dataverse access	●	●			●	●
	Create and access custom tables and complex tables[2]	●	●			●	●
	Dataverse Database capacity (Accrued)	2 GB[3]	500 MB[3]			250 MB[4]	●
	Dataverse File capacity (Accrued)	16 GB[3]	4 GB[3]			2 GB[4]	
	Dataverse Log capacity (Accrued)	1 GB[3]	250 MB[3]				
Managed Environments	Administration and governance at scale	●[5]	●[5]	●	●	●	●[5]

[1] Environments that are configured to use Power Platform pay-as-you-go, receive a one-time entitlement of 1 GB of Dataverse Database capacity and 1 GB of Dataverse File capacity per environment. Additional Dataverse Database, Dataverse File and Dataverse Log subscription capacity can be purchased in increments of 1 GB.
[2] For Power Pages use rights with restricted tables and exceptions for case tables, see Restricted tables requiring Dynamics 365 licenses.
[3] Per capacity pack
[4] Per license capacity
[5] Please see Managed Environments for licensing details.

Dataverse

Microsoft Dataverse is a secure, scalable, and cloud-based data platform that enables users to store, manage, and model business data used in applications across the Microsoft ecosystem. It is the foundational data layer for Power Platform, including Power Apps, Power Automate, Power Pages and Copilot Studio. It can serve as a data source for Power BI and also underlies select Dynamics 365 applications. Dataverse allows integration with Outlook and SharePoint.

Dataverse capacity types and purposes

Dataverse	Purposes
Database	Stores and manages table definitions and data
File	Stores attachments to notes or emails in Power Apps or Dynamics 365 Sales, Customer Service, and Field Service applications. These include documents, image files, videos, PDF files and other crucial files needed in an organization.
Log	Records table and column data changes over time for use in analysis and reporting purposes. Log capacity is designed to help organizations meet their auditing, compliance, and governance policies.

Dataverse default and accrued subscription capacity entitlements

Every tenant with a Power Apps, Power Automate, Power Pages or Copilot Studio license receives default capacity. In addition, for each Power Apps, Power Automate, Power and Power Pages license there is additional accrued capacity added to the tenant. See tables below for details. For Dataverse for Teams capacity and service limits, please refer to the documentation here.

Power Apps Premium Dataverse capacity (per tenant)	Default	Accrued
Dataverse Database	20 GB	250 MB
Dataverse File	20 GB	2 GB
Dataverse Log	2 GB	

Power Automate Dataverse Default capacity (per tenant)	Premium	Per user	Process	Hosted Process	Per flow
Dataverse Database	20 GB	20 GB	20 GB	5 GB	15 GB
Dataverse File	20 GB	20 GB	2 GB	2 GB	2 GB
Dataverse Log	2 GB	2 GB	200 MB	200 MB	200 MB

Power Automate Dataverse Accrued capacity (per tenant)	Premium	Per user	Process	Hosted Process	Per flow	Process Mining
Dataverse Database	250 MB	250 MB	50 MB	50 MB	50 MB	2 GB
Dataverse File	2 GB	2 GB	200 MB	200 MB	200 MB	1 TB
Dataverse Log						

Note, customers may have as many flows as needed with Power Automate Process and Power Automate per flow licensing. Each flow increases capacity limits.

Power Pages Dataverse capacity	Authenticated users Default (per tenant)	Anonymous users Default (per tenant)	Authenticated users Accrued (per pack)	Anonymous users Accrued (per pack)
Dataverse Database	15 GB	15 GB	2 GB	500 MB
Dataverse File			16 GB	4 GB
Dataverse Log	2 GB	2 GB	1 GB	250 MB

Power Apps, Power Automate, Power Pages, Microsoft Copilot Studio, and Dynamics 365 applications leverage the same tenant and infrastructure. Dataverse Database, Dataverse File, and Dataverse Log capacity is accrued across the tenant and shared amongst relevant application workloads.

There are additional Microsoft subscriptions beyond Power Platform that grant Dataverse capacity entitlements. Please see the Dynamics 365 Licensing Guide for information related Dynamics 365 entitlements.

The first Power Apps, Power Automate, Power Pages, Copilot Studio or select Dynamics 365 subscription provides the one-time default capacity entitlement for the tenant. For example, if a new customer purchases Power Apps Premium, the tenant will receive 10 GB of default Dataverse Database capacity. Additional subscriptions do not add to the tenant's default capacity.

When additional subscriptions are added to the tenant, additional Dataverse capacity may accrue to the tenant.

Example: Assume that a new customer purchases 10 Power Apps Premium licenses and 20 Power Automate Premium licenses. The total tenant wide pooled capacity will be as follows:

Default and Accrued Capacity Allocation	Default/ tenant	Accrued/10 Enterprise USL	Total Tenant wide capacity
Dataverse Database Capacity	10 GB	10*250 MB + 20*250 MB =7.5 GB	10 GB + 7.5 GB = 17.5 GB
Dataverse File Capacity	20 GB	10*2 GB + 20*2 GB = 60 GB	20 GB+60 GB = 80 GB
Dataverse Log Capacity	2 GB	NA	2 GB

Dataverse capacity add-ons

Apps, flows, bots or websites utilizing Dataverse will consume varying quantities of Database capacity, File capacity, and Log capacity. Additional capacity is available through the Dataverse capacity add-ons.

Subscription Capacity/tenant	Additional Increment	Minimum Quantity	Pricing*
Dataverse Database capacity add-on	1 GB	1	$40/month
Dataverse Database capacity Tier 2 add-on	1 GB	1,000	$30/month
Dataverse File capacity add-on	1 GB	1	$2/month
Dataverse Log capacity add-on	1 GB	1	$10/month

*Billed annually

Please note that Dataverse capacity add-ons do not apply to Dataverse for Teams scenarios (i.e., when a Dataverse for Teams environment reaches its limit, customers need to step up to full Power Apps, Power Automate, Power Pages or Copilot Studio licenses for additional capacity).

Dataverse default capacity for Power Platform pay-as-you-go environments

Dataverse default capacity

Environments configured to use Power Platform pay-as-you-go, receive a one-time entitlement of 1 GB of Dataverse Database and 1 GB of Dataverse File capacity per environment. These entitlements do not change based on the number of users using apps or custom websites in an environment. These pay-as-you-go environments do not consume tenant-wide Dataverse capacity. More information available here.

Pay-as-you-go environments	Included per pay-as-you-go environment
Dataverse Database capacity	1 GB
Dataverse File capacity	1 GB
Dataverse Log capacity	N/A

Dataverse capacity meters

With a pay-as-you-go enabled environment, Dataverse capacity meters can be used to pay-as-you-go for Dataverse usage as alternatives to the existing subscription capacity add-ons for overages. Dataverse pay-as-you-go capacity is billed based on the amount of capacity used in the environment, beyond the 1 GB Dataverse Database capacity and 1 GB Dataverse File capacity entitlements per environment. No capacity is allocated for Dataverse Logs. (Fractional usage is calculated to 2 decimal places in local currencies.)

Meter definition: Amount of capacity used in the environment beyond any entitled amounts (1 GB database capacity and 1 GB of file capacity per environment).

Dataverse Capacity/environment	Additional Increment	Pricing
Dataverse Database capacity	1 GB	$48/month
Dataverse File capacity	1 GB	$2.40/month
Dataverse Log capacity	1 GB	$12/month

Dataverse built-in disaster recovery

Microsoft provides business continuity and disaster recovery capabilities to production environments in Power Platform and Dynamics 365 software as a service, without requiring manual intervention. Production environments are replicated across multiple availability zones within an Azure region, and automated failover is performed to another zone within the same region if an outage is detected.

Dataverse self-service disaster recovery

Customers that require greater distance within a geography can choose to use self-service disaster recovery. This allows customers to replicate their Managed Environments across *far distances* and initiate environment failover between regions in a self-serve manner. Environments, with disaster recovery activated, replicate all data between two regions and can fail over between them.

To use self-serve disaster recovery for an environment, it must be linked to a pay-as-you-go billing plan. Replicated data of different storage types, e.g., Database, Log, and File, is added to the Dataverse capacity consumed, billed at the same rate as the primary storage.

Additional Resources

Business Application tools, including Model Context Protocol (MCP)

Business Application tools across Dynamics 365, Power Platform, and Dataverse provide Microsoft Copilot and agents with shared context for understanding business data, relationships between records, and the business rules that guide next steps. These tools may be exposed through Work IQ APIs, MCP servers, or other supported integration surfaces.

Usage of Business Application tools consumes Copilot Credits through usage-based billing. Appropriate Dynamics 365 or Power Platform licenses are required for use rights to the underlying business data and services. Learn more about Copilot Credits in the Copilot Credits Guide.

Learn more about Business Application tools.

Data Loss Prevention

Data Loss Prevention (DLP) policies in Power Platform act as guardrails to help prevent users from unintentionally exposing organizational data and to protect information security in the tenant. DLP policies enforce rules for which connectors are enabled for each environment, and which connectors can be used together. DLP policies are applied at the tenant or environment level. Learn more.

Managed Environments

Managed Environments is included with the following subscription licenses and pay-as-you-go meters.

- Power Apps and Power Automate standalone[1] User Subscription Licenses (USLs)
- Power Pages user subscription capacity packs
- Copilot Studio tenant license
- Copilot Studio for Microsoft Copilot license (only for features related to Copilot Studio)
- Dynamics 365 Premium, Enterprise, Team Members standalone licenses and the Dynamics 365 Customer Insights tenant license.
- Power Apps per app, Power Pages and Copilot Studio pay-as-you-go meters[2]

Once enabled, all active usage in the environment will require one of these standalone licenses or pay-as-you-go meters.

1. "Standalone licenses" refers to full Power Apps, Power Automate, Power Pages and Copilot Studio licenses and does not include the limited Power Apps, Power Automate and Power Pages use rights the come with select Dynamics 365 and Microsoft 365 licenses.
2. The Power Apps per app pay-as-you-go meter satisfies the prerequisite that all active Power Apps usage in the environment requires standalone licenses or meters. However, this meter covers Power Apps usage only; any Power Automate flow usage must be covered by standalone Power Automate licenses.

Please review Power Platform Managed Environments for additional details.

Multiplexing

Microsoft's Multiplexing rules protect against customers looking for ways to purchase fewer licenses than would otherwise be required to access a software or service. "Multiplexing" refers to the use of hardware or software to pool connections, reroute or indirectly access information, and/or reduce the number of devices or users that directly access or use a product. The most common form of Multiplexing is often thought of as "connection pooling" where many users are accessing an application through a single contact point. As technology in the world has advanced, there are many other forms of Multiplexing that have emerged, such as automated processes to migrate data, accessing applications indirectly, and more.

Multiplexing does not reduce the number of subscription licenses of any type required to access the Power Platform services. Any user or device that inputs data into, queries, views data from or otherwise accesses Power Apps, Power Automate and Power Pages apps, directly or indirectly must be properly licensed. The number of tiers of hardware or software between Power Platform apps and the users or devices that ultimately use Power Platform indirectly does not affect the number of USLs required. For additional information about multiplexing refer to the Microsoft Multiplexing Overview.

Licensing Requirements for External Users

External users must be appropriately licensed to access Power Platform services and data. External Users means users that are not (a) employees of Customer or its Affiliates, (b) contractors or agents that typically work for Customer or its Affiliates for more than 30 hours on average per week, or (c) contractors or agents that typically work onsite for Customer or its Affiliates on each working day.

Applicable licensing includes:

- An appropriate Power Platform USL
- Power Pages Authenticated or Anonymous users/website capacity licenses
- Accessing via Power Automate per flow or Power Automate Process licenses
- Limited capabilities included with Dynamics 365, Microsoft/Office 365, or Windows licenses (See summary of Power Apps, Power Automate, Copilot Studio and Power Pages tables in this guide for details.)

Users must be appropriately licensed whether they are accessing directly or indirectly per multiplexing guidelines. Information on external guest user access is available here.

Trials and Implementation

Sign-up for a free trial of

- Power Apps here
- Power Pages here
- Power Automate here

Development and Testing

The free Developer Plan is intended for individual use allowing developers to learn and build skills on Power Apps, Power Automate and Dataverse. To learn more, click here.

Pricing

Power Apps, Power Automate, Copilot Studio and Power Pages pricing information is located here:

- Power Apps
- Power Automate
- Power Pages

Power Platform Service Support

Support Plans

The benefits included in the Subscription Support Plan are applicable for customers who license Power Platform solutions via MOSP, EA, MPSA, EAS, and EES. Learn more about Power Apps, Power Automate, Power Pages, and Dynamics 365 support options:

- Professional Direct Support for Dynamics 365 and Power Platform
- Unified Support (for enterprise solutions)

SKU Name	Description	Price/month*	Licensed
Professional Direct Support for Dynamics 365 and Power Platform	ProDirect Support Subs Per User for Power Platform and D365	$9	User

Customer must acquire enough Professional Direct Support licenses to cover each Power Platform and Dynamics 365 license on its agreement, up to a maximum of 250 licenses.
*Billed annually

Appendix A: Terminology

Agent: An agent is a powerful AI companion that can manage a range of interactions and tasks. It can resolve issues that require complex conversations and autonomously determine the best action to take based on its instructions and context.

Application Platform Interface (API): An API is a programmatic interface that enables one system interact with another without using a graphical user interface. In Power Platform, APIs expose data and functionality (such as Dataverse, connectors, apps), enable automation of administrative and application operations, and use standard protocols such as (REST/HTTP).

Capacity: Capacity refers to the amount of storage and platform resources available to a tenant, including Dataverse Database, Dataverse File and Dataverse Log storage.

Connectors: Connectors are prebuilt integrations that enable apps, flows and agents to connect to external services and data sources. Connectors use APIs to expose actions and triggers that apps, flows and agents can use.

- **Standard tier connectors:** Standard connectors provide access to commonly used Microsoft 365 and select external services and are typically included with base Power Platform licenses. . A list of standard connectors is located here.

- **Premium tier connectors:** Premium Connectors provide access to enterprise and third-party services and require Power Platform premium licenses to use. A list of Premium Connectors is located here.

- **Custom connectors:** Custom connectors enable organizations to connect to services that are not available as prebuilt connectors by defining their own APIs for use in apps and flows. Learn more.

On-premises data gateway: An on-premises data gateway is a secure bridge that enables Power Platform services to connect to on-premises data sources without moving the data to the cloud. Learn more.

CRUD: CRUD refers to the create, read, update, and delete operations used to manage data in Dataverse and other data sources.

Copilot Credits: Copilot Credits are the common currency across Copilot Studio capabilities. The number of credits decremented for each response or action is dependent on the complexity of the task completed by the agent. Learn more.

Dataverse: Microsoft Dataverse is a secure cloud-based platform for storing and managing data used by Power Platform applications. Data in Dataverse is organized into tables including standard tables provided by Microsoft and custom tables created by organizations to support specific business needs. Some tables are classified as restricted. Learn more.

Desktop flow: A desktop flow is a robotic process automation (RPA) capability in Power Automate that enables automation of repetitive tasks across desktop and web applications by interacting with their user interfaces.

Embedded flows: Embedded flows are Power Automate flows that run within the context of an application and can use the data sources and permissions available to that application.

Flow: A flow is an automated workflow that uses triggers and actions to perform tasks across one or more services.

Environment: An environment is a container used to store, manage and share apps, flows, data and agents. Each environment is associated with a Microsoft Entra tenant and can have its own security roles and data policies. A tenant can include one or more environments.

Hosted Machine: A Hosted Machine is a Microsoft-managed virtual machines used to run attended or unattended desktop flows without requiring customer=managed infrastructure. A Hosted Machines Group is a collection of Microsoft-managed machines that enables unattended desktop flows to run at scale using shared capacity.

Hosted Process (Hosted RPA): Hosted Process is a Power Automate capability that runs desktop flows on Microsoft-managed infrastructure, eliminating the need for customer-managed machines.

Knowledge: Knowledge refers to content sources, such as websites, files or Dataverse data, that an agent uses to generate responses.

Model Context Protocol (MCP): The Model Context Protocol (MCP) is an open standard that enables AI systems to access external tools and data in a consistent way.

MCP Server: An MCP server is a service that exposes tools, data and capabilities through the Model Context Protocol so that AI models and agents can discover and invoke them. Microsoft Dataverse can act as an MCP server, providing access to tables and records to MCP-compliant clients. Learn more.

Power Platform Requests: Power Platform requests are operations performed by Power Platform services, including actions initiated by apps, flows, connectors and Dataverse. These requests measure usage for licensing purposes and include both user-initiated and system generated options such as data queries and automation steps. Learn more.

Process Mining: Process Mining is a technology that analyzes event data to visualize business processes and identify opportunities for improvement and automation. Learn more.https://learn.microsoft.com/en-us/power-automate/process-advisor-overview

Robotic Process Automation (RPA): Robotic Process Automation (RPA) is a technology that automates repetitive tasks across applications by interacting with user interfaces and systems.

RPA bot: An RPA bot is a software instance that runs automated processes.
Tools: Tools are capabilities that enable an agent to take actions or retrieve data from external systems, such as connectors, flows and APIs.

Workflows: A sequence of automated steps or tasks that run across applications and services to complete a business process, typically implemented in Power Platform using flows.

Appendix B: Dynamics 365, Microsoft/Office 365, and Windows licenses that include Power Platform capabilities

Dynamics 365 - Limited Use Rights Included with Qualifying License

Qualifying License	Power Apps	Power Automate	Power Pages
Dynamics 365 Business Central Premium	○	○	○
Dynamics 365 Business Central Essentials	○	○	○
Dynamics 365 Business Central Team Members		○	
Dynamics 365 Commerce	○	○	○
Dynamics 365 Contact Center	○	○	○
Dynamics 365 Customer Service Premium	○	○	○
Dynamics 365 Customer Service Enterprise	○	○	○
Dynamics 365 Customer Service Professional		○	
Dynamics 365 Field Service Enterprise	○	○	○
Dynamics 365 Finance	○	○	○
Dynamics 365 Finance Premium	○	○	○
Dynamics 365 Human Resources	○	○	○
Dynamics 365 Intelligent Order Management	○	○	○
Dynamics 365 Operations – Activity		○	
Dynamics 365 Project Operations	○	○	○
Dynamics 365 Sales Premium	○	○	○
Dynamics 365 Sales Enterprise	○	○	○
Dynamics 365 Sales Professional		○	
Dynamics 365 Supply Chain Management	○	○	○
Dynamics 365 Supply Chain Management Premium	○	○	○
Dynamics 365 Team Members		○	

Microsoft 365*, Office 365, and Windows - Limited Use Rights Included with Qualifying License

Qualifying License	Power Apps	Power Automate Cloud flow	Power Automate Desktop flow	Dataverse for Teams
Office 365 E1	○	○		○
Office 365 E3	○	○		○
Office 365 E5	○	○		○
Office 365 F3	○	○		○
M365 Business Basic	○	○		○
M365 Business Standard	○	○		○
M365 Business Premium	○	○	○	○
Microsoft 365 F1				
Microsoft 365 F3	○	○	○	○
Microsoft 365 E3	○	○	○	○
Microsoft 365 E5	○	○	○	○
Windows 10 Pro			○	
Windows Enterprise E3			○	
Windows Enterprise E5			○	
Office 365 A1	○	○		
Office 365 A3[1]	○	○		○
Office 365 A5[1]	○	○		○
Microsoft 365 A1[2]	○	○		
Microsoft 365 A3[1]	○	○	○	○
Microsoft 365 A5[1]	○	○	○	○
Windows Education A3[1]			○	
Windows Education A5[1]			○	

[1]Also included in Student Use Benefit
[2]Included via accompanying Office 365 A1
*Microsoft 365 is governed by the License Terms of the individual products and services comprising Microsoft 365, as modified by the License Terms in the Microsoft 365 Product Entry. For more information on Microsoft 365 and Office 365 Suites licensing channels and segment availability, refer to the Product Terms.

Appendix C: Change Log

Page(s)	Topic	Change	Action	Date
24	Business Applications	New	Business Application tools, including Model Context Protocol	October 2026
6-9	Power Apps Premium	New	Copilot Managed Runtime: Apps built in Copilot Studio and Copilot Cowork, hosted, managed and deployed in the Copilot Managed Runtime Host.	September 2026
6-9	Power Apps Premium	New	Run apps built in Copilot Studio and Copilot Cowork	September 2026
23	Data Loss Prevention	New	Power Platform Data Loss Prevention	June 2026
27-28	Terminology	Update	Terminology section updated	June 2026
7	Power Apps Premium	New	AI in-apps: Microsoft 365 Copilot in-app assistance and agent usage within Power Apps and App skills	April 2026
Various	Power Apps per app	Remove	Power Apps per app End of Sale	January 2026
23	Dataverse	New	Dataverse MCP Server	December 2025
21, 22	Dataverse	Update	Increased default capacities for Power Apps, Power Automate and Power Pages	November 2025
Various	AI Builder	Remove	AI Builder End of Sale	November 2025
Various	AI Builder	Update	AI Builder entitlements for existing Power Apps, Power Automate and Dynamics 365 remain available until November 1, 2026.	November 2025
4	How to buy	Update	Updated with Microsoft Partners, Microsoft Sales and Microsoft Online purchasing options	October 2025
5	Recommended Offers	Update	Copilot Studio messages renamed to Copilot Credits	September 2025
Various	Accessibility	Update	Licensing guide accessibility update	August 2025
Various	Copilot Studio	Update	Copilot Studio now referenced in the Microsoft Copilot Studio Licensing Guide	July 2025

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