

Microsoft Priva FAQs

Last updated: January 2022

This document is intended to explain the Microsoft Priva licenses, both Trial and Paid. Please see below for a list of common questions for both paid and trial licenses. For more information on the Microsoft Priva solutions, please see our [product documentation](#).

General FAQs

1. What licenses are required to access Microsoft Priva?

Microsoft Priva offers two modules and each module maps to a user subscription license (USL)

- Privacy Management – risk is the license for **Priva Privacy Risk Management** module that helps your organization [identify and manage potential privacy risks](#) in the personal data you store in Microsoft 365
- Privacy Management – subject rights request is the license for **Priva Subject Rights Requests** module that helps you manage [subject rights requests](#) at scale.

2. Which licenses provide the rights for a user to benefit from Microsoft Priva?

Please see our [service description](#) and our [product terms](#) for details on user rights and licensing prerequisites.

FAQs related to Microsoft Priva - Paid Licenses

3. What is the difference between the two licenses?

See the table below for a comparison of the two licenses

	Privacy Management - risk	Privacy Management – subject rights request
Price	\$5 per user per month	\$200 per subject rights request
License type	Per user license	Per tenant and capacity-based license
Quantity	N/A	Available in blocks of 1, 10, or 100 subject rights requests
Capabilities	<ul style="list-style-type: none">• Gain visibility into the personal data in your Microsoft 365 environment (Microsoft Exchange Online, SharePoint, OneDrive for business, and Microsoft Teams) and the associated risks.• Leverage default privacy policy templates, including data minimization, data overexposure, and data transfers or customize them to meet your unique organizational needs.	<ul style="list-style-type: none">• Automate your response to subject rights requests and manage them at scale.• Use Microsoft Power Automate templates with existing business processes (will require the appropriate license for Power Automate)• Leverage programmatic access to APIs.• Securely collaborate with other stakeholders through Microsoft Teams integration (will require the appropriate license for Microsoft Teams)

	<ul style="list-style-type: none"> • Receive recommended remediation controls to mitigate privacy risks. • Engage with information workers from within the productivity suite and drive behavioral change. 	
License name(s)	Privacy Management – risk	Privacy Management - subject rights request (1) Privacy Management – subject rights request (10) Privacy Management – subject rights request (100)
Subscription and validity	Annual subscription	1 year from the date of purchase

4. Do I need to purchase both modules?

The two modules are independent of each other, and you can purchase them separately based on your organizational needs. We recommend realizing the total value from the solution and all its capabilities by purchasing both modules. We recommend that licenses be acquired for any user that you intend to benefit from and protect with the service and to create a subject rights request.

5. There are three different user service licenses (USLs) for *Privacy Management – subject rights request*, how do I know which license to purchase and its cost?

We recommend you buy the license that allows you to create as many subject rights requests as you anticipate you will receive in a year.

License Name	#of subject rights requests included	Price (price per request x #of requests in license)	Validity
Privacy Management - subject rights request (1)	Allows you to create <u>one</u> subject rights request	\$200 x1 = \$200	1 year from the day of purchase
Privacy Management – subject rights request (10)	Allows you to create <u>ten</u> subject rights requests	\$200 x10 = \$2,000	1 year from the day of purchase
Privacy Management – subject rights request (100)	Allows you to create <u>one hundred</u> subject rights requests	\$200 x100 = \$20,000	1 year from the day of purchase

6. How will I know how many subject rights requests are remaining in the license that I purchased?

Within the [Priva Subject Rights Requests page](#) in [Microsoft 365 compliance center](#), you will be able to see the remaining number of subject rights requests that you can create with the purchased license.

For example, if you purchased *Privacy Management – subject rights request (10)* and have already created 2 subject rights requests, you will see an in-product experience indicating that you have '8 of 10' available subject rights requests remaining. Each time you create a new subject rights request, your counter of available requests will decrease by 1.

7. Can I purchase multiple quantities of any *Privacy Management – subject rights request* license?

Yes, you can purchase as many quantities as you need.

For example, If you want to purchase licenses that will allow you to create 155 subject rights requests with a year, you could use the following combination.

- 5 quantities of *Privacy Management – subject rights request (1) license*
- 5 quantities of *Privacy Management – subject rights request (10) license*
- 1 quantity of *Privacy Management – subject rights request (100) license*

The table below shows details of this combination and your total price in this example would be \$31,000 (\$1,000 + \$10,000 + \$20,000).

License Name	Quantity purchased	Total #of subject rights request included	Price	Validity
		#of requests in license x quantity of license purchased	(price per request x #of requests in license) x quantity of license purchased	
Privacy Management - subject rights request (1)	5	1 x5 = 5	(\$200 x1) x5 = \$1,000	1 year from the date of purchase
Privacy Management – subject rights request (10)	5	10 x5 = 50	(\$200 x10) x5 = \$10,000	1 year from the date of purchase
Privacy Management – subject rights request (100)	1	100 x1 = 100	(\$200 x100) = \$20,000	1 year from the date of purchase

8. Do I need to purchase the licenses I need all at one time?

No, you can purchase any *Privacy Management – subject rights request* license at any time. If you purchase a new *Privacy Management – subject rights request* license before you have used the remaining subject rights request(s) from your previous license, the remaining subject rights requests will be added to the new number of subject rights requests that you purchased.

For example, if you purchased *Privacy Management – subject rights request (10) license* on Nov 1st, 2021, and have 3 subject rights requests remaining on Dec 1st, 2021. You then purchase another *Privacy Management – subject rights request (10) license* on Dec 1st, 2021, and now you will have a total of 13 subject rights requests (3 as part of the license you purchased on Nov 1st, 2021, and 10 as part of the license that you purchased on Dec 1st, 2021)

Note: Your 3 subject rights requests (included with the license purchased on Nov 1st, 2021) will expire on Oct 31st, 2022, and the 10 subject rights requests (included with the license purchased Dec 1st, 2021) will expire on Nov 30th, 2022.

Within the Priva Subject Rights Requests page, you will be able to see 13 subject rights requests available. As you continue to create subject rights requests, the solution will use the subject rights requests with an earlier expiration date. 3 subject rights requests as part of the license you purchased on Nov 1st, 2021, will be used before the 10 as part of the license that you purchased on Dec 1st, 2021

9. What payment plans are available for *Privacy Management – subject rights request*?

There are two payment plans available.

- The Pay yearly, annual commitment option allows you to pay the total amount upfront
- The Pay monthly, annual commitment option allows you to split the total amount in 12 equal monthly payments.

As an example, if you purchased 155 subject rights requests as mentioned in question #7 – you will have the option to pay the total amount of \$31,000 upfront or split that amount into 12 equal monthly payments of \$2,583.33.

FAQs related to Microsoft Priva – Trial Licenses

10. What trials are available for Microsoft Priva?

You have access to both modules of Microsoft Priva through trial licenses. Microsoft Priva has two trial licenses mapped to each module:

- *Privacy Management – risk Trial* is the trial license for **Priva Privacy Risk Management** that helps your organization [identify and manage potential privacy risks](#) in the personal data you store in Microsoft 365
- *Privacy Management – subject rights request (50) Trial* is the trial license for **Priva Subject Rights Requests** that helps you manage [subject rights requests](#) at scale.

11. How long are the Microsoft Priva trial license valid for?

You can use the trial license for 90 days from the day of activation. We recommend you transition to paid licenses before the trial expires to maintain continuity of service and avoid any disruption.

12. How do I get started with Microsoft Priva trial?

We recommend you visit aka.ms/trypriva and follow the steps to activate both the *Privacy Management – risk Trial* and *Privacy Management – subject rights request (50) Trial*. If you want to activate individual trial, please see question 16.

13. Are there any limits on the Microsoft Priva trial licenses?

See table below for details

Privacy Management - risk Trial	Privacy Management – subject rights request (50) Trial
No limits. You will be able to try all the capabilities included with the <i>Privacy Management - risk</i> license for 90 days.	This trial license will allow you to create 50 subject rights requests within 90 days.

14. What happens if I transition to paid *Privacy Management – subject rights request* license before my 90-day trial license expires?

If you transition to any paid *Privacy Management – subject rights request* license prior to expiry of the trial license, the remaining subject rights requests (out of the 50 requests included in the trial) will be added to the number of subject rights requests you purchased. You will be able to use the remaining subject rights requests (out of the 50 requests included in the trial) until you reach the 90 days from the day of trial activation.

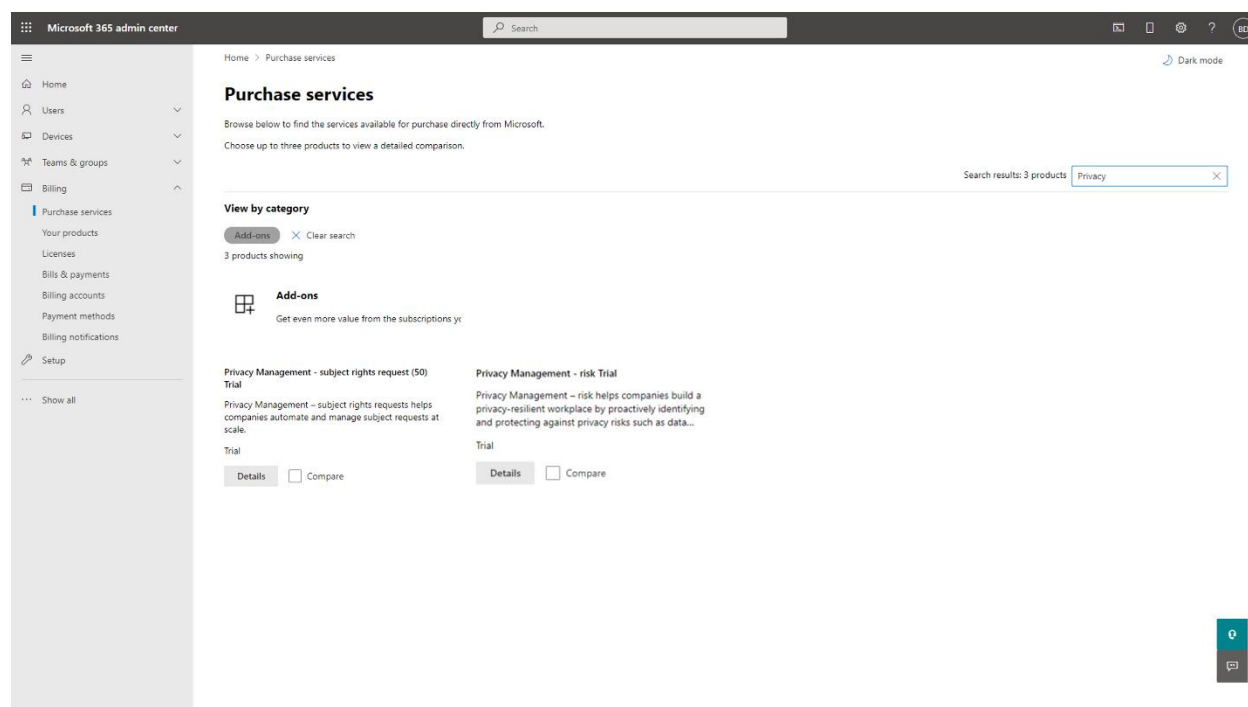
15. How will I know how many days are left in the trial?

Microsoft Priva solutions will have in-product banner to notify you of the days remaining in your trial.

16. What if I want to start only one trial module?

If you want to activate individual trial for Microsoft Priva, you can do so by visiting [Microsoft 365 admin center](#).

- Access *Privacy Management – risk Trial* [here](#)
- Access *Privacy Management – subject rights requests (50) Trial* [here](#)



Note: If you choose to activate the *Privacy Management - subject rights request (50) Trial* from the Microsoft 365 admin center, you will see '1 gigabyte' on the checkout page (as shown in the screenshot below). We are aware of the issue and are working to resolve it.



We recommend that you activate the Trials by visiting aka.ms/trypriva to have a better customer experience.

[Microsoft Priva legal disclaimer](#)