Microsoft Dragon Copilot

Licensing guidance

Contents

Summary

Use this guide to improve your understanding of how to license Microsoft Dragon Copilot. To facilitate understanding of licensing requirements this guide is structured as follows:

- How to Buy
- Product Commercial Offers
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- Notes: Change Log

For help determining the right technology solution for any given organization, including the license requirements for a specific product or scenario, consult with your Microsoft account team or your Microsoft Certified Partner. This guide does not supersede or replace any of the legal documentation covering use rights.

For more information on purchasing Microsoft Products and Microsoft Licensing Programs, in the U.S. visit Microsoft Licensing Program Guides or call Microsoft Sales at (855) 270-0615, and internationally visit Microsoft Volume Licensing.

What's new in this Licensing Guide

- Reference the Change log in the Appendix, for any changes.
- Microsoft reserves the right to review or update this document at any time without notice.
- Always refer to the latest Microsoft Dragon Copilot Licensing guide for up-to-date information.

How to Buy

Microsoft Licensing Programs

Dragon Copilot subscription licenses can be purchased through:

- [Microsoft Customer Agreement (MCA)](#)
- [Microsoft Cloud Solution Provider, including ISV Cloud Embed](#)

When the Microsoft Cloud Agreement is not an option for customers, Dragon Copilot subscriptions may be purchased through:

- Enterprise Agreement (EA)
- Enterprise Agreement Subscription (EAS)
- Server Cloud Enrollment (SCE)
- Enrollment for Education Solutions (EES)

Learn more about the [Microsoft Cloud Agreement](#).

Product Licensing

Any user that inputs data into, queries, views data within Dragon Copilot or otherwise accesses Dragon Copilot directly or indirectly must be properly licensed. Dragon Copilot can be purchased through either a per user subscription license or a combination of per user subscription license plus pay as you go meter.

A Single Subscription License

Dragon Copilot Per User is a single user license, which includes all features such as Front-end-speech, ambient features, and genAI features.

A Blended Business Model of User License and Pay As You Go Consumption

Dragon Copilot Flex user license provides access to Dragon Copilot and includes usage of Front-end-speech. However, to utilize the ambient and genAI features, you must link an Azure subscription to the customer environment in Dragon Admin Center to enable pay as you go consumption of the features.

Note: An environment in Dragon Admin Center is a container in which you can provision and configure your healthcare solutions.

Learn more about [Dragon Admin Center](#) and pay-as-you-go billing.

Learn more about [Microsoft Product Terms](#).

Dragon Copilot Offer

Services Overview

Microsoft Dragon Copilot brings together the trusted natural language voice dictation capabilities of Dragon Medical One, with the ambient listening capabilities of DAX Copilot, fine-tuned generative AI, and healthcare-adapted safeguards. This unified experience integrates with EHRs and supports clinicians across all stages of their workflow. Part of Microsoft Cloud for Healthcare, it's an extensible workspace that's built on a secure modern architecture that enables organizations to deliver enhanced experiences and outcomes across care settings for providers and patients alike.

If a user has previously licensed PowerMic Mobile from Nuance, they can use supported versions of PowerMic Mobile together with Dragon Copilot, according to the restrictions and terms in the customer agreement associated with the purchase of PowerMic Mobile.

For more information, please visit [aka.ms/DragonCopilot](#)

Licensing Overview

Dragon Copilot capabilities are licensed via Dragon Copilot subscriptions on a per user basis and via pay as you go enabling licensed users to run the application.

A high-level overview of the licensing structure is provided below.

	Dragon Copilot Per User	Dragon Copilot Flex	Pay As You Go Consumption Unit
Licensing scheme	Per User	Per User	Consumption
Description	Equips user to run all Dragon Copilot features without additional need.	Provides access to all features but requires an Azure subscription to run ambient and GenAI features as consumption.	Allows users with a Dragon Copilot flex license to access all ambient and GenAI features but only pay for the features used. Requires Azure subscription linked.

Note: A customer can buy a mix of licenses and assign licenses to users within their organization according to Microsoft Product Terms.

Dragon Copilot Per User Subscription License

This license is recommended for customers that want to provide access to all Dragon Copilot features with a single user subscription license. The Dragon Copilot Per User subscription license is intended to support the broad adoption by clinicians within an organization.

	Dragon Copilot Per User
Name	Dragon Copilot Per User
License Type	Per User
Feature access	All Dragon Copilot features are included.

Dragon Copilot Flex Subscription License

This license is recommended for customers who wish to only pay for the ambient and GenAI features they use through pay as you go consumption.

Note: To equip users with ambient and GenAI features, an Azure subscription needs to be linked to the user environment in Dragon Admin Center, see below.

	Dragon Copilot Flex
Name	Dragon Copilot Flex
License Type	Per User
Feature access	To access ambient and GenAI features, it is necessary to link an Azure subscription through Dragon Admin Center.

Pay As You Go Consumption Unit

The Dragon Copilot pay as you go consumption unit meter enables individual users to run ambient and GenAI features within the application. This option is best for businesses that want to pay as you go for only the users who apply the ambient and GenAI capabilities.

To use Dragon Copilot ambient and GenAI features through pay as you go, customers must have purchased the Dragon Copilot Flex subscription license and assigned to the users as a pre-requisite.

The usage of ambient and GenAI capabilities are counted as consumption units that are accumulated across the customer tenant as pay as you go. Different features require different amounts of consumption units (See the pricing information details).

	Pay As You Go Consumption Unit
Name	Pay as you go Consumption Unit
Feature access	Allows access to ambient and GenAI features through pay as you go. Requires an Azure subscription.

Dragon Copilot ambient and GenAI features pay-as-you-go meter definition: Measure of the number of consumption units consumed within the billing period. For rates of consumption units see billing rates.

Dragon Copilot Consumption Billing Rates

Each genAI feature in the blended business model of Dragon Copilot consumes consumption units at different rates.

Rates are in effect as of May 1, 2025.

GenAI Features of Dragon Copilot that spins the pay as you go consumption meter in the blended business model	Rate $0.01 / consumption unit
Ambient, structured notes	300 consumption units
Get coaching	10 consumption units
Referral letter	10 consumption units
After visit summary	30 consumption units
Free text	30 consumption units
Summarize encounter	50 consumption units
Summarize evidence	50 consumption units
Orders	50 consumption units

Appendix

Appendix A: Dragon Copilot Service Support

Learn more about support options, which include:

Standard Support - (included with any Dragon Copilot purchase) - Best for businesses operating a simple environment or using a full-service partner.

Professional Direct Support - Best for businesses with a continuously operating production environment requiring faster response times and access to experts for advisory and escalation services.

Unified Support (custom) - Best for businesses that need comprehensive end-to-end support for the ent organization, covering all Microsoft technologies.

Appendix B: Change Log