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Information Worker Plans										Frontline Worker Plans					
Microsoft 365				Office 365			Enterprise Mobility + Security		Windows 11	Microsoft 365					Office 365
G3	G5	G5 Security ¹	G5 Compliance ¹	G1	G3	G5	G3	G5	Enterprise G5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp ²	F3 ³

¹ Requires Microsoft 365 G3 (or Office 365 G3 and Enterprise Mobility + Security G3).

² Requires Microsoft 365 F1/F3 (or Office 365 F3 and Enterprise Mobility + Security E3).

³ Not available for new customer purchases in Volume Licensing or Buy Online channels.

Microsoft 365 apps

Desktop client apps ¹	•	•				•	•									
Microsoft 365 for mobile ²	•	•			•	•	•			Read only	• ³					• ³
Install apps on up to 5 PCs/Mac + 5 tablets + 5 smartphones	•	•			• ⁴	•	•				• ⁴					• ⁴
Microsoft 365 for the web	•	•			•	•	•			Read only	•					•
Visio for the web	•	•			•	•	•			Read only	•					•
Microsoft Editor premium features	•	•				•	•									
Multilingual user interface for Microsoft 365 apps	•	•				•	•									

¹ Includes Word, Excel, PowerPoint, OneNote, Outlook, Access (PC only), and Publisher (PC only).

² Includes Word, Excel, PowerPoint, Outlook, and OneNote mobile Apps.

³ Limited to devices with integrated screens smaller than 10.9".

⁴ Mobile apps only.

Email, calendar, and scheduling

Exchange Kiosk (2 GB mailbox)										See footnote 1	•					•
Exchange Plan 1 (50 GB mailbox)					•											
Exchange Plan 2 (100 GB mailbox)	•	•				•	•									
Calendar	•	•			•	•	•			•	•					•
Outlook desktop client	•	•				•	•									
Auto-expanding email archive	•	•				•	•						•	•		
Exchange Online Protection	•	•			•	•	•				•					•
Public folder mailboxes	•	•			•	•	•									
Resource mailboxes	•	•			•	•	•				•					•
Inactive mailboxes	•	•				•	•									
Microsoft Shifts	•	•			•	•	•			•	•					•
Microsoft Bookings	•	•			•	•	•			•	•					•

¹ Microsoft 365 F1 includes the Exchange Kiosk service plan to enable Teams calendar only. It does not include mailbox rights.



Information Worker Plans											Frontline Worker Plans					
Microsoft 365				Office 365			Enterprise Mobility + Security		Windows 11	Microsoft 365					Office 365	
G3	G5	G5 Security ¹	G5 Compliance ¹	G1	G3	G5	G3	G5	Enterprise G5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp ²	F3 ³	

¹ Requires Microsoft 365 G3 (or Office 365 G3 and Enterprise Mobility + Security G3).

² Requires Microsoft 365 F1/F3 (or Office 365 F3 and Enterprise Mobility + Security E3).

³ Not available for new customer purchases in Volume Licensing or Buy Online channels.

Meetings, calling, and chat

Microsoft Teams	●	●			●	●	●				●	●				●
Unlimited chat	●	●			●	●	●				●	●				●
Online meetings	●	●			●	●	●				●	●				●
Live Events	●	●			●	●	●									
Webinars	●	●				●	●									
Screen sharing and custom backgrounds	●	●			●	●	●				●	●				●
Record meetings	●	●			●	●	●				●	●				●
Priority notifications	●	●			●	●	●				●	●				●
Teams Phone Standard		●					●									
Audio Conferencing	● ¹	● ²			● ¹	● ¹	● ²				● ¹	● ¹				● ¹

¹ Available via the no-cost [Audio Conferencing with Select Dial Out supplemental license](#). Includes unlimited toll dial-in, 60 minutes/user/month dial-out to US and Canada phone numbers, and Operator Connect Conferencing.

² Includes unlimited toll dial-in, 60 minutes/user/month dial-out to [Zone A countries](#), and Operator Connect Conferencing.

Intranet and storage

SharePoint Kiosk (2 GB OneDrive storage)											● ¹	● ¹				● ¹
SharePoint Plan 1 ² (1 TB OneDrive storage)					●											
SharePoint Plan 2 ² (1+ TB OneDrive storage ³)	●	●				●	●									

¹ No site mailbox. No personal site.

² Includes 10 GB SharePoint storage in addition to 1TB storage provided per organization.

³ Microsoft will provide up to 5 TB of initial OneDrive storage per user based on the [default quota](#) for the tenant. Additional storage can be requested by contacting Microsoft support. Subscriptions for fewer than five users received 1 TB of OneDrive storage that cannot be expanded.

Content services

Microsoft Graph API	●	●			●	●	●				●	●				●
Microsoft Search	●	●			●	●	●				●	●				●
Microsoft Stream (on SharePoint)	●	●			●	●	●				● ¹	● ¹				● ¹
Microsoft Forms ²	●	●			●	●	●					●				●
Microsoft Lists	●	●			●	●	●				●	●				●
Delve	●	●			●	●	●									

¹ Users can record meetings and consume Stream content but cannot publish to Stream.

² Licensed users can create/share/manage forms. Completing/responding does not require a Forms license.

Analytics

Adoption Score	●	●			●	●	●				●	●				●
Secure Score	●	●			●	●	●			●	●	●				●
Compliance Management	●	●			●	●	●				●	●				●
Power BI Pro		●					●									



Information Worker Plans										Frontline Worker Plans					
Microsoft 365				Office 365			Enterprise Mobility + Security		Windows 11	Microsoft 365					Office 365
G3	G5	G5 Security ¹	G5 Compliance ¹	G1	G3	G5	G3	G5	Enterprise G5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp ²	F3 ³
¹ Requires Microsoft 365 G3 (or Office 365 G3 and Enterprise Mobility + Security G3).										² Requires Microsoft 365 F1/F3 (or Office 365 F3 and Enterprise Mobility + Security E3). ³ Not available for new customer purchases in Volume Licensing or Buy Online channels.					

Viva Insights¹

Viva Insights app in Teams	●	●			●	●	●				● ²	● ²				● ²
Personal insights and experiences	●	●			●	●	●									
Premium personal insights and experiences ¹		● ³					● ³									

¹ Requires Exchange Online, Analyst workbench tools and accelerators, Manager and leader insights and experiences, and additional Premium personal insights and experiences are available with the Viva Insights and Viva Suite add-ons.
² Limited to Reflect, Headspace, Send Praise, Virtual Commute, Microsoft To-Do (F3 only)
³ Includes the Shorten a meeting feature, Delay delivery plan, and Track email open rate inline suggestions.

Viva Connections

Dashboard, Feed, Resources, and Teams app	●	●			●	●	●				●	●				●
---	---	---	--	--	---	---	---	--	--	--	---	---	--	--	--	---

Project and task management

Microsoft Planner	●	●			●	●	●				●	●				●
Microsoft To-Do	●	●			●	●	●					●				●

Automation, app building, and chatbots¹

Power Apps for Microsoft 365	●	●			●	●	●					●				●
Power Automate for Microsoft 365	●	●			● ²	● ²	● ²			● ³		●				● ²
Power Virtual Agent for Teams	●	●			●	●	●					●				●
Dataverse for Teams	●	●			●	●	●					●				●

¹ Refer to the licensing FAQs and Licensing Guide at <https://docs.microsoft.com/power-platform/admin/powerapps-flow-licensing-faq> for details including functionality limits.
² Cloud flows only.
³ Desktop flows only.

Data lifecycle management

Manual retention labels	●	●			●	●	●	●	●		●	●				●
Basic org-wide or location-wide retention policies	●	●				●	●						●	●		
Rules-based automatic retention policies		●	●				●						●	●		
Machine Learning-based retention		●	●										●	●		
Teams message retention policies	●	●			● ¹	●	●				● ¹	● ¹		●	●	● ¹
Records Management		●	●				●						●	●		

¹ 30-day minimum retention period.

Data Loss Prevention (DLP)

DLP for emails & files	●	●				●	●							●	●	
DLP for Teams chat		●	●				●							●	●	
Endpoint DLP		●	●											●	●	



Information Worker Plans										Frontline Worker Plans						
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G3	G5	G5 Security ¹	G5 Compliance ¹	G1	G3	G5	G3	G5	Enterprise G5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp ²	F3 ³	

¹ Requires Microsoft 365 G3 (or Office 365 G3 and Enterprise Mobility + Security G3).

² Requires Microsoft 365 F1/F3 (or Office 365 F3 and Enterprise Mobility + Security E3).

³ Not available for new customer purchases in Volume Licensing or Buy Online channels.

Information protection

Azure Information Protection Plan 1 ⁴	•						•			•	•					
Azure Information Protection Plan 2 ⁴		•		•				•					•	•		
Manual, default, and mandatory sensitivity labeling in Microsoft 365 apps	•	•			•	•	•	•		• ¹	•					
Automatic sensitivity labeling in Microsoft 365 apps		•		•		•		•					•	•		
Manual sensitivity labels for Teams meetings ²		•		•		•							•	•		
Automatic sensitivity labels in Exchange, SharePoint, and OneDrive		•		•		•							•	•		
Default sensitivity labels for SharePoint document libraries		•		•		•							•	•		
Sensitivity labels based on advanced classifiers (e.g., Trainable Classifiers, EDM, Named Entities, Contextual)		•		•		•							•	•		
Sensitivity labeling for containers in Microsoft 365	•	•			•	•					•					
Basic Message Encryption	•	•			•	•	• ³	• ³		• ³	•					
Advanced Message Encryption		•		•		•							•	•		
Customer Key		•		•		•							•	•		
Personal Data Encryption	•	•							•		•					

¹ Microsoft 365 F1 does not include Exchange email service or Microsoft 365 apps.

² Requires Microsoft Teams Premium.

³ Does not include Exchange email service.

⁴ The AIP Unified Labeling add-in for Office is retiring on April 11, 2024.

Threat protection

Microsoft Defender Antimalware	•	•							•		•					•
Microsoft Defender Firewall	•	•							•		•					
Microsoft Defender Exploit Guard	•	•							•		•					
Microsoft Defender Credential Guard	•	•							•		•					
BitLocker and BitLocker To Go	•	•							•		•					
Microsoft Defender for Endpoint Plan 1	•	•	•													
Microsoft Defender for Endpoint Plan 2		•														
Microsoft Defender for Identity		•	•					•				•			•	
Microsoft Defender for Office 365 Plan 2		•	•			•						•			•	
Microsoft Defender Application Guard for Edge	•	•							•		•					
Microsoft Defender Application Guard for Office		•	•									•			•	
Safe Documents		•	•									•			•	



Information Worker Plans

Frontline Worker Plans

Microsoft 365				Office 365			Enterprise Mobility + Security		Windows 11	Microsoft 365					Office 365
G3	G5	G5 Security ¹	G5 Compliance ¹	G1	G3	G5	G3	G5	Enterprise G5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp ²	F3 ³

¹ Requires Microsoft 365 G3 (or Office 365 G3 and Enterprise Mobility + Security G3).

² Requires Microsoft 365 F1/F3 (or Office 365 F3 and Enterprise Mobility + Security E3).

³ Not available for new customer purchases in Volume Licensing or Buy Online channels.

Cloud access security broker

Microsoft Defender for Cloud Apps		•	•	•				•					•	•	•	
Microsoft Defender for Cloud Apps Discovery	•	•					•	•		•	•					
App Governance in Defender for Cloud Apps		•	•	•				•				•	•	•		
Office 365 Cloud App Security						•										

Identity and access management

Microsoft Entra ID ¹ Plan 1 ²	•						•			•	•					
Microsoft Entra ID ¹ Plan 2 ²		•	•					•				•		•		
Microsoft Entra ID Protection		•	•					•				•		•		
User Provisioning	•	•	•		•	•	•	•		•	•	•		•	•	
Cloud user self-service password change	•	•	•		•	•	•	•		•	•	•		•	•	
Cloud user self-service password reset	•	•	•				•	•		•	•	•		•		
Hybrid user self-service password change/reset with on-premises write-back	•	•	•				•	•		•	•	•		•		
Advanced Security Reports	•	•	•				•	•		•	•	•		•		
Multi Factor Authentication	•	•	•		•	•	•	•		•	•	•		•	•	
Conditional Access	•	•	•				•	•		•	•	•		•		
Risk Based Conditional Access / Identity Protection		•	•					•				•		•		
Privileged Identity Management		•	•					•				•		•		
Access Reviews		•	•					•				•		•		
Entitlement Management		•	•					•				•		•		
Microsoft 365 Groups	•	•			•	•	•			•	•				•	
On-premises Active Directory sync for SSO	•	•			•	•	•	•		•	•	•		•	•	
DirectAccess supported	•	•							•		•					
Windows Hello for Business	•	•							•		•					
Microsoft Advanced Threat Analytics	•	•					•	•		•	•	•		•		

¹Formerly Azure Active Directory Premium.

²[Learn about known limitations in Azure Government for Microsoft Entra ID P1 and P2.](#)

Endpoint and app management

Microsoft Intune Plan 1	•	•					•	•		•	•					
Mobile Device Management	•	•			•	•	•	•	•	•	•				•	
Mobile application management	•	•					•	•	•	•	•					
Windows Autopilot	•	•					• ¹	• ¹		• ¹	•					
Group Policy support for Windows	•	•							•		•					
Group Policy support for Microsoft 365 apps	•	•				•										
Cloud Policy service for Microsoft 365	•	•			• ²	•	•				• ²				• ²	
Shared computer activation for M365 Apps	•	•				•										
Endpoint Analytics	•	•					•	•		•	•					

¹ Does not include Windows license.

² Limited to policies for web apps.



Information Worker Plans										Frontline Worker Plans					
Microsoft 365				Office 365			Enterprise Mobility + Security		Windows 11	Microsoft 365					Office 365
G3	G5	G5 Security ¹	G5 Compliance ¹	G1	G3	G5	G3	G5	Enterprise G5	F1	F3	F5 Security ²	F5 Compliance ²	F5 Sec+Comp ²	F3 ³
¹ Requires Microsoft 365 G3 (or Office 365 G3 and Enterprise Mobility + Security G3).										² Requires Microsoft 365 F1/F3 (or Office 365 F3 and Enterprise Mobility + Security E3). ³ Not available for new customer purchases in Volume Licensing or Buy Online channels.					

eDiscovery and auditing

Content Search	•	•		•	•	•	•				•	•				•
eDiscovery (Standard) (including Hold and Export)	•	•		•		•	•						•	•		
Litigation Hold	•	•				•	•						•	•		
eDiscovery (Premium)		•		•			•						•	•		
Audit (Standard)	•	•			•	•	•				•	•				•
Audit (Premium)		•		•			•						•	•		

Insider risk management

Insider Risk Management		•		•										•	•	
Communication Compliance		•		•			•							•	•	
Information Barriers		•		•			•							•	•	
Customer Lockbox		•		•			•							•	•	

Windows

Windows 11 Edition (EA only)	Enterprise	Enterprise								Enterprise		Enterprise				
Azure Virtual Desktop	•	•								•		•				
Windows Enterprise LTSC and MDOP	•	•								•		•				
Universal Print ¹	•	•								•		•				

¹ 100 print jobs per month for each Microsoft 365 G3/G5 license and 5 print jobs per month for each Windows E5 Commercial GCC Compatible license

Security and Compliance

	Information Worker Plans					Frontline Worker Plans		
	Microsoft 365		Office 365			Microsoft 365		Office 365
	G3	G5	G1	G3	G5	F1	F3	F3
Microsoft 365 G5 Security	+	●	N/A	N/A	N/A	N/A	N/A	N/A
Microsoft 365 G5 Compliance	+	●	N/A	N/A	N/A	N/A	N/A	N/A
Microsoft 365 G5 Info Protection and Governance	+	●	+ ¹	+ ¹	●+ ^{1,2}	+	+	+ ¹
Microsoft 365 G5 Insider Risk Management	+	●	+	+	●+ ³	+	+	+
Microsoft Purview Insider Risk Management forensic evidence ⁸	N/A	+	N/A	N/A	N/A	N/A	N/A	N/A
Microsoft 365 G5 eDiscovery and Audit	+	●	+	+	●	+	+	+
Microsoft 365 F5 Security	N/A	N/A	N/A	N/A	N/A	+	+	+ ⁴
Microsoft 365 F5 Compliance	N/A	N/A	N/A	N/A	N/A	+	+	+ ⁴
Microsoft 365 F5 Security + Compliance	N/A	N/A	N/A	N/A	N/A	+	+	+ ⁴
Microsoft 365 F5 Information Protection and Governance	N/A	N/A	N/A	N/A	N/A	+	+	+ ⁴
Microsoft 365 F5 Insider Risk Management	N/A	N/A	N/A	N/A	N/A	+	+	+ ⁴
Microsoft 365 F5 eDiscovery and Audit	N/A	N/A	N/A	N/A	N/A	+	+	+ ⁴
Microsoft Defender for Identity	+	●	+	+	+	+	+	+
Microsoft Defender for Office 365 Plan 1	+	●	+	+	●	+	+	+
Microsoft Defender for Office 365 Plan 2	+	●	+	+	●	+	+	+
Microsoft Defender for Cloud Apps	+	●	+	+	+	+	+	+
Microsoft Defender for Endpoint Plan 1	●	●	+	+	+	+	+	+
Microsoft Defender for Endpoint Plan 2	+	●	+	+	+	+	+	+
Microsoft Defender Vulnerability Management (standalone)	+	+	+	+	+	+	+	+
Microsoft Defender Vulnerability Management (add-on) ⁹	+	+	+	+	+	+	+	+
Microsoft Defender for Endpoint for servers ⁵	+	+	+	+	+	+	+	+
Premium Assessments add-on for Compliance Manager ⁶	+	+	+	+	+	+	+	+
Priva Privacy Risk Management	+	+	+	+	+	N/A	N/A	N/A
Priva Subject Rights Requests	+	+	+	+	+	N/A	N/A	N/A
Microsoft Purview Data Loss Prevention (for email and files)	●	●	+	●	●	N/A	+	+
Exchange Archiving	●	●	+	●	●	N/A	+	+
Microsoft Entra ID ⁷ Plan 1	●	●	+	+	+	●	●	+
Microsoft Entra ID ⁷ Plan 2	+	●	+	+	+	+	+	+
Microsoft Intune Plan 1	●	●	+	+	+	●	●	+
Microsoft Intune Suite for GOV	+	+	+ ¹⁰	+ ¹⁰	+ ¹⁰	+	+	+ ¹⁰
Microsoft Intune Plan 2 for GOV	+	+	+ ¹⁰	+ ¹⁰	+ ¹⁰	+	+	+ ¹⁰
Microsoft Intune Endpoint Privilege Management for GOV	+	+	+ ¹⁰	+ ¹⁰	+ ¹⁰	+	+	+ ¹⁰
Microsoft Intune Remote Help for GOV	+	+	+ ¹⁰	+ ¹⁰	+ ¹⁰	+	+	+ ¹⁰
Microsoft Intune Advanced Analytics for GOV	+	+	+ ¹⁰	+ ¹⁰	+ ¹⁰	+	+	+ ¹⁰
Microsoft Intune Enterprise Application Management for GOV	+	+	+ ¹⁰	+ ¹⁰	+ ¹⁰	+	+	+ ¹⁰
Microsoft Cloud PKI for GOV	+	+	+ ¹⁰	+ ¹⁰	+ ¹⁰	+	+	+ ¹⁰
10-year Audit Log Retention	N/A	+	N/A	N/A	+	N/A	N/A	N/A

¹ EMS E3 or Azure Information Protection Plan 1 standalone required.

² Office 365 E5 includes the DLP for Teams chat, Rules-based auto classification, advanced Information Governance, Advanced Message Encryption, and Customer Key value of Microsoft 365 E5 Information Protection and Governance but does not include Microsoft Defender for Cloud Apps or Machine Learning-based auto classification.

³ Office 365 E5 includes the Communication Compliance, Information Barriers, Customer Lockbox, and Privileged Access Management value of M365 E5 Insider Risk Management but does not include the full Insider Risk Management solution.

⁴ Requires EMS E3 (K)

⁵ Separate license required for each OSE (e.g., servers or virtual machines). See OSE definition in the [Product Terms glossary](#).

⁶ [Get details on available assessments](#).

⁷ [Learn about known limitations in Azure Government for Microsoft Entra ID P1 and P2](#) (formerly Azure Active Directory Premium).

⁸ Requires Microsoft 365 G5, Microsoft 365 G5 Compliance, or Microsoft 365 G5 Insider Risk Management.

⁹ Requires Microsoft Defender for Endpoint Plan 2 standalone or subscription/suite that includes Microsoft Defender for Endpoint P2.

¹⁰ Requires Microsoft Intune Plan 1



Add-on subscriptions

- = Included
- ◐ = Partially included
- + = Can be added
- N/A = Not available

Information Worker Plans					Frontline Worker Plans		
Microsoft 365		Office 365			Microsoft 365		Office 365
G3	G5	G1	G3	G5	F1	F3	F3

Teams Services¹

Teams Premium	+	+	+	+	+	+	+	+
Audio Conferencing with Select Dial Out	+	N/A	+	+	N/A	+	+	+
Extended Dial Out Minutes to US and Canada	+ ²	+	+ ²	+ ²	+	+ ²	+ ²	+ ²
Teams Phone Standard	+	●	+	+	●	+	+	+
Domestic Calling Plan	+ ³	+	+ ³	+ ³	+ ³	+ ³	+ ³	+ ³
Domestic Calling 120 Minute Plan	+ ³	+ ³	+ ³	+ ³	+ ³	+ ³	+ ³	+ ³
International Calling Plan (includes Domestic Plan)	+ ³	+ ³	+ ³	+ ³	+ ³	+ ³	+ ³	+ ³
Teams Phone with Calling Plan ⁴	+	◐ ⁵	+	+	◐ ⁵	N/A	+	+

¹ [Check country and region availability.](#)
² Audio Conferencing, Audio Conferencing with Select Dial Out, or Business Voice required.
³ Teams Phone Standard required.
⁴ Microsoft 365 G5 and Office 365 G5 include Teams Phone Standard. Choose a Calling Plan to add calling minutes.
⁵ Includes full Domestic Calling Plan.

Microsoft Viva

Viva Insights	+	+	+	+	+	N/A	N/A	N/A
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SharePoint and storage

SharePoint Advanced Management	+	+	+	+	+	+	+	+
Microsoft 365 Extra File Storage	+	+	+	+	+	+	+	+

Power Platform

Power BI Pro	+	●	+	+	●	+	+	+
Power BI Premium	+	+	+	+	+	+	+	+
Power Apps per-app (1 app/user/month)	+	+	+	+	+	+	+	+
Power Apps per-user (unlimited apps/user/month)	+	+	+	+	+	+	+	+
Power Automate per-user (unlimited flows + 5K AI Builder credits/user/month)	+	+	+	+	+	+	+	+
Power Automate per-user w/ Unattended RPA (unlimited flows + 5K AI Builder credits/user/month)	+	+	+	+	+	+	+	+
Power Automate per-flow (5 flows/month for unlimited users) ¹	+	+	+	+	+	+	+	+

¹Initial minimum purchase requirement of 5 licenses.

Windows

Universal Print Volume Add-on	+	+	N/A	N/A	N/A	N/A	+	N/A
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