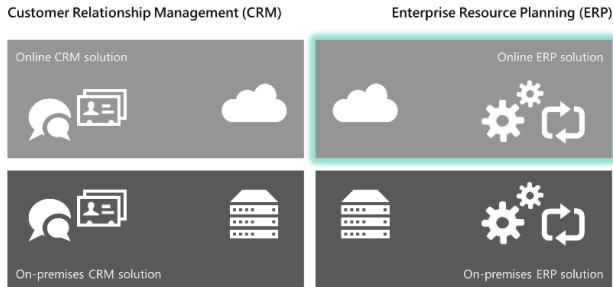


# Licensing the Dynamics 365 ERP applications

## Dynamics 365

Dynamics 365 offers both CRM and ERP functionality deployed as either online or on-premises solutions. This handout focuses on licensing the online ERP applications.



## What is ERP?

ERP is business process management software that manages and integrates a company's financials, supply chain, operations, reporting, manufacturing, and human resource activities.



## Licensing the Dynamics 365 ERP apps

A Team Members license should be assigned to users who need light access across the full range of apps. These are likely to be support staff rather than full time workers in these different professional capacities.

Note that all app licenses also include Team Members rights

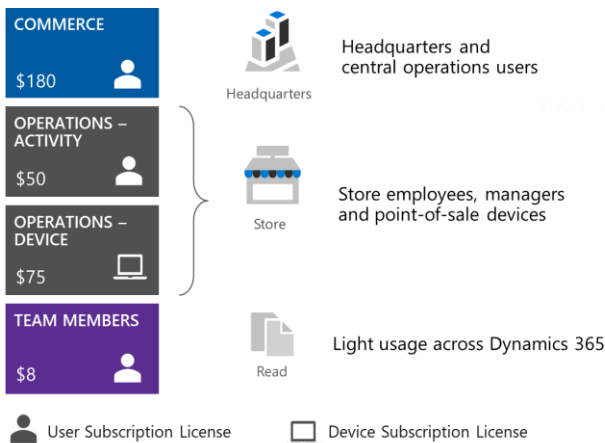


The blue boxes represent the ERP applications, and organizations assign licenses to users according to their role within the business:

- **Finance:** maximizing financial visibility and profitability
- **Supply Chain Management:** planning, production, inventory, warehouse and transportation management
- **Commerce:** managing shopping experiences across physical stores and digital channels
- **Human Resources:** managing employee benefits, leave and absence, compensation, and compliance programs
- **Project Operations:** connecting teams to accelerate project delivery and maximize profitability

## Licensing for Commerce scenarios

Commerce scenarios are licensed through a combination of licenses, depending on a user's needs



### For example

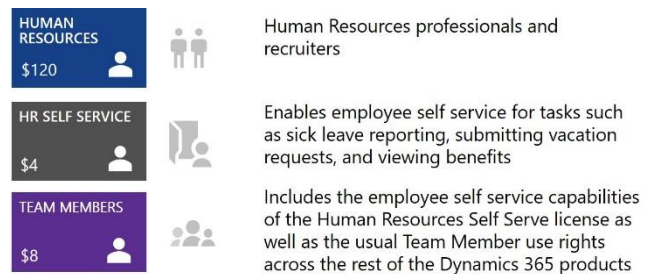
A clothing store with 10 users sharing a store computer

- User licensing: 10 x \$50 = \$500
- Device licensing: \$75



## Licensing for Human Resources scenarios

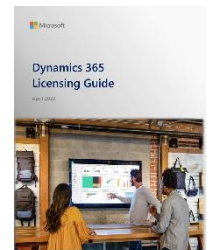
Human Resources scenarios are licensed through a combination of licenses, depending on a user's needs



## The Dynamics 365 Licensing Guide

Great to refer to for:

- Information on the licenses for the different apps
- The types of people who will use each of the apps
- Examples of external users
- Licenses required for internal users by task
- Default Subscription capacities



Download the guide here: <http://bit.ly/D365LicensingGuide>

### Minimum purchase requirements

Customers buying licenses through any program must meet the following minimum purchase requirements:

- 20 x Finance, Supply Chain Management, Project Operations, or Commerce
- 10 x Finance Premium, or Supply Chain Management Premium
- 5 x Human Resources

### Using the Team Members license

This is a named user subscription, designed for users who are not tied to a particular function, but who require basic Dynamics 365 functionality, priced at \$8 per user per month

#### Users can:

- Read Dynamics 365 data across all apps
- Participate in a specific set of scenarios for the ERP apps which are detailed in the Dynamics 365 Licensing Guide

A Team Members license does not provide access to custom applications, and a Power Apps license or a full Dynamics 365 license is then required, dependent on the scenario

### Step-up licenses (EA)

Step-up licenses enable an EA customer to move from a lower license to a higher one at any time. These are some of the step-up licenses available in the EA:

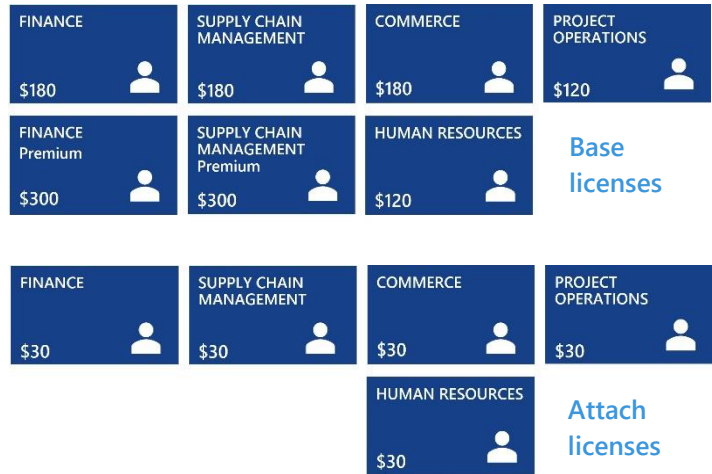
Original license	Can step up to
Operations – Activity User SL	<ul style="list-style-type: none"> <li>• Finance or Finance Premium User SL</li> <li>• Supply Chain Management User SL</li> <li>• Commerce User SL</li> <li>• Project Operations User SL</li> <li>• Human Resources User SL</li> </ul>
Team Members User SL	<ul style="list-style-type: none"> <li>• Finance or Finance Premium User SL</li> <li>• Supply Chain Management User SL</li> <li>• Commerce User SL</li> <li>• Project Operations User SL</li> <li>• Human Resources User SL</li> <li>• Operations – Activity User SL</li> </ul>
Human Resources Self Service User SL	<ul style="list-style-type: none"> <li>• Team Members User SL</li> </ul>

### Upgrades (CSP)

Step-up licenses are not required in CSP since a customer does not purchase an additional license but may choose to upgrade the existing license to a restricted set of higher offers: **Operations – Activity to Commerce**, for example.

### Licensing a user for more than one app

Users who need to be licensed for more than one app are licensed with a Base license for the first app, and an Attach license for further apps.



Base and Attach licenses provide access to same application functionality. The Base license must always be the higher priced app.

### Licensing external users

No licenses are required for external users



#### External users

- End customers of the organization
- Off-site vendors not in an employee-like relationship with the organization



NO LICENSE REQUIRED



#### NOT external users

Contractors, vendors or agents who:

- Provide business processes on the customer's behalf
- Use Microsoft Dynamics 365 to manage any portions of their business



LICENSE REQUIRED

### Availability of Dynamics 365 ERP licenses

	Team Members User SLs	Operations Activity and Device SLs	Finance, Supply Chain Management, Commerce, Human Resources, Project Operations User SLs
EA	✓	✓	✓
MPSA	✓	✓	✓
Open/OV			
CSP	✓	✓	✓
Web Direct	✓		
DPL			
SPLA			