

Microsoft 365 User Subscription Suites for Small and Medium-sized Businesses

Microsoft 365

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Email, calendar, and scheduling
Meetings, calling, and chat

300 users maximum

Intranet and storage
Knowledge and content
Project and task management

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Microsoft Viva
Automation, app building, and chatbots

Threat protection
Endpoint and app management
Identity and access management

Cloud access security broker Information protection Data lifecycle management eDiscovery and auditing
Windows
Add-on licenses

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Microsoft Teams Essentials ¹	Basic	Standard	Premium		
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¹Reflects Microsoft Teams Essentials (AAD Identity) licenses purchased through a Microsoft Partner. For important differences with Microsoft Teams Essentials licenses purchased directly from the Microsoft website or customer admin portal, please refer to https://docs.microsoft.com/MicrosoftTeams/get-started-with-teams-essentials.

Microsoft 365 apps

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¹ Includes Word, Excel, PowerPoint, OneNote, Outlook, Access (PC only), and Publisher (PC only).

Email, calendar, and scheduling

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Exchange Kiosk (2 GB mailbox)	•			
Exchange Plan 1 (50 GB mailbox)		•	•	•
Calendar	•	•	•	•
Outlook desktop client			•	•
Auto-expanding email archive				•
Exchange Online Protection		•	•	•
Public folder mailboxes		•	•	•
Resource mailboxes		•	•	•
Microsoft Shifts		•	•	•
Microsoft Bookings		•	•	•

¹ The non-ADD Identity version of Microsoft Teams Essentials available for online purchase directly form Microsoft includes the Exchange Kiosk service plan to enable Teams calendar only. It does not include a mailbox or voicemail.

Meetings, calling, and chat

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Microsoft Teams	•	•	•	•
Unlimited chat	•	•	•	•
Online meetings	•	•	•	•
Webinars			•	•
Screen sharing and custom backgrounds	•	•	•	•
Record meetings	•	•	•	•
Avatars for Teams	•	•	•	•
Priority notifications	•	•	•	•
Audio Conferencing ¹	•	•	•	•

¹ Check country and region availability. Available via the no-cost Audio Conferencing with Dial-out to US and Canada supplemental license.

² Includes Word, Excel, PowerPoint, Outlook, and OneNote mobile Apps.

³ Mobile apps only

⁴ Any user can create and share pages within a workspace to which they have been invited.



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Maximum 300 users

Microsoft Teams Essentials ¹	Microsoft 365 Business					
Microsoft Teams Essentials' –	Basic	Standard	Premium			
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Microsoft website or customer admin portal, please refer to https://docs.microsoft.com/MicrosoftTeams/get-started-with-teams-essentials.

Intranet and storage

SharePoint Plan 1		•	•	•
10 GB additional storage per license ¹		•	•	•
OneDrive personal storage	• (10 GB)	● (1 TB)	● (1 TB)	● (1 TB)

¹ In addition to 1TB storage provided per organization.

Content services

Microsoft Graph API		•	•	•
Microsoft Search	•	•	•	•
Microsoft Lists		•	•	•
Microsoft Forms ¹		•	•	•
Microsoft Stream (on SharePoint)		•	•	•
Delve		•	•	•

¹ Licensed users can create/share/manage forms. Completing/responding does not require a Forms license.

Project and task management

Microsoft Planner	•	•	•
Microsoft To-Do	•	•	•

Analytics and Insights

Adoption Score	•	•	•
Secure Score	•	•	•
Compliance Management	•	•	•

Viva Insights¹

Viva Insights app in Teams	•	•	•
Personal insights and experiences	•	•	•

¹Requires Exchange Online. Analyst workbench tools and accelerators, Manager and leader insights and experiences, and Premium personal insights and experiences are available with the Viva Insights and Viva Suite add-ons.

Viva Engage¹

Communities, Conversations, and Storylines	•	•	•
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Leadership Corner, AMAs, Storyline Delegate Posting, Advanced Analytics, and Answers in Viva available with the Viva Suite add-on. Answers in Viva also available with the Viva Topics add-on.

Viva Connections

Dashboard, Feed, Resources, and Teams app	•	•	•



Microsoft Teams Essentials ¹	Microsoft 365 Business				
Wilchosoft Teams Essentials	Basic	Standard	Premium		

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Viva Learning¹

Viva Learning in Teams	•	•	•
Create learning tabs in Teams channels	•	•	•
Search, share, and chat about learning content	•	•	•
Microsoft Learn and Microsoft 365 Training libraries + 125 top LinkedIn Learning courses	•	•	•
Organization-generated content with SharePoint and Viva Learning	•	•	•

¹ Course recommendations and progress tracking, integration with 3rd party content providers and Learning Management Systems, and learning content surfaced across Microsoft 365 suite available with the Viva Learning or Viva suite add-on license.

Automation, app building, and chatbots¹

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Power Apps for Microsoft 365	•	•	•
Power Automate for Microsoft 365	•	•	•
Power Virtual Agent for Teams	•	•	•
Dataverse for Teams	•	•	•

¹ Refer to the <u>licensing FAQs and Licensing Guide</u> at for details including functionality limits.

Threat protection

The state of the s		
Microsoft Defender for Business		•
Microsoft Defender Exploit Guard		•
Microsoft Defender Credential Guard		•
BitLocker and BitLocker To Go		•
Windows Information Protection		•
Microsoft Defender for Office 365 Plan 1		•

Endpoint and app management

Enapoint and app management			
Microsoft Intune Plan 1			•
Mobile Device Management	•		•
Mobile application management			•
Windows Autopilot			•
Group Policy support for Windows			•
Group Policy support for Microsoft 365 Apps		•¹	•1
Office cloud policy support		•1	•1
Shared computer activation for Microsoft 365 Apps			•
Endpoint Analytics			•



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Windows Update for Business deployment service

		Microsoft 365 Business		
	Microsoft Teams Essentials ¹	Basic	Standard	Premium
Identity and access management	¹ Reflects Microsoft Teams Essentials (Entra ID, fo purchased directly from the Microsoft website o	osoft Teams Essentials (Entra ID, formerly Azure Active Directory) licenses purchased through a Microsoft Partner. For important differences with Microsoft Teams Essentials ectly from the Microsoft website or customer admin portal, please refer to https://docs.microsoft.com/MicrosoftTeams/get-started-with-teams-essentials .		
Microsoft Entra ID ¹ Plan 1				•
User Provisioning				•
Cloud user self-service password change		•	•	•
Cloud user self-service password reset			•	•
Hybrid user self-service password change/reset with on-premises write-back				•
Conditional Access				•
On-premises Active Directory sync for SSO				•
Windows Hello for Business				•
¹ Formerly Azure Active Directory Premium. Cloud access security broker				
Microsoft Defender for Cloud Apps Discovery				•
Information protection Azure Information Protection ¹				Plan 1
Manual, default, and mandatory sensitivity labeling in Office 365				•
Manual labeling with the AIP app and plugin ¹				•
Data Loss Prevention (DLP) for emails and files				•
Basic Message Encryption				•
¹ The AIP Unified Labeling add-in for Office is retiring on April 15, 2024. We are not onboar Data lifecycle management	rding new customers to the AIP add-in, and are e	ncouraging customers to transition to built-in	labeling in Microsoft 365 Apps for Enterprise.	
Manual retention labels				•
Basic org-wide or location-wide retention policies				•
Teams message retention policies ¹	•	•	•	•
¹ 30-day minimum retention period (no maximum period). eDiscovery and auditing				
Content Search	•	•	•	•
Litigation Hold				•
Audit (Standard)	•	•	•	•
Windows				_
Windows 11 Edition				Business
Azure Virtual Desktop				•
Universal Print (5 jobs/user/month pooled)				•





Add-on Subscriptions for Small and Medium-sized Businesses

= Included

• = Partially included

+ = Can be added

N/A = Not available

Microsoft Teams Essentials ¹	Microsoft 365 Business				
Wilcrosoft realits Essentials	Basic	Standard	Premium		

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Copilot				
Copilot for Microsoft 365	N/A	N/A	+	+
Security and Compliance				
Microsoft 365 E5 Info Protection and Governance	+1	+1	+1	+
Microsoft 365 E5 Insider Risk Management	+	+	+	+
Microsoft Purview Insider Risk Management forensic ⁷	+	N/A	N/A	N/A
Microsoft 365 E5 eDiscovery and Audit	N/A	+	+	+
Microsoft Defender for Business	+	+	+	•
Microsoft Defender for Business servers add-on for Microsoft Defender for Business	+4	+4	+4	+5
Microsoft Defender for Identity	+	+	+	+
Microsoft Defender for Office 365 Plan 1	+	+	+	•
Microsoft Defender for Office 365 Plan 2	+	+	+	+
Microsoft Defender for Cloud Apps	+	+	+	+
Microsoft Defender for Endpoint Plan 1	+	+	+	+
Microsoft Defender for Endpoint Plan 2	+	+	+	+
Microsoft Defender for Endpoint for servers ²	+	+	+	+
Microsoft Defender Vulnerability Management (standalone)	+	+	+	+
Microsoft Defender Vulnerability Management (add-on) ⁸	+7	+7	+7	+7
Microsoft Defender Vulnerability Management add-on to Defender for Endpoint servers ⁹	+	+	+	+
Premium Assessments add-on for Compliance Manager ³	N/A	+	+	+
Microsoft Entra ⁶ ID Plan 1	+	+	+	•
Microsoft Entra ⁶ ID Plan 2	+	+	+	+
Microsoft Intune Plan 1	+	+	+	•
Microsoft Intune Plan 2	+4	+4	+4	+
Microsoft Intune Suite	+4	+4	+4	+
Microsoft Intune Remote Help	+4	+4	+4	+
Endpoint Privilege Management	+4	+4	+4	+
Microsoft Purview Data Loss Prevention (for email and files)	+	+	+	•
Exchange Archiving	+	+	+	•

¹ Requires EMS E3 or Azure Information Protection Plan 1 standalone required.

² Separate license required for each OSE (e.g., servers or virtual machines). See OSE definition in the <u>Product Terms glossary</u>.

³ Get details on available assessments.

⁴ Requires Microsoft Intune Plan 1

⁵ Requires Microsoft Defender for Business or Microsoft 365 Business Premium. Maximum quantity/seat cap is 60 licenses per customer.

⁶ Formerly Azure Active Directory Premium.

⁷ Requires Microsoft 365 E5, Microsoft 365 E5 Compliance, or Microsoft 365 E5 Insider Risk Management. ⁸ Requires Microsoft Defender for Endpoint Plan 2 standalone or subscription/suite that includes Defender for Endpoint P2.

⁹ Requires Microsoft Defender for Endpoint for servers.





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	Basic	Standard	Premium		

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Microsoft Viva

Viva Suite	N/A	+	+	+
Viva Workplace Analytics and Employee Feedback	N/A	+	+	+
Viva Employee Communications and Communities	N/A	+	+	+
Viva Insights	N/A	+	+	+
Viva Glint	N/A	+	+	+
Viva Learning	N/A	+	+	+
Viva Goals	N/A	+	+	+

Power Platform

Power BI Pro per user/month	+	+	+	+
Power BI Premium per user/month	+	+4	+4	+4
Power Apps per-app (1 app OR website + 250 AI Builder credits ¹ per user/month)	+	+	+	+
Power Apps Premium unlimited apps and websites + 500 Al Builder credits ¹ per user/month	+	+	+	+
Power Automate per-user (unlimited flows per user/month)	+	+	+	+
Power Automate Premium (unlimited flows + 5K AI Builder credits ¹ per user/month)	+	+	+	+
Power Automate Process per bot/month	+	+	+	+
Power Automate per flow/month for unlimited users ²	+	+	+	+
Power Virtual Agents per tenant/month	+	+	+	+
Power Pages Authenticated users per website/month	+	+	+	+
Power Pages Anonymous users per website/month	+	+	+	+
Power Apps per app pay-as-you-go meter ³	+	+	+	+
Power Pages Authenticated users pay-as-you-go meter	+	+	+	+
Power Pages Anonymous users pay-as-you-go meter	+	+	+	+
Dataverse Database Capacity Add-on	N/A	+	+	+
Dataverse File Capacity Add-on	N/A	+	+	+
Dataverse Log Capacity Add-on	N/A	+	+	+

¹Accrued capacity capped at 1,000,000 credits per tenant. Additional Al Builder capacity available per 1M service credits/month via the Al Builder capacity add-on.

²Initial minimum purchase requirement of 5 licenses.

³Power Apps pay-as-you-go requires an existing Azure subscription ⁴Requires Power BI Pro, Microsoft 365 E5, or Office 365 E5.



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	Basic	Standard	Premium	

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Teams Services¹

Teams Services				
Teams Premium	+	+	+	+
Audio Conferencing with Dial-out to US and Canada ²	+	+	+	+
Extended Dial-out Minutes to US and Canada	+	+2	+2	+2
Teams Phone Standard ³	+	+	+	+
Domestic Calling Plan ⁴	+	+	+	+
Domestic Calling 120 Minute Plan ⁴	+	+	+	+
International Calling Plan ^{4,5}	+	+	+	+
Teams Phone with Domestic Calling Plan	+	+	+	+
Teams Phone with International Calling Plan ⁵	+	+	+	+
Teams Phone with Pay-as-you-go Calling Plan	+	+	+	+

¹ Check country and region availability.

SharePoint, Storage and Migration

SharePoint Advanced Management	+	+	+	+
Extra Graph Connector Capacity	N/A	N/A	N/A	N/A
Cross-tenant user data migration	+	+	+	+
Office 365 Extra File Storage	+	+	+	+
Advanced eDiscovery Storage	N/A	N/A	N/A	N/A
Microsoft 365 Multi-Geo	N/A	N/A	N/A	N/A
Advanced Data Residency	+	+	+	+

Otho

Clipchamp Standard	+	+	•	•
Clipchamp Premium		+	+	N/A
Clipchamp Premium Add-on	N/A	N/A	N/A	+
Universal Print Volume Add-on ¹	N/A	N/A	N/A	+
High Efficiency Video Codec (HEVC) ¹	N/A	N/A	N/A	+

¹ Universal Print and HEVC require Windows. Plans that do not include Windows licenses are marked as "N/A".

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² Available to add at no cost. Includes unlimited toll dial-out, 60 minutes/user/month dial-out to phone numbers in the US and Canada, and Operator Connect Conferencing.

³ Audio Conferencing, Audio Conferencing with Dial-out to US and Canada, or Business Voice required.

⁴ Teams Phone Standard required.

⁵ Includes full Domestic Calling Plan.