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Introduction

Microsoft is pleased to announce the introduction of a new, streamlined type of licensing agreement for our customers: The Microsoft Products and Services Agreement (MPSA). The MPSA gives you just one consolidated agreement for all your online services, software, and Software Assurance purchases.

This guide was created to help Visual Studio administrators understand, assign, and manage their Visual Studio Subscriptions and ensure your organization gets the best value out of its Visual Studio purchases.

Administrators should be aware of some changes with the new agreement. The new Microsoft Business Center (BCP) will be used to manage MPSA licensing in conjunction with the new Visual Studio Administration Portal. All other licensing agreements will continue be managed using the Volume Licensing Service Center (VLSC).

We hope you find this guide helpful, but if you have questions or need any support, please contact Visual Studio Subscriptions support for assistance.

Roles and responsibilities of a Visual Studio Subscriptions administrator

In return for a discounted price on Microsoft products and services, your organization agrees to certain responsibilities and limitations regarding your Visual Studio Subscriptions. These are described in greater detail in the Visual Studio Subscriptions Administration Guide for VLSC.

A Visual Studio administrator has four key responsibilities:

- 1. Understand the benefits and limitations of Visual Studio Subscriptions. Correctly understanding your benefits can enable you to reduce hardware costs by using cloud services, and reduce software costs with per-user licenses for pre-production environments.
- 2. Assign Visual Studio Subscriptions to specific, named individuals and encourage usage. Your contract requires that Visual Studio Subscriptions be assigned to specific, named individuals. Follow up with your assigned individuals to ensure they activate and take full advantage of the benefits included in their Visual Studio Subscription.
- 3. Accurately inventory your pre-production environment. This is essential in ensuring that all users who interact with Visual Studio-licensed software are appropriately licensed with their own Visual Studio Subscription.
- 4. **Track user assignment changes and acquire additional licenses on schedule.** Microsoft Volume Licensing Agreements give you flexibility in how you use and assign Visual Studio Subscriptions. In return, you are expected to track changes to software usage and user assignments and process orders for additional licenses on the schedule outlined in the agreement.

Benefits and limitations of Visual Studio Subscriptions

Visual Studio Subscriptions allow development team members to install and use software to design, develop, test, evaluate, and demonstrate other software. Visual Studio Subscriptions software is not licensed for production environments.

The following table provides more detail on appropriate usage of Visual Studio Subscriptions:

| User-based licensing | MSDN Platforms and all levels of Visual Studio with MSDN are licensed on a per-user basis. Each development team member that will interact (install, configure, or access) with the software included with these products and services requires their own Visual Studio Subscription. |
|--|--|
| Unlimited installations | Each licensed user may install and use the software on any number of devices to design, develop, test, evaluate, and demonstrate software. The exception is Microsoft Office, which is licensed for one desktop. Visual Studio-licensed software can be installed and used at work, home, school, and on devices at a customer's office or on dedicated hardware hosted by a third party. |
| Not intended for production environments | Visual Studio Subscriptions software is not licensed for production environments, including any environment accessed by end users for more than acceptance testing or feedback, an environment connecting to a production database, supporting disaster recovery or production backup, or used for production during peak periods of activity. Exceptions to this include specific benefits for certain subscription levels, outlined in the <u>Visual Studio 2015 Licensing White Paper.</u> http://www.visualstudio.com/en-us/products/msdn-subscriptions-vs |
| License reassignment | When a user leaves a team and no longer requires a license, you may reassign the license after 90 days have passed. |
| Exception for end users | At the end of a software development project, end users typically review an application and determine whether it meets the necessary criteria for release. This process is called user acceptance testing (UAT). Team members such as a business sponsor or a product manager can act as proxies for end users. End users who do not have a Visual Studio Subscription may access the software for UAT if use of the software otherwise complies with all Visual Studio licensing terms. It is rare that someone whose primary role is designing, developing, or testing the software would also qualify as an "end user". |

Taking inventory of your pre-production environment

Visual Studio Subscriptions simplify asset management by counting users rather than devices.

Note: Visual Studio administrators must assign Visual Studio Subscriptions to specific, named individuals. Naming conventions such as Dev1, Dev2, or Dev3 are not allowed.

Here are some ways to simplify taking inventory of your pre-production environment:

- **Review your user assignments**. Microsoft provides a website called the Visual Studio Administration Portal to help you track Visual Studio Subscription assignments.
- Use Active Directory to list users. If you use Active Directory to manage user access, you may be able to identify development and test users by their directory membership.
- Use automated tools to inventory systems. You may also need to use a software inventory tool to help manage your software assets and distinguish pre-production environments from production ones. Many customers with Microsoft System Center create naming conventions to help automate this part of the inventory process.
- **Get help with manual reconciliation**. Enlist your staff to help reconcile your development and test users with your development and test environment.

Visual Studio Subscriptions administration for large teams and external contractors

Visual Studio Subscriptions administrators are responsible for ensuring that each user who interacts with Visual Studio-licensed software is appropriately licensed with their own Visual Studio Subscription.

Internal teams

Typical, modern software organizations include stakeholders from several groups. Identify contacts from each group who can help you keep track of user inventory and changes.

Every organization is different, but a typical list of teams involved in development might include:

- Software engineering teams.
- Business teams, including product owners and business analysts.
- Project management teams.
- Quality teams, including QA staff and manual testers.
- IT operations, including pre-production and lab infrastructure managers.

External contractors and partners

External contractors may bring licenses to engage with your Visual Studio-licensed environment. Microsoft Certified Partners may receive a few free Visual Studio Subscriptions for their internal use. However, these subscriptions do not cover revenue-generating activities such as developing custom software for a customer. Ask partners to send you a certified letter that explains the licenses they are providing and ones they need you to procure.

Track user assignment changes and process orders on schedule

Visual Studio Subscriptions administrators are expected to track Visual Studio usage and process orders for any increases in usage on the schedule outlined in their Microsoft Products and Services Agreement.

High watermark of usage

Your company's obligation to purchase Visual Studio Subscriptions takes effect immediately when:

- A license is assigned to a user.
- A user interacts with Visual Studio software.

Your complete purchase obligation is determined by the high watermark of usage. This watermark is the high point either in daily user assignments or in users interacting with Visual Studio software, whichever is higher.

- 1. Visual Studio Subscriptions administrators may increase the high watermark of usage by assigning Visual Studio Subscriptions to individuals.
- 2. Visual Studio Subscriptions administrators may reassign subscriptions from one subscriber to another if 90 days have passed since the time of the original assignment. To avoid an artificially high watermark, always do this by first removing the existing subscription and then adding the new one.
- Visual Studio Subscriptions administrators may change the assigned subscription level for an individual, which would constitute a decrease in one assignment and an increase in another. When you lower a subscriber's assigned subscription level, the individual must immediately stop using and uninstall anything that is only in the higher-level subscription.

Resources for Visual Studio Subscriptions administrators

Here are some additional links and resource of interest to Visual Studio Subscriptions administrators:

- To manage MPSA licenses go to the: Visual Studio Administrator Portal for MPSA
- To manage non-MPSA licenses: Sign in to Volume Licensing Service Center
- <u>Microsoft Products and Services Agreement web site</u>
- <u>Visual Studio Licensing</u>
- <u>Visual Studio Subscriptions Overview</u>
- Volume Licensing and Product Use Rights (PUR)
- <u>Compare Visual Studio Subscription Benefits</u>
- <u>Visual Studio Support</u>

For a complete explanation of licensing requirements for common deployment scenarios, see the <u>Visual</u> <u>Studio 2015 Licensing White Paper</u>.

Accessing the Visual Studio Subscriptions Administration Portal

To access the Visual Studio Subscriptions Administration Portal, you will need to be set up as an administrator in the Microsoft Business Center Portal or the BCP.

If you need information about how to be set up as an administrator, please refer to the <u>Manage User</u> <u>Quick Start Guide</u>.

If you have already been set up as an administrator, then you can go directly to the Visual Studio Subscriptions Administration Portal at: <u>https://manage.visualstudio.com.</u>

Using the Visual Studio Subscriptions Administration Portal

You should now be viewing the new Visual Studio Subscriptions Administration portal, which enables administrators to manage their Visual Studio Subscriptions purchased through the MPSA. Through the portal, you can add, remove, and manage all your Visual Studio subscribers. The following screenshot shows the landing page upon sign-in to the Visual Studio Subscriptions Administration Portal:



You can reach this portal by clicking the "Visual Studio Administrator Portal for MPSA" web link in the

Resources section of this document. Any users with the Account or Agreement Administrator roles can manage Visual Studio Subscriptions.

Managing Visual Studio Subscriptions

Here's how to manage your Visual Studio Subscriptions:

 The Subscribers page is the main component of the Visual Studio Subscriptions Administration portal. From the Subscribers page of the Administration portal, you can carry out multiple administrative tasks, including adding a single user, editing users, and uploading multiple users at once in a batch (batch upload is described in a later module).

| Visual Studio Subscription Ad | ministration | Ted Freeland | l Sign out | Q |
|---|-------------------------------|---|------------|----------|
| | | R You are viewing this page as user ted@contosodomain.ccsctp.net in | Contoso | ~ |
| MPSA: 0005242999 | Contoso | Agreement Status : Active Show more | | |
| Subscribers Details | + Add g ^R Bulk Add | 🗈 Export 🗙 Delete 🖾 Resend 🏹 Filter | | |
| 0 assigned 148 of 148 available | • You have not assigned | any subscriptions. Click on +Add to begin assigning subscriptions. | | \times |
| Licence Summary Subscription Level: • MSDN Platforms 0 assigned 30 of 30 available • VS Enterprise w/ MSDN 0 assigned 73 of 73 available • VS Professional w/ MSDN 0 assigned 35 of 35 available • VS Test Pro w/ MSDN 0 assigned 10 of 10 available | | | | |

Understanding the Subscribers List Page

Once you've assigned subscriptions, the Subscribers page provides detailed information about your subscribers, including:

- The first and last name of each subscriber.
- The email address for this user.
- The subscription level that has been assigned to them.
- The date that their subscription was assigned to them.

- The expiration date for their subscription.
- An optional text description.
- An indication of whether subscriber downloads has been enabled or disabled.
- The country in which they are located.
- Their language preference.

On the left-hand side of this page you can see additional information about the number of subscription licenses purchased, assigned, and still available.

| Visual Studio Subscription | Administration | | | | | Ted Freeland | Sign out 🖌 |
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| Subscribers Details | | | | | | | |
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| 21 assigned 127 of 148 available | First Name | Last Name | Email | Subscription Level | Assigned | Expires Reference | e Downloads |
| | Florine | Taylor | ••• florine@contoso.com | MSDN Platforms | 9/6/2016 | 9/29/2017 | 0, |
| Licence Summary | Ned | Bernhardt | ned@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| Subscription Level: | Ann | Buchanan | ann@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| MSDN Platforms | Concetta | O'Connor | concetta@contoso.c. | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| 1 assigned 29 of 30 available | Clinton | Betz | clinton@contoso.com | n VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Nelda | Strickland | nelda@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| VS Enterprise w/ MSDN | Ted | Freeland | ted@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| 15 assigned 58 of 73 available | Clarence | Peltier | clarence@contoso.cc | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Tom | Clegg | tom@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| VS Professional w/ MSDN | Maura | Kline | maura@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| 5 assigned 30 of 35 available | Owen | Trowbridge | owen@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Omar | Towle | omar@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| VS Test Pro w/ MSDN | Alton | Shifflett | alton@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| 0 assigned 10 of 10 available | Geraldine | Navarro | geraldine@contoso.c | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Rachelle | Duran | rachelle@contoso.co | m VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Doyle | Drayton | doyle@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |

Understanding the Details Page

For more information about the agreement you are looking at, you can select the details tab. The details tab shows the agreement status, purchase account, org details and primary contacts.

| Visual Studio Subscription Adr | ninistration | Ted Freeland | Sign out | Q |
|---|--|---|----------|---|
| | | R You are viewing this page as user ted@contosodomain.ccsctp.net in | Contoso | ~ |
| MPSA: 0005242999 | Contoso Agreement S | tatus : Active Show more | | |
| Subscribers Details | | | | |
| Overview 21 assigned 127 of 148 available | Agreement Details Purchase Account : 0005242999 | Org Details Name Contoso | | |
| Licence Summary Subscription Level: MSDN Platforms 1 assigned 29 of 30 available | | Primary Contacts Not Available | | |
| VS Enterprise w/ MSDN 15 assigned 58 of 73 available | | | | |
| VS Professional W/ MSDN 5 assigned 30 of 35 available | | | | |
| VS Test Pro w/ MSDN 0 assigned 10 of 10 available | | | | |

Assigning a Single User

If you have available licenses for Visual Studio Subscriptions, you can assign these licenses to new users for them to access their subscription benefits.

1. To assign a single Visual Studio user, at the top of the table, click **Add**.

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|-----------------------------------|-------------------------|--|----------|----------|
| | | You are viewing this page as user ted@contosodomain.ccsctp.net in | Contoso | ~ |
| MPSA: 0005242999 | Contoso | Agreement Status : Active Show more | | |
| Subscribers Details | | | | |
| Overview | + Add A Bulk Add | 🖪 Export 🗙 Delete 🖾 Resend 🖓 Filter | | |
| 0 assigned 148 of 148 available | 1 You have not assigned | any subscriptions. Click on +Add to begin assigning subscriptions. | | \times |

2. Enter the information into the form fields for the new user. If you want this user to be able to sign into the <u>Visual Studio Subscriptions portal</u> and have access to software downloads and subscription services and resources (including Microsoft Azure, Visual Studio Team Services, Xamarin and Pluralsight training), then check the **Downloads** box. If you leave this box unchecked, the user will have access only to Chat, Support Forums and Technical Support). When you're done, click Add.

| Visual Studio Subscription Adr | ministration | Ted Freeland | Sign out 🔎 |
|--|---|---|------------|
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| Subscription Level: | First Name * | Last Name * | |
| MSDN Platforms | Florine | Taylor | |
| 0 assigned 30 of 30 available | Email * | Subscription Level * | |
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| o assigned 75 of 75 available | | United States | |
| VS Professional w/ MSDN | Language * | | |
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| Overview | , the ground Export | | |
| 1 assigned 147 of 148 available | Email Subscription Level | Assigned Expires Reference Downloads Country | Language |

3. After adding the user, a Welcome Email will be automatically sent to the user with further instructions. You can send the Welcome Email again at any time by clicking the Resend button in the top menu.

9/6/2016

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United States English (Unite...

••• florine@contoso.com MSDN Platforms

Licence Summary

Editing a User's Subscription Information

 You can edit users' information to correct errors or update information. To edit a user, select the ellipses (...) that appear next to the user's email address when you hover your mouse over it. A dropdown will appear and you will select "edit" to modify the user's details. You can also double click on the user and the edit window will automatically appear.

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|---|--------------|------------------|-------------------------------|--------------------------|------------|-------------------|---------------|----------|
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| 21 assigned 127 of 148 available | 🖉 Your bulk | upload was succe | ssful. 20 subscribers have be | en uploaded. | | | 3 | \times |
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| | Concetta | O'Connor | concetta@contoso.c | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | C | 2 |

2. Once the dialog box opens, you will be able to change the user's first name, last name, country, language and downloads. Edit the user's information, and then click **Save**.

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| 21 assigned 127 of 148 available | | | | | × | | | × |
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| | Alton | Shifflett | alton@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |

Note: If you need to change the email address or subscription level for a subscriber, you will need to delete the user from the portal and add them again. Those fields are not editable.

Removing One or More Subscription Users

When a user no longer requires a Visual Studio Subscription, such as when they leave the company, complete a project, or switch to a new job role, you can remove their subscription and then assign it to someone else.

1. Click the name of the user you want to remove. To select multiple users for removal, hold down the **CTRL** key and click each user you wish to remove, or select **CTRL** and **A** to select and remove all users.

| Visual Studio Subscription | n Administration | | | | | | Ted Free | and | Sign out | ر |
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| MSDN Platforms | Concetta | O'Connor | | concetta@contoso.c | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | | 0 |
| 1 assigned 29 of 30 available | Clinton | Betz | | clinton@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | | 0 |
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| 5 assigned 30 of 35 available | Owen | Trowbridge | | owen@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | | 0 |
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| | Doyle | Drayton | | doyle@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | | 0 |

2. To delete the selected user(s), click **Delete**. When the message appears asking you to confirm the deletion, click **OK**.

| | | | | 0 | | | | Freeland | Sign out |
|--|----------------------|------------|---------|------------------------|--------------------------|------------|--------------|-----------|----------|
| | | | | A You are v | iewing this page as user | ted@contos | odomain.ccsc | tp.net in | Contoso |
| MPSA: 0005242999 | Contoso | | Agreem | nent Status : Active S | how more | | | | |
| Subscribers Details | | | | | | | | | |
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| 21 assigned 127 of 148 available | First Name | Last Name | | Email | Subscription Level | Assigned | Expires | Reference | Downloa |
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| Licence Summary | Ned | Bernhardt | | ned@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
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| | | Drayton | | doyle@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |



Using the Filter to Search for Your Subscribers

The Visual Studio Subscriptions Administration portal allows you to find a specific subset of users based on several different criteria. You can filter the users in the list to find people by their name, email address, subscription level, and various other information.

1. To search for a specific group of users, at the top of the table, click **Filter**.

| Visual Studio Subscription A | Administration | | | | | Ted | Freeland | Sign out |
|------------------------------------|----------------|-----------|-----------------------------|---------------------------|------------|---------------|-----------|----------|
| | | | A You are | viewing this page as user | ted@contos | odomain.ccscl | tp.net in | Contoso |
| MPSA: 0005242999 | Contoso | | Agreement Status : Active S | how more | | | | |
| Subscribers Details | | | | | | | | |
| Overview | + Add A | Bulk Add | 🗷 Export 🗙 Delete 🛛 | Resend Fitter | | | | |
| 21 assigned 127 of 148 available | First Name | Last Name | Email | Subscription Level | Assigned | Expires | Reference | Downloa |
| | Florine | Taylor | ••• florine@contoso.com | MSDN Platforms | 9/6/2016 | 9/29/2017 | | 0 |
| Licence Summary | Ned | Bernhardt | ned@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | |
| Licence Summary | | | | | | | | 0 |
| Subscription Level: | Ann | Buchanan | ann@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |

2. You will see many fields appear that you can filter with. Select the criteria you would like to use as the basis of your search and then click **Find**. You will then see a list of users who match the criteria you chose.

| + Add g ^q | Bulk Add 🛛 🖸 | Export | × Delete | 🖸 Resend 🛛 🦻 | Filter | |
|----------------------|--------------|--------|--------------|------------------|--------------|-----|
| Filter Sub | scribers | | | | > | < |
| First Name | | | Last Name | | | |
| Email | | | Subscriptior | Loval | | |
| Email | | | All | Level | ~ | |
| Reference | | | Country | | | |
| | | | All | | \sim | |
| Access to dow | nloads | | Status | | | |
| All | | \sim | All | | \sim | |
| | | | | Filter | Cancel | |
| | | | | | | |
| Omar | Towle | omar@ | contoso.com | VS Enterprise w/ | / MSDN 9/6/2 | 201 |
| Alton | Shifflett | alton | contoso com | VS Enternrise w | MSDN 9/6/3 | 201 |

Handling an "Over-Claimed" Subscription License Situation

Sometimes orders are changed after subscribers have been added, which can result in having more assigned subscriptions than licenses owned by your company. When this happens, the Subscribers page will show an alert and provide you with further information.

| Visual Studio Subscription | Administration | | | | | | | | Ted | Freeland | Sign out |
|---|----------------|---------------|---------------|-------------------|-------|----------------|-------------|---------------|-----------------|-------------|-----------------|
| | | | ۶ | २ You are viev | wing | this page | as user teo | d@contoso | domain.ccsc | tp.net in | Contoso |
| Your agreement is over allocated assigned by deleting users from | | MSDN subscrip | tions. Please | e contact your pi | urcha | asing agent | to purchase | e more licens | es, or lower tl | ne number o | of subscription |
| 5 5 5 | _ | | | | | | | | | | |
| MPSA: 0005242999 | Contoso | | Agreemen | t Status : Active | Sho | w more | | | | | |
| | | | | | | | | | | | |
| Subscribers Details | | | | | | | | | | | |
| | + Add 🖌 | Bulk Add | ₫ Export | × Delete | D | Resend | ∏ Filter | | | | |
| Overview | T Add A | Bulk Add | s export | × Delete | 2 | Reseriu | ្រ Filter | | | | |
| overallocated 112 of 143 available | First Name | Last Name | Em | ail | S | Subscription L | evel | Assigned | Expires | Reference | Downlo |
| | Florine | Taylor | ··· flo | rine@contoso.com | n N | ASDN Platfor | rms | 9/6/2016 | 9/29/2017 | | 0 |
| icence Summary | Ned | Bernhardt | ne | d@contoso.com | V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| ubscription Level: | Ann | Buchanan | an | n@contoso.com | V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| MSDN Platforms | Concetta | O'Connor | col | ncetta@contoso.c | v | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | Ø |
| 1 assigned 29 of 30 available | Clinton | Betz | clir | nton@contoso.cor | m V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | ø |
| | Nelda | Strickland | ne | da@contoso.com | n V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | C |
| VS Enterprise w/ MSDN | Ted | Freeland | tec | @contoso.com | V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | ø |
| 15 assigned 58 of 73 available | Clarence | Peltier | cla | rence@contoso.co | o V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| | Tom | Clegg | tor | n@contoso.com | V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| VS Professional w/ MSDN | Maura | Kline | ma | ura@contoso.con | n V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| 5 assigned 30 of 35 available | Owen | Trowbridge | OW | en@contoso.com | n V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | ø |
| | Omar | Towle | orr | ar@contoso.com | i V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| VS Test Pro w/ MSDN | Alton | Shifflett | alt | on@contoso.com | v | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| 5 overallocated -5 of 5 available | Geraldine | Navarro | ge | aldine@contoso. | c V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| | Rachelle | Duran | rac | helle@contoso.cc | om V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |
| | Doyle | Drayton | do | yle@contoso.com | n V | /S Enterprise | w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |

1. To resolve over-claimed licenses, click the alert text. This will display a filtered list of the users that are assigned to the subscription level and expiration date that is over-claimed.

| Visual Studio Subscription Adm | ninistration | | | | | Ted Freeland | d Sign out 🔎 |
|---|--------------|--------------|--------------------------------|---------------------------|-----------------|-----------------------|---------------------|
| | | | A You are viewi | ing this page as user te | d@contosod | omain.ccsctp.net in | Contoso 🗸 |
| A Your agreement is over allocated with assigned by deleting users from the li | | MSDN subscri | ptions. Please contact your pu | rchasing agent to purchas | se more license | es, or lower the numb | er of subscriptions |
| MPSA: 0005242999 | Contoso | | Agreement Status : Active | Show more | | | |
| Subscribers Details | | | | | | | |
| Overview | م Add A | Bulk Add | 🖪 Export 🛛 🗙 Delete | 🖻 Resend 🛛 🍸 Filter | | | |
| 5 overallocated 112 of 143 available | First Name | Last Name | Email | Subscription Level | Assigned | Expires Referen | ce Download |
| | Irma | Cotton | ••• irma@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0^ |
| Licence Summary | Freddie | Phillip | ••• freddie@contoso.com | n VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| Subscription Level: | Marylou | Huffman | marylou@contoso.co | o VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| MSDN Platforms | Susana | Berg | ••• susana@contoso.con | n VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| 1 assigned 29 of 30 available | Della | Cole | •••• della@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Lucy | West | ••• lucy@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| VS Enterprise w/ MSDN | Beatrice | Cruz | beatrice@contoso.co | o VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| 15 assigned 58 of 73 available | Fern | Osborne | fern@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |

2. Remove users as needed to rectify the over-claimed licenses.

| MPSA: 0005242999 | Contoso | | Agreement Status : Active | Show more | | | |
|---|------------|-----------|---------------------------|------------------------|----------|-------------------|----------|
| Subscribers Details | | | | | | | |
| Dverview | + Add 🖌 | Bulk Add | Export X Delete | 🖻 Resend 🛛 🍸 Filter | | | |
| overallocated 112 of 143 available | First Name | Last Name | Email | Subscription Level | Assigned | Expires Reference | e Downlo |
| | Irma | Cotton | ••• irma@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | Ø |
| icence Summary | Freddie | Phillip | ••• freddie@contoso.co | om VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | ø |
| ubscription Level: | Marylou | Huffman | marylou@contoso. | co VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| MSDN Platforms 1 assigned 29 of 30 available | Susana | Berg | ••• susana@contoso.co | om VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| assigned 29 of 30 available | Della | Cole | ••• della@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | Ø |
| | Lucy | West | ··· lucy@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | C |
| VS Enterprise w/ MSDN 15 assigned 58 of 73 available | Beatrice | Cruz | beatrice@contoso.c | co VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | Ø |
| | Fern | Osborne | fern@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | ø |

3. The overview on the left side of the page will update to show that you are once again in compliance and all over-claimed notifications will disappear.

| Visual Studio Subscription | n Administration | | | | | Ted Freelan | d Sign out | ر |
|--|----------------------|--------------|------------------------------|---------------------------|-----------|-----------------------|------------|-----|
| | | | A You are vie | wing this page as user te | ed@contos | odomain.ccsctp.net ir | n Contoso | ` |
| MPSA: 0005242999 | Contoso | , | Agreement Status : Active S | now more | | | | |
| Subscribers Details | | | | | | | | |
| Overview | + Add g ^q | Bulk Add 🛛 🖪 | Export 🗙 Delete 🕻 | ⊐ Resend | | | | |
| 26 assigned 117 of 143 available | First Name | Last Name | Email clarence@contoso.co | Subscription Level | Assigned | Expires Referer | ice Downl | loa |
| liconco Summany | Tom | Clegg | tom@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | • | 9 |
| icence Summary | Maura | Kline | maura@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | • | 9 |
| Subscription Level: | Owen | Trowbridge | owen@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | • | 9 |
| 1 assigned 29 of 30 available | Omar | Towle | omar@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| | Alton | Shifflett | alton@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| VS Enterprise w/ MSDN | Geraldine | Navarro | geraldine@contoso.c | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| 15 assigned 58 of 73 available | Rachelle | Duran | rachelle@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| | Doyle | Drayton | doyle@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| VS Professional w/ MSDN | Harry | Maple | harry@contoso.com | VS Professional w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| 5 assigned 30 of 35 available | Darnell | Roundtree | darnell@contoso.com | VS Professional w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| | Bertha | Parks | bertha@contoso.com | VS Professional w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| | Garry | Vergara | garry@contoso.com | VS Professional w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| VS Test Pro w/ MSDN 5 assigned 0 of 5 available | Linda | Riggs | linda@contoso.com | VS Professional w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| 5 1 | Marylou | Huffman | marylou@contoso.co | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| | Beatrice | Cruz | beatrice@contoso.co | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | | 9 |
| | Fern | Osborne | fern@contoso.com | VS Test Pro w/ MSDN | 9/6/2016 | 9/29/2017 | | 0 |

Handling Expired Subscriptions

When a user's subscription has expired, this is indicated in the portal by a red bar next to their name. For those users to continue using their Visual Studio Subscription benefits, you will need to renew their licenses.

| Visual Studio Subscription | Administration | | | | | | Ted | Freeland | Sign out |
|---|----------------------|------------|----------|-----------------------|---------------------------|------------|-------------|-----------|----------|
| | | | | A You are view | wing this page as user to | :d@contoso | domain.ccsc | tp.net in | Contoso |
| MPSA: 0005242999 | Contoso | | Agreem | ent Status : Active S | how more | | | | |
| Overview | + Add _A R | Bulk Add | 🗈 Export | : X Delete I | ⊐ Resend 🏾 🍸 Filter | | | | |
| 26 assigned 117 of 143 available | First Name | Last Name | | Email | Subscription Level | Assigned | Expires | Reference | Download |
| | Florine | Taylor | | florine@contoso.com | MSDN Platforms | 9/6/2015 | 9/29/2017 | | 0, |
| Licence Summary | Ned | Bernhardt | | ned@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| ubscription Level: | Ann | Buchanan | | ann@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| MSDN Platforms | Concetta | O'Connor | | concetta@contoso.c | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| 1 assigned 29 of 30 available | Clinton | Betz | | clinton@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| | Nelda | Strickland | | nelda@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| VS Enterprise w/ MSDN | Ted | Freeland | | ted@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| 15 assigned 58 of 73 available | Clarence | Peltier | | clarence@contoso.co | . VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| | Tom | Clegg | | tom@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| VS Professional w/ MSDN | Maura | Kline | | maura@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| 5 assigned 30 of 35 available | Owen | Trowbridge | | owen@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| | Omar | Towle | | omar@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| VS Test Pro w/ MSDN | Alton | Shifflett | | alton@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| 5 assigned 0 of 5 available | Geraldine | Navarro | | geraldine@contoso.c | . VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| | Rachelle | Duran | | rachelle@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| | Doyle | Drayton | | doyle@contoso.com | VS Enterprise w/ MSDN | 9/6/2015 | 9/4/2016 | | 0 |
| | Harry | Maple | | harry@contoso.com | VS Professional w/ MSDN | 9/6/2015 | 9/29/2017 | | 0 |

To renew the subscriptions, contact your Volume Licensing Reseller and let them know that you need more Visual Studio Subscription licenses. Provide them with your Agreement Number and Purchase Account Number. Once your reseller has placed the order and the new subscription licenses are available, they can be assigned to your users.

Adding Multiple Users by Using Bulk Assign

You can assign multiple users at once using the bulk upload process.

Beginning the Bulk Upload Process

1. To add multiple users at once, navigate to the Subscribers page. In the ribbon at the top, click **Bulk** Add.



Filling out the Bulk Upload Template

1. Bulk assign uses a Microsoft Excel template to upload users. In the **Upload Multiple Subscribers** dialog box, click **Download** to download the template. Always download the latest version of this template. If you use an older version, your bulk upload may fail.

| Subscribers Details | |
|--|--|
| | × |
| Overview | Upload Multiple Subscribers |
| 0 assigned 148 of 148 available | Ensure you are using Excel 2007 or higher. If you're running a lower version you must convert the file before uploading. |
| Licence Summary Subscription Level: | 2 Download the Excel template (last updated on 7/1/2015). NOTE: You must "Save" or "Save as" a local copy on your computer to be able to edit the template. |
| MSDN Platforms oasigned 30 of 30 available | Browse and upload your template. |
| VS Enterprise w/ MSDN | Drag and drop files here or click browse to select a file |
| 0 assigned 73 of 73 available | Browse |
| VS Professional w/ MSDN 0 assigned 35 of 35 available | Uploaded subscribers will be automatically assigned pending successful validation. If errors are encountered, you will need to manually resolve them and retry. |
| VS Test Pro w/ MSDN | |
| 0 assigned 10 of 10 available | |

2. In the Excel spreadsheet, fill out the fields with the information for the users you want to assign subscriptions to. Reference is an optional field. If you have filled out any part of the template incorrectly, you should see an error message describing the problem. Save the file on your hard drive when done.

To help ensure a smooth upload, observe the following best practices:

- Ensure that none of the form fields contain commas.
- Remove spaces before and after form fields such as users' names.
- Make sure users' names do not contain extra spaces in between two-part first or last names (e.g. two-part first name such as "Maggie May" should not be typed as "Maggie May" as the system will not trim the extra space)

| First Name | Last Name | Email | Country | Language | Subscription Level | Downloads | Reference |
|---------------|---------------|-----------------------|------------------------|-------------------------|-------------------------|--------------------|---------------|
| 90 characters | 90 characters | 140 characters | (select from the list) | (select from the list) | (select from the list) | (TRUE or FALSE) | 20 characters |
| (Required) | (Required) | (Required) | (Required) | (Required) | (Required) | (Required) | (Optional) |
| Ned | Bernhardt | ned@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Ann | Buchanan | ann@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Concetta | O'Connor | concetta@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Clinton | Betz | clinton@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Nelda | Strickland | nelda@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Ted | Freeland | ted@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Clarence | Peltier | clarence@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Tom | Clegg | tom@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Maura | Kline | maura@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Owen | Trowbridge | owen@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Omar | Towle | omar@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Alton | Shifflett | alton@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Geraldine | Navarro | geraldine@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Rachelle | Duran | rachelle@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Doyle | Drayton | doyle@contoso.com | United States | English (United States) | VS Enterprise w/ MSDN | TRUE | |
| Harry | Maple | harry@contoso.com | United States | English (United States) | VS Professional w/ MSDN | TRUE | |
| Darnell | Roundtree | darnell@contoso.com | United States | English (United States) | VS Professional w/ MSDN | TRUE | |
| Bertha | Parks | bertha@contoso.com | United States | English (United States) | VS Professional w/ MSDN | TRUE | |
| Garry | Vergara | garry@contoso.com | United States | English (United States) | VS Professional w/ MSDN | TRUE | |
| Linda | Riggs | linda@contoso.com | United States | English (United States) | VS Professional w/ MSDN | TRUE | |

Uploading the Bulk Upload Template

1. Return to the Visual Studio Administration portal and in the **Upload Multiple Subscribers** dialog box, click **Browse**. Navigate to the Excel file you saved. When you're done, click **Upload**. You will see the upload progress on the screen.



Handling Errors in the Bulk Upload Template

If any errors were present in the template, the upload will fail, and you will be shown exactly where and what the errors were so that you can correct the template and attempt the upload again.



When the upload is successful, you will see the list of subscribers and see a confirmation message indicating that it was completed.

| Visual Studio Subscription | Administration | | | | | | Ted Freeland | Sign out 🔎 |
|--|-----------------------------|-----------------|--------|-------------------------|-------------------------|------------|-----------------------|------------|
| | | | | 名 You are vi | ewing this page as user | ted@contos | odomain.ccsctp.net in | Contoso 🗸 |
| MPSA: 0005242999 | Contoso | | Agree | ment Status : Active S | how more | | | |
| Subscribers Details | | | | | | | | |
| | $+ \text{Add} \text{B}^{R}$ | Bulk Add | Expo | ort 🗙 Delete 🛙 | | | | |
| Overview | | | | | - | | | |
| 21 assigned 127 of 148 available | Your bulk u | pload was succe | ssful. | 20 subscribers have bee | en uploaded. | | | \times |
| | First Name | Last Name | | Email | Subscription Level | Assigned | Expires Reference | Downloads |
| Licence Summary | Florine | Taylor | | florine@contoso.com | MSDN Platforms | 9/6/2016 | 9/29/2017 | 0, |
| Subscription Level: | Ned | Bernhardt | | ned@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| MSDN Platforms 1 assigned 29 of 30 available | Ann | Buchanan | | ann@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Concetta | O'Connor | | concetta@contoso.c | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Clinton | Betz | | clinton@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| VS Enterprise w/ MSDN 15 assigned 58 of 73 available | Nelda | Strickland | | nelda@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Ted | Freeland | | ted@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| VC Destantional w/ MCDN | Clarence | Peltier | | clarence@contoso.co | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| VS Professional w/ MSDN 5 assigned 30 of 35 available | Tom | Clegg | | tom@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Maura | Kline | | maura@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| ∧ VS Test Pro w/ MSDN | Owen | Trowbridge | | owen@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| VS Test Pro W/ MSDIN 0 assigned 10 of 10 available | Omar | Towle | | omar@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Alton | Shifflett | | alton@contoso.com | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |
| | Geraldine | Navarro | | geraldine@contoso.c | VS Enterprise w/ MSDN | 9/6/2016 | 9/29/2017 | 0 |

Legal Information

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