Visual Studio Administration Migration FAQ

Updated October 17th, 2016

Visual Studio Subscriptions Administration Migration

1) **What is changing?**

   Over the next few months, changes are coming to the management of Visual Studio Subscriptions (formerly MSDN Subscriptions). Today, you can purchase Visual Studio Subscriptions through Volume Licensing and the subscriptions are managed within the VLSC portal. A new management portal is being created and thus, these Visual Studio Subscriptions will be managed in the new portal. The new portal will allow individual and bulk assignment, tracking and filtering of subscriptions, removal of subscribers and subsequent reassignment of subscriptions, among other features. The new Visual Studio Administration Portal will be located at: https://manage.visualstudio.com.

2) **Why is it changing?**

   To optimize the experience of Visual Studio Subscriptions management and create a single experience managing Visual Studio Subscriptions, regardless of purchasing channel. The new portal will be easier to navigate, increasing administrator efficiency.

3) **Who will it impact?**

   It will impact all customers who have active Volume Licensing agreements and have purchased Visual Studio Subscriptions (formerly MSDN Subscriptions) through Volume Licensing.

4) **When is it changing?**

   This is a massive project and it will be done in phases. We will start with a small group of customer agreements and add more weekly, until all customers with active Volume Licensing agreements for Visual Studio Subscriptions are migrated over to the new management portal. This will take a few months.
   The migration timeline is currently being worked on and we will notify our Volume Licensing customers and our field in advance of their scheduled migration week.

5) **How will this impact my organization?**

   The new Visual Studio Subscriptions Administration portal will support Azure Active Directory. You will have the option to set up your organization in the new Administration portal in AAD, to increase security, control and long-term reliability for your organization. Only subscription administrators will be able to manage their company's subscriptions in the Visual Studio Subscriptions Administration Portal.

6) **Does my organization need to sign up for AAD today?**
Your organization does not need to sign up for AAD now, but you will have the option to do so prior to the migration. If you choose to onboard to AAD, you can do so at no cost by using the free tier for AAD. Further communications and instructions will be sent to administrators in the coming months explaining the next steps in greater detail. To see the most up to date information regarding this migration, please visit the Visual Studio administrator webpage at: https://aka.ms/vs-admin. Contact us through vs-aad-onboarding@microsoft.com if you have AAD questions or inquiries.

7) **What if my organization doesn't want to use AAD? What options will we have available?**
With Azure Active Directory, you will be protecting your organization with increased security, control, and long-term reliability. However, if you are not ready for AAD, you will be able to continue using your Microsoft Accounts (MSAs) as you do today.

8) **What will happen with renewing customers?**
The actual migration date for a customer agreement to be migrated, will consider its renewal date and will not be migrated within 30 days of renewal date. Therefore, renewing customers can and should continue to process their renewal business as usual, without any dependencies to the migration.

9) **Should my organization wait to set up a new agreement in the new system, rather than renew an existing agreement?**
No, this migration process has nothing to do with renewing or agreement creation.

10) **What if my organization's agreement is in the grace period during the transition? Will they also be migrated?**
If the agreement is still active, it will be migrated.

11) **What if our agreement is not in the grace period and is expired? Will we still be able to renew? Will our subscription information still be migrated?**
If your agreement expired in May 2016 or later, your organization can still renew. Your subscription information will still be migrated and available in the new portal.

12) **What if my organization has over claimed in the current system? Will we still be migrated to the new system?**
Yes, your organization will still be migrated to the new system. The ability to over claim will exist in the new system.

13) Where can I find the most up to date information?

For the most up to date information regarding this migration, please visit our Visual Studio Subscriptions administrator webpage [here](). Over the next few months, we will continue to provide updates on this webpage, via email, and in "Ask the Experts" webcasts to help this transition occur with ease.