Microsoft Dynamics AX: What's New

- Predictable Pricing
- Faster Quoting
- Cross Product Value
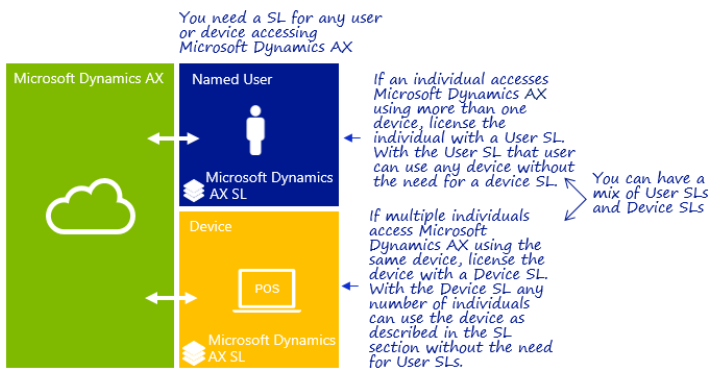- Self-Serve Value
- Drive Broad Adoption

Microsoft Dynamics AX Licensing Basics

You license access to the Microsoft Dynamics AX service by purchasing a subscription license (SL) for every internal user who directly or indirectly accesses the service.

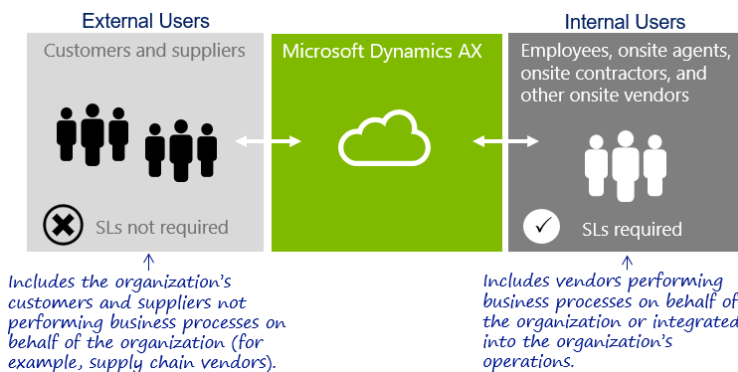Microsoft Dynamics AX has two types of SLs:

- User SLs are assigned on a "named user" basis, meaning each user requires a separate User SL; User SLs cannot be shared but an individual with a User SL may access the service through multiple devices.
- Device SLs are assigned to license a device. With the device SL any number of users can use the licensed device without the need for a separate User SL.

Access by Internal and External Users

With Microsoft Dynamics AX you must license each internal user who will access the service. However, access by external users is included with the subscription and do not require subscription licenses ("SLs"). External users are users that are not an employee, onsite contractor, or onsite agent of the customer or its affiliates.

End customers (customers of the Microsoft Dynamics AX customer) do not require a SL to access Microsoft Dynamics AX to manage their accounts and orders. However, end customers may not use Microsoft Dynamics AX to manage any portions of their business. In this sense, the definition of external users does not extend to onsite contractors or vendors. External user licenses cannot be used to provide business processes on the customer's behalf.

SLs and Included Capacity

Microsoft Dynamics AX offers three levels of User SLs and one Device SL. To provide you with the flexibility to license the service based on how your users use Microsoft Dynamics AX functionality you have the ability to mix-and-match these licenses within a deployment.

As you progress from the lowest level User SL (Self Serve) to the highest level (Enterprise), the user is licensed to use Microsoft Dynamics AX in ways that will help provide more value. Customers therefore have the flexibility to decide which level of investment to make for any given individual based upon the functions that user is performing on behalf of the organization.

Each Microsoft Dynamics AX subscription offers one production instance per tenant. The production instance comes with Disaster Recovery and Highly availability. There is a minimum of 50 Enterprise User SLs and/or equivalent Device SL per tenant. It takes 2.5 Device SLs to equal 1 Enterprise User SL.

Additional subscription capacity (instances or storage) add-ons can be purchased at any time and will remain a part of the subscription for the remainder of the subscription term.

Availability

Microsoft Dynamics AX licenses are available through the following Microsoft Volume Licensing programs:

- **Enterprise Agreement** – The Microsoft Enterprise Agreement (EA) is the best licensing program for commercial and government organizations that want to standardize IT across the enterprise yet retain the flexibility to choose from on-premises and cloud services. The EA includes attractive volume pricing, the flexibility to transition to cloud services at your own pace, and simplified license management though a single company-wide agreement. Learn more.

- **Enterprise Subscription Agreement** – An option under the Enterprise Agreement that provides lower initial cost based on a three-year subscription, the ability to increase or decrease subscription counts on an annual basis, and non-perpetual licenses that end with your subscription term. Learn more.

- **School Enrollment** – The School Enrollment is for primary/secondary schools and preschools and offers the simplicity of licensing all products organization-wide where you can order any product for a quantity that matches the annual count of your organization's PCs/devices. Learn more.

- **Enrollment for Education Solutions (under the Campus and School Agreement)** – The Enrollment for Education Solutions (EES) is a subscription licensing offering available to both primary/secondary and higher education institutions and offers the simplicity of counting people instead of PCs/devices and the flexibility to add additional products in any quantity as needed. Learn more.

For more information

- Microsoft Dynamics AX Licensing Guide: http://go.microsoft.com/fwlink/?LinkId=708708
- Microsoft Dynamics AX Website: https://www.microsoft.com/en-us/dynamics/erp-ax-overview.aspx
- Microsoft Dynamics Blog: https://community.dynamics.com/b/msftdynamicsblog