Find-What-You-Need (FWYN) document

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Dear Louise: Windows 365 licensing extra • 30th September, 2026 • https://bit.ly/3VfFr7U	**Introduction** • Windows 365 turns 5 • The history of Windows 365 so far • Windows 365 connection methods: Link, Boot, Switch, Windows App **Using Windows 365 Cloud PCs** • Windows 365 and Windows 10 ESUs • Windows 365 and developers • Windows 365 Reserve: licensing, provisioning, using, managing **Disaster Recovery** • Cross Region Disaster Recovery and Disaster Recovery Plus • Overview, licensing, cost, RTO, RPO **Windows 365 for Agents** • Agents' Cloud PCs vs. Humans' Cloud PCs • Agent session lifecycle • Pay-As-You-Go vs. Always available Cloud PCs **Windows 365 in LicenseVerse** • Ask LicenseVerse • Promotions Playground • Product Price Plotter • CSP Upgrade Selector • Licensing Guides Gallery • Timeline Tool • Licensing Scholar exams **Certificate in…** • Windows 365 advanced licensing
Windows 365 licensing • 23rd September, 2026 • https://bit.ly/4igFt9k	**Introduction** • Windows 365 turns 5 • Virtual desktops in the cloud • Gartner's Magic Quadrant for DaaS • The Windows App • Windows 365 editions • Cloud PC configurations • Windows 365 Link • Windows 365 and BYOD eBook **Windows 365 Business** • Cloud PC chooser • The Windows 365 Business editions • Configuring a Windows 365 Cloud PC • Windows 365 Business licensing • Assigning a Windows 365 Business license • Setting up, managing, and resizing a Windows 365 Business Cloud PC • Getting up to date: Windows Hybrid Benefit and price decreases

	Windows 365 Enterprise • Comparing Windows 365 Business and Enterprise • Windows 365 Enterprise configurations • Windows 365 Enterprise licensing requirements • Assigning a Windows 365 Enterprise license • Intune Provisioning Policies • Provisioning and managing a Windows 365 Enterprise Cloud PC • Cloud PC Recommendations Report **Windows 365 Flex** • Windows 365 Flex or Frontline? • Windows 365 Flex licensing requirements • Where does Windows 365 Flex fit in? • Dedicated and Shared Modes • Windows 365 Flex performance/utilization reports • Publishing and using Windows 365 Cloud Apps **Windows 365 in LicenseVerse** • Ask LicenseVerse • Promotions Playground • Product Price Plotter • CSP Upgrade Selector • Timeline Tool **Certificate in…** • Windows 365 licensing fundamentals
Did You See…? • 16th September, 2026 • https://bit.ly/4zYERvn	**AI licensing** • Summer Camp recordings and Credly badge **Ask LicenseVerse** **Azure** • Changes to the exchanging of Reservations • Configurable Constrained Cores • Azure Virtual Desktop Hybrid **Windows** • Windows Server 2016 ESUs • Window 10 LTSC 2021 ESUs • Windows 365 turns 5 **Microsoft 365** • One, renamed roadmap • Message Center and Roadmap Archive • PAYG storage for OneDrive and SharePoint • 100 GB mailbox for Microsoft 365 Business • Microsoft 365 G7 • Microsoft 365 Pro • Retirement of Publisher and Project Online • Office LTSC 2021 End of Support • Anniversary conversions for (no Teams) EEA SKUs **On-premises servers** • Exchange Server 2016/2019 • Skype for Business Server 2015/2019

	• BizTalk Server End of Sale announcement and extended-mainstream support **Security** • The September 15 Product Terms changes • Updates to Defender Experts • Entra Tenant Governance GA • New Intune features for GCC-High • A new name for the Intune Suite? **Pricing and promotions** • New pricing for Power Apps Premium • Monthly billing for Software Subscription changes • Promotion updates **Dynamics 365** • Dynamics NAV migration path to Business Central • Dynamics 365 Activate • Changes to Dynamics 365 Commerce: pricing changes and Headless SKUs • Building Apps in Copilot Studio and Copilot Cowork **Resources** • All the new Licensing Guides in the Licensing Guides Gallery
Licensing Microsoft AI: Developers • 21st August, 2026 • https://bit.ly/4gaxyJz	**Security Copilot** • Estimating and provisioning Security Compute Units • Controlling access to Security Copilot • Nearing and crossing the SCU limit • Security Copilot workspaces • Monitoring usage • Paying for Security Copilot Agents' usage • Included SCUs **GitHub Copilot** • How GitHub products are purchased • GitHub Copilot usage-based billing • GitHub AI Credits allowances • Controlling GitHub AI Credits • Optimizing GitHub Copilot cost • GitHub Copilot budgets and usage reporting • GitHub Pre-Purchase Plans • Microsoft Scout **Building Agents** • Microsoft's AI Agent platform • Agent Builder • Copilot Studio v Microsoft Foundry • Agent 365 and Foundry Control Planes **Licensing Copilot Studio** • The new Copilot Studio • The GitHub Copilot Harness: usage and charges **Microsoft Foundry** • The Microsoft Agent Platform and context-aware AI

	• Deployment options • Microsoft Foundry Provisioned Throughput Reservations • Agent Pre-Purchase Plans • Why are Agent Commit Units so cool? **Certificate in…** • Licensing Microsoft AI: Developers
Licensing Microsoft AI: Administrators • 20th August, 2026 • https://bit.ly/4eQUQ4H	**Agent 365** • What is Agent 365? • Who, or what, do you license? • Agent 365 prerequisites • Agent 365 Dashboard **Estimating organization usage of Agents** • Copilot Credits billing rates • Copilot Credit Estimator tool • What's included with a Microsoft 365 Copilot license • Enabling Cowork for users • Cowork licensing and billing • Cowork Cost Estimator tools • Cowork Investment Advisor Agent • Work IQ API **Managing Copilot Credits via the Power Platform Admin Center** • Understanding Environments • Creating a Billing Plan • Assigning Copilot Credits to an Environment • Controlling Agents' usage of Copilot Credits **Managing Copilot Credits via the Microsoft 365 Admin Center** • Creating a Billing Policy • Creating a Spending Policy • Useful notes on Billing Methods • Useful notes on using Capacity Packs in the Microsoft 365 Admin Center • Users and policies • Requesting more Copilot Credits **Certificate in…** • Licensing Microsoft AI: Administrators
Licensing Microsoft AI: Knowledge Workers • 19th August, 2026 • https://bit.ly/4eCuvJ0	**Copilot** • What was Copilot originally? • The evolution of Copilot Chat • When's Copilot Chat included? • The Copilot Chat experience • Enterprise Data Protection • Work IQ **Microsoft 365 Copilot** • Features included in a Microsoft 365 Copilot license • Prerequisites and pricing • Microsoft 365 Copilot Business, for Education, and for US Government

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SQL Server 2016 ESUs • 29th July, 2026 • https://bit.ly/4xvsm9s	**Introduction** • SQL Server 2016 end of support and ESU timelines • Where you might run your SQL Server workloads • Purchasing Extended Security Updates overview **Purchasing ESUs: Azure Arc ESUs** • SQL Server 2016 running in Azure VMs and how you enable ESUs • Enabling ESUs for connected Azure Arc machines • Pricing, billing, and canceling ESUs • The different deployment options and licensing rules • Licensing scenarios • The SQL Server ESU license for unlimited virtualization • Other rights and rules **Purchasing ESUs: 1-year licenses** • Pricing and price lists • The licensing rules and rights to use ESUs • Licensing scenarios • Registering with Azure Arc, linking invoices, and downloading ESUs **Certificate in…** • SQL Server 2016 ESUs
Dear Louise: Licensing databases in Azure – non-SQL Server options • 27th July, 2026 • https://bit.ly/4fklTqR	**Introduction** • Where databases fit into Microsoft Azure • What's covered in this session **Azure Database for PostgreSQL** • Overview • Deployment and purchasing options • Reserved Capacity • Cost optimization options summary

	Azure Database for MySQL • Overview • Deployment and purchasing options • Reserved Capacity • Cost optimization options summary **Azure Cosmos DB** • Global distribution and performance • Request Units • Cost Estimator • Multiple regions • Deployment types • Autoscale • Reserved Capacity options and discounts • Cost optimization options summary **Certificate in…** • Licensing Azure databases
Dear Louise: Licensing databases in Azure – SQL Server options • 22nd July, 2026 • https://bit.ly/3RM7vhN	**Introduction** • Where databases fit into Microsoft Azure • A little bit of history for the databases we're covering • Azure Savings Plans for Databases overview • Options for SQL Server in Azure and choosing the right one **SQL Server virtual machines** • The different options and using the Azure Pricing Calculator • Understanding the Azure Hybrid Benefit and the Centrally Managed Azure Hybrid Benefit **Azure SQL Managed Instance** • The different options • Understanding Reserved Capacity and vCore size flexibility • Where Azure Savings Plans for Databases fit in • Comparison charts of the different ways to pay for the different parts of the solution • Mini licensing scenarios **Azure SQL Database** • The range of deployment options • Comparing the cost optimization options and the discounts available **Certificate in…** • Licensing SQL Server PaaS solutions
Did You See…? • 15th July, 2026 • https://bit.ly/3S920K0	**Microsoft AI** • Copilot Cowork: when to use it, how it's licensed, estimating costs, Microsoft tools, LicenseVerse Cowork Cost Estimator • Copilot Credits Guide – June and July • Cost Management pitch deck • Optimizing GitHub Copilot cost • Microsoft Discovery: what it is, and how it's licensed • Licensing Microsoft AI Summer Camp

	Microsoft 365 • Reminder of July 2026 feature and pricing changes and updated resources • SharePoint Pay-As-You-Go storage • SharePoint Online storage and Universal Print widgets in LicenseVerse **Pricing and Promotions** • Exchange rate announcement and cadence • Promotions everywhere! • New and changed promotions in the Promotions Playground • Copilot in 30 **Other changes** • Windows 10 ESU program extension for consumers • SQL Server 2016 ESUs – the latest, and training • Windows Server 2022 hotpatching • Amazon WorkSpaces deployments • EA vs CSP in LicenseVerse **Dynamics 365** • Updated Dynamics 365 licensing resources • Updated Power Platform licensing resources • Updated Copilot Studio Licensing Guide **Resources** • Modern Work Plan Comparison documents • Azure FAQs • Agent 365 FAQs • The Licensing Guides Gallery: What's New and Cautionary Notes
Dear Louise: Microsoft's Portfolio of Perks – part 2 • 24th June, 2026 • https://bit.ly/4rzSmwk	**Microsoft 365** • Office 365/Microsoft 365 additions • "Extra Features" licenses • July 2026 additions • FastTrack for Microsoft 365 • Using the Microsoft 365 Apps • Shared Computer Activation • Traditional Office rights • On-premises use rights • Extended Use Rights • Mailbox storage and archiving • OneDrive and SharePoint Online • Included Security Compute Units • Universal Print • Data ingestion allowances • Audio Conferencing • Teams Phone Resource Accounts • Microsoft Teams Rooms Basic • Teams Shared Space – Single Space licenses • Entra ID Free • An overview of Power BI • MDTI converging into Sentinel and Defender XDR

	Copilot • Quite a lot of Copilots • Microsoft 365 Copilot Chat vs Microsoft 365 Copilot and what's included • Copilot Studio User license • Agent 365: included vs paid-for capabilities **Dynamics 365** • Dynamics 365 Server • Dynamics 365 Business Central: Dual Use Rights and External Account licenses • Dynamics 365 included entitlements • Technical enablement licenses • Power Apps/Power Automate rights **Developers** • Visual Studio Dev Essentials • Visual Studio Code • Visual Studio Community • Power Apps Developer Plan • Visual Studio subscriber benefits • Azure DevOps Server and SQL Server • Azure DevOps Server Express • Azure DevOps Services user licenses • Free tiers for GitHub products • Use of paid-for Extended Security Updates • Free editions of SQL Server 2025 **Other useful stuff** • Academic and Charity benefits • Trials
Did You See…? • 18th June, 2026 • https://bit.ly/3M0bZ1O	**Copilot** • Copilot Business: availability in the Product Terms, new SKUs, new trial • Copilot 3-year option and partner FAQ • Updates for the Promotions Playground **AI** • What's what – the relationship between all the new AI releases, and the Partner Launch Kit • Work IQ API • Copilot Cowork: GA, licensing and billing, estimating costs • Microsoft Scout: prerequisites and billing • When to use what, when – Copilot Chat, Copilot Cowork, Microsoft Scout • Agent 365: new prerequisites and FAQs • Microsoft 365 plan comparison documents • Windows 365 for Agents GA **Azure** • Azure Linux • The new GitHub Pre-Purchase Plans • Azure Savings Plan Inspector

	Microsoft 365 • Priva Subject Rights Requests • OneDrive and SharePoint storage • Teams Breakout Rooms • Defender for Office 365 Plan 1 • EEA Online Services price adjustments • Microsoft 365 FAQs **Other changes** • MDOP End of Support • BYOM for SQL on AWS • Recap of Microsoft Build 2026 • GitHub Enterprise Local • Windows 365 for developers • Other new Windows 365 configurations **Dynamics 365** • Dynamics 365 Business Central Dual Use Rights • Dynamics 365 Licensing Guide and Deck • Copilot Studio Licensing Guide • Power Platform Licensing Guide and Deck
Microsoft's Portfolio of Perks • 10th June, 2026 • https://bit.ly/3O9fraT	**Windows Server** • License benefits • Azure Hybrid Benefit • Benefits for Azure VMs • Benefits for Azure Arc-enabled servers • Useful Windows Server Outsourcery exceptions • Azure Local and the Azure Hybrid Benefit • Remote Desktop Services grace period **SQL Server** • License benefits • Power BI Report Server • Azure Hybrid Benefit • High Availability and Disaster Recovery benefits • Extended Security Updates (ESUs) • Free editions of SQL Server 2025 • Free SQL offers in Azure **Azure** • The different types of free Azure services **Windows desktop** • Upgrading to Windows 11 • Qualifying Operating System requirements for Microsoft 365 • Extended Security Updates (ESUs) **Server products** • Licensing Office Servers access • Licensing SharePoint Server access • Access licenses • System Center • BizTalk Server

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Dear Louise: Outsourcery: Windows and the Microsoft 365 Apps • 27th May, 2026 • https://bit.ly/4rd0vau	**Outsourcery: an overview** • License choices and hardware choices • Outsourcing rights added through the ages • SCA Program, QMTH Program, CSP-Hoster Program **Using your licenses to run Windows 11** • Licenses and availability • Authorized Outsourcers • SPLA partners • Authorized Mobility partners • CSP-Hosters • Listed Providers and special rights • Azure and special rights **Using your licenses to run the Microsoft 365 Apps** • Licenses and availability • Shared Computer Activation • Authorized Outsourcers • SPLA partners • Authorized Mobility partners • CSP-Hosters • Listed Providers and special rights • Azure and special rights **Exams** • Customer outsourcing options • Flexible Virtualization Benefit
Did You See...? • 20th May, 2026 • https://bit.ly/3Oy6esJ	**Microsoft AI** • The launch of Microsoft 365 E7 and Agent 365: launch blogs and Product Terms updates • Resources: Word Trend Index, Microsoft IQ Pitch Deck, Copilot Pitch Deck, Agent 365 Licensing Guide, Modern Work Plan Comparisons, Agent 365 FAQs **Windows 365** • Windows 365 for Agents: what is it, how does it work, how do you pay for it? • Windows 365 Flex • Azure Virtual Desktop Hybrid • Windows Hybrid Benefit **Security** • Microsoft Priva then and now • License usage rights in Microsoft Entra **Azure** • Retiring Azure Reservations • Azure Capacity Blocks • Hotpatching for Azure Arc-enabled servers **Other changes** • Host Integration Server 2028

	• Project Server Subscription Edition • GitHub Copilot usage-based billing • SA in the MCA • Promotions **Dynamics 365** • Updated Licensing Guides and Licensing Decks • Copilot Credit Estimator • Copilot Agents Cost Calculator **Resources** • Overview of changes to Microsoft's Licensing Guides for May • Focus on the Visual Studio Licensing Guide and Dragon Copilot Licensing Guide **Certifications** • Teams calling licensing
Outsourcery: Windows Server and SQL Server • 13th May, 2026 • https://bit.ly/4rC7ARC	**Outsourcing: an overview** • License choices and hardware choices • Outsourcing rights added through the ages • Overview of CSP-Hoster solutions **Licensing rules: Windows Server virtual machines** • Licensing the physical server • Licensing individual virtual machines • Licensing for unlimited virtualization **Outsourcing options: Windows Server** • SPLA partners • Authorized Mobility partners • Authorized Outsourcers • Listed Providers • Azure • CSP-Hosters **Licensing rules: SQL Server virtual machines** • Server and CAL licensing • Licensing the physical server • Licensing individual virtual machines • Licensing for unlimited virtualization **Outsourcing options: SQL Server** • SPLA partners • Authorized Mobility partners • Authorized Outsourcers • Listed Providers • Azure • CSP-Hosters **Exams** • Customer outsourcing options • Flexible Virtualization Benefit
Dear Louise: Teams licensing extra	**The fundamentals** • What is Teams?

• 29th April, 2026 • https://bit.ly/4qrg1OM	• Native Teams calling • PBX and PSTN **Teams Phone PBX** • Name changes through the years • Teams Phone features and licensing • Teams Phone Resource Accounts: Auto Attendants, Call Queues, setting up, and licensing **PSTN calling** • Worldwide availability • PSTN carrier options • Microsoft Calling Plans: Pay-As-You-Go, Domestic, International, pooling minutes, overage (web direct and CSP) • Communication Credits • Calling Plan Calculator • Operator Connect • Direct Routing • PSTN connectivity options **Meetings** • PSTN connectivity to meetings • Where Audio Conferencing fits in **Spaces** • Licensing Common Area Phones
Did You See...? • 22nd April, 2026 • https://bit.ly/4rcbwc6	**Azure Savings Plans for Databases** • Announcement • Recapping how Azure Savings Plans for Compute work • Parts of the solutions covered by Azure Savings Plans • Comparing the compute payment options for Azure SQL Database • Expected savings • Licensing scenario **License Mobility** • Announcement • Changes to the Product Terms • Useful resources • Customer outsourcing options exam **Demonstrate knowledge of licensing** • Changes to Licensing Scholar exams: updated for 2026, retirement of Core certification, easy to see which exams are good prep for main BOK exams • Body of Knowledge exams: updated for 2026, new Azure and SPLA exams • Updates • New Teams licensing fundamentals exam **Tools update** • Filtering LicenseVerse updates • Memory Lane • Windows Server Calculator • CSP Upgrade Selector

	Copilot and AI • Service Agent in Microsoft 365 Copilot • Changes to ME7/A365 – Launch FAQ for Partners • Changes to Microsoft Agent 365 FAQs **Microsoft 365** • High Volume Email in Exchange Online • Teams training • Managing Teams Events Attendee Capacity Packs **Azure** • Changes to Azure AI Foundry Pricing Guide • Useful articles • Azure SRE Agent • Microsoft Sentinel cost estimator **Pricing and Promotions** • Dragon Copilot • Windows 365 Business • Microsoft 365 pricing updates FAQ • New CSP offers and promotions page • Price Plotter and Promotions Playground **Extended Security Updates** • "Period 2" for Exchange and Skype for Business • Windows 10 Enterprise LTSB in the Product Terms • SQL Server 2016 in the Product Terms • Pricing consistency update **Other changes** • Recovering deprovisioned Cloud PCs • eAgreements retirement • SPLA updates **Dynamics 365** • Power Apps Per App license: clarification for CSP • Shared Power Automate Process license capacity • Updated resources for Dynamics 365, Power Platform, and Copilot Studio **Resources** • Modern Work Plan Comparison documents • Subscription License Suites • Licensing Guides Gallery: finding the rest of the new and updated guides, and using What's New and Cautionary Notes **Training** • FWYN • Save the date! Licensing School workshop with Louise and Dave
Microsoft Teams licensing • 15th April, 2026 • https://bit.ly/4kyci0C	**Introduction** • A little bit of history • Teams licensing changes for April 2026 **The fundamentals** • What is Teams? • Chat and presence, Teams and Channels

	• External collaboration: external access (federation) and guest access • Comparing the Teams licensing options • Teams Premium: prerequisites, April 2026 changes, remaining features **Meetings and Events** • Meeting and Event types • Meetings: what are they, duration and user numbers • Virtual Appointments: what are they, additional features to Teams, Teams Premium features • Webinars: what are they, additional features to Tems, features moved from Teams Premium to Enterprise • Teams Live Events: what are they, retirement details • Town Halls: what are they, additional features to Tems, features moved from Teams Premium to Enterprise, Teams Events Attendee Capacity Packs • Immersive Events: what are they, additional features to Tems, features moved from Teams Premium to Enterprise • Public preview of Teams Events • Microsoft 365 Copilot v Teams Premium **Rooms and Spaces** • Microsoft Teams Rooms: what is a Teams Room, certified devices, Basic and Pro licenses • Licensing Teams Panels • Teams Shared Space license: new name, $0 Single Space licenses, BYOD rooms, transition rules • Microsoft Places Explorer and Finder **Resources** • Office 365/Microsoft 365 Plan Picker • Modern Work Plan Comparison documents
Dear Louise: Azure licensing extra • 25th March, 2026 • https://bit.ly/4r5vFjR	**Azure Spot virtual machines** • Comparing pricing • Interruptible workloads, eviction options • Azure Spot VM advisor • Creating an Azure Spot VM • Spot Placement Score **Capacity Reservations** • Understanding what they're for • Creating, sharing, and using Capacity Reservations • Capacity Reservations and billing **Azure Savings Plans** • Cost-effective options for Azure VMs and Azure SQL Database • Recap of Azure Savings Plans for Compute • Launch of Azure Savings Plans for Databases • Solutions covered, Provisioned v Serverless, and expected savings • Licensing scenario
Did You See…?	**Copilot, Agents, AI** • Copilot license tiers

• 11th March, 2026 • https://bit.ly/460ov8a	• Microsoft 365 Copilot Business • Agent 365 blog • The Agent Pre-Purchase Plan **Microsoft 365 E7** • Announcement • Components of Microsoft 365 E7 • Copilot Cowork • Microsoft Agent Factory • Agent 365 • Resources **Other Microsoft 365 news** • Cloud licensing API • SharePoint storage Pay-As-You-Go • Department billing for Microsoft Backup **Pricing and promotions** • Changes for February 2026 • Promotions Playground • Promotions in the Partner Center **Product Terms** • Microsoft Entra ID Governance External Identities • Memory Lane • Windows Server Pay-As-You-Go changes • Windows 10 ESUs Cloud Managed eligibility changes • New Windows and Windows Server ESUs • Power BI Report Server in the SPUR **Dynamics 365** • Dynamics 365 licensing resources • Power Platform licensing resources • Copilot Studio Licensing Guide **Resources** • SQL Server 2025 Editions Datasheet • Windows Server Licensing Guide and FAQs • Modern Work Comparison documents • Office Servers FAQs **Certifications** • Licensing Scholar and Licensing Scholar Core • Microsoft Body of Knowledge – existing and new exams **Licensing School Dashboard**
Microsoft Azure purchasing models • 4th March, 2026 • https://bit.ly/4r5vPHZ	**Getting started** • What is Microsoft Azure? • Azure Pricing Calculator • Azure Subscriptions • Ways to pay for the Azure services • Paying for Azure consumption services • Licensing scenarios **Reservations** • Azure Reservations family

	• Reserved Instances: summary and history • Reserved Capacity: summary and history • Software Plans: summary and history • Types of Reservations **Pre-Purchase Plans** • Which Reservations are Pre-Purchase Plans? • Focus on the Copilot Credits Pre-Purchase Plan: how it works and summary **Azure Savings Plans** • How Azure Savings Plans work • Combining multiple ways to buy the Azure services • Licensing scenarios **Final comparison** • Full comparison table • Azure exams
Dear Louise: Developer tools licensing extra • 25th February, 2026 • https://bit.ly/4r15kDO	**Recap and introduction** • Developer tools: the components • Visual Studio Standard and Monthly subscriptions **Azure DevOps Services** • User licenses • Organizations and Projects • Choosing an Azure Subscription • Direct access assignments for users • User access via Group Rules • Multi-Organization billing • Other Azure DevOps Services components **GitHub** • What is GitHub? • Different GitHub plans • GitHub in the Product Terms • New billing options: usage-based billing • GitHub Enterprise users and Azure DevOps Services access • GitHub Advanced Security (GHAS) • GHAS for Azure DevOps Services • Other GitHub services **GitHub Copilot** • What is it? • Installing GitHub Copilot • Buying GitHub Copilot • GitHub Copilot Premium Requests **Microsoft Dev Box** • The future of Microsoft Dev Box **Certifications** • Microsoft developer tools advanced licensing exam
Did You See...? • 18th February, 2026	**Copilot and Agents** • Agent Cost Management guide

• https://bit.ly/4qip3gV	• Agent Usage Estimator • Licensing School Copilot Credits Calculator • Agent Cost Controls pitch deck • Conditional Access for Agent Identities • Dragon Copilot: Physician Practice license, Licensing Guide **Microsoft 365** • Product Terms: Intune prerequisites, Cautionary Notes • Defender for Endpoint and Entra ID new licenses • Exchange Online Protection • SharePoint Online and OneDrive • Teams licensing changes, FAQ, Teams Live Events • Microsoft 365 Capabilities and Pricing Update Launch Kit • The latest on Microsoft 365 pricing and features updates: Microsoft and LicenseVerse updates • Licensing School Exchange Rate Price Plotter and Product Price Plotter tools **Azure** • Fabric Capacity Overage • Azure Confidential VMs in Azure Government Cloud **Dynamics 365** • Dynamics 365 Commerce Add-ons End of Sale • "End of" in the Licensing School Glossary • New Dynamics 365 licensing resources • New Power Platform licensing resources • New Copilot Studio Licensing Guide **Pricing and Promotions** • Licensing School Promotions Playground: new promotions and adjustments • SQL Server on the CSP price list **Resources** • Licensing Guides information in one place with the Licensing School Guides Gallery • Visual Studio Licensing Guide/Guidance • Azure Cost Management • SQL Server 2025 Licensing Guide • Windows 11 Virtual Desktops Licensing Guide • Microsoft 365 plan comparison documents • Microsoft 365 Enterprise Licensing Guide • Enterprise Agreement Program Guide • Azure Purchasing Models Licensing Guide **Certifications** • Microsoft 365 advanced licensing exam • Microsoft developer tools licensing fundamentals exam • 2026 updates for Licensing Scholar exams
Licensing the Microsoft developer tools • 11th February, 2026 • https://bit.ly/3Zd7O5y	**The Integrated Development Environment (IDE)** • What it looks like • Comparing IDEs • Visual Studio Community rules

	Subscriber benefits • Software for Dev/Test: software by subscription level, rules for using the software, perpetual rights to the software • Cloud services: using subscriber software in Azure, Azure credits, Dev/Test pricing • Software for production use • Training, education, and support benefits **Visual Studio 2026** • The rules for Standard subscriptions • Upgrades and renewals • Assigning licenses • Monthly subscriptions: how to buy, and discounts • Visual Studio update channels **Azure DevOps Server** • Licensing model and rules • SQL Server • Use rights included with Standard and Monthly subscriptions • What's changed with the latest version of Azure DevOps Server **Azure DevOps Services** • Different user licenses • Use rights included with Standard and Monthly subscriptions **Resources** • Where to find Microsoft resources • Visual Studio Licensing Guide/Guidance • Licensing Guides Gallery and Cautionary Notes • Microsoft developer tools licensing fundamentals exam
Dear Louise: Microsoft 365 licensing extra • 28th January, 2026 • https://bit.ly/49oChT1	**A little bit of history** • BPOS • Office 365 arrival and evolution • Enterprise Cloud Suite and Secure Productive Enterprise • Microsoft 365 Enterprise and Business **Deployment options: Windows** • Windows use rights in Microsoft 365 for local installation • Windows user license server usage rights – VDI • Azure Virtual Desktop: internal users • Use of Windows 365 • Listed Providers: VDA rights **Deployment options: Microsoft 365 Apps** • Using the Microsoft 365 Apps for local installation • Shared Computer Activation • Microsoft 365 Apps server deployment rights • Rights for Amazon Workspaces • Microsoft 365 Apps for Enterprise Device SL **Included allowances** • Microsoft 365 E5 and Security Compute Units • OneDrive vs SharePoint Online, and storage allowances • Mailbox storage and archiving

	• Universal Print **Program differences** • On-premises use rights • "Extra Features" licenses • Step-ups and Upgrades **Other considerations** • Where do Microsoft 365 E3 Unattended, Windows 365 for Agents, and Microsoft Agent 365 fit in? • Tenant-level services • Windows Update Channels • Microsoft 365 Apps Update Channels • Pricing updates for July 2026 **Resources** • Modern Work comparison documents • M365Maps • Our new Office 365/Microsoft 365 Plan Picker • Microsoft 365 licensing exams: fundamentals and advanced
Did You See…? • 21st January, 2026 • https://bit.ly/49oeClx	**Copilot, AI, Agents** • Unlocking AI's Impact whitepaper • Microsoft 365 Copilot Business Collection • Microsoft 365 Copilot Chat Usage Reports • Copilot Credits Calculator demo **Microsoft 365** • New Pay-As-You-Go page in the MAC • Offers for college students • Microsoft Education Solution Guide • Microsoft 365 pricing updates – Commercial and US Government • Local currency price adjustments • Microsoft 365 feature updates • Office 365/Microsoft 365 Plan Picker demo **Servers** • Azure DevOps Server GA • BizTalk Server retirement • Azure Arc-enabled Windows Server benefits • Exchange Web Services • Glossary 2.0 demo **Security** • Threat Protection in Teams • Microsoft Defender Experts Suite • Promotions everywhere… • Promotions Playground demo **SQL Server** • SQL Server 2016 ESUs • SQL Server updates • SQL Server Calculator demo • Partner Center Announcements Archive demo **Dynamics 365**

	• Dynamics 365 licensing resources • Power Platform licensing resources • Power Apps Per App license • Copilot Studio Licensing Guide **Resources** • Windows 365 and BYOD eBook • Product Terms Cautionary Notes • Microsoft 365 plan comparison documents • Microsoft Foundry pricing guide • Licensing Guides Gallery demo **Learn about licensing** • FWYN: a document or online • Dynamic FWYN demo **Licensing School Toolbox** • Have a go! **Demonstrate knowledge of licensing** • Microsoft 365 licensing fundamentals exam
Microsoft 365 licensing • 14th January, 2026 • https://bit.ly/49oUkbE	**Introduction** • Different types of users • Balancing the needs of users with the business needs for security and management **Microsoft 365 Business plans** • Overview of plans • Combining licenses • Using Windows, the Microsoft 365 Apps and Online Services • Security and management: Intune, Defender for Business, Defender and Purview Suites **Microsoft 365 Enterprise plans** • Overview of plans • Microsoft 365 E3 and E5, Office 365 plans, and EMS • Microsoft 365 Apps for Enterprise/Business • Teams or (no Teams)? • Security and management: Intune, Defender and Purview Suites • On-premises use rights **Microsoft 365 Frontline Worker plans** • Overview of plans • Frontline Worker license assignment and other rules • Security and management: Intune, Defender and Purview Suites • On-premises use rights **Recommending the right plan – resources** • Modern Work comparison documents • M365Maps • Our Plan Picker **Updates** • Microsoft 365 feature and pricing updates **Certifications**

	• Microsoft 365 licensing fundamentals
Did You See...? • 2nd December, 2025 • https://bit.ly/4rku6iu	**Copilot** • New features included in a Microsoft 365 Copilot license • Teams Premium and Microsoft 365 Copilot licenses • Microsoft 365 E5 and Security Compute Units • Microsoft 365 Copilot for education • Microsoft 365 Copilot for US government • Microsoft 365 Copilot Business • The Promotions Playground **Microsoft AI** • Users can build Apps, Flows, and Agents • Agent 365 in the Frontier program • Copilot Studio and Azure AI Foundry • Microsoft Foundry • The Agent Pre-Purchase Plan **SQL Server 2025** • SQL Server 2025 GA: no change to fail-over rights or pricing • SQL Server 2025 Licensing Guidance options • Licensing School SQL Server Calculator • SQL Server 2025 training and exam **Other changes** • Visual Studio update channels • Dragon Copilot: Nurses, Radiologists, and Licensing Guidance • Windows 365 Cloud Apps and Windows 365 Reserve **Dynamics 365** • Default capacity entitlements update • Updated resources for Dynamics 365, Power Platform, and Copilot Studio • Dynamics 365 ERP license management resources **Resources** • Microsoft 365 plan comparison documents and Excel version • EES Licensing Guide • SA Program Guide • Licensing Guides Cautionary Notes section in LicenseVerse
Licensing SQL Server 2025 • 26th November, 2025 • https://bit.ly/3Jua3gD	**SQL Server 2025 is generally available!** **Introduction to SQL Server 2025 licensing** • Server and CAL licensing • Per Core licensing • Enterprise Server/CAL edition, Web edition, Developer editions **Licensing on-premises VMs** • Server and CAL • Core licenses: licensing the server, licensing per VM, unlimited virtualization • Licensing server farms • Understanding rights to additional deployment benefits **Bring Your Own License options**

	• Overview of customer choices: Authorized Mobility partner, Azure, Listed Provider, Authorized Outsourcer • Summary from LicenseVerse • Overview of CSP-Hoster solutions **License-included options** • Overview of customer choices: SPLA, CSP-Hoster, Azure, Azure Arc • Comparing Azure Pay-As-You-Go prices **Final bits and bobs** • Summary of additional deployment benefits • Reporting services • Licensing School SQL Server calculator • Certificate in… SQL Server 2025 licensing
Did You See…? • 19th November, 2025 • https://bit.ly/47r2bpv	**Copilot** • Copilot Fall update • Microsoft Agent 365 • Microsoft 365 Copilot Business **Microsoft 365** • Microsoft 365 Covered Suites and (no Teams) suites • The retirement of Office Online Server • Viva Pulse and Viva Glint • Microsoft 365 Business Premium for GCC-High **Extended Security Updates** • Windows 10 ESUs resources • Exchange Server 2016/2019 ESUs • Skype for Business Server 2015/2019 ESUs **Developer tools** • The future of Microsoft Dev Box • Visual Studio 2026 • Visual Studio Licensing Guide • Microsoft resources: developer tools **Azure** • Red Hat Enterprise Linux Reservations • Fabric SKU Estimator • Sentinel Commitment Tiers promotional pricing • Oracle's Multicloud Universal Credits **Copilot Credits** • Microsoft Agent Usage Estimator • Copilot Credits Pre-Purchase Plan • Licensing School Copilot Credits Calculator • The future of AI Builder Credits • Dynamics 365 and Copilot Credits **Dynamics 365** • Updated Dynamics 365 Licensing Guide and Deck • Updated Power Platform Licensing Guide and Deck • Updated Copilot Studio Licensing Guide • Retirement of Dynamics 365 Guides and Remote Assist

	SQL Server 2025 • SQL Server 2025 is GA • SQL Server 2025 Licensing Guidance **Other changes** • Windows 365 connection methods • Extended Service Term (EST) in CSP • Configuration Manager: annual release cadence **Resources** • Microsoft 365 plan comparison documents • Updated Program Licensing Guides **Learn about licensing** • The FWYN document • The Senior Common Room **Demonstrate knowledge of licensing** • Updated Copilot Studio licensing exam • Introduction of SPLA exams
Dear Louise: Copilot Credits Pre-Purchase Plan • 12th November, 2025 • https://bit.ly/4oIMjUR	**Copilot Credits: consumption** • Copilot and Agents • A spectrum of Agents • Agents everywhere: new Agents, creating your own Agent, SharePoint Agents • Copilot Credits scenarios • Microsoft Agent Usage Estimator **Copilot Credits: purchasing** • Choice of Pay-As-You-Go, Copilot Credits Capacity Packs, Copilot Credits Pre-Purchase Plans • Buying and setting up Copilot Credits Capacity Packs • Setting up Pay-As-You-Go billing • Purchasing Copilot Credits Pre-Purchase Plans and how they work • Partner resources **Customer scenarios** • Seeing how differences in consumption patterns affect the best way to purchase Copilot Credits • Copilot Credits Calculator **Licensing Scholar exams** • Certificate in… Copilot Studio licensing • Credly badges
Dear Louise: Windows licensing options extra • 29th October, 2025 • https://bit.ly/46DGjFL	**Azure Virtual Desktop** • Licensing internal users for apps • Licensing external users for desktops and/or apps • Per User Access charging enrollment • Azure Local • AVD resources **Windows 365** • Resizing Windows 365 Enterprise, Business, and Frontline Cloud PCs

	• Unassigning licenses • Disaster Recovery options • Windows 365 Reserve • Windows 365 Frontline concurrency limit • Intelligent pre-start for Windows 365 Frontline • Windows CPS OS devices • Windows 365 Cloud Apps • Windows 365 connection methods **Microsoft Dev Box** • Licensing Dev Box • The future of Dev Box
Did You See…? • 22nd October, 2025 • https://bit.ly/4pCTqzp	**Copilot** • Updates to Role-Based Copilots and Copilot Studio • Copilot Chat – evolution and relationship with the Microsoft 365 Apps • Dragon Copilot • Copilot offerings for education: Microsoft 365 Copilot and Agents **Microsoft 365** • Microsoft 365 Premium • Microsoft 365 Personal for students • Teams or (no Teams) or Teams or…? **Azure** • Useful Azure cost efficiency resources • Azure VM customization **Windows client** • Windows 10 ESUs for consumers • Windows 365 updates **Security** • Renaming of existing security and compliance suites • MDTI SKUs removed from the Product Terms • Introducing Microsoft Security Store **Productivity servers** • SE editions added to SPLA • Document Processing for Microsoft 365 • Auto-Archiving for Exchange Online **Dynamics 365** • Dynamics 365 ERP apps license management • Updated Dynamics 365 Licensing Guide and Deck • Updated Power Platform Licensing Guide and Deck • Updated Copilot Studio Licensing Guide **Other changes** • End of Support list • Visual Studio 2026 • SQL Server 2025 RC1 **Resources** • Microsoft 365 comparison documents • Subscription License Suites

	• Windows Server Licensing Guide • Windows Server with Virtualization Technologies licensing guidance • Microsoft 365 Unattended License Overview licensing guidance • Microsoft Azure Customer Solutions licensing guidance • Self-Hosted Applications licensing guidance **Programs** • Extended Service Term • Changes to the Product Terms and partner resources **Pricing and promotions** • Power BI Pro not-for-profit price adjustments • Latest promotion news and Promo Readiness Guide • Promotion information in LicenseVerse **Learn** • The Senior Common Room! **Certifications** • Microsoft Intune licensing • Microsoft Priva licensing • Microsoft Sentinel licensing • Windows licensing options fundamentals
Windows licensing options • 15th October, 2025 • https://bit.ly/48whX2Z	**Windows licensing: fundamentals** • Windows 11: device licensing • Windows 11: user licensing **Virtual Desktop Infrastructure** • What is VDI? • Licensing options for user and device licenses **Desktop as a Service** • Windows 365 or Azure Virtual Desktop? **Azure Virtual Desktop** • Licensing internal users • Azure infrastructure requirements: using the Azure Pricing Calculator and Copilot **Windows 365** • The history • Overview: Windows 365 Business compared to Enterprise • Configuring a Cloud PC • Pricing • Windows 365 Enterprise licensing requirements • Windows 365 Business licensing requirements • “Signature” SKUs • Windows 365 Frontline licensing requirements • Windows 365 Frontline Shared and Dedicated Modes • Windows 365 Link **Windows 10 ESUs** • Extended Security Updates for businesses: how much they cost, availability, and where they’re included

	• ESUs for consumers: original rules and updated information for the EEA • Windows 10 End of Support and Microsoft 365 Apps **Certificate in…** • Windows licensing options
Dear Louise: Priva and Sentinel: the licensing • 24th September, 2025 • https://bit.ly/42fXcoe	**Introduction** • Where Priva and Sentinel fit in as products, and where they deliver as solutions **Microsoft Priva** • Overview of components and availability • Solutions in preview • The Priva portal • The free Priva trial • Priva Privacy Risk Management: what it is, and how it's licensed • Priva Subject Rights Requests: what they are, and how they're licensed • Microsoft Priva FAQs **Microsoft Sentinel overview** • SIEM solution • Sentinel in the Defender portal • Recent innovations: AI-driven UEBA, inclusion of MDTI, Sentinel Data Lake **Microsoft Sentinel licensing** • Billing and Commitment Tiers • Data ingestion allowances • Microsoft Sentinel Pre-Purchase Plan (Reservation) • Combining Commitment Tiers and Pre-Purchase Plans • Sentinel Data Lake pricing **Certificates in…** • Microsoft Priva licensing • Microsoft Sentinel licensing
Intune licensing • 17th September, 2025 • https://bit.ly/45QCzBx	**Introduction** • Where Intune fits in as a product, and where it delivers as a solution **Intune: Mobile Application Management (MAM)** • The areas of Intune device management • App Protection Policies (APP): what they are and how they're licensed • Licensing MAM • Using the Subscription License Suites page • Basic Mobility and Security • Conditional Access: what is it, licensing, set up • Entra ID registration and join • Microsoft Intune enrollment **Intune: Mobile Device Management (MDM)** • Automatic enrollment into Windows Intune • Autopilot

	• Licensing MDM • Device management limits • Buying Intune User SLs • Licensing administrators **Intune device licenses** • Device limitations and assignments **Intune and Security Copilot** • Standalone or Embedded experiences • Setting up SCUs and the capacity calculator • Security Copilot Agents and the Vulnerability Remediation Agent **Intune and System Center** • Co-management: what is it, why use it • Licensing requirements **Dependent solutions** • Windows 365 Enterprise/Frontline • Microsoft Dev Box **Certification in…** • Intune licensing
Did You See…? • 10th September, 2025 • https://bit.ly/4lXuVdr	**Microsoft AI** • Copilot License Details check • Agentic AI • Agents and the Frontier program • Controlling Agent costs • Copilot Credits • Azure SRE Agent and AAUs • GPT-5 • Copilot Chat for Students and Dragon Copilot updates **Windows client** • Windows ESUs • Windows 365: Microsoft 365 Unattended, Cross Region Disaster Recovery **Microsoft 365** • The evolution of Microsoft Project and ultimate retirement of Microsoft Project Online • Universal Print update • Teams Premium new features **Security** • New security and compliance Add-ons for Microsoft 365 Business Premium **Azure** • Instance Size Flexibility ratio changes • Understanding the difference between Azure Reservations and Capacity Reservations • Azure billing and trust relationships: EA/MCA-E • Azure: Service Providers and EA/MCA-E **Pricing**

	• Changes to price levels for Online Services • Historical government pricing changes • Updated CSP enhancements FAQ document **Product Terms updates** • CAL and ML Equivalency Licenses • MCA availability • Visual Studio subscriptions **Productivity servers** • Subscription Editions in the Product Terms • Additional support for Subscription Editions **Dynamics 365** • New Licensing Guides for August and September • Business Central price increases: date change **Resources** • Microsoft 365 plan comparison documents • License Mobility through SA resources • Microsoft Business Center FAQ • Updated Defender and RDS Licensing Guidance documents • Subscription License Suites **Certifications** • Summer Camp Credly badge
Summer Camp: Security Copilot licensing • 21st August 2025 • https://bit.ly/3GUHGqN	**Security Copilot experiences** • Standalone and Embedded **Setting up Security Copilot** • Copilot for Security name change • Security Copilot in the Product Terms • Setting up provisioned and overage Security Compute Units (SCUs) • The Security Copilot capacity calculator • Billing scenarios • Controlling access to Security Copilot • Nearing and crossing the SCU limit • Monitoring usage • Workspaces **Security Copilot and Microsoft Defender Threat Intelligence (MDTI)** • Standard and Premium • MDTI and Security Copilot • MDTI converging into Sentinel and Defender XDR **Security Copilot Agents** • Standalone and embedded experiences • Powered by SCUs **Resources** • LicenseVerse • Microsoft Security Licensing Summer Camp Credly badge • Licensing Scholar exams

Summer Camp: Purview licensing • 20th August 2025 • https://bit.ly/4l7kq6l	**Getting started: Purview overview** • A little bit of history • Microsoft Purview today • Microsoft Purview portal • Innovation continues: AI and Pay-As-You-Go • User licenses in the Product Terms • Service description – who needs to be licensed? • Policies • Pay-As-You-Go billing enabling AI scenarios • "Upgrading" to Pay-As-You-Go billing • Microsoft Purview solution areas **Core** • Audit: what is it, and how is it licensed? Tenant level licensing. Pay-As-You-Go billing **Data Security** • Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? Pay-As-You-Go billing • Information Protection: the stack, sensitivity labels. Information Protection at the tenant level. Pay-As-You-Go billing • Data Security Posture Management for AI: what is it, prerequisites **Risk and Compliance** • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing. Pay-As-You-Go billing • Communication Compliance: what is it and how is it licensed, and who needs to be licensed. Pay-As-You-Go billing **Resources** • Microsoft Purview Solutions trial • Azure Pricing Calculator • Purview in the Product Terms • Detailed feature to SKU map from 2020 • Comparison documents • Microsoft Security Licensing Summer Camp Credly badge
Summer Camp: Entra licensing • 19th August 2025 • https://bit.ly/45hd5Ma	**Introduction to Microsoft Entra** • Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms **Entra ID** • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses **Entra ID Protection** • What it does and how it's licensed **Entra ID Governance** • What it does and how it's licensed • Tenant level licensing

	Global Secure Access • Entra Internet Access and Entra Private Access • What they do and how they're licensed **Entra Verified ID** • What it is and how it's licensed **Entra Suite** • Individual components • Buying the suite **Resources** • Microsoft security portfolio Product Terms mapping • Subscription License Suites guide • Comparison documents • LicenseVerse • Microsoft Security Licensing Summer Camp Credly badge
Summer Camp: Defender licensing • 18th August 2025 • https://bit.ly/46AhJaj	**The overview** • Microsoft security portfolio • Microsoft Defender overview • Microsoft Defender portal • Microsoft Defender XDR **Microsoft 365 Defender** • Overview • Defender for Office 365 • Defender for Endpoint and license usage report • Defender for Identity • Defender for Cloud Apps **Protecting servers** • Defender for Endpoint capabilities • Defender for Endpoint for Servers **Defender for Cloud** • Defender for Cloud: overview and billing • Discount for existing customers • Deploying and enabling Defender for Servers • Billing for Cloud Security Posture Management (CSPM) • Defender for Cloud workloads • Pre-Purchase Plan (Reservation) and how Commit Units work • Defender for Cloud Cost Estimation Workbook **Resources** • Microsoft security portfolio Product Terms mapping • Subscription License Suites guide • Comparison documents • Done for you in LicenseVerse • Defender licensing guidance document • Licensing guidance for tenant level services • Microsoft Security Licensing Summer Camp Credly badge
Did You See…? • 23rd July 2025 • https://bit.ly/44mqOk7	**Productivity Servers** • ESUs for Exchange Server 2016/2019 • ESUs for Skype for Business Server 2015/2019

	• Subscription Editions (SE) for Exchange and Skype for Business: GA, licensing, availability • Pricing changes • Exchange Online Delicensing Resiliency **Pricing** • Exchange rate price adjustments • Pricing information in LicenseVerse **Windows client** • Windows 10 ESUs for businesses • Windows 365 promotion • Windows 365 updates • Windows 10 ESUs for consumers – Windows Backup and Microsoft Rewards options • Windows 10 End of Support and Microsoft 365 Apps **Other changes** • Hotpatching for Windows Server 2025 GA • Security Copilot new tools • SQL Server Reporting Services in SQL Server 2025 • Flexible Memory in Azure SQL Managed Instance • SQL Server Migration Assessment • Retirement of Visual Creator Agent **Dynamics 365** • Dynamics 365 Licensing Guide • Power Platform Licensing Guide • Copilot Studio Licensing Guide • Desktop Companion Application (DCA) **Resources** • SharePoint Server licensing guidance document • Outsourcing Software Management licensing guidance document • Microsoft Purview licensing guidance document • Licensing Guides Cautionary Notes in LicenseVerse • Dragon Copilot resources **Learn about licensing** • Licensing School Summer Camp **Other LicenseVerse updates** • CSP upgrades
Dear Louise: Licensing Microsoft Agents • 9th July 2025 • https://bit.ly/4lycbkW	**Copilots and Agents** • A recap of Copilots and Agents and how you pay for them **SharePoint Agents** • Common business scenarios • Ready-made and Custom-build Agents • Licensing SharePoint Agents • Setting up Pay-As-You-Go billing (screenshots) • Using SharePoint Agents in Teams • Managing SharePoint Agents **Copilots, Agents and Dynamics 365** • Microsoft 365 Copilot for Service, Sales and Finance

	GitHub • GitHub Copilot • GitHub Copilot for Azure **Security Copilot** • Setting up and managing SCUs and overage • Standalone and embedded Copilot experiences • Security Copilot Agents **Copilot Control System** • Architecture • Components of the Copilot Control System • Oversharing • SharePoint Advanced Management • Microsoft Purview • Microsoft Entra Agent ID
Licensing Microsoft AI • 2nd July 2025 • https://bit.ly/4epbhVm	**Introduction** • What is "Copilot"? **Copilot for the consumer** • Copilot and Microsoft 365 Personal and Family • AI Credits • Copilot Pro **Microsoft 365 Copilot Chat** • The evolution from BizChat • Experiences with/without a Microsoft 365 Copilot license • Enterprise Data Protection • The Microsoft 365 Copilot license **Agents** • Copilot and Agents • Agents in Microsoft 365 Copilot Chat **Creating Agents** • Copilot and Teams • Creating and using Agents in Microsoft 365 Copilot Chat **Paying for Agents: Message consumption** • Agent consumption currency • Copilot Studio Licensing Guide • Message scenarios • Pay-As-You-Go + Message Packs • Copilot Studio Agent Usage Estimator • Power Platform Admin Center • Creating a Billing Plan and managing messages **Azure AI Foundry** • When to use Azure AI Foundry to build Agents • Azure OpenAI Search RAG example • Standard and Provisioned Throughput • Reservations
Dear Louise: Microsoft Purview extra	**Introduction** • Microsoft Purview today with continuing innovation

• 25th June 2025 • https://bit.ly/4jYSemO	• Microsoft Purview billing models • Pay-As-You-Go billing enabling AI scenarios • Enabling Pay-As-You-Go billing (upgrading) **Purview capabilities: Pay-As-You-Go only** • Unified (Data) Catalog: what is it, and how it's billed • Data Security Investigations (DSI): what is it, how it's billed, relationship with Security Copilot **Core** • Audit: why PAYG billing, relationship with Microsoft 365 Copilot **Data Security** • Information Protection: why PAYG billing • Insider Risk Management: why PAYG billing **Risk and Compliance** • Communication Compliance: why PAYG billing • eDiscovery: why PAYG billing **Data Governance** • Data Lifecycle Management: why PAYG billing **Data Security Posture Management for AI** • What is it, prerequisites **Security Copilot and Agents** • Purview and Security Copilot experiences: standalone and embedded • Security Copilot Agents: standalone and embedded
Did You See...? • 18th June 2025 • https://bit.ly/3FkTLEE	**Copilot** • Renaming of Microsoft 365 Copilot for Finance • Copilot Vision on Windows • Microsoft 365 PAYG for IT admins • GitHub Copilot Pro+ • Visual Studio Code and GitHub Copilot for Azure • Building Agents • Build keynote summary **Azure** • Free SQL offers in Azure • Exchange Online TERRL • Azure Communication Services • Microsoft 365 Backup • Windows Backup for Organizations • Controlling Azure costs **Dynamics 365** • Dynamics 365 Licensing Guide • Copilot Studio Licensing Guide and Agent Usage Estimator • Power Platform Licensing Guide **Other changes** • Add-ons • Entra best practice recommendations • Teams Free

	Resources • Microsoft 365 plan comparison documents • Security Exposure Management • Microsoft 365 Enterprise licensing guidance • Introduction to Microsoft Core Licensing Models licensing guidance • Windows 11 Licensing for Virtual Desktops licensing guidance • Windows Server Virtualization licensing guidance • Server Products for Use in Virtual Environments licensing guidance **Demonstrate knowledge of licensing** • Licensing Dynamics 365 Commerce exam • Microsoft Purview licensing fundamentals exam **Coming soon** • Ask LicenseVerse • Peer community
Microsoft Purview: the licensing • 4th June 2025 • https://bit.ly/3ShvdiP	**Getting started: Purview overview** • A little bit of history • Microsoft Purview today • Microsoft Purview portal • Innovation continues: AI and PAYG • Microsoft Purview solution areas **Getting started: Licensing options** • Available licenses from the Product Terms • Detailed feature to SKU map • Microsoft Purview Solutions trial • Comparison documents and service description **Core** • Audit: what is it, and how is it licensed? Tenant level licensing **Data Security** • Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? • Information Protection: the stack, sensitivity labels. Information Protection at the tenant level • Data Loss Protection: what is it, and how is it licensed? DLP at the tenant level, and policies • Data Security Posture Management: what is it, and how is it licensed? **Risk and Compliance** • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing • Information Barriers: what is it and how is it licensed? • Communication Compliance: what is it and how is it licensed, and who needs to be licensed • Compliance Manager: what is it? Licensing Regulations and purchasing Premium Assessments • Records Management: what is it and how is it licensed? **Data Governance**

	• Data Lifecycle Management: what is it, key terms, how is it licensed, and which users need a license?
Dear Louise: Licensing Dynamics 365 Commerce • 28th May 2025 • https://bit.ly/4llhIWO	**Introduction to Dynamics 365 Commerce** **Licensing: headquarters, call center, retail stores** • Recommended licenses • Commerce security roles • Operations-Device licenses **Licensing: eCommerce** • eCommerce Tier licenses • Understanding Average Order Value (AOV) • Licensing scenario • Adding Recommendations and Ratings & Reviews **Licensing: Commerce Scale Units** • Scale Units and Commerce topology • Acquiring additional Commerce Scale Units • Licensing scenario **Dataverse and Operations capacity** • Default, accrued and additional capacity **Certificate in Licensing Dynamics 365 Commerce**
Did You See...? • 21st May 2025 • https://bit.ly/4juWJ8m	**Combining licensing models** • Copilot Studio: combining commitment + PAYG • Dataverse: combining commitment + PAYG • Dragon Copilot: User SLs and Flex User SLs, licensing guidance, Dragon Admin Center • Purview: PAYG meters and User SLs, new Purview eDiscovery **Copilot** • The Frontier Firm (Work Trend Index) • Microsoft 365 Copilot Wave 2 Spring Release • Agents everywhere... • Microsoft Entra Agent ID public preview • Copilot Control System: Agent management updates • “Agents”: bots or humans? • Copilot Service workspace • Copilot Academy **Windows** • Windows Server 2025 Hotpatch subscription • Hotpatch for Windows 11 FAQs • Windows Update for Business • Microsoft 365 apps and Windows end of support **Dynamics 365** • License management for Dynamics 365 ERP apps update • Dynamics 365 Licensing Guide and security roles • Power Platform Licensing Guide **Other changes** • SQL Server 2025 in public preview • Remote Network Bandwidth

	• Dynamics 365 Business Central price increases • 3-year Subscription terms in CSP • Nonprofit grant discontinuations and resources • Commitment discounts article • Microsoft Project for the web retirement **Resources** • Subscription License Suites • Plan comparison documents • Downgrade rights licensing guidance • Qualified Devices and Qualified User licensing guidance • Flexible Virtualization Benefit licensing guidance **Demonstrate knowledge of licensing** • Certificate in licensing Dynamics 365 Customer Insights • Certificate in Windows Server PAYG licensing **Find all licensing information in one place** • Announcing Ask LicenseVerse and a peer community
Dear Louise: Licensing Dynamics 365 Customer Insights • 14th May 2025 • https://bit.ly/4jy2G4A	**Introduction** • A bit of history: the original Marketing and Customer Insights applications • Historical information in LicenseVerse • An overview of Customer Insights – Data and Journeys, and how they work together **Licensing** • Customer Insights Standalone and Attach licenses • Licensing users • Additional capacity for Interacted People and Unified People • Recommendations for capacity purchases • Licensing scenario • Checking monthly quotas **Dataverse capacity** • Default, accrued and additional capacity **Customer Voice** • Included Customer Voice responses • Purchasing Customer Voice **Certificate in Licensing Dynamics 365 Customer Insights**
Dear Louise: PAYG licensing for Windows Server • 8th May 2025 • https://bit.ly/41ubz8t	**Why Pay-As-You-Go?** • Windows Server Datacenter and Standard virtual machine licensing options • Adding further virtual machines via Software Subscriptions/SA, Azure, or Azure Arc-enabled PAYG **Pricing, licensing and billing** • Windows Server enabled by Azure Arc PAYG pricing • Windows Server Azure VM PAYG pricing • Azure Arc-enabled PAYG licensing • To CAL or not to CAL • Azure Arc-enabled PAYG billing

	Enabled Windows Server Pay-As-You-Go • Setting up PAYG billing during installation • Seeing when PAYG billing is enabled • Enabling and disabling PAYG billing after installation • Switching to and from Pay-As-You-Go **Other benefits** • Eligible Windows Server benefits for Pay-As-You-Go licensed machines
Licensing the Dynamics 365 CRM and ERP apps • 7th May 2025 • https://bit.ly/3Gx3yaY	**Introduction** • The Dynamics 365 Licensing Guide • Dynamics 365 solutions **Dynamics 365 CRM apps** • What is CRM? • Licensing the Dynamics 365 CRM apps • Choosing User or Device SLs • Choosing Standard or Professional licenses • Sales Premium, Microsoft Relationship Sales, Customer Service Premium • Licensing for more than one app • External users • Moving to a higher set of functionality (EA or CSP) • Availability **Role-Based Copilots** • Copilot in and for Service • Licensing Copilot for Service • Licensing Copilot for Sales • Journey to Copilot for Sales **Dynamics 365 ERP apps** • What is ERP? • Licensing the Dynamics 365 ERP apps • Minimum purchasing requirements • Premium licenses • Security roles and license management **Capacity** • Default and accrued capacity • Additional capacity **Certificate in…** • Dynamics 365 CRM apps • Dynamics 365 ERP apps
Did You See…? • 23rd April 2025 • https://bit.ly/43uTBV9	**Copilot and Copilot Studio** • Agent consumption currency • New Power Platform Admin Center • Power Platform Licensing Guide • Copilot Studio message billing rates • New Copilot Studio capabilities: deep reasoning and Agent flows, and new Agents • “Computer use” in Copilot Studio

	• Copilot in Azure **Dynamics 365** • Dynamics 365 Licensing Guide • New Dynamics 365 Agents • License management for Dynamics 365 ERP apps **Security products** • Overage for Security Copilot • Security Copilot Agents • Microsoft Purview Data Security Investigations (DSI) • Retirement plan for Azure AD B2C and Azure AD External Identities • Update on Entra Permissions Management **Windows desktop** • Windows 365 launches and changes to the Product Terms • "Like local" • Forrester study on cloud desktops • Windows Autopatch and hotpatching • Windows 10 ESUs **Other products** • System Center 2025 in CSP • GA of next generation Azure Data Box devices **Resources** • Windows 11 QOS licensing guidance • CAL Suites licensing guidance – March 2025 • Plan comparison documents and Excel version • Product Terms - links to clauses • Microsoft Licensing FAQs **Pricing** • AI workload cost considerations and AKS Cost Recommendations in Azure Advisor • On-premises servers products pricing changes • LicenseVerse pricing pages **Training** • Event registration page now searchable **Certifications** • Windows Server 2012 ESUs exam • Dynamics 365 CRM apps and ERP apps exams • BOK25 exam preparation resources **LicenseVerse** • Changes to the Free resources page
Dear Louise: Windows Server ESUs • 16th April 2025 • https://bit.ly/4hTl5I3	**Introduction** • Key dates: end of support and ESUs • Overview of different Windows Server workloads • Extended Security Updates in Azure **1-year ESUs** • Qualifying licenses • Licensing model and scenarios

	• Other rights and rules • Pricing and price lists • Keys and activation • Using Windows Server 1-year ESUs with partners **Azure Arc ESUs** • Qualifying licenses • Licensing model and scenarios • Creating an ESU license • Billing: back billing and using a 1-year license • Enabling ESUs • Pricing and price lists • Other rights and rules • Using ESUs with Dev/Test and DR servers • A few points to note • Using Windows Server Azure Arc ESUs with partners
Azure Arc • 9th April 2025 • https://bit.ly/4kh7GuY	**Azure virtual machines** • Options for paying for infrastructure and software • Azure configuration and management tools • ESUs in Azure • Hotpatching • Additional Azure services **Azure Arc overview** • Understanding Azure Arc **Azure Arc-enabled Servers** • Connecting machines to Azure Arc-enabled Servers • Using the Azure Pricing Calculator • Understanding Azure Arc pricing • Services enabled by Azure Arc • When Azure Update Manager is included **Virtual machine options** • On-premises virtual machine options and what becomes available when VMs are Azure Arc-enabled • Multi Cloud virtual machine options and what becomes available when VMs are Azure Arc-enabled **Other benefits** • Windows Server benefits for Azure Arc-enabled Servers
Dear Louise: Entra part 2 • 26th March 2025 • https://bit.ly/3CAhqQi	**Entra External ID** • Consumers, business customers, business guests • External and Workforce tenants • User flows for sign-in and tenant invitations • Billing via MAU count • Premium Add-ons • Azure AD B2C and Azure AD External Identities **Entra Workload ID** • Types of identities • Understanding and licensing Entra Workload ID **Entra Permissions Management**

	• Cloud Infrastructure Entitlement Management (CIEM) solutions • Acquiring through the Defender CSPM plan **Entra Domain Services** • Understanding and licensing Entra Domain Services **Entra and Security Copilot** • Using Security Copilot in the Entra portal • New Security Copilot Agents
Did You See...? • 19th March 2025 • https://bit.ly/4aSvssZ	**Keep up to date: Products** • Windows 365 Disaster Recovery Plus • Dragon Copilot • Retirement of Skype • Exchange Online Tenant External Recipient Rate Limit (TERRL) • System Center 2025: CSP availability • Microsoft 365 Setup Expert • Copilot and the Microsoft 365 Admin Center **Keep up to date: Product Terms** • Subscription License Suites • Azure Local • EU Data Boundary • Microsoft 365 E5 Security and Microsoft 365 Business Premium • Mixed licensing for Microsoft Defender for Business • Data privacy for Copilot • Defender Vulnerability Management licensing for servers **Keep up to date: Documents** • Dynamics 365 Licensing Guide and Fraud Protection end of support • Power Platform Licensing Guide and Managed Environments • Modern Work comparison documents and Defender Experts for Hunting/XDR • Software reimaging rights licensing guidance • Step-up licenses licensing guidance • Microsoft Office LTSC licensing guidance • Core CAL and Enterprise CAL Suites licensing guidance **Keep up to date: Pricing** • Reminder of April 1, 2025 price increases • Azure SQL updates and price decreases • Azure-to-Azure ASR TCO calculator • Cost optimization: MongoDB Autoscale **Learn about licensing** • Register for events • Use co-op funds • FWYN online **Demonstrate knowledge of licensing** • Latest Licensing Scholar exams • Request a Licensing Scholar exams report • What happens with the 2025 refresh of all exams
Dear Louise: Entra part 1	**Introduction to Microsoft Entra**

• 12th March 2025 • https://bit.ly/4gFpPj3	• Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms **Entra ID** • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses **Entra ID Protection** • What it does and how it's licensed **Entra ID Governance** • What it does and how it's licensed • Tenant level licensing **Global Secure Access** • Entra Internet Access and Entra Private Access • What they do and how they're licensed **Entra Verified ID** • What it is and how it's licensed **Entra Suite** • Individual components • Buying the suite
Azure Reservations • 5th March 2025 • https://bit.ly/4jO7lzR	**Key concepts** • Mechanism for saving money • Term, billing frequency, scope • Reassignment, exchange, cancellation • Post purchase deployment flexibility **Software Plans** • How Software Plans fit with Reserved Instances • Purchasing a Software Plan • Term, billing frequency, exchange, and cancellation • Instance size flexibility **Microsoft Fabric Capacity** • Microsoft Fabric workloads • Purchasing a Fabric Capacity Reservation • Term, billing frequency, exchange, and cancellation **Pre-Purchase Plans** • Focus on Defender for Cloud and Microsoft Sentinel • Purchasing a Pre-Purchase Plan • Term, billing frequency, exchange, and cancellation • Usage duration
Dear Louise: Microsoft Defender extra part 2 • 26th February 2025 • https://bit.ly/3C7ppDY	**Defender for IoT** • EIoT and OT environments • Defender for Endpoint device discovery for IoT devices • Licensing EIoT devices • OT site licenses

	Threat Intelligence • MDTI Standard and Premium • MDTI in the Defender portal • MDTI and Security Copilot • Threat Intelligence API **Security Copilot** • Standalone and integrated experiences • Overview of how Security Copilot works and integrated products • Setting up and managing SCUs and users
Did You See...? • 19th February 2025 • https://bit.ly/3PCj6eE	**Keep up to date with licensing changes** • Product Terms updates • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Dynamics 365 Contact Center licensing guidance • Microsoft Sustainability Manager: understand the Microsoft Cloud industry solutions, Microsoft Cloud Solution Center, and MSM pricing and licensing • Updated Windows Server 2025 Licensing Guide • Microsoft Defender licensing guidance • Subscription License Suites document • Microsoft 365 Apps licensing guidance • Base and Additive CALs licensing guidance • CAL Suite Bridges licensing guidance • How to Buy document • Retirement of Delve • Virtual Canaries... • Copilot for Security name change • GitHub Copilot for Azure • Next Generation Azure Data Box devices • Microsoft Cost Management updates • Azure Reservations • Azure DevTest Labs • Azure SQL Database updates • Azure Spot placement scores **Learn about licensing** • Main page for registering for training • FWYN document online **Licensing School certifications** • Certificate in Defender licensing fundamentals • Licensing Scholar and Licensing Scholar Core
Dear Louise: Microsoft Defender extra part 1 • 12th February 2025 • https://bit.ly/4fVEne0	**Defender Vulnerability Management** • Overview and licensing • Pricing and functionality overviews **Defender for Servers** • Options for enabling • Billing and server states **Defender for Cloud**

	• Billing for Cloud Security Posture Management (CSPM) • Defender for Cloud workloads • Pre-Purchase Plan (Reservation) and how Commit Units work • Defender for Cloud Cost Estimation Workbook **Microsoft Sentinel** • Overview of SIEM solution and how Sentinel fits into the overall picture • Pay-As-You-Go billing and Commitment Tiers • Data ingestion allowances • Sentinel Pre-Purchase Plan **Certificate in… Microsoft Defender licensing fundamentals**
Microsoft Defender: the licensing • 5th February 2025 • https://bit.ly/3C26tGT	**The overview** • Microsoft security portfolio • Microsoft Defender overview • Microsoft Defender portal • Microsoft Defender XDR **Microsoft 365 Defender** • Overview • Defender for Office 365 • Defender for Endpoint and license usage report • Defender for Identity • Defender for Cloud Apps **Protecting servers** • Defender for Endpoint capabilities • Defender for Endpoint for Servers • Defender for Cloud: overview and billing • Discount for existing customers • Deploying and enabling Defender for Servers **Defender for SMBs** • Defender for Business • Defender for Business Servers **Resources** • Microsoft security portfolio Product Terms mapping • Subscription License Suites in the Product Terms and Subscription License Suites guide • Comparison documents • Done for you in LicenseVerse • Defender licensing guidance document • Licensing guidance for tenant level services
Dear Louise: Flexible Virtualization Benefit: Desktop • 29th January 2025 • https://bit.ly/49sfJAn	**A recap and update** • Flexible Virtualization Benefit: Server training • The Flexible Virtualization Benefit and SPLA • LicenseVerse updates for Listed Provider clarity **Device licenses** • Licensing a VDI • Traditional Windows and Office: licenses, availability, deployment rights

	User licenses • Windows: availability and deployment rights • Listed Providers: VDA rights • Office: availability and deployment rights • Shared Computer Activation • Listed Providers: Amazon Workspaces **Resources** • Flexible Virtualization Benefit in LicenseVerse • License deployment options in LicenseVerse • Certificate in Flexible Virtualization Benefit
Did You See...? • 22nd January 2025 • https://bit.ly/4iv21AQ	**New documents** • Dynamics 365 Licensing Guide • Viva feature comparison table (retirement of Viva Goals) • Updated comparison documents and Excel version **Product licensing** • Microsoft Loop: Workspaces, Pages, Components, and the licensing • Microsoft 365 Copilot Chat: what's new, paying for Agents, Copilot in 2024 • Copilot for consumers: Copilot in Microsoft 365 Apps, AI Credits • GitHub Copilot • SQL database in Microsoft Fabric • Entra ID Governance for Guests • Microsoft Cost Management **Program licensing** • Moving to the MCA-E from the EA **Licensing School certifications** • Moving from GLR • Using Co-op funds • How Licensing Scholar fits in with BOK certifications
Dear Louise: Flexible Virtualization Benefit: Server • 15th January 2025 • https://bit.ly/3Vwf2Ag	**Overview** • Customer outsourcing options • Authorized Outsourcers and Listed Providers • Eligible licenses **Windows Server** • Reminder of licensing options • Reminder of on-premises licensing rules • Exceptions for Software Subscriptions **CSP-Hoster** • Overview of CSP-Hoster solutions • Using licenses with CSP-Hosters • Exceptions for Software Subscriptions **Listed Providers** • Microsoft: Azure Hybrid Benefit • All Listed Providers: License Mobility through SA

	A summary
Dear Louise: Copilot Control System • 17th December, 2024 • https://bit.ly/4nl4LCS	**Copilot Control System overview** **Data protection** • Microsoft Purview and SharePoint Advanced Management with Microsoft 365 E3 and E5 • Licensing SharePoint Premium and SharePoint Advanced Management **Management controls** • Copilot in Microsoft 365 Admin Centers • Governing and monitoring usage of Copilot and Agents **Copilot Analytics** • Copilot Dashboard: overview + licensing • Copilot Business Impact Report: overview + licensing • Advanced Analytics
Did You See...? • 16th December, 2024 • https://bit.ly/49zb7si	**Dynamics Corner** • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Copilot Studio: Pay-As-You-Go billing available, and how to set it up • Copilot Agents – see Copilot licensing: the sequel **Desktop product changes** • Updated comparison documents and Excel version • New Outlook for Windows • Clipchamp and Stream combining • Viva Glint and Viva Insights integration • Included in a Microsoft 365 Copilot license: Viva Insights and SharePoint Advanced Management • Product Terms updates **Pricing updates** • Price increases for monthly payments • FX changes and impact on Online Services • How Azure is billed in NCE • Pricing summary for software, Online Services and Azure in NCE • FX change impact in Microsoft licensing programs **GLR: What's next?** • Licensing Scholar Core certification • License Scholar
Dear Louise: Azure Local • 10th December, 2024 • https://bit.ly/3ZIOM8f	**Azure Local overview** • Original Azure Stack solutions • Move to Azure Local • Buying Azure Local **Licensing Azure Local VMs** • Azure Hybrid Benefit: eligibility and activation • BYOL • Windows Server Subscriptions

	• Azure Local software subscription **Final bits and bobs** • Some useful Azure Local FAQs • What's next with GLR event • Using partner co-op funds event
Copilot licensing: the sequel • 4th December, 2024 • https://bit.ly/3ZMtw1z	**Microsoft 365 Copilot overview** • Some fundamental concepts • Business Chat • Microsoft 365 Copilot in the apps • The Microsoft 365 Copilot license • Copilot Pages • Copilot Prompt Gallery **Agents and Actions** • Copilot Actions • Copilots v Agents • An agentic world • Copilot Agents at Dow • Agents in Microsoft 365 • Agents in SharePoint • Licensing Agents • Licensing Copilot Studio: consumption and Pay-As-You-Go • Message consumption • Agents in SharePoint promotion **Building Agents** • Copilot and Agents • A spectrum of Agents • Building Agents – the choices **Final bits and bobs** • Copilot at Ignite • Certificate in… • What's next with GLR event • The Common Room blog • Using partner co-op funds event
Did You See…? • 26th November, 2024 • https://bit.ly/3ZlA2fc	**Pre-Ignite changes** • See Product and Program licensing updates training • Windows 10 ESUs: in the Product Terms, new license • See MCA-E and the EA training • Pricing changes: increase for monthly payments in annual commitment Subscriptions, Teams Phone, Power BI • Microsoft Places • Customer Service Hub **Ignite changes** • Book of News and Satya's keynote • Windows 365 Link • Windows 365 Frontline Shared Mode • Windows App • Hotpatching: Windows Server and Windows 11

	• SQL Server 2025 • Azure Local • SQL databases in Fabric and SKU Estimator • Copilot… **Licensing training** • November sessions • Training links page • December sessions plan **Licensing certifications** • Certificate in… Virtual desktops in the cloud • LicenseVerse exams page • BOK 24 certifications included for all • Get Licensing Ready – what's next? **LicenseVerse updates** • New resources tables • Link to Licensing Guides
Dear Louise: Virtual desktops in the cloud • 20th November, 2024 • https://bit.ly/4fFU9e4	**Azure Virtual Desktop** • Licensing internal and external users • AVD and ESUs • AVD and Azure Stack HCI • AVD resources and features overview **Windows 365** • Windows 365 v AVD • Editions of Windows 365 • Windows 365 Enterprise: licensing and network deployment options • Windows 365 Business: licensing and Windows Hybrid Benefit • Windows 365 Frontline: licensing and new Shared Mode • Windows 365 and ESUs • Windows 365 Link **Microsoft Dev Box** • How the licensing and charging works
Dear Louise: Office hours: MCA-E and the EA • 13th November, 2024 • https://bit.ly/3YJnkp3	**RIP EA?** • Microsoft's journey to new commerce • November 12, 2024 announcement
Product and Program licensing updates • 6th November, 2024 • https://bit.ly/3C8ZMCn	**Windows Server 2025** • Changes to pricing and licensing • Comparison of editions • Hotpatching • Pay-As-You-Go with Azure Arc • How Windows Server rights differ **System Center 2025** • Changes to pricing and licensing • Licensing datasheet **Windows 10 ESUs**

	• Options for commercial and education customers • Consumer option **Instance size flexibility** • Changes to autofit ratios for M-series virtual machines **Business Applications Wave 2** • Launch event • Copilots and agents • Autonomous agents **Updated documents** • Power Platform Licensing Guide • Dynamics 365 Licensing Guide • Microsoft 365 plan comparison documents and spreadsheet • Modern Work FAQ • Outsourcing Software Management brief
Dear Louise: Licensing specialist virtual machines • 29th October, 2024 • https://bit.ly/4hm3MzE	**Azure Spot virtual machines** • Overview and pricing • Creating a Spot VM • Eviction types and policies • Interruptible workloads • Azure Spot VM advisor and resources **Constrained core virtual machines** • Overview and pricing • Availability • Azure VM naming conventions • Constrained core VM resources
Did You See...? • 23rd October, 2024 • https://bit.ly/3Yhc3ft	**Dynamics Corner** • Updated Dynamics 365 Licensing Guide • Dynamics 365 price increases • New AI capabilities in Power Automate • Updated Power Platform Licensing Guide **The desktop** • Updated external user definition • Windows 11 Enterprise LTSC 2024 • Office LTSC 2024 • Project 2024 and Visio LTSC 2024 • Microsoft Planner and Project • Modern Work comparison documents and FAQs • New Volume Licensing Briefs • HP Anyware for Windows 365 **The rest** • System Center 2025 • Other Product Terms updates • GitHub Copilot Enterprise • Removal of unused Azure Subscriptions • Unlicensed OneDrive user accounts **Licensing training** • October sessions

	• Training links page • Swap of November dates **Licensing certifications** • Launch of new BOK24 Power Platform certification • Certificate in… Power Automate licensing, AI Building licensing, Reserved Instances, Azure Savings Plans, Azure virtual machine optimization solutions • Launch of Licensing Scholar certification **LicenseVerse updates** • Enriching with magic links
Dear Louise: Capacity Reservations • 17th October, 2024 • https://bit.ly/3Y6Zao9	**Capacity Reservations** • Reserved Instances: Instance Size Flexibility or Capacity Priority options • What is a Capacity Reservation? • Creating and using a Capacity Reservation • Billing and cancellations • Resources **Quotas** • Why quotas are important • Viewing and increasing quotas **Certifications** • Certificate in Azure virtual machine optimization solutions
Reserved Instances and Azure Savings Plans • 15th October, 2024 • https://bit.ly/3UcJm2e	**Introduction** • Flexera State of the Cloud report • Azure Windows Server VM options – meters and combinations **Reserved Instances** • The Reservations family • Attributes of a Reserved Instance • Reservation scope options • Assignment of Reserved Instances • Making changes, cancellation fees and exchanges • Instance Size Flexibility **Azure Savings Plans** • Attributes of an Azure Savings Plan • Compute services covered by an Azure Savings Plan • How Azure Savings Plans work • Licensing scenarios: small, medium, large commitments • Licensing scenario: combining Reserved Instances and Azure Savings Plans • Comparing Reserved Instances and Azure Savings Plans features **Certifications** • Certificate in Reserved Instances • Certificate in Azure Savings Plans
Dear Louise: Power Automate and AI Builder licensing	**Licensing Power Automate** • DPA and RPA, cloud and desktop flows

• 25th September, 2024 • https://bit.ly/3BeFyXF	• Types of cloud flows • Licensing cloud flows • Power Automate rights in other products, seeded licenses • Billing policies for Pay-As-You-Go environments • Power Automate Desktop • Types of desktop flows • Licensing desktop flows • Dataverse capacity **Licensing AI Builder** • What is a model? • Custom and pre-built models • AI Builder credits and the rate card • Included credits and the Add-on • Assigning credits • Monitoring usage and overage **Certifications** • Certificate in Power Automate licensing • Certificate in AI Builder licensing • BOK 24: Power Platform certification
Did You See...? • 17th September, 2024 • https://bit.ly/4gv8ISg	**Microsoft 365 Copilot Wave 2** • Product Terms updates • Copilot Pages • Business Chat (BizChat) • Copilot in... • Copilot Agents **Office 365 and its friends** • Office 365 E1 Plus • Microsoft 365 E3 3-year licenses • Copilot self-service purchases • Frontline Worker licenses added • Changes to license assignment • Python in Excel • To-cloud and In-cloud Add-ons • Comparison documents **Dynamics Corner** • New Dynamics 365 Licensing Guide • New Power Platform Licensing Guide • Dynamics 365 Enterprise apps • Power Apps premium designation • Power BI Report Server **Licensing training** • August and September sessions • Training links page **Licensing certifications** • Certificate in... Centrally Managed Azure Hybrid Benefit, Power BI licensing, Power Apps licensing, Power Pages licensing • New BOK24 Power Platform certification

	LicenseVerse updates • Enriching with more specific links, and search text for Licensing Guides and Product Terms
Dear Louise: Power Apps and Power Pages licensing • 11th September, 2024 • https://bit.ly/3XHmoT6	**Licensing Power Apps** • Premium and Per App licenses • Pay-As-You-Go option • Licenses that include Power Apps capabilities • App License Designation • Assignment of licenses • Dataverse capacity **Licensing Power Pages** • Authenticated and anonymous users • Capacity Licenses • Pay-As-You-Go option • Power Pages use rights in other licenses • Dataverse capacity **Certifications** • Certificate in Power Apps licensing • Certificate in Power Pages licensing • BOK 24: Power Platform certification
Power BI licensing • 4th September, 2024 • https://bit.ly/3XtpGZR	**The different components of Power BI** **Licensing users** • User licensing options • Workspaces and Capacities • Licensing scenario **Licensing Capacity** • Shared and Dedicated Capacity • Changes to Power BI Premium • Power BI, Fabric, and OneLake • Microsoft Fabric: SKUs, creating Capacity, Reservations • Premium Workspaces • Licensing scenario • Fabric Reserved Capacity, Reserved Capacity, Fabric Capacity Reservation, Capacity Reservation **Other ways of sharing information** • Publish to the web • Exporting to PDF • Power BI Report Server **Embedding solutions** • Power BI Embedded • Power BI Embedded Analytics **Certifications** • Certificate in Power BI licensing

	• BOK 24: Power Platform certification
Dear Louise: Centrally Managed Azure Hybrid Benefit • 28th August, 2024 • https://bit.ly/3T6QmNj	**Azure Hybrid Benefit** • Reminder of how the regular benefit works • Scenarios to show the benefits of the Centrally Managed benefit **Centrally Managed Azure Hybrid Benefit** • SQL Server VM Registration • Creating a SQL License Assignment • Understanding Billing Accounts, Scopes, and Profiles • Checking utilization • License Assignment expiration • Integration with the HA/DR benefit • Restrictions and resources **Certificate in Centrally Managed Azure Hybrid Benefit**
Did You See...? • 20th August, 2024 • https://bit.ly/46RMtSh	**Upcoming products** • Windows Server 2025, Exchange Server SE, Skype for Business Server SE • Office LTSC 2024, Visio 2024, Project 2024, Windows 11 Enterprise LTSC **Recent changes** • Frontline Worker licenses for Intune • SQL physical-core license • Microsoft Entra Suite • Windows 365 Cross Region Disaster Recovery Add-on • Microsoft Sentinel **Dynamics Corner** • RBC prerequisites changes • Entitled/included capacity changes • New Dynamics 365 and Power Platform Licensing Guides **Licensing training** • July and August sessions, and training links page • Back to School event **Licensing certifications** • Certificate in... Copilot licensing, SQL 2014 ESUs, SQL Pay-As-You-Go, SQL PaaS • New BOK 24 Power Platform certification **LicenseVerse updates** • New LicenseVerse updates summary page • Adding links to Microsoft resources, and our training and exams • Expanding topics with diagrams and links • Adding what-we-know-so-far information
Dear Louise: Licensing SQL PaaS solutions • 13th August, 2024 • https://bit.ly/3SGYhkb	**SQL Server options in Azure** • IaaS and PaaS solutions: Azure SQL Managed Instance and Azure SQL Database • Components of PaaS solutions • Using the Azure Pricing Calculator

	Reserved Capacity • Purchasing Reserved Capacity • vCore size flexibility • Making changes to Reserved Capacity **Azure Hybrid Benefit** • Rights to Azure SQL vCores • Normalized Cores • Azure Hybrid Benefit Savings Calculator • Enabling the Azure Hybrid Benefit
SQL Server 2014: Extended Security Updates • 6th August, 2024 • https://bit.ly/4dHncfC	**Introduction** • End of support dates and ESU dates • Different places you run SQL Server • ESUs in Azure **Purchasing ESUs: 1-year** • Qualifying licenses/eligibility requirements • Licensing model and scenarios • Pricing and price lists • Other rights and rules • Connecting/registering servers • Linking invoices and downloading ESUs **Purchasing ESUs: Azure Arc** • Qualifying licenses/eligibility requirements • Licensing model and scenarios: physical and virtual cores • Pricing and price lists, and billing • Creating a p-core license • Other rights and rules **Comparing ESU options** • Using ESUs with partners • What's changed from SQL 2012? • Licensing scenario **Final bits and bobs** • Certificate in SQL Server 2014 ESUs • LicenseVerse updates • Changes to training links page • Copilot resources
Dear Louise: PAYG and SQL Server enabled by Azure Arc • 30th July, 2024 • https://bit.ly/4c2BGWd	**Licensing SQL Server in Azure VMs** • SQL Server virtual machine options in Azure • Azure Pricing Calculator • Changing the license type **Licensing SQL Server on-premises** • Licensing SQL Server in the POSE • Licensing individual and unlimited VMs **SQL Server enabled by Azure Arc** • Connecting to Azure Arc • PAYG billing • Creating, editing and using a p-core license

	• PAYG cost comparisons
Copilot licensing: the complete story • 24th July, 2024 • https://bit.ly/3ymlj94	**Introduction** • Fundamental concepts • Copilot in… • Commercial data protection • Copilot Pro **Copilot for Microsoft 365** • Comparison to free Copilot and Copilot Pro • Extending Copilot for Microsoft 365 **Copilot Studio** • Standalone v Teams app • Licensing Copilot Studio standalone **Copilot for Service** • Copilot in and for Service • Licensing Copilot for Service **Copilot for Sales** • Licensing Copilot for Sales • License combinations • Journey to Copilot for Sales **Copilot for Security** • Overview video • Licensing Copilot for Security **Certificate in Copilot licensing**
Dear Louise: a first look at SQL 2014 ESUs • 17th July, 2024 • https://bit.ly/4d6m1Gy	**Licensing School benefits** • Focus on Dear Louise clinics, use of PowerPoint slides, discounted training, and custom knowledge checks • Certificate in Copilot licensing **A first look at SQL Server 2014 ESUs** • What's changed since SQL Server 2012 ESUs? • Pricing changes: Azure Arc and 1-year ESUs • Azure Arc choices: virtual machines, physical server, unlimited virtualization • Screenshots of creating and editing a p-core license • Using the p-core license and moving to v-core licenses
FY25 Flying Start! • 9th July, 2024 • https://bit.ly/3VY6hhC	**Dynamics Corner** • Dynamics 365 Licensing Deck: what it is, and how to get it • Dynamics 365 Licensing Guide: different places to get it • Dynamics 365 Contact Center: new SKUs • Dynamics 365 Customer Service Premium: new SKU and Add-ons • Dynamics 365 Supply Chain Management Premium: new SKU • Dynamics 365 Customer Insights: changes for old licensing coming, Customer Voice responses added • Dynamics 365 price increases • Dynamics 365 Business Central Licensing Guide changes • Retirement of Power BI Premium capacity • Power Platform Licensing Deck: what it is, and how to get it

	• Power Platform recommended offers • Managed environments rights added • New Tier 2 Dataverse Database capacity • Power Platform Licensing Guide changes **General changes** • Teams or (no Teams)? – April changes • External user definition changes • Copilot changes: GPT Builder, Copilot for Microsoft 365 prerequisites, Copilot for Security • Windows Server 2025 and System Center 2025 in public preview • Azure: Azure support offer, automatic Reservation renewal, exchanging Reservations • Office: Publisher EOS, multi-tenant organization capabilities • SQL Server 2014: EOS • Comparison documents: Microsoft 365 and Viva