

Find-What-You-Need (FWYN) document

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Did You See...? • 14th October, 2026 • https://bit.ly/4iWKX9u	Azure • Future Capacity Reservations • Azure IoT Operations • Azure Savings Plans for Databases 3-year term • Management Group scopes • SQL Server on Azure Local • Azure Site Recovery for Azure Local • Azure regional price increases • Innovations for Fabric billing Copilot • Microsoft IQ and all its IQs • The new Copilot: Home, Code, Autopilot • Copilot Managed Runtime • Evolution of the AI pricing model • Optimizing for effort level and cost • Copilot in SharePoint • UBB on for Microsoft 365 Copilot Business: dates and resources Microsoft 365 • Changes to archiving for Exchange Online mailboxes • All the different places to manage Pay-As-You-Go billing in the Microsoft 365 Admin Center • Changes to OneDrive storage for November 2026 • Changes to OneDrive storage for consumers Pricing and Promotions • The new Azure promotions • Promotions resources • Promotions Playground Resources • Dynamics 365 Licensing Guide and deck • Copilot Credits Guide • Copilot Studio Licensing Guide • Power Platform Licensing Guide and deck • Modern Work Plan Comparison documents • Resources to support Microsoft 365 G7 and A7 • Subscription License Suites • Copilot FAQs Certificate in... • Windows 365 licensing fundamentals • Windows 365 advanced licensing
Azure Local licensing • 7th October, 2026 • https://bit.ly/4rJ03l6	Introduction • What is Azure Local? • History with Azure Stack • Hardware options: single node to multi-rack • Buying Azure Local and the Azure Local catalog

	- Tools to choose the right solution: Sizer tool and ODIN - Hyperconverged and disaggregated deployments Licensing Azure Local - Azure Local software charges - Options for licensing Windows Server VMs on Azure Local - Azure Hybrid Benefit for Azure Local - Azure Local OEM license Disconnected operations - Understanding ALDO - Billing and where the Azure Hybrid Benefit fits in - Customer scenarios SQL Server on Azure Local - Deployment options - Licensing
Dear Louise: Windows 365 licensing extra 30th September, 2026 https://bit.ly/3VfFr7U	Introduction - Windows 365 turns 5 - The history of Windows 365 so far - Windows 365 connection methods: Link, Boot, Switch, Windows App Using Windows 365 Cloud PCs - Windows 365 and Windows 10 ESUs - Windows 365 and developers - Windows 365 Reserve: licensing, provisioning, using, managing Disaster Recovery - Cross Region Disaster Recovery and Disaster Recovery Plus - Overview, licensing, cost, RTO, RPO Windows 365 for Agents - Agents' Cloud PCs vs. Humans' Cloud PCs - Agent session lifecycle - Pay-As-You-Go vs. Always available Cloud PCs Windows 365 in LicenseVerse - Ask LicenseVerse - Promotions Playground - Product Price Plotter - CSP Upgrade Selector - Licensing Guides Gallery - Timeline Tool - Licensing Scholar exams Certificate in... - Windows 365 advanced licensing
Windows 365 licensing 23rd September, 2026 https://bit.ly/4igFt9k	Introduction - Windows 365 turns 5 - Virtual desktops in the cloud - Gartner's Magic Quadrant for DaaS - The Windows App - Windows 365 editions

	• Cloud PC configurations • Windows 365 Link • Windows 365 and BYOD eBook Windows 365 Business • Cloud PC chooser • The Windows 365 Business editions • Configuring a Windows 365 Cloud PC • Windows 365 Business licensing • Assigning a Windows 365 Business license • Setting up, managing, and resizing a Windows 365 Business Cloud PC • Getting up to date: Windows Hybrid Benefit and price decreases Windows 365 Enterprise • Comparing Windows 365 Business and Enterprise • Windows 365 Enterprise configurations • Windows 365 Enterprise licensing requirements • Assigning a Windows 365 Enterprise license • Intune Provisioning Policies • Provisioning and managing a Windows 365 Enterprise Cloud PC • Cloud PC Recommendations Report Windows 365 Flex • Windows 365 Flex or Frontline? • Windows 365 Flex licensing requirements • Where does Windows 365 Flex fit in? • Dedicated and Shared Modes • Windows 365 Flex performance/utilization reports • Publishing and using Windows 365 Cloud Apps Windows 365 in LicenseVerse • Ask LicenseVerse • Promotions Playground • Product Price Plotter • CSP Upgrade Selector • Timeline Tool Certificate in... • Windows 365 licensing fundamentals
Did You See...? • 16th September, 2026 • https://bit.ly/4zYERvn	AI licensing • Summer Camp recordings and Credly badge Ask LicenseVerse Azure • Changes to the exchanging of Reservations • Configurable Constrained Cores • Azure Virtual Desktop Hybrid Windows • Windows Server 2016 ESUs • Window 10 LTSC 2021 ESUs • Windows 365 turns 5 Microsoft 365

	• One, renamed roadmap • Message Center and Roadmap Archive • PAYG storage for OneDrive and SharePoint • 100 GB mailbox for Microsoft 365 Business • Microsoft 365 G7 • Microsoft 365 Pro • Retirement of Publisher and Project Online • Office LTSC 2021 End of Support • Anniversary conversions for (no Teams) EEA SKUs On-premises servers • Exchange Server 2016/2019 • Skype for Business Server 2015/2019 • BizTalk Server End of Sale announcement and extended-mainstream support Security • The September 15 Product Terms changes • Updates to Defender Experts • Entra Tenant Governance GA • New Intune features for GCC-High • A new name for the Intune Suite? Pricing and promotions • New pricing for Power Apps Premium • Monthly billing for Software Subscription changes • Promotion updates Dynamics 365 • Dynamics NAV migration path to Business Central • Dynamics 365 Activate • Changes to Dynamics 365 Commerce: pricing changes and Headless SKUs • Building Apps in Copilot Studio and Copilot Cowork Resources • All the new Licensing Guides in the Licensing Guides Gallery
Licensing Microsoft AI: Developers • 21st August, 2026 • https://bit.ly/4gaxyJz	Security Copilot • Estimating and provisioning Security Compute Units • Controlling access to Security Copilot • Nearing and crossing the SCU limit • Security Copilot workspaces • Monitoring usage • Paying for Security Copilot Agents' usage • Included SCUs GitHub Copilot • How GitHub products are purchased • GitHub Copilot usage-based billing • GitHub AI Credits allowances • Controlling GitHub AI Credits • Optimizing GitHub Copilot cost • GitHub Copilot budgets and usage reporting • GitHub Pre-Purchase Plans

	• Microsoft Scout Building Agents • Microsoft's AI Agent platform • Agent Builder • Copilot Studio v Microsoft Foundry • Agent 365 and Foundry Control Planes Licensing Copilot Studio • The new Copilot Studio • The GitHub Copilot Harness: usage and charges Microsoft Foundry • The Microsoft Agent Platform and context-aware AI • Deployment options • Microsoft Foundry Provisioned Throughput Reservations • Agent Pre-Purchase Plans • Why are Agent Commit Units so cool? Certificate in... • Licensing Microsoft AI: Developers
Licensing Microsoft AI: Administrators • 20th August, 2026 • https://bit.ly/4eQUQ4H	Agent 365 • What is Agent 365? • Who, or what, do you license? • Agent 365 prerequisites • Agent 365 Dashboard Estimating organization usage of Agents • Copilot Credits billing rates • Copilot Credit Estimator tool • What's included with a Microsoft 365 Copilot license • Enabling Cowork for users • Cowork licensing and billing • Cowork Cost Estimator tools • Cowork Investment Advisor Agent • Work IQ API Managing Copilot Credits via the Power Platform Admin Center • Understanding Environments • Creating a Billing Plan • Assigning Copilot Credits to an Environment • Controlling Agents' usage of Copilot Credits Managing Copilot Credits via the Microsoft 365 Admin Center • Creating a Billing Policy • Creating a Spending Policy • Useful notes on Billing Methods • Useful notes on using Capacity Packs in the Microsoft 365 Admin Center • Users and policies • Requesting more Copilot Credits Certificate in... • Licensing Microsoft AI: Administrators

Licensing Microsoft AI: Knowledge Workers • 19th August, 2026 • https://bit.ly/4eCuvJ0	Copilot • What was Copilot originally? • The evolution of Copilot Chat • When's Copilot Chat included? • The Copilot Chat experience • Enterprise Data Protection • Work IQ Microsoft 365 Copilot • Features included in a Microsoft 365 Copilot license • Prerequisites and pricing • Microsoft 365 Copilot Business, for Education, and for US Government • Microsoft 365 E7 Agents • Introducing Agents • Copilot and Agents • Built by Microsoft Agents • Agent Builder • Researcher and Analyst • Seat-based licenses and usage-based billing • Cowork and Scout, and when to use them • Licensing Copilot Cowork • Licensing Dynamics 365 Agents Copilot Credits purchasing options • Overview of paying for AI usage • Copilot Credits Capacity Packs and User licenses • Copilot Credits Pay-As-You-Go • Copilot Credits Pre-Purchase Plan • Comparing Copilot Credits purchasing options • Licensing School Copilot Credits Calculator Certificate in... • Licensing Microsoft AI: Knowledge Workers
SQL Server 2016 ESUs • 29th July, 2026 • https://bit.ly/4xvsm9s	Introduction • SQL Server 2016 end of support and ESU timelines • Where you might run your SQL Server workloads • Purchasing Extended Security Updates overview Purchasing ESUs: Azure Arc ESUs • SQL Server 2016 running in Azure VMs and how you enable ESUs • Enabling ESUs for connected Azure Arc machines • Pricing, billing, and canceling ESUs • The different deployment options and licensing rules • Licensing scenarios • The SQL Server ESU license for unlimited virtualization • Other rights and rules Purchasing ESUs: 1-year licenses • Pricing and price lists • The licensing rules and rights to use ESUs

	- Licensing scenarios - Registering with Azure Arc, linking invoices, and downloading ESUs Certificate in... - SQL Server 2016 ESUs
Dear Louise: Licensing databases in Azure – non-SQL Server options 27th July, 2026 https://bit.ly/4fklTqR	Introduction - Where databases fit into Microsoft Azure - What's covered in this session Azure Database for PostgreSQL - Overview - Deployment and purchasing options - Reserved Capacity - Cost optimization options summary Azure Database for MySQL - Overview - Deployment and purchasing options - Reserved Capacity - Cost optimization options summary Azure Cosmos DB - Global distribution and performance - Request Units - Cost Estimator - Multiple regions - Deployment types - Autoscale - Reserved Capacity options and discounts - Cost optimization options summary Certificate in... - Licensing Azure databases
Dear Louise: Licensing databases in Azure – SQL Server options 22nd July, 2026 https://bit.ly/3RM7vhN	Introduction - Where databases fit into Microsoft Azure - A little bit of history for the databases we're covering - Azure Savings Plans for Databases overview - Options for SQL Server in Azure and choosing the right one SQL Server virtual machines - The different options and using the Azure Pricing Calculator - Understanding the Azure Hybrid Benefit and the Centrally Managed Azure Hybrid Benefit Azure SQL Managed Instance - The different options - Understanding Reserved Capacity and vCore size flexibility - Where Azure Savings Plans for Databases fit in - Comparison charts of the different ways to pay for the different parts of the solution - Mini licensing scenarios Azure SQL Database - The range of deployment options

	- Comparing the cost optimization options and the discounts available Certificate in... - Licensing SQL Server PaaS solutions
Did You See...? 15th July, 2026 https://bit.ly/3S920K0	Microsoft AI - Copilot Cowork: when to use it, how it's licensed, estimating costs, Microsoft tools, LicenseVerse Cowork Cost Estimator - Copilot Credits Guide – June and July - Cost Management pitch deck - Optimizing GitHub Copilot cost - Microsoft Discovery: what it is, and how it's licensed - Licensing Microsoft AI Summer Camp Microsoft 365 - Reminder of July 2026 feature and pricing changes and updated resources - SharePoint Pay-As-You-Go storage - SharePoint Online storage and Universal Print widgets in LicenseVerse Pricing and Promotions - Exchange rate announcement and cadence - Promotions everywhere! - New and changed promotions in the Promotions Playground - Copilot in 30 Other changes - Windows 10 ESU program extension for consumers - SQL Server 2016 ESUs – the latest, and training - Windows Server 2022 hotpatching - Amazon WorkSpaces deployments - EA vs CSP in LicenseVerse Dynamics 365 - Updated Dynamics 365 licensing resources - Updated Power Platform licensing resources - Updated Copilot Studio Licensing Guide Resources - Modern Work Plan Comparison documents - Azure FAQs - Agent 365 FAQs - The Licensing Guides Gallery: What's New and Cautionary Notes
Dear Louise: Microsoft's Portfolio of Perks – part 2 24th June, 2026 https://bit.ly/4rzSmwk	Microsoft 365 - Office 365/Microsoft 365 additions "Extra Features" licenses - July 2026 additions - FastTrack for Microsoft 365 - Using the Microsoft 365 Apps - Shared Computer Activation - Traditional Office rights - On-premises use rights

	- Extended Use Rights - Mailbox storage and archiving - OneDrive and SharePoint Online - Included Security Compute Units - Universal Print - Data ingestion allowances - Audio Conferencing - Teams Phone Resource Accounts - Microsoft Teams Rooms Basic - Teams Shared Space – Single Space licenses - Entra ID Free - An overview of Power BI - MDTI converging into Sentinel and Defender XDR Copilot - Quite a lot of Copilots - Microsoft 365 Copilot Chat vs Microsoft 365 Copilot and what's included - Copilot Studio User license - Agent 365: included vs paid-for capabilities Dynamics 365 - Dynamics 365 Server - Dynamics 365 Business Central: Dual Use Rights and External Account licenses - Dynamics 365 included entitlements - Technical enablement licenses - Power Apps/Power Automate rights Developers - Visual Studio Dev Essentials - Visual Studio Code - Visual Studio Community - Power Apps Developer Plan - Visual Studio subscriber benefits - Azure DevOps Server and SQL Server - Azure DevOps Server Express - Azure DevOps Services user licenses - Free tiers for GitHub products - Use of paid-for Extended Security Updates - Free editions of SQL Server 2025 Other useful stuff - Academic and Charity benefits - Trials
Did You See...? 18th June, 2026 https://bit.ly/3M0bZ1O	Copilot - Copilot Business: availability in the Product Terms, new SKUs, new trial - Copilot 3-year option and partner FAQ - Updates for the Promotions Playground AI

	• What's what – the relationship between all the new AI releases, and the Partner Launch Kit • Work IQ API • Copilot Cowork: GA, licensing and billing, estimating costs • Microsoft Scout: prerequisites and billing • When to use what, when – Copilot Chat, Copilot Cowork, Microsoft Scout • Agent 365: new prerequisites and FAQs • Microsoft 365 plan comparison documents • Windows 365 for Agents GA Azure • Azure Linux • The new GitHub Pre-Purchase Plans • Azure Savings Plan Inspector Microsoft 365 • Priva Subject Rights Requests • OneDrive and SharePoint storage • Teams Breakout Rooms • Defender for Office 365 Plan 1 • EEA Online Services price adjustments • Microsoft 365 FAQs Other changes • MDOP End of Support • BYOM for SQL on AWS • Recap of Microsoft Build 2026 • GitHub Enterprise Local • Windows 365 for developers • Other new Windows 365 configurations Dynamics 365 • Dynamics 365 Business Central Dual Use Rights • Dynamics 365 Licensing Guide and Deck • Copilot Studio Licensing Guide • Power Platform Licensing Guide and Deck
Microsoft's Portfolio of Perks • 10th June, 2026 • https://bit.ly/3O9fraT	Windows Server • License benefits • Azure Hybrid Benefit • Benefits for Azure VMs • Benefits for Azure Arc-enabled servers • Useful Windows Server Outsourcery exceptions • Azure Local and the Azure Hybrid Benefit • Remote Desktop Services grace period SQL Server • License benefits • Power BI Report Server • Azure Hybrid Benefit • High Availability and Disaster Recovery benefits • Extended Security Updates (ESUs) • Free editions of SQL Server 2025

	- Free SQL offers in Azure Azure - The different types of free Azure services Windows desktop - Upgrading to Windows 11 - Qualifying Operating System requirements for Microsoft 365 - Extended Security Updates (ESUs) Server products - Licensing Office Servers access - Licensing SharePoint Server access - Access licenses - System Center - BizTalk Server Trials - Evaluation Center
Dear Louise: Outsourcery: Windows and the Microsoft 365 Apps 27th May, 2026 https://bit.ly/4rd0vau	Outsourcery: an overview - License choices and hardware choices - Outsourcing rights added through the ages - SCA Program, QMTH Program, CSP-Hoster Program Using your licenses to run Windows 11 - Licenses and availability - Authorized Outsourcers - SPLA partners - Authorized Mobility partners - CSP-Hosters - Listed Providers and special rights - Azure and special rights Using your licenses to run the Microsoft 365 Apps - Licenses and availability - Shared Computer Activation - Authorized Outsourcers - SPLA partners - Authorized Mobility partners - CSP-Hosters - Listed Providers and special rights - Azure and special rights Exams - Customer outsourcing options - Flexible Virtualization Benefit
Did You See...? 20th May, 2026 https://bit.ly/3Oy6esJ	Microsoft AI - The launch of Microsoft 365 E7 and Agent 365: launch blogs and Product Terms updates - Resources: Word Trend Index, Microsoft IQ Pitch Deck, Copilot Pitch Deck, Agent 365 Licensing Guide, Modern Work Plan Comparisons, Agent 365 FAQs Windows 365

	• Windows 365 for Agents: what is it, how does it work, how do you pay for it? • Windows 365 Flex • Azure Virtual Desktop Hybrid • Windows Hybrid Benefit Security • Microsoft Priva then and now • License usage rights in Microsoft Entra Azure • Retiring Azure Reservations • Azure Capacity Blocks • Hotpatching for Azure Arc-enabled servers Other changes • Host Integration Server 2028 • Project Server Subscription Edition • GitHub Copilot usage-based billing • SA in the MCA • Promotions Dynamics 365 • Updated Licensing Guides and Licensing Decks • Copilot Credit Estimator • Copilot Agents Cost Calculator Resources • Overview of changes to Microsoft's Licensing Guides for May • Focus on the Visual Studio Licensing Guide and Dragon Copilot Licensing Guide Certifications • Teams calling licensing
Outsourcery: Windows Server and SQL Server • 13th May, 2026 • https://bit.ly/4rC7ARC	Outsourcing: an overview • License choices and hardware choices • Outsourcing rights added through the ages • Overview of CSP-Hoster solutions Licensing rules: Windows Server virtual machines • Licensing the physical server • Licensing individual virtual machines • Licensing for unlimited virtualization Outsourcing options: Windows Server • SPLA partners • Authorized Mobility partners • Authorized Outsourcers • Listed Providers • Azure • CSP-Hosters Licensing rules: SQL Server virtual machines • Server and CAL licensing • Licensing the physical server • Licensing individual virtual machines

	- Licensing for unlimited virtualization Outsourcing options: SQL Server - SPLA partners - Authorized Mobility partners - Authorized Outsourcers - Listed Providers - Azure - CSP-Hosters Exams - Customer outsourcing options - Flexible Virtualization Benefit
Dear Louise: Teams licensing extra 29th April, 2026 https://bit.ly/4qrg1OM	The fundamentals - What is Teams? - Native Teams calling - PBX and PSTN Teams Phone PBX - Name changes through the years - Teams Phone features and licensing - Teams Phone Resource Accounts: Auto Attendants, Call Queues, setting up, and licensing PSTN calling - Worldwide availability - PSTN carrier options - Microsoft Calling Plans: Pay-As-You-Go, Domestic, International, pooling minutes, overage (web direct and CSP) - Communication Credits - Calling Plan Calculator - Operator Connect - Direct Routing - PSTN connectivity options Meetings - PSTN connectivity to meetings - Where Audio Conferencing fits in Spaces - Licensing Common Area Phones
Did You See...? 22nd April, 2026 https://bit.ly/4rcbwc6	Azure Savings Plans for Databases - Announcement - Recapping how Azure Savings Plans for Compute work - Parts of the solutions covered by Azure Savings Plans - Comparing the compute payment options for Azure SQL Database - Expected savings - Licensing scenario License Mobility - Announcement - Changes to the Product Terms - Useful resources - Customer outsourcing options exam

Demonstrate knowledge of licensing

- Changes to Licensing Scholar exams: updated for 2026, retirement of Core certification, easy to see which exams are good prep for main BOK exams
- Body of Knowledge exams: updated for 2026, new Azure and SPLA exams
- Updates
- New Teams licensing fundamentals exam

Tools update

- Filtering LicenseVerse updates
- Memory Lane
- Windows Server Calculator
- CSP Upgrade Selector

Copilot and AI

- Service Agent in Microsoft 365 Copilot
- Changes to ME7/A365 – Launch FAQ for Partners
- Changes to Microsoft Agent 365 FAQs

Microsoft 365

- High Volume Email in Exchange Online
- Teams training
- Managing Teams Events Attendee Capacity Packs

Azure

- Changes to Azure AI Foundry Pricing Guide
- Useful articles
- Azure SRE Agent
- Microsoft Sentinel cost estimator

Pricing and Promotions

- Dragon Copilot
- Windows 365 Business
- Microsoft 365 pricing updates FAQ
- New CSP offers and promotions page
- Price Plotter and Promotions Playground

Extended Security Updates

- “Period 2” for Exchange and Skype for Business
- Windows 10 Enterprise LTSB in the Product Terms
- SQL Server 2016 in the Product Terms
- Pricing consistency update

Other changes

- Recovering deprovisioned Cloud PCs
- eAgreements retirement
- SPLA updates

Dynamics 365

- Power Apps Per App license: clarification for CSP
- Shared Power Automate Process license capacity
- Updated resources for Dynamics 365, Power Platform, and Copilot Studio

Resources

	- Modern Work Plan Comparison documents - Subscription License Suites - Licensing Guides Gallery: finding the rest of the new and updated guides, and using What's New and Cautionary Notes Training - FWYN - Save the date! Licensing School workshop with Louise and Dave
Microsoft Teams licensing 15th April, 2026 https://bit.ly/4kyci0C	Introduction - A little bit of history - Teams licensing changes for April 2026 The fundamentals - What is Teams? - Chat and presence, Teams and Channels - External collaboration: external access (federation) and guest access - Comparing the Teams licensing options - Teams Premium: prerequisites, April 2026 changes, remaining features Meetings and Events - Meeting and Event types - Meetings: what are they, duration and user numbers - Virtual Appointments: what are they, additional features to Teams, Teams Premium features - Webinars: what are they, additional features to Teams, features moved from Teams Premium to Enterprise - Teams Live Events: what are they, retirement details - Town Halls: what are they, additional features to Teams, features moved from Teams Premium to Enterprise, Teams Events Attendee Capacity Packs - Immersive Events: what are they, additional features to Teams, features moved from Teams Premium to Enterprise - Public preview of Teams Events - Microsoft 365 Copilot v Teams Premium Rooms and Spaces - Microsoft Teams Rooms: what is a Teams Room, certified devices, Basic and Pro licenses - Licensing Teams Panels - Teams Shared Space license: new name, \$0 Single Space licenses, BYOD rooms, transition rules - Microsoft Places Explorer and Finder Resources - Office 365/Microsoft 365 Plan Picker - Modern Work Plan Comparison documents
Dear Louise: Azure licensing extra 25th March, 2026 https://bit.ly/4r5vFjR	Azure Spot virtual machines - Comparing pricing - Interruptible workloads, eviction options - Azure Spot VM advisor - Creating an Azure Spot VM

	• Spot Placement Score Capacity Reservations • Understanding what they're for • Creating, sharing, and using Capacity Reservations • Capacity Reservations and billing Azure Savings Plans • Cost-effective options for Azure VMs and Azure SQL Database • Recap of Azure Savings Plans for Compute • Launch of Azure Savings Plans for Databases • Solutions covered, Provisioned v Serverless, and expected savings • Licensing scenario
Did You See...? • 11th March, 2026 • https://bit.ly/460ov8a	Copilot, Agents, AI • Copilot license tiers • Microsoft 365 Copilot Business • Agent 365 blog • The Agent Pre-Purchase Plan Microsoft 365 E7 • Announcement • Components of Microsoft 365 E7 • Copilot Cowork • Microsoft Agent Factory • Agent 365 • Resources Other Microsoft 365 news • Cloud licensing API • SharePoint storage Pay-As-You-Go • Department billing for Microsoft Backup Pricing and promotions • Changes for February 2026 • Promotions Playground • Promotions in the Partner Center Product Terms • Microsoft Entra ID Governance External Identities • Memory Lane • Windows Server Pay-As-You-Go changes • Windows 10 ESUs Cloud Managed eligibility changes • New Windows and Windows Server ESUs • Power BI Report Server in the SPUR Dynamics 365 • Dynamics 365 licensing resources • Power Platform licensing resources • Copilot Studio Licensing Guide Resources • SQL Server 2025 Editions Datasheet • Windows Server Licensing Guide and FAQs • Modern Work Comparison documents • Office Servers FAQs

	Certifications • Licensing Scholar and Licensing Scholar Core • Microsoft Body of Knowledge – existing and new exams Licensing School Dashboard
Microsoft Azure purchasing models • 4th March, 2026 • https://bit.ly/4r5vPHZ	Getting started • What is Microsoft Azure? • Azure Pricing Calculator • Azure Subscriptions • Ways to pay for the Azure services • Paying for Azure consumption services • Licensing scenarios Reservations • Azure Reservations family • Reserved Instances: summary and history • Reserved Capacity: summary and history • Software Plans: summary and history • Types of Reservations Pre-Purchase Plans • Which Reservations are Pre-Purchase Plans? • Focus on the Copilot Credits Pre-Purchase Plan: how it works and summary Azure Savings Plans • How Azure Savings Plans work • Combining multiple ways to buy the Azure services • Licensing scenarios Final comparison • Full comparison table • Azure exams
Dear Louise: Developer tools licensing extra • 25th February, 2026 • https://bit.ly/4r15kDO	Recap and introduction • Developer tools: the components • Visual Studio Standard and Monthly subscriptions Azure DevOps Services • User licenses • Organizations and Projects • Choosing an Azure Subscription • Direct access assignments for users • User access via Group Rules • Multi-Organization billing • Other Azure DevOps Services components GitHub • What is GitHub? • Different GitHub plans • GitHub in the Product Terms • New billing options: usage-based billing • GitHub Enterprise users and Azure DevOps Services access • GitHub Advanced Security (GHAS)

	• GHAS for Azure DevOps Services • Other GitHub services GitHub Copilot • What is it? • Installing GitHub Copilot • Buying GitHub Copilot • GitHub Copilot Premium Requests Microsoft Dev Box • The future of Microsoft Dev Box Certifications • Microsoft developer tools advanced licensing exam
Did You See...? • 18th February, 2026 • https://bit.ly/4qip3gV	Copilot and Agents • Agent Cost Management guide • Agent Usage Estimator • Licensing School Copilot Credits Calculator • Agent Cost Controls pitch deck • Conditional Access for Agent Identities • Dragon Copilot: Physician Practice license, Licensing Guide Microsoft 365 • Product Terms: Intune prerequisites, Cautionary Notes • Defender for Endpoint and Entra ID new licenses • Exchange Online Protection • SharePoint Online and OneDrive • Teams licensing changes, FAQ, Teams Live Events • Microsoft 365 Capabilities and Pricing Update Launch Kit • The latest on Microsoft 365 pricing and features updates: Microsoft and LicenseVerse updates • Licensing School Exchange Rate Price Plotter and Product Price Plotter tools Azure • Fabric Capacity Overage • Azure Confidential VMs in Azure Government Cloud Dynamics 365 • Dynamics 365 Commerce Add-ons End of Sale • “End of” in the Licensing School Glossary • New Dynamics 365 licensing resources • New Power Platform licensing resources • New Copilot Studio Licensing Guide Pricing and Promotions • Licensing School Promotions Playground: new promotions and adjustments • SQL Server on the CSP price list Resources • Licensing Guides information in one place with the Licensing School Guides Gallery • Visual Studio Licensing Guide/Guidance • Azure Cost Management

	• SQL Server 2025 Licensing Guide • Windows 11 Virtual Desktops Licensing Guide • Microsoft 365 plan comparison documents • Microsoft 365 Enterprise Licensing Guide • Enterprise Agreement Program Guide • Azure Purchasing Models Licensing Guide Certifications • Microsoft 365 advanced licensing exam • Microsoft developer tools licensing fundamentals exam • 2026 updates for Licensing Scholar exams
Licensing the Microsoft developer tools • 11th February, 2026 • https://bit.ly/3Zd7O5y	The Integrated Development Environment (IDE) • What it looks like • Comparing IDEs • Visual Studio Community rules Subscriber benefits • Software for Dev/Test: software by subscription level, rules for using the software, perpetual rights to the software • Cloud services: using subscriber software in Azure, Azure credits, Dev/Test pricing • Software for production use • Training, education, and support benefits Visual Studio 2026 • The rules for Standard subscriptions • Upgrades and renewals • Assigning licenses • Monthly subscriptions: how to buy, and discounts • Visual Studio update channels Azure DevOps Server • Licensing model and rules • SQL Server • Use rights included with Standard and Monthly subscriptions • What's changed with the latest version of Azure DevOps Server Azure DevOps Services • Different user licenses • Use rights included with Standard and Monthly subscriptions Resources • Where to find Microsoft resources • Visual Studio Licensing Guide/Guidance • Licensing Guides Gallery and Cautionary Notes • Microsoft developer tools licensing fundamentals exam
Dear Louise: Microsoft 365 licensing extra • 28th January, 2026 • https://bit.ly/49oChT1	A little bit of history • BPOS • Office 365 arrival and evolution • Enterprise Cloud Suite and Secure Productive Enterprise • Microsoft 365 Enterprise and Business Deployment options: Windows • Windows use rights in Microsoft 365 for local installation

	• Windows user license server usage rights – VDI • Azure Virtual Desktop: internal users • Use of Windows 365 • Listed Providers: VDA rights Deployment options: Microsoft 365 Apps • Using the Microsoft 365 Apps for local installation • Shared Computer Activation • Microsoft 365 Apps server deployment rights • Rights for Amazon Workspaces • Microsoft 365 Apps for Enterprise Device SL Included allowances • Microsoft 365 E5 and Security Compute Units • OneDrive vs SharePoint Online, and storage allowances • Mailbox storage and archiving • Universal Print Program differences • On-premises use rights • “Extra Features” licenses • Step-ups and Upgrades Other considerations • Where do Microsoft 365 E3 Unattended, Windows 365 for Agents, and Microsoft Agent 365 fit in? • Tenant-level services • Windows Update Channels • Microsoft 365 Apps Update Channels • Pricing updates for July 2026 Resources • Modern Work comparison documents • M365Maps • Our new Office 365/Microsoft 365 Plan Picker • Microsoft 365 licensing exams: fundamentals and advanced
Did You See...? • 21st January, 2026 • https://bit.ly/49oeClx	Copilot, AI, Agents • Unlocking AI’s Impact whitepaper • Microsoft 365 Copilot Business Collection • Microsoft 365 Copilot Chat Usage Reports • Copilot Credits Calculator demo Microsoft 365 • New Pay-As-You-Go page in the MAC • Offers for college students • Microsoft Education Solution Guide • Microsoft 365 pricing updates – Commercial and US Government • Local currency price adjustments • Microsoft 365 feature updates • Office 365/Microsoft 365 Plan Picker demo Servers • Azure DevOps Server GA • BizTalk Server retirement

	• Azure Arc-enabled Windows Server benefits • Exchange Web Services • Glossary 2.0 demo Security • Threat Protection in Teams • Microsoft Defender Experts Suite • Promotions everywhere... • Promotions Playground demo SQL Server • SQL Server 2016 ESUs • SQL Server updates • SQL Server Calculator demo • Partner Center Announcements Archive demo Dynamics 365 • Dynamics 365 licensing resources • Power Platform licensing resources • Power Apps Per App license • Copilot Studio Licensing Guide Resources • Windows 365 and BYOD eBook • Product Terms Cautionary Notes • Microsoft 365 plan comparison documents • Microsoft Foundry pricing guide • Licensing Guides Gallery demo Learn about licensing • FWYN: a document or online • Dynamic FWYN demo Licensing School Toolbox • Have a go! Demonstrate knowledge of licensing • Microsoft 365 licensing fundamentals exam
Microsoft 365 licensing • 14th January, 2026 • https://bit.ly/49oUkbE	Introduction • Different types of users • Balancing the needs of users with the business needs for security and management Microsoft 365 Business plans • Overview of plans • Combining licenses • Using Windows, the Microsoft 365 Apps and Online Services • Security and management: Intune, Defender for Business, Defender and Purview Suites Microsoft 365 Enterprise plans • Overview of plans • Microsoft 365 E3 and E5, Office 365 plans, and EMS • Microsoft 365 Apps for Enterprise/Business • Teams or (no Teams)? • Security and management: Intune, Defender and Purview Suites

	- On-premises use rights Microsoft 365 Frontline Worker plans - Overview of plans - Frontline Worker license assignment and other rules - Security and management: Intune, Defender and Purview Suites - On-premises use rights Recommending the right plan – resources - Modern Work comparison documents - M365Maps - Our Plan Picker Updates - Microsoft 365 feature and pricing updates Certifications - Microsoft 365 licensing fundamentals
Did You See...? 2nd December, 2025 https://bit.ly/4rku6iu	Copilot - New features included in a Microsoft 365 Copilot license - Teams Premium and Microsoft 365 Copilot licenses - Microsoft 365 E5 and Security Compute Units - Microsoft 365 Copilot for education - Microsoft 365 Copilot for US government - Microsoft 365 Copilot Business - The Promotions Playground Microsoft AI - Users can build Apps, Flows, and Agents - Agent 365 in the Frontier program - Copilot Studio and Azure AI Foundry - Microsoft Foundry - The Agent Pre-Purchase Plan SQL Server 2025 - SQL Server 2025 GA: no change to fail-over rights or pricing - SQL Server 2025 Licensing Guidance options - Licensing School SQL Server Calculator - SQL Server 2025 training and exam Other changes - Visual Studio update channels - Dragon Copilot: Nurses, Radiologists, and Licensing Guidance - Windows 365 Cloud Apps and Windows 365 Reserve Dynamics 365 - Default capacity entitlements update - Updated resources for Dynamics 365, Power Platform, and Copilot Studio - Dynamics 365 ERP license management resources Resources - Microsoft 365 plan comparison documents and Excel version - EES Licensing Guide - SA Program Guide

	Licensing Guides Cautionary Notes section in LicenseVerse
Licensing SQL Server 2025 26th November, 2025 https://bit.ly/3Jua3gD	SQL Server 2025 is generally available! Introduction to SQL Server 2025 licensing - Server and CAL licensing - Per Core licensing - Enterprise Server/CAL edition, Web edition, Developer editions Licensing on-premises VMs - Server and CAL - Core licenses: licensing the server, licensing per VM, unlimited virtualization - Licensing server farms - Understanding rights to additional deployment benefits Bring Your Own License options - Overview of customer choices: Authorized Mobility partner, Azure, Listed Provider, Authorized Outsourcer - Summary from LicenseVerse - Overview of CSP-Hoster solutions License-included options - Overview of customer choices: SPLA, CSP-Hoster, Azure, Azure Arc - Comparing Azure Pay-As-You-Go prices Final bits and bobs - Summary of additional deployment benefits - Reporting services - Licensing School SQL Server calculator - Certificate in... SQL Server 2025 licensing
Did You See...? 19th November, 2025 https://bit.ly/47r2bpv	Copilot - Copilot Fall update - Microsoft Agent 365 - Microsoft 365 Copilot Business Microsoft 365 - Microsoft 365 Covered Suites and (no Teams) suites - The retirement of Office Online Server - Viva Pulse and Viva Glint - Microsoft 365 Business Premium for GCC-High Extended Security Updates - Windows 10 ESUs resources - Exchange Server 2016/2019 ESUs - Skype for Business Server 2015/2019 ESUs Developer tools - The future of Microsoft Dev Box - Visual Studio 2026 - Visual Studio Licensing Guide - Microsoft resources: developer tools Azure - Red Hat Enterprise Linux Reservations

	• Fabric SKU Estimator • Sentinel Commitment Tiers promotional pricing • Oracle's Multicloud Universal Credits Copilot Credits • Microsoft Agent Usage Estimator • Copilot Credits Pre-Purchase Plan • Licensing School Copilot Credits Calculator • The future of AI Builder Credits • Dynamics 365 and Copilot Credits Dynamics 365 • Updated Dynamics 365 Licensing Guide and Deck • Updated Power Platform Licensing Guide and Deck • Updated Copilot Studio Licensing Guide • Retirement of Dynamics 365 Guides and Remote Assist SQL Server 2025 • SQL Server 2025 is GA • SQL Server 2025 Licensing Guidance Other changes • Windows 365 connection methods • Extended Service Term (EST) in CSP • Configuration Manager: annual release cadence Resources • Microsoft 365 plan comparison documents • Updated Program Licensing Guides Learn about licensing • The FWYN document • The Senior Common Room Demonstrate knowledge of licensing • Updated Copilot Studio licensing exam • Introduction of SPLA exams
Dear Louise: Copilot Credits Pre-Purchase Plan • 12th November, 2025 • https://bit.ly/4oIMjUR	Copilot Credits: consumption • Copilot and Agents • A spectrum of Agents • Agents everywhere: new Agents, creating your own Agent, SharePoint Agents • Copilot Credits scenarios • Microsoft Agent Usage Estimator Copilot Credits: purchasing • Choice of Pay-As-You-Go, Copilot Credits Capacity Packs, Copilot Credits Pre-Purchase Plans • Buying and setting up Copilot Credits Capacity Packs • Setting up Pay-As-You-Go billing • Purchasing Copilot Credits Pre-Purchase Plans and how they work • Partner resources Customer scenarios • Seeing how differences in consumption patterns affect the best way to purchase Copilot Credits

	• Copilot Credits Calculator Licensing Scholar exams • Certificate in... Copilot Studio licensing • Credly badges
Dear Louise: Windows licensing options extra • 29th October, 2025 • https://bit.ly/46DGjFL	Azure Virtual Desktop • Licensing internal users for apps • Licensing external users for desktops and/or apps • Per User Access charging enrollment • Azure Local • AVD resources Windows 365 • Resizing Windows 365 Enterprise, Business, and Frontline Cloud PCs • Unassigning licenses • Disaster Recovery options • Windows 365 Reserve • Windows 365 Frontline concurrency limit • Intelligent pre-start for Windows 365 Frontline • Windows CPS OS devices • Windows 365 Cloud Apps • Windows 365 connection methods Microsoft Dev Box • Licensing Dev Box • The future of Dev Box
Did You See...? • 22nd October, 2025 • https://bit.ly/4pCTqzp	Copilot • Updates to Role-Based Copilots and Copilot Studio • Copilot Chat – evolution and relationship with the Microsoft 365 Apps • Dragon Copilot • Copilot offerings for education: Microsoft 365 Copilot and Agents Microsoft 365 • Microsoft 365 Premium • Microsoft 365 Personal for students • Teams or (no Teams) or Teams or...? Azure • Useful Azure cost efficiency resources • Azure VM customization Windows client • Windows 10 ESUs for consumers • Windows 365 updates Security • Renaming of existing security and compliance suites • MDTI SKUs removed from the Product Terms • Introducing Microsoft Security Store Productivity servers • SE editions added to SPLA

	- Document Processing for Microsoft 365 - Auto-Archiving for Exchange Online Dynamics 365 - Dynamics 365 ERP apps license management - Updated Dynamics 365 Licensing Guide and Deck - Updated Power Platform Licensing Guide and Deck - Updated Copilot Studio Licensing Guide Other changes - End of Support list - Visual Studio 2026 - SQL Server 2025 RC1 Resources - Microsoft 365 comparison documents - Subscription License Suites - Windows Server Licensing Guide - Windows Server with Virtualization Technologies licensing guidance - Microsoft 365 Unattended License Overview licensing guidance - Microsoft Azure Customer Solutions licensing guidance - Self-Hosted Applications licensing guidance Programs - Extended Service Term - Changes to the Product Terms and partner resources Pricing and promotions - Power BI Pro not-for-profit price adjustments - Latest promotion news and Promo Readiness Guide - Promotion information in LicenseVerse Learn - The Senior Common Room! Certifications - Microsoft Intune licensing - Microsoft Priva licensing - Microsoft Sentinel licensing - Windows licensing options fundamentals
Windows licensing options 15th October, 2025 https://bit.ly/48whX2Z	Windows licensing: fundamentals - Windows 11: device licensing - Windows 11: user licensing Virtual Desktop Infrastructure - What is VDI? - Licensing options for user and device licenses Desktop as a Service - Windows 365 or Azure Virtual Desktop? Azure Virtual Desktop - Licensing internal users - Azure infrastructure requirements: using the Azure Pricing Calculator and Copilot

	Windows 365 • The history • Overview: Windows 365 Business compared to Enterprise • Configuring a Cloud PC • Pricing • Windows 365 Enterprise licensing requirements • Windows 365 Business licensing requirements • “Signature” SKUs • Windows 365 Frontline licensing requirements • Windows 365 Frontline Shared and Dedicated Modes • Windows 365 Link Windows 10 ESUs • Extended Security Updates for businesses: how much they cost, availability, and where they’re included • ESUs for consumers: original rules and updated information for the EEA • Windows 10 End of Support and Microsoft 365 Apps Certificate in... • Windows licensing options
Dear Louise: Priva and Sentinel: the licensing • 24th September, 2025 • https://bit.ly/42fXcoe	Introduction • Where Priva and Sentinel fit in as products, and where they deliver as solutions Microsoft Priva • Overview of components and availability • Solutions in preview • The Priva portal • The free Priva trial • Priva Privacy Risk Management: what it is, and how it’s licensed • Priva Subject Rights Requests: what they are, and how they’re licensed • Microsoft Priva FAQs Microsoft Sentinel overview • SIEM solution • Sentinel in the Defender portal • Recent innovations: AI-driven UEBA, inclusion of MDTI, Sentinel Data Lake Microsoft Sentinel licensing • Billing and Commitment Tiers • Data ingestion allowances • Microsoft Sentinel Pre-Purchase Plan (Reservation) • Combining Commitment Tiers and Pre-Purchase Plans • Sentinel Data Lake pricing Certificates in... • Microsoft Priva licensing • Microsoft Sentinel licensing
Intune licensing • 17th September, 2025	Introduction

• https://bit.ly/45QCzBx	• Where Intune fits in as a product, and where it delivers as a solution Intune: Mobile Application Management (MAM) • The areas of Intune device management • App Protection Policies (APP): what they are and how they're licensed • Licensing MAM • Using the Subscription License Suites page • Basic Mobility and Security • Conditional Access: what is it, licensing, set up • Entra ID registration and join • Microsoft Intune enrollment Intune: Mobile Device Management (MDM) • Automatic enrollment into Windows Intune • Autopilot • Licensing MDM • Device management limits • Buying Intune User SLs • Licensing administrators Intune device licenses • Device limitations and assignments Intune and Security Copilot • Standalone or Embedded experiences • Setting up SCUs and the capacity calculator • Security Copilot Agents and the Vulnerability Remediation Agent Intune and System Center • Co-management: what is it, why use it • Licensing requirements Dependent solutions • Windows 365 Enterprise/Frontline • Microsoft Dev Box Certification in... • Intune licensing
Did You See...? • 10th September, 2025 • https://bit.ly/4lXuVdr	Microsoft AI • Copilot License Details check • Agentic AI • Agents and the Frontier program • Controlling Agent costs • Copilot Credits • Azure SRE Agent and AAUs • GPT-5 • Copilot Chat for Students and Dragon Copilot updates Windows client • Windows ESUs • Windows 365: Microsoft 365 Unattended, Cross Region Disaster Recovery Microsoft 365

	• The evolution of Microsoft Project and ultimate retirement of Microsoft Project Online • Universal Print update • Teams Premium new features Security • New security and compliance Add-ons for Microsoft 365 Business Premium Azure • Instance Size Flexibility ratio changes • Understanding the difference between Azure Reservations and Capacity Reservations • Azure billing and trust relationships: EA/MCA-E • Azure: Service Providers and EA/MCA-E Pricing • Changes to price levels for Online Services • Historical government pricing changes • Updated CSP enhancements FAQ document Product Terms updates • CAL and ML Equivalency Licenses • MCA availability • Visual Studio subscriptions Productivity servers • Subscription Editions in the Product Terms • Additional support for Subscription Editions Dynamics 365 • New Licensing Guides for August and September • Business Central price increases: date change Resources • Microsoft 365 plan comparison documents • License Mobility through SA resources • Microsoft Business Center FAQ • Updated Defender and RDS Licensing Guidance documents • Subscription License Suites Certifications • Summer Camp Credly badge
Summer Camp: Security Copilot licensing • 21st August 2025 • https://bit.ly/3GUHGqN	Security Copilot experiences • Standalone and Embedded Setting up Security Copilot • Copilot for Security name change • Security Copilot in the Product Terms • Setting up provisioned and overage Security Compute Units (SCUs) • The Security Copilot capacity calculator • Billing scenarios • Controlling access to Security Copilot • Nearing and crossing the SCU limit • Monitoring usage

	• Workspaces Security Copilot and Microsoft Defender Threat Intelligence (MDTI) • Standard and Premium • MDTI and Security Copilot • MDTI converging into Sentinel and Defender XDR Security Copilot Agents • Standalone and embedded experiences • Powered by SCUs Resources • LicenseVerse • Microsoft Security Licensing Summer Camp Credly badge • Licensing Scholar exams
Summer Camp: Purview licensing • 20th August 2025 • https://bit.ly/4l7kq6l	Getting started: Purview overview • A little bit of history • Microsoft Purview today • Microsoft Purview portal • Innovation continues: AI and Pay-As-You-Go • User licenses in the Product Terms • Service description – who needs to be licensed? • Policies • Pay-As-You-Go billing enabling AI scenarios • “Upgrading” to Pay-As-You-Go billing • Microsoft Purview solution areas Core • Audit: what is it, and how is it licensed? Tenant level licensing. Pay-As-You-Go billing Data Security • Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? Pay-As-You-Go billing • Information Protection: the stack, sensitivity labels. Information Protection at the tenant level. Pay-As-You-Go billing • Data Security Posture Management for AI: what is it, prerequisites Risk and Compliance • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing. Pay-As-You-Go billing • Communication Compliance: what is it and how is it licensed, and who needs to be licensed. Pay-As-You-Go billing Resources • Microsoft Purview Solutions trial • Azure Pricing Calculator • Purview in the Product Terms • Detailed feature to SKU map from 2020 • Comparison documents • Microsoft Security Licensing Summer Camp Credly badge
Summer Camp: Entra licensing • 19th August 2025 • https://bit.ly/45hd5Ma	Introduction to Microsoft Entra • Components • Zero Trust

	- Identities, Authentication, Authorization - The Entra Admin Center - Entra in the Product Terms Entra ID - Key concepts: tenant and directory - Entra ID Free and Entra ID Plan 1 and 2 - Where the Entra ID plans are included in other licenses Entra ID Protection - What it does and how it's licensed Entra ID Governance - What it does and how it's licensed - Tenant level licensing Global Secure Access - Entra Internet Access and Entra Private Access - What they do and how they're licensed Entra Verified ID - What it is and how it's licensed Entra Suite - Individual components - Buying the suite Resources - Microsoft security portfolio Product Terms mapping - Subscription License Suites guide - Comparison documents - LicenseVerse - Microsoft Security Licensing Summer Camp Credly badge
Summer Camp: Defender licensing 18th August 2025 https://bit.ly/46AhJaj	The overview - Microsoft security portfolio - Microsoft Defender overview - Microsoft Defender portal - Microsoft Defender XDR Microsoft 365 Defender - Overview - Defender for Office 365 - Defender for Endpoint and license usage report - Defender for Identity - Defender for Cloud Apps Protecting servers - Defender for Endpoint capabilities - Defender for Endpoint for Servers Defender for Cloud - Defender for Cloud: overview and billing - Discount for existing customers - Deploying and enabling Defender for Servers - Billing for Cloud Security Posture Management (CSPM) - Defender for Cloud workloads - Pre-Purchase Plan (Reservation) and how Commit Units work

	- Defender for Cloud Cost Estimation Workbook Resources - Microsoft security portfolio Product Terms mapping - Subscription License Suites guide - Comparison documents - Done for you in LicenseVerse - Defender licensing guidance document - Licensing guidance for tenant level services - Microsoft Security Licensing Summer Camp Credly badge
Did You See...? 23rd July 2025 https://bit.ly/44mqOk7	Productivity Servers - ESUs for Exchange Server 2016/2019 - ESUs for Skype for Business Server 2015/2019 - Subscription Editions (SE) for Exchange and Skype for Business: GA, licensing, availability - Pricing changes - Exchange Online Delicensing Resiliency Pricing - Exchange rate price adjustments - Pricing information in LicenseVerse Windows client - Windows 10 ESUs for businesses - Windows 365 promotion - Windows 365 updates - Windows 10 ESUs for consumers – Windows Backup and Microsoft Rewards options - Windows 10 End of Support and Microsoft 365 Apps Other changes - Hotpatching for Windows Server 2025 GA - Security Copilot new tools - SQL Server Reporting Services in SQL Server 2025 - Flexible Memory in Azure SQL Managed Instance - SQL Server Migration Assessment - Retirement of Visual Creator Agent Dynamics 365 - Dynamics 365 Licensing Guide - Power Platform Licensing Guide - Copilot Studio Licensing Guide - Desktop Companion Application (DCA) Resources - SharePoint Server licensing guidance document - Outsourcing Software Management licensing guidance document - Microsoft Purview licensing guidance document - Licensing Guides Cautionary Notes in LicenseVerse - Dragon Copilot resources Learn about licensing - Licensing School Summer Camp Other LicenseVerse updates

	CSP upgrades
Dear Louise: Licensing Microsoft Agents 9th July 2025 https://bit.ly/4lycbkW	Copilots and Agents - A recap of Copilots and Agents and how you pay for them SharePoint Agents - Common business scenarios - Ready-made and Custom-build Agents - Licensing SharePoint Agents - Setting up Pay-As-You-Go billing (screenshots) - Using SharePoint Agents in Teams - Managing SharePoint Agents Copilots, Agents and Dynamics 365 - Microsoft 365 Copilot for Service, Sales and Finance GitHub - GitHub Copilot - GitHub Copilot for Azure Security Copilot - Setting up and managing SCUs and overage - Standalone and embedded Copilot experiences - Security Copilot Agents Copilot Control System - Architecture - Components of the Copilot Control System - Oversharing - SharePoint Advanced Management - Microsoft Purview - Microsoft Entra Agent ID
Licensing Microsoft AI 2nd July 2025 https://bit.ly/4epbhVm	Introduction - What is “Copilot”? Copilot for the consumer - Copilot and Microsoft 365 Personal and Family - AI Credits - Copilot Pro Microsoft 365 Copilot Chat - The evolution from BizChat - Experiences with/without a Microsoft 365 Copilot license - Enterprise Data Protection - The Microsoft 365 Copilot license Agents - Copilot and Agents - Agents in Microsoft 365 Copilot Chat Creating Agents - Copilot and Teams - Creating and using Agents in Microsoft 365 Copilot Chat Paying for Agents: Message consumption - Agent consumption currency

	• Copilot Studio Licensing Guide • Message scenarios • Pay-As-You-Go + Message Packs • Copilot Studio Agent Usage Estimator • Power Platform Admin Center • Creating a Billing Plan and managing messages Azure AI Foundry • When to use Azure AI Foundry to build Agents • Azure OpenAI Search RAG example • Standard and Provisioned Throughput • Reservations
Dear Louise: Microsoft Purview extra • 25th June 2025 • https://bit.ly/4jYSemO	Introduction • Microsoft Purview today with continuing innovation • Microsoft Purview billing models • Pay-As-You-Go billing enabling AI scenarios • Enabling Pay-As-You-Go billing (upgrading) Purview capabilities: Pay-As-You-Go only • Unified (Data) Catalog: what is it, and how it's billed • Data Security Investigations (DSI): what is it, how it's billed, relationship with Security Copilot Core • Audit: why PAYG billing, relationship with Microsoft 365 Copilot Data Security • Information Protection: why PAYG billing • Insider Risk Management: why PAYG billing Risk and Compliance • Communication Compliance: why PAYG billing • eDiscovery: why PAYG billing Data Governance • Data Lifecycle Management: why PAYG billing Data Security Posture Management for AI • What is it, prerequisites Security Copilot and Agents • Purview and Security Copilot experiences: standalone and embedded • Security Copilot Agents: standalone and embedded
Did You See...? • 18th June 2025 • https://bit.ly/3FkTLEE	Copilot • Renaming of Microsoft 365 Copilot for Finance • Copilot Vision on Windows • Microsoft 365 PAYG for IT admins • GitHub Copilot Pro+ • Visual Studio Code and GitHub Copilot for Azure • Building Agents • Build keynote summary Azure • Free SQL offers in Azure

	• Exchange Online TERRL • Azure Communication Services • Microsoft 365 Backup • Windows Backup for Organizations • Controlling Azure costs Dynamics 365 • Dynamics 365 Licensing Guide • Copilot Studio Licensing Guide and Agent Usage Estimator • Power Platform Licensing Guide Other changes • Add-ons • Entra best practice recommendations • Teams Free Resources • Microsoft 365 plan comparison documents • Security Exposure Management • Microsoft 365 Enterprise licensing guidance • Introduction to Microsoft Core Licensing Models licensing guidance • Windows 11 Licensing for Virtual Desktops licensing guidance • Windows Server Virtualization licensing guidance • Server Products for Use in Virtual Environments licensing guidance Demonstrate knowledge of licensing • Licensing Dynamics 365 Commerce exam • Microsoft Purview licensing fundamentals exam Coming soon • Ask LicenseVerse • Peer community
Microsoft Purview: the licensing • 4th June 2025 • https://bit.ly/3ShvdiP	Getting started: Purview overview • A little bit of history • Microsoft Purview today • Microsoft Purview portal • Innovation continues: AI and PAYG • Microsoft Purview solution areas Getting started: Licensing options • Available licenses from the Product Terms • Detailed feature to SKU map • Microsoft Purview Solutions trial • Comparison documents and service description Core • Audit: what is it, and how is it licensed? Tenant level licensing Data Security • Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? • Information Protection: the stack, sensitivity labels. Information Protection at the tenant level

	• Data Loss Protection: what is it, and how is it licensed? DLP at the tenant level, and policies • Data Security Posture Management: what is it, and how is it licensed? Risk and Compliance • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing • Information Barriers: what is it and how is it licensed? • Communication Compliance: what is it and how is it licensed, and who needs to be licensed • Compliance Manager: what is it? Licensing Regulations and purchasing Premium Assessments • Records Management: what is it and how is it licensed? Data Governance • Data Lifecycle Management: what is it, key terms, how is it licensed, and which users need a license?
Dear Louise: Licensing Dynamics 365 Commerce • 28th May 2025 • https://bit.ly/4llhlWO	Introduction to Dynamics 365 Commerce Licensing: headquarters, call center, retail stores • Recommended licenses • Commerce security roles • Operations-Device licenses Licensing: eCommerce • eCommerce Tier licenses • Understanding Average Order Value (AOV) • Licensing scenario • Adding Recommendations and Ratings & Reviews Licensing: Commerce Scale Units • Scale Units and Commerce topology • Acquiring additional Commerce Scale Units • Licensing scenario Dataverse and Operations capacity • Default, accrued and additional capacity Certificate in Licensing Dynamics 365 Commerce
Did You See...? • 21st May 2025 • https://bit.ly/4juWJ8m	Combining licensing models • Copilot Studio: combining commitment + PAYG • Dataverse: combining commitment + PAYG • Dragon Copilot: User SLs and Flex User SLs, licensing guidance, Dragon Admin Center • Purview: PAYG meters and User SLs, new Purview eDiscovery Copilot • The Frontier Firm (Work Trend Index) • Microsoft 365 Copilot Wave 2 Spring Release • Agents everywhere... • Microsoft Entra Agent ID public preview • Copilot Control System: Agent management updates • “Agents”: bots or humans?

	• Copilot Service workspace • Copilot Academy Windows • Windows Server 2025 Hotpatch subscription • Hotpatch for Windows 11 FAQs • Windows Update for Business • Microsoft 365 apps and Windows end of support Dynamics 365 • License management for Dynamics 365 ERP apps update • Dynamics 365 Licensing Guide and security roles • Power Platform Licensing Guide Other changes • SQL Server 2025 in public preview • Remote Network Bandwidth • Dynamics 365 Business Central price increases • 3-year Subscription terms in CSP • Nonprofit grant discontinuations and resources • Commitment discounts article • Microsoft Project for the web retirement Resources • Subscription License Suites • Plan comparison documents • Downgrade rights licensing guidance • Qualified Devices and Qualified User licensing guidance • Flexible Virtualization Benefit licensing guidance Demonstrate knowledge of licensing • Certificate in licensing Dynamics 365 Customer Insights • Certificate in Windows Server PAYG licensing Find all licensing information in one place • Announcing Ask LicenseVerse and a peer community
Dear Louise: Licensing Dynamics 365 Customer Insights • 14th May 2025 • https://bit.ly/4jy2G4A	Introduction • A bit of history: the original Marketing and Customer Insights applications • Historical information in LicenseVerse • An overview of Customer Insights – Data and Journeys, and how they work together Licensing • Customer Insights Standalone and Attach licenses • Licensing users • Additional capacity for Interacted People and Unified People • Recommendations for capacity purchases • Licensing scenario • Checking monthly quotas Dataverse capacity • Default, accrued and additional capacity Customer Voice • Included Customer Voice responses

	Purchasing Customer Voice Certificate in Licensing Dynamics 365 Customer Insights
Dear Louise: PAYG licensing for Windows Server 8th May 2025 https://bit.ly/41ubz8t	Why Pay-As-You-Go? - Windows Server Datacenter and Standard virtual machine licensing options - Adding further virtual machines via Software Subscriptions/SA, Azure, or Azure Arc-enabled PAYG Pricing, licensing and billing - Windows Server enabled by Azure Arc PAYG pricing - Windows Server Azure VM PAYG pricing - Azure Arc-enabled PAYG licensing - To CAL or not to CAL - Azure Arc-enabled PAYG billing Enabled Windows Server Pay-As-You-Go - Setting up PAYG billing during installation - Seeing when PAYG billing is enabled - Enabling and disabling PAYG billing after installation - Switching to and from Pay-As-You-Go Other benefits - Eligible Windows Server benefits for Pay-As-You-Go licensed machines
Licensing the Dynamics 365 CRM and ERP apps 7th May 2025 https://bit.ly/3Gx3yaY	Introduction - The Dynamics 365 Licensing Guide - Dynamics 365 solutions Dynamics 365 CRM apps - What is CRM? - Licensing the Dynamics 365 CRM apps - Choosing User or Device SLs - Choosing Standard or Professional licenses - Sales Premium, Microsoft Relationship Sales, Customer Service Premium - Licensing for more than one app - External users - Moving to a higher set of functionality (EA or CSP) - Availability Role-Based Copilots - Copilot in and for Service - Licensing Copilot for Service - Licensing Copilot for Sales - Journey to Copilot for Sales Dynamics 365 ERP apps - What is ERP? - Licensing the Dynamics 365 ERP apps - Minimum purchasing requirements - Premium licenses - Security roles and license management

	Capacity • Default and accrued capacity • Additional capacity Certificate in... • Dynamics 365 CRM apps • Dynamics 365 ERP apps
Did You See...? • 23rd April 2025 • https://bit.ly/43uTBV9	Copilot and Copilot Studio • Agent consumption currency • New Power Platform Admin Center • Power Platform Licensing Guide • Copilot Studio message billing rates • New Copilot Studio capabilities: deep reasoning and Agent flows, and new Agents • “Computer use” in Copilot Studio • Copilot in Azure Dynamics 365 • Dynamics 365 Licensing Guide • New Dynamics 365 Agents • License management for Dynamics 365 ERP apps Security products • Overage for Security Copilot • Security Copilot Agents • Microsoft Purview Data Security Investigations (DSI) • Retirement plan for Azure AD B2C and Azure AD External Identities • Update on Entra Permissions Management Windows desktop • Windows 365 launches and changes to the Product Terms • “Like local” • Forrester study on cloud desktops • Windows Autopatch and hotpatching • Windows 10 ESUs Other products • System Center 2025 in CSP • GA of next generation Azure Data Box devices Resources • Windows 11 QOS licensing guidance • CAL Suites licensing guidance – March 2025 • Plan comparison documents and Excel version • Product Terms - links to clauses • Microsoft Licensing FAQs Pricing • AI workload cost considerations and AKS Cost Recommendations in Azure Advisor • On-premises servers products pricing changes • LicenseVerse pricing pages Training • Event registration page now searchable

	Certifications - Windows Server 2012 ESUs exam - Dynamics 365 CRM apps and ERP apps exams - BOK25 exam preparation resources LicenseVerse - Changes to the Free resources page
Dear Louise: Windows Server ESUs 16th April 2025 https://bit.ly/4hTl5l3	Introduction - Key dates: end of support and ESUs - Overview of different Windows Server workloads - Extended Security Updates in Azure 1-year ESUs - Qualifying licenses - Licensing model and scenarios - Other rights and rules - Pricing and price lists - Keys and activation - Using Windows Server 1-year ESUs with partners Azure Arc ESUs - Qualifying licenses - Licensing model and scenarios - Creating an ESU license - Billing: back billing and using a 1-year license - Enabling ESUs - Pricing and price lists - Other rights and rules - Using ESUs with Dev/Test and DR servers - A few points to note - Using Windows Server Azure Arc ESUs with partners
Azure Arc 9th April 2025 https://bit.ly/4kh7GuY	Azure virtual machines - Options for paying for infrastructure and software - Azure configuration and management tools - ESUs in Azure - Hotpatching - Additional Azure services Azure Arc overview - Understanding Azure Arc Azure Arc-enabled Servers - Connecting machines to Azure Arc-enabled Servers - Using the Azure Pricing Calculator - Understanding Azure Arc pricing - Services enabled by Azure Arc - When Azure Update Manager is included Virtual machine options - On-premises virtual machine options and what becomes available when VMs are Azure Arc-enabled - Multi Cloud virtual machine options and what becomes available when VMs are Azure Arc-enabled

	Other benefits Windows Server benefits for Azure Arc-enabled Servers
Dear Louise: Entra part 2 26th March 2025 https://bit.ly/3CAhqQi	Entra External ID - Consumers, business customers, business guests - External and Workforce tenants - User flows for sign-in and tenant invitations - Billing via MAU count - Premium Add-ons - Azure AD B2C and Azure AD External Identities Entra Workload ID - Types of identities - Understanding and licensing Entra Workload ID Entra Permissions Management - Cloud Infrastructure Entitlement Management (CIEM) solutions - Acquiring through the Defender CSPM plan Entra Domain Services - Understanding and licensing Entra Domain Services Entra and Security Copilot - Using Security Copilot in the Entra portal - New Security Copilot Agents
Did You See...? 19th March 2025 https://bit.ly/4aSvssZ	Keep up to date: Products - Windows 365 Disaster Recovery Plus - Dragon Copilot - Retirement of Skype - Exchange Online Tenant External Recipient Rate Limit (TERRL) - System Center 2025: CSP availability - Microsoft 365 Setup Expert - Copilot and the Microsoft 365 Admin Center Keep up to date: Product Terms - Subscription License Suites - Azure Local - EU Data Boundary - Microsoft 365 E5 Security and Microsoft 365 Business Premium - Mixed licensing for Microsoft Defender for Business - Data privacy for Copilot - Defender Vulnerability Management licensing for servers Keep up to date: Documents - Dynamics 365 Licensing Guide and Fraud Protection end of support - Power Platform Licensing Guide and Managed Environments - Modern Work comparison documents and Defender Experts for Hunting/XDR - Software reimaging rights licensing guidance - Step-up licenses licensing guidance - Microsoft Office LTSC licensing guidance - Core CAL and Enterprise CAL Suites licensing guidance

	Keep up to date: Pricing • Reminder of April 1, 2025 price increases • Azure SQL updates and price decreases • Azure-to-Azure ASR TCO calculator • Cost optimization: MongoDB Autoscale Learn about licensing • Register for events • Use co-op funds • FWYN online Demonstrate knowledge of licensing • Latest Licensing Scholar exams • Request a Licensing Scholar exams report • What happens with the 2025 refresh of all exams
Dear Louise: Entra part 1 • 12th March 2025 • https://bit.ly/4gEpPj3	Introduction to Microsoft Entra • Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms Entra ID • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses Entra ID Protection • What it does and how it's licensed Entra ID Governance • What it does and how it's licensed • Tenant level licensing Global Secure Access • Entra Internet Access and Entra Private Access • What they do and how they're licensed Entra Verified ID • What it is and how it's licensed Entra Suite • Individual components • Buying the suite
Azure Reservations • 5th March 2025 • https://bit.ly/4jO7lzR	Key concepts • Mechanism for saving money • Term, billing frequency, scope • Reassignment, exchange, cancellation • Post purchase deployment flexibility Software Plans • How Software Plans fit with Reserved Instances • Purchasing a Software Plan • Term, billing frequency, exchange, and cancellation

	- Instance size flexibility Microsoft Fabric Capacity - Microsoft Fabric workloads - Purchasing a Fabric Capacity Reservation - Term, billing frequency, exchange, and cancellation Pre-Purchase Plans - Focus on Defender for Cloud and Microsoft Sentinel - Purchasing a Pre-Purchase Plan - Term, billing frequency, exchange, and cancellation - Usage duration
Dear Louise: Microsoft Defender extra part 2 26th February 2025 https://bit.ly/3C7ppDY	Defender for IoT - EIoT and OT environments - Defender for Endpoint device discovery for IoT devices - Licensing EIoT devices - OT site licenses Threat Intelligence - MDTI Standard and Premium - MDTI in the Defender portal - MDTI and Security Copilot - Threat Intelligence API Security Copilot - Standalone and integrated experiences - Overview of how Security Copilot works and integrated products - Setting up and managing SCUs and users
Did You See...? 19th February 2025 https://bit.ly/3PCj6eE	Keep up to date with licensing changes - Product Terms updates - Updated Dynamics 365 Licensing Guide - Updated Power Platform Licensing Guide - Dynamics 365 Contact Center licensing guidance - Microsoft Sustainability Manager: understand the Microsoft Cloud industry solutions, Microsoft Cloud Solution Center, and MSM pricing and licensing - Updated Windows Server 2025 Licensing Guide - Microsoft Defender licensing guidance - Subscription License Suites document - Microsoft 365 Apps licensing guidance - Base and Additive CALs licensing guidance - CAL Suite Bridges licensing guidance - How to Buy document - Retirement of Delve - Virtual Canaries... - Copilot for Security name change - GitHub Copilot for Azure - Next Generation Azure Data Box devices - Microsoft Cost Management updates - Azure Reservations - Azure DevTest Labs - Azure SQL Database updates

	• Azure Spot placement scores Learn about licensing • Main page for registering for training • FWYN document online Licensing School certifications • Certificate in Defender licensing fundamentals • Licensing Scholar and Licensing Scholar Core
Dear Louise: Microsoft Defender extra part 1 • 12th February 2025 • https://bit.ly/4fVEne0	Defender Vulnerability Management • Overview and licensing • Pricing and functionality overviews Defender for Servers • Options for enabling • Billing and server states Defender for Cloud • Billing for Cloud Security Posture Management (CSPM) • Defender for Cloud workloads • Pre-Purchase Plan (Reservation) and how Commit Units work • Defender for Cloud Cost Estimation Workbook Microsoft Sentinel • Overview of SIEM solution and how Sentinel fits into the overall picture • Pay-As-You-Go billing and Commitment Tiers • Data ingestion allowances • Sentinel Pre-Purchase Plan Certificate in... Microsoft Defender licensing fundamentals
Microsoft Defender: the licensing • 5th February 2025 • https://bit.ly/3C26tGT	The overview • Microsoft security portfolio • Microsoft Defender overview • Microsoft Defender portal • Microsoft Defender XDR Microsoft 365 Defender • Overview • Defender for Office 365 • Defender for Endpoint and license usage report • Defender for Identity • Defender for Cloud Apps Protecting servers • Defender for Endpoint capabilities • Defender for Endpoint for Servers • Defender for Cloud: overview and billing • Discount for existing customers • Deploying and enabling Defender for Servers Defender for SMBs • Defender for Business • Defender for Business Servers

	Resources • Microsoft security portfolio Product Terms mapping • Subscription License Suites in the Product Terms and Subscription License Suites guide • Comparison documents • Done for you in LicenseVerse • Defender licensing guidance document • Licensing guidance for tenant level services
Dear Louise: Flexible Virtualization Benefit: Desktop • 29th January 2025 • https://bit.ly/49sfJAn	A recap and update • Flexible Virtualization Benefit: Server training • The Flexible Virtualization Benefit and SPLA • LicenseVerse updates for Listed Provider clarity Device licenses • Licensing a VDI • Traditional Windows and Office: licenses, availability, deployment rights User licenses • Windows: availability and deployment rights • Listed Providers: VDA rights • Office: availability and deployment rights • Shared Computer Activation • Listed Providers: Amazon Workspaces Resources • Flexible Virtualization Benefit in LicenseVerse • License deployment options in LicenseVerse • Certificate in Flexible Virtualization Benefit
Did You See...? • 22nd January 2025 • https://bit.ly/4iv21AQ	New documents • Dynamics 365 Licensing Guide • Viva feature comparison table (retirement of Viva Goals) • Updated comparison documents and Excel version Product licensing • Microsoft Loop: Workspaces, Pages, Components, and the licensing • Microsoft 365 Copilot Chat: what's new, paying for Agents, Copilot in 2024 • Copilot for consumers: Copilot in Microsoft 365 Apps, AI Credits • GitHub Copilot • SQL database in Microsoft Fabric • Entra ID Governance for Guests • Microsoft Cost Management Program licensing • Moving to the MCA-E from the EA Licensing School certifications • Moving from GLR • Using Co-op funds • How Licensing Scholar fits in with BOK certifications

Dear Louise: Flexible Virtualization Benefit: Server • 15th January 2025 • https://bit.ly/3Vwf2Ag	Overview • Customer outsourcing options • Authorized Outsourcers and Listed Providers • Eligible licenses Windows Server • Reminder of licensing options • Reminder of on-premises licensing rules • Exceptions for Software Subscriptions CSP-Hoster • Overview of CSP-Hoster solutions • Using licenses with CSP-Hosters • Exceptions for Software Subscriptions Listed Providers • Microsoft: Azure Hybrid Benefit • All Listed Providers: License Mobility through SA A summary
Dear Louise: Copilot Control System • 17th December, 2024 • https://bit.ly/4nl4LCS	Copilot Control System overview Data protection • Microsoft Purview and SharePoint Advanced Management with Microsoft 365 E3 and E5 • Licensing SharePoint Premium and SharePoint Advanced Management Management controls • Copilot in Microsoft 365 Admin Centers • Governing and monitoring usage of Copilot and Agents Copilot Analytics • Copilot Dashboard: overview + licensing • Copilot Business Impact Report: overview + licensing • Advanced Analytics
Did You See...? • 16th December, 2024 • https://bit.ly/49zb7si	Dynamics Corner • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Copilot Studio: Pay-As-You-Go billing available, and how to set it up • Copilot Agents – see Copilot licensing: the sequel Desktop product changes • Updated comparison documents and Excel version • New Outlook for Windows • Clipchamp and Stream combining • Viva Glint and Viva Insights integration • Included in a Microsoft 365 Copilot license: Viva Insights and SharePoint Advanced Management • Product Terms updates Pricing updates • Price increases for monthly payments

	• FX changes and impact on Online Services • How Azure is billed in NCE • Pricing summary for software, Online Services and Azure in NCE • FX change impact in Microsoft licensing programs GLR: What's next? • Licensing Scholar Core certification • License Scholar
Dear Louise: Azure Local • 10th December, 2024 • https://bit.ly/3ZlOM8f	Azure Local overview • Original Azure Stack solutions • Move to Azure Local • Buying Azure Local Licensing Azure Local VMs • Azure Hybrid Benefit: eligibility and activation • BYOL • Windows Server Subscriptions • Azure Local software subscription Final bits and bobs • Some useful Azure Local FAQs • What's next with GLR event • Using partner co-op funds event
Copilot licensing: the sequel • 4th December, 2024 • https://bit.ly/3ZMtw1z	Microsoft 365 Copilot overview • Some fundamental concepts • Business Chat • Microsoft 365 Copilot in the apps • The Microsoft 365 Copilot license • Copilot Pages • Copilot Prompt Gallery Agents and Actions • Copilot Actions • Copilots v Agents • An agentic world • Copilot Agents at Dow • Agents in Microsoft 365 • Agents in SharePoint • Licensing Agents • Licensing Copilot Studio: consumption and Pay-As-You-Go • Message consumption • Agents in SharePoint promotion Building Agents • Copilot and Agents • A spectrum of Agents • Building Agents – the choices Final bits and bobs • Copilot at Ignite • Certificate in... • What's next with GLR event • The Common Room blog

	Using partner co-op funds event
Did You See...? 26th November, 2024 https://bit.ly/3ZlA2fc	Pre-Ignite changes - See Product and Program licensing updates training - Windows 10 ESUs: in the Product Terms, new license - See MCA-E and the EA training - Pricing changes: increase for monthly payments in annual commitment Subscriptions, Teams Phone, Power BI - Microsoft Places - Customer Service Hub Ignite changes - Book of News and Satya's keynote - Windows 365 Link - Windows 365 Frontline Shared Mode - Windows App - Hotpatching: Windows Server and Windows 11 - SQL Server 2025 - Azure Local - SQL databases in Fabric and SKU Estimator - Copilot... Licensing training - November sessions - Training links page - December sessions plan Licensing certifications - Certificate in... Virtual desktops in the cloud - LicenseVerse exams page - BOK 24 certifications included for all - Get Licensing Ready – what's next? LicenseVerse updates - New resources tables - Link to Licensing Guides
Dear Louise: Virtual desktops in the cloud 20th November, 2024 https://bit.ly/4fFU9e4	Azure Virtual Desktop - Licensing internal and external users - AVD and ESUs - AVD and Azure Stack HCI - AVD resources and features overview Windows 365 - Windows 365 v AVD - Editions of Windows 365 - Windows 365 Enterprise: licensing and network deployment options - Windows 365 Business: licensing and Windows Hybrid Benefit - Windows 365 Frontline: licensing and new Shared Mode - Windows 365 and ESUs - Windows 365 Link Microsoft Dev Box - How the licensing and charging works

Dear Louise: Office hours: MCA-E and the EA 13th November, 2024 https://bit.ly/3YJnkp3	RIP EA? - Microsoft's journey to new commerce - November 12, 2024 announcement
Product and Program licensing updates 6th November, 2024 https://bit.ly/3C8ZMCn	Windows Server 2025 - Changes to pricing and licensing - Comparison of editions - Hotpatching - Pay-As-You-Go with Azure Arc - How Windows Server rights differ System Center 2025 - Changes to pricing and licensing - Licensing datasheet Windows 10 ESUs - Options for commercial and education customers - Consumer option Instance size flexibility - Changes to autofit ratios for M-series virtual machines Business Applications Wave 2 - Launch event - Copilots and agents - Autonomous agents Updated documents - Power Platform Licensing Guide - Dynamics 365 Licensing Guide - Microsoft 365 plan comparison documents and spreadsheet - Modern Work FAQ - Outsourcing Software Management brief
Dear Louise: Licensing specialist virtual machines 29th October, 2024 https://bit.ly/4hm3MzE	Azure Spot virtual machines - Overview and pricing - Creating a Spot VM - Eviction types and policies - Interruptible workloads - Azure Spot VM advisor and resources Constrained core virtual machines - Overview and pricing - Availability - Azure VM naming conventions - Constrained core VM resources
Did You See...? 23rd October, 2024 https://bit.ly/3Yhc3ft	Dynamics Corner - Updated Dynamics 365 Licensing Guide - Dynamics 365 price increases - New AI capabilities in Power Automate - Updated Power Platform Licensing Guide The desktop

	• Updated external user definition • Windows 11 Enterprise LTSC 2024 • Office LTSC 2024 • Project 2024 and Visio LTSC 2024 • Microsoft Planner and Project • Modern Work comparison documents and FAQs • New Volume Licensing Briefs • HP Anyware for Windows 365 The rest • System Center 2025 • Other Product Terms updates • GitHub Copilot Enterprise • Removal of unused Azure Subscriptions • Unlicensed OneDrive user accounts Licensing training • October sessions • Training links page • Swap of November dates Licensing certifications • Launch of new BOK24 Power Platform certification • Certificate in... Power Automate licensing, AI Building licensing, Reserved Instances, Azure Savings Plans, Azure virtual machine optimization solutions • Launch of Licensing Scholar certification LicenseVerse updates • Enriching with magic links
Dear Louise: Capacity Reservations • 17th October, 2024 • https://bit.ly/3Y6Zao9	Capacity Reservations • Reserved Instances: Instance Size Flexibility or Capacity Priority options • What is a Capacity Reservation? • Creating and using a Capacity Reservation • Billing and cancellations • Resources Quotas • Why quotas are important • Viewing and increasing quotas Certifications • Certificate in Azure virtual machine optimization solutions
Reserved Instances and Azure Savings Plans • 15th October, 2024 • https://bit.ly/3UcJm2e	Introduction • Flexera State of the Cloud report • Azure Windows Server VM options – meters and combinations Reserved Instances • The Reservations family • Attributes of a Reserved Instance • Reservation scope options • Assignment of Reserved Instances

	• Making changes, cancellation fees and exchanges • Instance Size Flexibility Azure Savings Plans • Attributes of an Azure Savings Plan • Compute services covered by an Azure Savings Plan • How Azure Savings Plans work • Licensing scenarios: small, medium, large commitments • Licensing scenario: combining Reserved Instances and Azure Savings Plans • Comparing Reserved Instances and Azure Savings Plans features Certifications • Certificate in Reserved Instances • Certificate in Azure Savings Plans
Dear Louise: Power Automate and AI Builder licensing • 25th September, 2024 • https://bit.ly/3BeFyXF	Licensing Power Automate • DPA and RPA, cloud and desktop flows • Types of cloud flows • Licensing cloud flows • Power Automate rights in other products, seeded licenses • Billing policies for Pay-As-You-Go environments • Power Automate Desktop • Types of desktop flows • Licensing desktop flows • Dataverse capacity Licensing AI Builder • What is a model? • Custom and pre-built models • AI Builder credits and the rate card • Included credits and the Add-on • Assigning credits • Monitoring usage and overage Certifications • Certificate in Power Automate licensing • Certificate in AI Builder licensing • BOK 24: Power Platform certification
Did You See...? • 17th September, 2024 • https://bit.ly/4gv8ISg	Microsoft 365 Copilot Wave 2 • Product Terms updates • Copilot Pages • Business Chat (BizChat) • Copilot in... • Copilot Agents Office 365 and its friends • Office 365 E1 Plus • Microsoft 365 E3 3-year licenses • Copilot self-service purchases • Frontline Worker licenses added • Changes to license assignment • Python in Excel

	• To-cloud and In-cloud Add-ons • Comparison documents Dynamics Corner • New Dynamics 365 Licensing Guide • New Power Platform Licensing Guide • Dynamics 365 Enterprise apps • Power Apps premium designation • Power BI Report Server Licensing training • August and September sessions • Training links page Licensing certifications • Certificate in... Centrally Managed Azure Hybrid Benefit, Power BI licensing, Power Apps licensing, Power Pages licensing • New BOK24 Power Platform certification LicenseVerse updates • Enriching with more specific links, and search text for Licensing Guides and Product Terms
Dear Louise: Power Apps and Power Pages licensing • 11th September, 2024 • https://bit.ly/3XHmoT6	Licensing Power Apps • Premium and Per App licenses • Pay-As-You-Go option • Licenses that include Power Apps capabilities • App License Designation • Assignment of licenses • Dataverse capacity Licensing Power Pages • Authenticated and anonymous users • Capacity Licenses • Pay-As-You-Go option • Power Pages use rights in other licenses • Dataverse capacity Certifications • Certificate in Power Apps licensing • Certificate in Power Pages licensing • BOK 24: Power Platform certification
Power BI licensing • 4th September, 2024 • https://bit.ly/3XtpGZR	The different components of Power BI Licensing users • User licensing options • Workspaces and Capacities • Licensing scenario Licensing Capacity • Shared and Dedicated Capacity • Changes to Power BI Premium • Power BI, Fabric, and OneLake • Microsoft Fabric: SKUs, creating Capacity, Reservations • Premium Workspaces

	- Licensing scenario - Fabric Reserved Capacity, Reserved Capacity, Fabric Capacity Reservation, Capacity Reservation Other ways of sharing information - Publish to the web - Exporting to PDF - Power BI Report Server Embedding solutions - Power BI Embedded - Power BI Embedded Analytics Certifications - Certificate in Power BI licensing - BOK 24: Power Platform certification
Dear Louise: Centrally Managed Azure Hybrid Benefit 28th August, 2024 https://bit.ly/3T6QmNj	Azure Hybrid Benefit - Reminder of how the regular benefit works - Scenarios to show the benefits of the Centrally Managed benefit Centrally Managed Azure Hybrid Benefit - SQL Server VM Registration - Creating a SQL License Assignment - Understanding Billing Accounts, Scopes, and Profiles - Checking utilization - License Assignment expiration - Integration with the HA/DR benefit - Restrictions and resources Certificate in Centrally Managed Azure Hybrid Benefit
Did You See...? 20th August, 2024 https://bit.ly/46RMtSh	Upcoming products - Windows Server 2025, Exchange Server SE, Skype for Business Server SE - Office LTSC 2024, Visio 2024, Project 2024, Windows 11 Enterprise LTSC Recent changes - Frontline Worker licenses for Intune - SQL physical-core license - Microsoft Entra Suite - Windows 365 Cross Region Disaster Recovery Add-on - Microsoft Sentinel Dynamics Corner - RBC prerequisites changes - Entitled/included capacity changes - New Dynamics 365 and Power Platform Licensing Guides Licensing training - July and August sessions, and training links page - Back to School event Licensing certifications - Certificate in... Copilot licensing, SQL 2014 ESUs, SQL Pay-As-You-Go, SQL PaaS

	- New BOK 24 Power Platform certification LicenseVerse updates - New LicenseVerse updates summary page - Adding links to Microsoft resources, and our training and exams - Expanding topics with diagrams and links - Adding what-we-know-so-far information
Dear Louise: Licensing SQL PaaS solutions 13th August, 2024 https://bit.ly/3SGYhkb	SQL Server options in Azure - IaaS and PaaS solutions: Azure SQL Managed Instance and Azure SQL Database - Components of PaaS solutions - Using the Azure Pricing Calculator Reserved Capacity - Purchasing Reserved Capacity - vCore size flexibility - Making changes to Reserved Capacity Azure Hybrid Benefit - Rights to Azure SQL vCores - Normalized Cores - Azure Hybrid Benefit Savings Calculator - Enabling the Azure Hybrid Benefit
SQL Server 2014: Extended Security Updates 6th August, 2024 https://bit.ly/4dHncfC	Introduction - End of support dates and ESU dates - Different places you run SQL Server - ESUs in Azure Purchasing ESUs: 1-year - Qualifying licenses/eligibility requirements - Licensing model and scenarios - Pricing and price lists - Other rights and rules - Connecting/registering servers - Linking invoices and downloading ESUs Purchasing ESUs: Azure Arc - Qualifying licenses/eligibility requirements - Licensing model and scenarios: physical and virtual cores - Pricing and price lists, and billing - Creating a p-core license - Other rights and rules Comparing ESU options - Using ESUs with partners - What's changed from SQL 2012? - Licensing scenario Final bits and bobs - Certificate in SQL Server 2014 ESUs - LicenseVerse updates - Changes to training links page - Copilot resources

Dear Louise: PAYG and SQL Server enabled by Azure Arc • 30th July, 2024 • https://bit.ly/4c2BGWd	Licensing SQL Server in Azure VMs • SQL Server virtual machine options in Azure • Azure Pricing Calculator • Changing the license type Licensing SQL Server on-premises • Licensing SQL Server in the POSE • Licensing individual and unlimited VMs SQL Server enabled by Azure Arc • Connecting to Azure Arc • PAYG billing • Creating, editing and using a p-core license • PAYG cost comparisons
Copilot licensing: the complete story • 24th July, 2024 • https://bit.ly/3ymIj94	Introduction • Fundamental concepts • Copilot in... • Commercial data protection • Copilot Pro Copilot for Microsoft 365 • Comparison to free Copilot and Copilot Pro • Extending Copilot for Microsoft 365 Copilot Studio • Standalone v Teams app • Licensing Copilot Studio standalone Copilot for Service • Copilot in and for Service • Licensing Copilot for Service Copilot for Sales • Licensing Copilot for Sales • License combinations • Journey to Copilot for Sales Copilot for Security • Overview video • Licensing Copilot for Security Certificate in Copilot licensing
Dear Louise: a first look at SQL 2014 ESUs • 17th July, 2024 • https://bit.ly/4d6m1Gy	Licensing School benefits • Focus on Dear Louise clinics, use of PowerPoint slides, discounted training, and custom knowledge checks • Certificate in Copilot licensing A first look at SQL Server 2014 ESUs • What's changed since SQL Server 2012 ESUs? • Pricing changes: Azure Arc and 1-year ESUs • Azure Arc choices: virtual machines, physical server, unlimited virtualization • Screenshots of creating and editing a p-core license • Using the p-core license and moving to v-core licenses

FY25 Flying Start!

- 9th July, 2024
- <https://bit.ly/3VY6hhC>

Dynamics Corner

- Dynamics 365 Licensing Deck: what it is, and how to get it
- Dynamics 365 Licensing Guide: different places to get it
- Dynamics 365 Contact Center: new SKUs
- Dynamics 365 Customer Service Premium: new SKU and Add-ons
- Dynamics 365 Supply Chain Management Premium: new SKU
- Dynamics 365 Customer Insights: changes for old licensing coming, Customer Voice responses added
- Dynamics 365 price increases
- Dynamics 365 Business Central Licensing Guide changes
- Retirement of Power BI Premium capacity
- Power Platform Licensing Deck: what it is, and how to get it
- Power Platform recommended offers
- Managed environments rights added
- New Tier 2 Dataverse Database capacity
- Power Platform Licensing Guide changes

General changes

- Teams or (no Teams)? – April changes
- External user definition changes
- Copilot changes: GPT Builder, Copilot for Microsoft 365 prerequisites, Copilot for Security
- Windows Server 2025 and System Center 2025 in public preview
- Azure: Azure support offer, automatic Reservation renewal, exchanging Reservations
- Office: Publisher EOS, multi-tenant organization capabilities
- SQL Server 2014: EOS
- Comparison documents: Microsoft 365 and Viva