

Find-What-You-Need (FWYN) document

Title / date / link	Content
Dear Louise: Microsoft's Portfolio of Perks – part 2 • 24th June, 2026 • https://bit.ly/4rzSmwk	Microsoft 365 • Office 365/Microsoft 365 additions • “Extra Features” licenses • July 2026 additions • FastTrack for Microsoft 365 • Using the Microsoft 365 Apps • Shared Computer Activation • Traditional Office rights • On-premises use rights • Extended Use Rights • Mailbox storage and archiving • OneDrive and SharePoint Online • Included Security Compute Units • Universal Print • Data ingestion allowances • Audio Conferencing • Teams Phone Resource Accounts • Microsoft Teams Rooms Basic • Teams Shared Space – Single Space licenses • Entra ID Free • An overview of Power BI • MDTI converging into Sentinel and Defender XDR Copilot • Quite a lot of Copilots • Microsoft 365 Copilot Chat vs Microsoft 365 Copilot and what's included • Copilot Studio User license • Agent 365: included vs paid-for capabilities Dynamics 365 • Dynamics 365 Server • Dynamics 365 Business Central: Dual Use Rights and External Account licenses • Dynamics 365 included entitlements • Technical enablement licenses • Power Apps/Power Automate rights Developers • Visual Studio Dev Essentials • Visual Studio Code • Visual Studio Community • Power Apps Developer Plan • Visual Studio subscriber benefits • Azure DevOps Server and SQL Server • Azure DevOps Server Express • Azure DevOps Services user licenses • Free tiers for GitHub products • Use of paid-for Extended Security Updates

	- Free editions of SQL Server 2025 Other useful stuff - Academic and Charity benefits - Trials
Did You See...? 18th June, 2026 https://bit.ly/3M0bZ1O	Copilot - Copilot Business: availability in the Product Terms, new SKUs, new trial - Copilot 3-year option and partner FAQ - Updates for the Promotions Playground AI - What's what – the relationship between all the new AI releases, and the Partner Launch Kit - Work IQ API - Copilot Cowork: GA, licensing and billing, estimating costs - Microsoft Scout: prerequisites and billing - When to use what, when – Copilot Chat, Copilot Cowork, Microsoft Scout - Agent 365: new prerequisites and FAQs - Microsoft 365 plan comparison documents - Windows 365 for Agents GA Azure - Azure Linux - The new GitHub Pre-Purchase Plans - Azure Savings Plan Inspector Microsoft 365 - Priva Subject Rights Requests - OneDrive and SharePoint storage - Teams Breakout Rooms - Defender for Office 365 Plan 1 - EEA Online Services price adjustments - Microsoft 365 FAQs Other changes - MDOP End of Support - BYOM for SQL on AWS - Recap of Microsoft Build 2026 - GitHub Enterprise Local - Windows 365 for developers - Other new Windows 365 configurations Dynamics 365 - Dynamics 365 Business Central Dual Use Rights - Dynamics 365 Licensing Guide and Deck - Copilot Studio Licensing Guide - Power Platform Licensing Guide and Deck
Microsoft's Portfolio of Perks 10th June, 2026 https://bit.ly/3O9fraT	Windows Server - License benefits - Azure Hybrid Benefit - Benefits for Azure VMs

	• Benefits for Azure Arc-enabled servers • Useful Windows Server Outsourcery exceptions • Azure Local and the Azure Hybrid Benefit • Remote Desktop Services grace period SQL Server • License benefits • Power BI Report Server • Azure Hybrid Benefit • High Availability and Disaster Recovery benefits • Extended Security Updates (ESUs) • Free editions of SQL Server 2025 • Free SQL offers in Azure Azure • The different types of free Azure services Windows desktop • Upgrading to Windows 11 • Qualifying Operating System requirements for Microsoft 365 • Extended Security Updates (ESUs) Server products • Licensing Office Servers access • Licensing SharePoint Server access • Access licenses • System Center • BizTalk Server Trials • Evaluation Center
Dear Louise: Outsourcery: Windows and the Microsoft 365 Apps • 27th May, 2026 • https://bit.ly/4rd0vau	Outsourcery: an overview • License choices and hardware choices • Outsourcing rights added through the ages • SCA Program, QMTH Program, CSP-Hoster Program Using your licenses to run Windows 11 • Licenses and availability • Authorized Outsourcers • SPLA partners • Authorized Mobility partners • CSP-Hosters • Listed Providers and special rights • Azure and special rights Using your licenses to run the Microsoft 365 Apps • Licenses and availability • Shared Computer Activation • Authorized Outsourcers • SPLA partners • Authorized Mobility partners • CSP-Hosters • Listed Providers and special rights • Azure and special rights

	Exams • Customer outsourcing options • Flexible Virtualization Benefit
Did You See...? • 20th May, 2026 • https://bit.ly/3Oy6esJ	Microsoft AI • The launch of Microsoft 365 E7 and Agent 365: launch blogs and Product Terms updates • Resources: Word Trend Index, Microsoft IQ Pitch Deck, Copilot Pitch Deck, Agent 365 Licensing Guide, Modern Work Plan Comparisons, Agent 365 FAQs Windows 365 • Windows 365 for Agents: what is it, how does it work, how do you pay for it? • Windows 365 Flex • Azure Virtual Desktop Hybrid • Windows Hybrid Benefit Security • Microsoft Privacy then and now • License usage rights in Microsoft Entra Azure • Retiring Azure Reservations • Azure Capacity Blocks • Hotpatching for Azure Arc-enabled servers Other changes • Host Integration Server 2028 • Project Server Subscription Edition • GitHub Copilot usage-based billing • SA in the MCA • Promotions Dynamics 365 • Updated Licensing Guides and Licensing Decks • Copilot Credit Estimator • Copilot Agents Cost Calculator Resources • Overview of changes to Microsoft's Licensing Guides for May • Focus on the Visual Studio Licensing Guide and Dragon Copilot Licensing Guide Certifications • Teams calling licensing
Outsourcing: Windows Server and SQL Server • 13th May, 2026 • https://bit.ly/4rC7ARC	Outsourcing: an overview • License choices and hardware choices • Outsourcing rights added through the ages • Overview of CSP-Hoster solutions Licensing rules: Windows Server virtual machines • Licensing the physical server • Licensing individual virtual machines • Licensing for unlimited virtualization

	Outsourcing options: Windows Server • SPLA partners • Authorized Mobility partners • Authorized Outsourcers • Listed Providers • Azure • CSP-Hosters Licensing rules: SQL Server virtual machines • Server and CAL licensing • Licensing the physical server • Licensing individual virtual machines • Licensing for unlimited virtualization Outsourcing options: SQL Server • SPLA partners • Authorized Mobility partners • Authorized Outsourcers • Listed Providers • Azure • CSP-Hosters Exams • Customer outsourcing options • Flexible Virtualization Benefit
Dear Louise: Teams licensing extra • 29th April, 2026 • https://bit.ly/4qrg1OM	The fundamentals • What is Teams? • Native Teams calling • PBX and PSTN Teams Phone PBX • Name changes through the years • Teams Phone features and licensing • Teams Phone Resource Accounts: Auto Attendants, Call Queues, setting up, and licensing PSTN calling • Worldwide availability • PSTN carrier options • Microsoft Calling Plans: Pay-As-You-Go, Domestic, International, pooling minutes, overage (web direct and CSP) • Communication Credits • Calling Plan Calculator • Operator Connect • Direct Routing • PSTN connectivity options Meetings • PSTN connectivity to meetings • Where Audio Conferencing fits in Spaces • Licensing Common Area Phones

Did You See...?

- 22nd April, 2026
- <https://bit.ly/4rcbwc6>

Azure Savings Plans for Databases

- Announcement
- Recapping how Azure Savings Plans for Compute work
- Parts of the solutions covered by Azure Savings Plans
- Comparing the compute payment options for Azure SQL Database
- Expected savings
- Licensing scenario

License Mobility

- Announcement
- Changes to the Product Terms
- Useful resources
- Customer outsourcing options exam

Demonstrate knowledge of licensing

- Changes to Licensing Scholar exams: updated for 2026, retirement of Core certification, easy to see which exams are good prep for main BOK exams
- Body of Knowledge exams: updated for 2026, new Azure and SPLA exams
- Updates
- New Teams licensing fundamentals exam

Tools update

- Filtering LicenseVerse updates
- Memory Lane
- Windows Server Calculator
- CSP Upgrade Selector

Copilot and AI

- Service Agent in Microsoft 365 Copilot
- Changes to ME7/A365 – Launch FAQ for Partners
- Changes to Microsoft Agent 365 FAQs

Microsoft 365

- High Volume Email in Exchange Online
- Teams training
- Managing Teams Events Attendee Capacity Packs

Azure

- Changes to Azure AI Foundry Pricing Guide
- Useful articles
- Azure SRE Agent
- Microsoft Sentinel cost estimator

Pricing and Promotions

- Dragon Copilot
- Windows 365 Business
- Microsoft 365 pricing updates FAQ
- New CSP offers and promotions page
- Price Plotter and Promotions Playground

Extended Security Updates

- “Period 2” for Exchange and Skype for Business
- Windows 10 Enterprise LTSB in the Product Terms

	• SQL Server 2016 in the Product Terms • Pricing consistency update Other changes • Recovering deprovisioned Cloud PCs • eAgreements retirement • SPLA updates Dynamics 365 • Power Apps Per App license: clarification for CSP • Shared Power Automate Process license capacity • Updated resources for Dynamics 365, Power Platform, and Copilot Studio Resources • Modern Work Plan Comparison documents • Subscription License Suites • Licensing Guides Gallery: finding the rest of the new and updated guides, and using What's New and Cautionary Notes Training • FWYN • Save the date! Licensing School workshop with Louise and Dave
Microsoft Teams licensing • 15th April, 2026 • https://bit.ly/4kyci0C	Introduction • A little bit of history • Teams licensing changes for April 2026 The fundamentals • What is Teams? • Chat and presence, Teams and Channels • External collaboration: external access (federation) and guest access • Comparing the Teams licensing options • Teams Premium: prerequisites, April 2026 changes, remaining features Meetings and Events • Meeting and Event types • Meetings: what are they, duration and user numbers • Virtual Appointments: what are they, additional features to Teams, Teams Premium features • Webinars: what are they, additional features to Teams, features moved from Teams Premium to Enterprise • Teams Live Events: what are they, retirement details • Town Halls: what are they, additional features to Teams, features moved from Teams Premium to Enterprise, Teams Events Attendee Capacity Packs • Immersive Events: what are they, additional features to Teams, features moved from Teams Premium to Enterprise • Public preview of Teams Events • Microsoft 365 Copilot v Teams Premium Rooms and Spaces • Microsoft Teams Rooms: what is a Teams Room, certified devices, Basic and Pro licenses

	• Licensing Teams Panels • Teams Shared Space license: new name, \$0 Single Space licenses, BYOD rooms, transition rules • Microsoft Places Explorer and Finder Resources • Office 365/Microsoft 365 Plan Picker • Modern Work Plan Comparison documents
Dear Louise: Azure licensing extra • 25th March, 2026 • https://bit.ly/4r5vFjR	Azure Spot virtual machines • Comparing pricing • Interruptible workloads, eviction options • Azure Spot VM advisor • Creating an Azure Spot VM • Spot Placement Score Capacity Reservations • Understanding what they're for • Creating, sharing, and using Capacity Reservations • Capacity Reservations and billing Azure Savings Plans • Cost-effective options for Azure VMs and Azure SQL Database • Recap of Azure Savings Plans for Compute • Launch of Azure Savings Plans for Databases • Solutions covered, Provisioned v Serverless, and expected savings • Licensing scenario
Did You See...? • 11th March, 2026 • https://bit.ly/460ov8a	Copilot, Agents, AI • Copilot license tiers • Microsoft 365 Copilot Business • Agent 365 blog • The Agent Pre-Purchase Plan Microsoft 365 E7 • Announcement • Components of Microsoft 365 E7 • Copilot Cowork • Microsoft Agent Factory • Agent 365 • Resources Other Microsoft 365 news • Cloud licensing API • SharePoint storage Pay-As-You-Go • Department billing for Microsoft Backup Pricing and promotions • Changes for February 2026 • Promotions Playground • Promotions in the Partner Center Product Terms • Microsoft Entra ID Governance External Identities • Memory Lane • Windows Server Pay-As-You-Go changes

	- Windows 10 ESUs Cloud Managed eligibility changes - New Windows and Windows Server ESUs - Power BI Report Server in the SPUR Dynamics 365 - Dynamics 365 licensing resources - Power Platform licensing resources - Copilot Studio Licensing Guide Resources - SQL Server 2025 Editions Datasheet - Windows Server Licensing Guide and FAQs - Modern Work Comparison documents - Office Servers FAQs Certifications - Licensing Scholar and Licensing Scholar Core - Microsoft Body of Knowledge – existing and new exams Licensing School Dashboard
Microsoft Azure purchasing models 4th March, 2026 https://bit.ly/4r5vPHZ	Getting started - What is Microsoft Azure? - Azure Pricing Calculator - Azure Subscriptions - Ways to pay for the Azure services - Paying for Azure consumption services - Licensing scenarios Reservations - Azure Reservations family - Reserved Instances: summary and history - Reserved Capacity: summary and history - Software Plans: summary and history - Types of Reservations Pre-Purchase Plans - Which Reservations are Pre-Purchase Plans? - Focus on the Copilot Credits Pre-Purchase Plan: how it works and summary Azure Savings Plans - How Azure Savings Plans work - Combining multiple ways to buy the Azure services - Licensing scenarios Final comparison - Full comparison table - Azure exams
Dear Louise: Developer tools licensing extra 25th February, 2026 https://bit.ly/4r15kDO	Recap and introduction - Developer tools: the components - Visual Studio Standard and Monthly subscriptions Azure DevOps Services - User licenses - Organizations and Projects

	• Choosing an Azure Subscription • Direct access assignments for users • User access via Group Rules • Multi-Organization billing • Other Azure DevOps Services components GitHub • What is GitHub? • Different GitHub plans • GitHub in the Product Terms • New billing options: usage-based billing • GitHub Enterprise users and Azure DevOps Services access • GitHub Advanced Security (GHAS) • GHAS for Azure DevOps Services • Other GitHub services GitHub Copilot • What is it? • Installing GitHub Copilot • Buying GitHub Copilot • GitHub Copilot Premium Requests Microsoft Dev Box • The future of Microsoft Dev Box Certifications • Microsoft developer tools advanced licensing exam
Did You See...? • 18th February, 2026 • https://bit.ly/4qip3gV	Copilot and Agents • Agent Cost Management guide • Agent Usage Estimator • Licensing School Copilot Credits Calculator • Agent Cost Controls pitch deck • Conditional Access for Agent Identities • Dragon Copilot: Physician Practice license, Licensing Guide Microsoft 365 • Product Terms: Intune prerequisites, Cautionary Notes • Defender for Endpoint and Entra ID new licenses • Exchange Online Protection • SharePoint Online and OneDrive • Teams licensing changes, FAQ, Teams Live Events • Microsoft 365 Capabilities and Pricing Update Launch Kit • The latest on Microsoft 365 pricing and features updates: Microsoft and LicenseVerse updates • Licensing School Exchange Rate Price Plotter and Product Price Plotter tools Azure • Fabric Capacity Overage • Azure Confidential VMs in Azure Government Cloud Dynamics 365 • Dynamics 365 Commerce Add-ons End of Sale • “End of” in the Licensing School Glossary

	• New Dynamics 365 licensing resources • New Power Platform licensing resources • New Copilot Studio Licensing Guide Pricing and Promotions • Licensing School Promotions Playground: new promotions and adjustments • SQL Server on the CSP price list Resources • Licensing Guides information in one place with the Licensing School Guides Gallery • Visual Studio Licensing Guide/Guidance • Azure Cost Management • SQL Server 2025 Licensing Guide • Windows 11 Virtual Desktops Licensing Guide • Microsoft 365 plan comparison documents • Microsoft 365 Enterprise Licensing Guide • Enterprise Agreement Program Guide • Azure Purchasing Models Licensing Guide Certifications • Microsoft 365 advanced licensing exam • Microsoft developer tools licensing fundamentals exam • 2026 updates for Licensing Scholar exams
Licensing the Microsoft developer tools • 11th February, 2026 • https://bit.ly/3Zd7O5y	The Integrated Development Environment (IDE) • What it looks like • Comparing IDEs • Visual Studio Community rules Subscriber benefits • Software for Dev/Test: software by subscription level, rules for using the software, perpetual rights to the software • Cloud services: using subscriber software in Azure, Azure credits, Dev/Test pricing • Software for production use • Training, education, and support benefits Visual Studio 2026 • The rules for Standard subscriptions • Upgrades and renewals • Assigning licenses • Monthly subscriptions: how to buy, and discounts • Visual Studio update channels Azure DevOps Server • Licensing model and rules • SQL Server • Use rights included with Standard and Monthly subscriptions • What's changed with the latest version of Azure DevOps Server Azure DevOps Services • Different user licenses • Use rights included with Standard and Monthly subscriptions

	Resources - Where to find Microsoft resources - Visual Studio Licensing Guide/Guidance - Licensing Guides Gallery and Cautionary Notes - Microsoft developer tools licensing fundamentals exam
Dear Louise: Microsoft 365 licensing extra 28th January, 2026 https://bit.ly/49oChT1	A little bit of history - BPOS - Office 365 arrival and evolution - Enterprise Cloud Suite and Secure Productive Enterprise - Microsoft 365 Enterprise and Business Deployment options: Windows - Windows use rights in Microsoft 365 for local installation - Windows user license server usage rights – VDI - Azure Virtual Desktop: internal users - Use of Windows 365 - Listed Providers: VDA rights Deployment options: Microsoft 365 Apps - Using the Microsoft 365 Apps for local installation - Shared Computer Activation - Microsoft 365 Apps server deployment rights - Rights for Amazon Workspaces - Microsoft 365 Apps for Enterprise Device SL Included allowances - Microsoft 365 E5 and Security Compute Units - OneDrive vs SharePoint Online, and storage allowances - Mailbox storage and archiving - Universal Print Program differences - On-premises use rights “Extra Features” licenses - Step-ups and Upgrades Other considerations - Where do Microsoft 365 E3 Unattended, Windows 365 for Agents, and Microsoft Agent 365 fit in? - Tenant-level services - Windows Update Channels - Microsoft 365 Apps Update Channels - Pricing updates for July 2026 Resources - Modern Work comparison documents - M365Maps - Our new Office 365/Microsoft 365 Plan Picker - Microsoft 365 licensing exams: fundamentals and advanced
Did You See...? 21st January, 2026 https://bit.ly/49oeClx	Copilot, AI, Agents - Unlocking AI’s Impact whitepaper - Microsoft 365 Copilot Business Collection - Microsoft 365 Copilot Chat Usage Reports

	• Copilot Credits Calculator demo Microsoft 365 • New Pay-As-You-Go page in the MAC • Offers for college students • Microsoft Education Solution Guide • Microsoft 365 pricing updates – Commercial and US Government • Local currency price adjustments • Microsoft 365 feature updates • Office 365/Microsoft 365 Plan Picker demo Servers • Azure DevOps Server GA • BizTalk Server retirement • Azure Arc-enabled Windows Server benefits • Exchange Web Services • Glossary 2.0 demo Security • Threat Protection in Teams • Microsoft Defender Experts Suite • Promotions everywhere... • Promotions Playground demo SQL Server • SQL Server 2016 ESUs • SQL Server updates • SQL Server Calculator demo • Partner Center Announcements Archive demo Dynamics 365 • Dynamics 365 licensing resources • Power Platform licensing resources • Power Apps Per App license • Copilot Studio Licensing Guide Resources • Windows 365 and BYOD eBook • Product Terms Cautionary Notes • Microsoft 365 plan comparison documents • Microsoft Foundry pricing guide • Licensing Guides Gallery demo Learn about licensing • FWYN: a document or online • Dynamic FWYN demo Licensing School Toolbox • Have a go! Demonstrate knowledge of licensing • Microsoft 365 licensing fundamentals exam
Microsoft 365 licensing • 14th January, 2026 • https://bit.ly/49oUkbE	Introduction • Different types of users • Balancing the needs of users with the business needs for security and management

	Microsoft 365 Business plans • Overview of plans • Combining licenses • Using Windows, the Microsoft 365 Apps and Online Services • Security and management: Intune, Defender for Business, Defender and Purview Suites Microsoft 365 Enterprise plans • Overview of plans • Microsoft 365 E3 and E5, Office 365 plans, and EMS • Microsoft 365 Apps for Enterprise/Business • Teams or (no Teams)? • Security and management: Intune, Defender and Purview Suites • On-premises use rights Microsoft 365 Frontline Worker plans • Overview of plans • Frontline Worker license assignment and other rules • Security and management: Intune, Defender and Purview Suites • On-premises use rights Recommending the right plan – resources • Modern Work comparison documents • M365Maps • Our Plan Picker Updates • Microsoft 365 feature and pricing updates Certifications • Microsoft 365 licensing fundamentals
Did You See...? • 2nd December, 2025 • https://bit.ly/4rku6iu	Copilot • New features included in a Microsoft 365 Copilot license • Teams Premium and Microsoft 365 Copilot licenses • Microsoft 365 E5 and Security Compute Units • Microsoft 365 Copilot for education • Microsoft 365 Copilot for US government • Microsoft 365 Copilot Business • The Promotions Playground Microsoft AI • Users can build Apps, Flows, and Agents • Agent 365 in the Frontier program • Copilot Studio and Azure AI Foundry • Microsoft Foundry • The Agent Pre-Purchase Plan SQL Server 2025 • SQL Server 2025 GA: no change to fail-over rights or pricing • SQL Server 2025 Licensing Guidance options • Licensing School SQL Server Calculator • SQL Server 2025 training and exam Other changes • Visual Studio update channels

	• Dragon Copilot: Nurses, Radiologists, and Licensing Guidance • Windows 365 Cloud Apps and Windows 365 Reserve Dynamics 365 • Default capacity entitlements update • Updated resources for Dynamics 365, Power Platform, and Copilot Studio • Dynamics 365 ERP license management resources Resources • Microsoft 365 plan comparison documents and Excel version • EES Licensing Guide • SA Program Guide • Licensing Guides Cautionary Notes section in LicenseVerse
Licensing SQL Server 2025 • 26th November, 2025 • https://bit.ly/3Jua3gD	SQL Server 2025 is generally available! Introduction to SQL Server 2025 licensing • Server and CAL licensing • Per Core licensing • Enterprise Server/CAL edition, Web edition, Developer editions Licensing on-premises VMs • Server and CAL • Core licenses: licensing the server, licensing per VM, unlimited virtualization • Licensing server farms • Understanding rights to additional deployment benefits Bring Your Own License options • Overview of customer choices: Authorized Mobility partner, Azure, Listed Provider, Authorized Outsourcer • Summary from LicenseVerse • Overview of CSP-Hoster solutions License-included options • Overview of customer choices: SPLA, CSP-Hoster, Azure, Azure Arc • Comparing Azure Pay-As-You-Go prices Final bits and bobs • Summary of additional deployment benefits • Reporting services • Licensing School SQL Server calculator • Certificate in... SQL Server 2025 licensing
Did You See...? • 19th November, 2025 • https://bit.ly/47r2bpv	Copilot • Copilot Fall update • Microsoft Agent 365 • Microsoft 365 Copilot Business Microsoft 365 • Microsoft 365 Covered Suites and (no Teams) suites • The retirement of Office Online Server • Viva Pulse and Viva Glint • Microsoft 365 Business Premium for GCC-High

	Extended Security Updates - Windows 10 ESUs resources - Exchange Server 2016/2019 ESUs - Skype for Business Server 2015/2019 ESUs Developer tools - The future of Microsoft Dev Box - Visual Studio 2026 - Visual Studio Licensing Guide - Microsoft resources: developer tools Azure - Red Hat Enterprise Linux Reservations - Fabric SKU Estimator - Sentinel Commitment Tiers promotional pricing - Oracle's Multicloud Universal Credits Copilot Credits - Microsoft Agent Usage Estimator - Copilot Credits Pre-Purchase Plan - Licensing School Copilot Credits Calculator - The future of AI Builder Credits - Dynamics 365 and Copilot Credits Dynamics 365 - Updated Dynamics 365 Licensing Guide and Deck - Updated Power Platform Licensing Guide and Deck - Updated Copilot Studio Licensing Guide - Retirement of Dynamics 365 Guides and Remote Assist SQL Server 2025 - SQL Server 2025 is GA - SQL Server 2025 Licensing Guidance Other changes - Windows 365 connection methods - Extended Service Term (EST) in CSP - Configuration Manager: annual release cadence Resources - Microsoft 365 plan comparison documents - Updated Program Licensing Guides Learn about licensing - The FWYN document - The Senior Common Room Demonstrate knowledge of licensing - Updated Copilot Studio licensing exam - Introduction of SPLA exams
Dear Louise: Copilot Credits Pre-Purchase Plan 12th November, 2025 https://bit.ly/4oIMjUR	Copilot Credits: consumption - Copilot and Agents - A spectrum of Agents - Agents everywhere: new Agents, creating your own Agent, SharePoint Agents - Copilot Credits scenarios

	- Microsoft Agent Usage Estimator Copilot Credits: purchasing - Choice of Pay-As-You-Go, Copilot Credits Capacity Packs, Copilot Credits Pre-Purchase Plans - Buying and setting up Copilot Credits Capacity Packs - Setting up Pay-As-You-Go billing - Purchasing Copilot Credits Pre-Purchase Plans and how they work - Partner resources Customer scenarios - Seeing how differences in consumption patterns affect the best way to purchase Copilot Credits - Copilot Credits Calculator Licensing Scholar exams - Certificate in... Copilot Studio licensing - Credly badges
Dear Louise: Windows licensing options extra 29th October, 2025 https://bit.ly/46DGjFL	Azure Virtual Desktop - Licensing internal users for apps - Licensing external users for desktops and/or apps - Per User Access charging enrollment - Azure Local - AVD resources Windows 365 - Resizing Windows 365 Enterprise, Business, and Frontline Cloud PCs - Unassigning licenses - Disaster Recovery options - Windows 365 Reserve - Windows 365 Frontline concurrency limit - Intelligent pre-start for Windows 365 Frontline - Windows CPS OS devices - Windows 365 Cloud Apps - Windows 365 connection methods Microsoft Dev Box - Licensing Dev Box - The future of Dev Box
Did You See...? 22nd October, 2025 https://bit.ly/4pCTqzp	Copilot - Updates to Role-Based Copilots and Copilot Studio - Copilot Chat – evolution and relationship with the Microsoft 365 Apps - Dragon Copilot - Copilot offerings for education: Microsoft 365 Copilot and Agents Microsoft 365 - Microsoft 365 Premium - Microsoft 365 Personal for students - Teams or (no Teams) or Teams or...? Azure - Useful Azure cost efficiency resources

	• Azure VM customization Windows client • Windows 10 ESUs for consumers • Windows 365 updates Security • Renaming of existing security and compliance suites • MDTI SKUs removed from the Product Terms • Introducing Microsoft Security Store Productivity servers • SE editions added to SPLA • Document Processing for Microsoft 365 • Auto-Archiving for Exchange Online Dynamics 365 • Dynamics 365 ERP apps license management • Updated Dynamics 365 Licensing Guide and Deck • Updated Power Platform Licensing Guide and Deck • Updated Copilot Studio Licensing Guide Other changes • End of Support list • Visual Studio 2026 • SQL Server 2025 RC1 Resources • Microsoft 365 comparison documents • Subscription License Suites • Windows Server Licensing Guide • Windows Server with Virtualization Technologies licensing guidance • Microsoft 365 Unattended License Overview licensing guidance • Microsoft Azure Customer Solutions licensing guidance • Self-Hosted Applications licensing guidance Programs • Extended Service Term • Changes to the Product Terms and partner resources Pricing and promotions • Power BI Pro not-for-profit price adjustments • Latest promotion news and Promo Readiness Guide • Promotion information in LicenseVerse Learn • The Senior Common Room! Certifications • Microsoft Intune licensing • Microsoft Priva licensing • Microsoft Sentinel licensing • Windows licensing options fundamentals
Windows licensing options • 15th October, 2025	Windows licensing: fundamentals • Windows 11: device licensing

• https://bit.ly/48whX2Z	• Windows 11: user licensing Virtual Desktop Infrastructure • What is VDI? • Licensing options for user and device licenses Desktop as a Service • Windows 365 or Azure Virtual Desktop? Azure Virtual Desktop • Licensing internal users • Azure infrastructure requirements: using the Azure Pricing Calculator and Copilot Windows 365 • The history • Overview: Windows 365 Business compared to Enterprise • Configuring a Cloud PC • Pricing • Windows 365 Enterprise licensing requirements • Windows 365 Business licensing requirements • “Signature” SKUs • Windows 365 Frontline licensing requirements • Windows 365 Frontline Shared and Dedicated Modes • Windows 365 Link Windows 10 ESUs • Extended Security Updates for businesses: how much they cost, availability, and where they’re included • ESUs for consumers: original rules and updated information for the EEA • Windows 10 End of Support and Microsoft 365 Apps Certificate in... • Windows licensing options
Dear Louise: Priva and Sentinel: the licensing • 24th September, 2025 • https://bit.ly/42fXcoe	Introduction • Where Priva and Sentinel fit in as products, and where they deliver as solutions Microsoft Priva • Overview of components and availability • Solutions in preview • The Priva portal • The free Priva trial • Priva Privacy Risk Management: what it is, and how it’s licensed • Priva Subject Rights Requests: what they are, and how they’re licensed • Microsoft Priva FAQs Microsoft Sentinel overview • SIEM solution • Sentinel in the Defender portal • Recent innovations: AI-driven UEBA, inclusion of MDTI, Sentinel Data Lake Microsoft Sentinel licensing

	• Billing and Commitment Tiers • Data ingestion allowances • Microsoft Sentinel Pre-Purchase Plan (Reservation) • Combining Commitment Tiers and Pre-Purchase Plans • Sentinel Data Lake pricing Certificates in... • Microsoft Priva licensing • Microsoft Sentinel licensing
Intune licensing • 17th September, 2025 • https://bit.ly/45QCzBx	Introduction • Where Intune fits in as a product, and where it delivers as a solution Intune: Mobile Application Management (MAM) • The areas of Intune device management • App Protection Policies (APP): what they are and how they're licensed • Licensing MAM • Using the Subscription License Suites page • Basic Mobility and Security • Conditional Access: what is it, licensing, set up • Entra ID registration and join • Microsoft Intune enrollment Intune: Mobile Device Management (MDM) • Automatic enrollment into Windows Intune • Autopilot • Licensing MDM • Device management limits • Buying Intune User SLs • Licensing administrators Intune device licenses • Device limitations and assignments Intune and Security Copilot • Standalone or Embedded experiences • Setting up SCUs and the capacity calculator • Security Copilot Agents and the Vulnerability Remediation Agent Intune and System Center • Co-management: what is it, why use it • Licensing requirements Dependent solutions • Windows 365 Enterprise/Frontline • Microsoft Dev Box Certification in... • Intune licensing
Did You See...? • 10th September, 2025 • https://bit.ly/4lXuVdr	Microsoft AI • Copilot License Details check • Agentic AI • Agents and the Frontier program

- Controlling Agent costs
- Copilot Credits
- Azure SRE Agent and AAUs
- GPT-5
- Copilot Chat for Students and Dragon Copilot updates

Windows client

- Windows ESUs
- Windows 365: Microsoft 365 Unattended, Cross Region Disaster Recovery

Microsoft 365

- The evolution of Microsoft Project and ultimate retirement of Microsoft Project Online
- Universal Print update
- Teams Premium new features

Security

- New security and compliance Add-ons for Microsoft 365 Business Premium

Azure

- Instance Size Flexibility ratio changes
- Understanding the difference between Azure Reservations and Capacity Reservations
- Azure billing and trust relationships: EA/MCA-E
- Azure: Service Providers and EA/MCA-E

Pricing

- Changes to price levels for Online Services
- Historical government pricing changes
- Updated CSP enhancements FAQ document

Product Terms updates

- CAL and ML Equivalency Licenses
- MCA availability
- Visual Studio subscriptions

Productivity servers

- Subscription Editions in the Product Terms
- Additional support for Subscription Editions

Dynamics 365

- New Licensing Guides for August and September
- Business Central price increases: date change

Resources

- Microsoft 365 plan comparison documents
- License Mobility through SA resources
- Microsoft Business Center FAQ
- Updated Defender and RDS Licensing Guidance documents
- Subscription License Suites

Certifications

- Summer Camp Credly badge

Summer Camp: Security Copilot licensing • 21st August 2025 • https://bit.ly/3GUHGqN	Security Copilot experiences • Standalone and Embedded Setting up Security Copilot • Copilot for Security name change • Security Copilot in the Product Terms • Setting up provisioned and overage Security Compute Units (SCUs) • The Security Copilot capacity calculator • Billing scenarios • Controlling access to Security Copilot • Nearing and crossing the SCU limit • Monitoring usage • Workspaces Security Copilot and Microsoft Defender Threat Intelligence (MDTI) • Standard and Premium • MDTI and Security Copilot • MDTI converging into Sentinel and Defender XDR Security Copilot Agents • Standalone and embedded experiences • Powered by SCUs Resources • LicenseVerse • Microsoft Security Licensing Summer Camp Credly badge • Licensing Scholar exams
Summer Camp: Purview licensing • 20th August 2025 • https://bit.ly/4l7kq6l	Getting started: Purview overview • A little bit of history • Microsoft Purview today • Microsoft Purview portal • Innovation continues: AI and Pay-As-You-Go • User licenses in the Product Terms • Service description – who needs to be licensed? • Policies • Pay-As-You-Go billing enabling AI scenarios • “Upgrading” to Pay-As-You-Go billing • Microsoft Purview solution areas Core • Audit: what is it, and how is it licensed? Tenant level licensing. Pay-As-You-Go billing Data Security • Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? Pay-As-You-Go billing • Information Protection: the stack, sensitivity labels. Information Protection at the tenant level. Pay-As-You-Go billing • Data Security Posture Management for AI: what is it, prerequisites Risk and Compliance • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing. Pay-As-You-Go billing

	- Communication Compliance: what is it and how is it licensed, and who needs to be licensed. Pay-As-You-Go billing Resources - Microsoft Purview Solutions trial - Azure Pricing Calculator - Purview in the Product Terms - Detailed feature to SKU map from 2020 - Comparison documents - Microsoft Security Licensing Summer Camp Credly badge
Summer Camp: Entra licensing 19th August 2025 https://bit.ly/45hd5Ma	Introduction to Microsoft Entra - Components - Zero Trust - Identities, Authentication, Authorization - The Entra Admin Center - Entra in the Product Terms Entra ID - Key concepts: tenant and directory - Entra ID Free and Entra ID Plan 1 and 2 - Where the Entra ID plans are included in other licenses Entra ID Protection - What it does and how it's licensed Entra ID Governance - What it does and how it's licensed - Tenant level licensing Global Secure Access - Entra Internet Access and Entra Private Access - What they do and how they're licensed Entra Verified ID - What it is and how it's licensed Entra Suite - Individual components - Buying the suite Resources - Microsoft security portfolio Product Terms mapping - Subscription License Suites guide - Comparison documents - LicenseVerse - Microsoft Security Licensing Summer Camp Credly badge
Summer Camp: Defender licensing 18th August 2025 https://bit.ly/46AhJaj	The overview - Microsoft security portfolio - Microsoft Defender overview - Microsoft Defender portal - Microsoft Defender XDR Microsoft 365 Defender - Overview - Defender for Office 365 - Defender for Endpoint and license usage report

	- Defender for Identity - Defender for Cloud Apps Protecting servers - Defender for Endpoint capabilities - Defender for Endpoint for Servers Defender for Cloud - Defender for Cloud: overview and billing - Discount for existing customers - Deploying and enabling Defender for Servers - Billing for Cloud Security Posture Management (CSPM) - Defender for Cloud workloads - Pre-Purchase Plan (Reservation) and how Commit Units work - Defender for Cloud Cost Estimation Workbook Resources - Microsoft security portfolio Product Terms mapping - Subscription License Suites guide - Comparison documents - Done for you in LicenseVerse - Defender licensing guidance document - Licensing guidance for tenant level services - Microsoft Security Licensing Summer Camp Credly badge
Did You See...? 23rd July 2025 https://bit.ly/44mqOk7	Productivity Servers - ESUs for Exchange Server 2016/2019 - ESUs for Skype for Business Server 2015/2019 - Subscription Editions (SE) for Exchange and Skype for Business: GA, licensing, availability - Pricing changes - Exchange Online Delicensing Resiliency Pricing - Exchange rate price adjustments - Pricing information in LicenseVerse Windows client - Windows 10 ESUs for businesses - Windows 365 promotion - Windows 365 updates - Windows 10 ESUs for consumers – Windows Backup and Microsoft Rewards options - Windows 10 End of Support and Microsoft 365 Apps Other changes - Hotpatching for Windows Server 2025 GA - Security Copilot new tools - SQL Server Reporting Services in SQL Server 2025 - Flexible Memory in Azure SQL Managed Instance - SQL Server Migration Assessment - Retirement of Visual Creator Agent Dynamics 365 - Dynamics 365 Licensing Guide

	- Power Platform Licensing Guide - Copilot Studio Licensing Guide - Desktop Companion Application (DCA) Resources - SharePoint Server licensing guidance document - Outsourcing Software Management licensing guidance document - Microsoft Purview licensing guidance document - Licensing Guides Cautionary Notes in LicenseVerse - Dragon Copilot resources Learn about licensing - Licensing School Summer Camp Other LicenseVerse updates - CSP upgrades
Dear Louise: Licensing Microsoft Agents 9th July 2025 https://bit.ly/4lycbkW	Copilots and Agents - A recap of Copilots and Agents and how you pay for them SharePoint Agents - Common business scenarios - Ready-made and Custom-build Agents - Licensing SharePoint Agents - Setting up Pay-As-You-Go billing (screenshots) - Using SharePoint Agents in Teams - Managing SharePoint Agents Copilots, Agents and Dynamics 365 - Microsoft 365 Copilot for Service, Sales and Finance GitHub - GitHub Copilot - GitHub Copilot for Azure Security Copilot - Setting up and managing SCUs and overage - Standalone and embedded Copilot experiences - Security Copilot Agents Copilot Control System - Architecture - Components of the Copilot Control System - Oversharing - SharePoint Advanced Management - Microsoft Purview - Microsoft Entra Agent ID
Licensing Microsoft AI 2nd July 2025 https://bit.ly/4epbhVm	Introduction - What is “Copilot”? Copilot for the consumer - Copilot and Microsoft 365 Personal and Family - AI Credits - Copilot Pro Microsoft 365 Copilot Chat

	• The evolution from BizChat • Experiences with/without a Microsoft 365 Copilot license • Enterprise Data Protection • The Microsoft 365 Copilot license Agents • Copilot and Agents • Agents in Microsoft 365 Copilot Chat Creating Agents • Copilot and Teams • Creating and using Agents in Microsoft 365 Copilot Chat Paying for Agents: Message consumption • Agent consumption currency • Copilot Studio Licensing Guide • Message scenarios • Pay-As-You-Go + Message Packs • Copilot Studio Agent Usage Estimator • Power Platform Admin Center • Creating a Billing Plan and managing messages Azure AI Foundry • When to use Azure AI Foundry to build Agents • Azure OpenAI Search RAG example • Standard and Provisioned Throughput • Reservations
Dear Louise: Microsoft Purview extra • 25th June 2025 • https://bit.ly/4jYSemO	Introduction • Microsoft Purview today with continuing innovation • Microsoft Purview billing models • Pay-As-You-Go billing enabling AI scenarios • Enabling Pay-As-You-Go billing (upgrading) Purview capabilities: Pay-As-You-Go only • Unified (Data) Catalog: what is it, and how it's billed • Data Security Investigations (DSI): what is it, how it's billed, relationship with Security Copilot Core • Audit: why PAYG billing, relationship with Microsoft 365 Copilot Data Security • Information Protection: why PAYG billing • Insider Risk Management: why PAYG billing Risk and Compliance • Communication Compliance: why PAYG billing • eDiscovery: why PAYG billing Data Governance • Data Lifecycle Management: why PAYG billing Data Security Posture Management for AI • What is it, prerequisites Security Copilot and Agents

	- Purview and Security Copilot experiences: standalone and embedded - Security Copilot Agents: standalone and embedded
Did You See...? 18th June 2025 https://bit.ly/3FkTLEE	Copilot - Renaming of Microsoft 365 Copilot for Finance - Copilot Vision on Windows - Microsoft 365 PAYG for IT admins - GitHub Copilot Pro+ - Visual Studio Code and GitHub Copilot for Azure - Building Agents - Build keynote summary Azure - Free SQL offers in Azure - Exchange Online TERRL - Azure Communication Services - Microsoft 365 Backup - Windows Backup for Organizations - Controlling Azure costs Dynamics 365 - Dynamics 365 Licensing Guide - Copilot Studio Licensing Guide and Agent Usage Estimator - Power Platform Licensing Guide Other changes - Add-ons - Entra best practice recommendations - Teams Free Resources - Microsoft 365 plan comparison documents - Security Exposure Management - Microsoft 365 Enterprise licensing guidance - Introduction to Microsoft Core Licensing Models licensing guidance - Windows 11 Licensing for Virtual Desktops licensing guidance - Windows Server Virtualization licensing guidance - Server Products for Use in Virtual Environments licensing guidance Demonstrate knowledge of licensing - Licensing Dynamics 365 Commerce exam - Microsoft Purview licensing fundamentals exam Coming soon - Ask LicenseVerse - Peer community
Microsoft Purview: the licensing 4th June 2025 https://bit.ly/3ShvdiP	Getting started: Purview overview - A little bit of history - Microsoft Purview today - Microsoft Purview portal - Innovation continues: AI and PAYG - Microsoft Purview solution areas

	Getting started: Licensing options • Available licenses from the Product Terms • Detailed feature to SKU map • Microsoft Purview Solutions trial • Comparison documents and service description Core • Audit: what is it, and how is it licensed? Tenant level licensing Data Security • Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? • Information Protection: the stack, sensitivity labels. Information Protection at the tenant level • Data Loss Protection: what is it, and how is it licensed? DLP at the tenant level, and policies • Data Security Posture Management: what is it, and how is it licensed? Risk and Compliance • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing • Information Barriers: what is it and how is it licensed? • Communication Compliance: what is it and how is it licensed, and who needs to be licensed • Compliance Manager: what is it? Licensing Regulations and purchasing Premium Assessments • Records Management: what is it and how is it licensed? Data Governance • Data Lifecycle Management: what is it, key terms, how is it licensed, and which users need a license?
Dear Louise: Licensing Dynamics 365 Commerce • 28th May 2025 • https://bit.ly/4llhIWO	Introduction to Dynamics 365 Commerce Licensing: headquarters, call center, retail stores • Recommended licenses • Commerce security roles • Operations-Device licenses Licensing: eCommerce • eCommerce Tier licenses • Understanding Average Order Value (AOV) • Licensing scenario • Adding Recommendations and Ratings & Reviews Licensing: Commerce Scale Units • Scale Units and Commerce topology • Acquiring additional Commerce Scale Units • Licensing scenario Dataverse and Operations capacity • Default, accrued and additional capacity Certificate in Licensing Dynamics 365 Commerce

Did You See...? • 21st May 2025 • https://bit.ly/4juWJ8m	Combining licensing models • Copilot Studio: combining commitment + PAYG • Dataverse: combining commitment + PAYG • Dragon Copilot: User SLs and Flex User SLs, licensing guidance, Dragon Admin Center • Purview: PAYG meters and User SLs, new Purview eDiscovery Copilot • The Frontier Firm (Work Trend Index) • Microsoft 365 Copilot Wave 2 Spring Release • Agents everywhere... • Microsoft Entra Agent ID public preview • Copilot Control System: Agent management updates • “Agents”: bots or humans? • Copilot Service workspace • Copilot Academy Windows • Windows Server 2025 Hotpatch subscription • Hotpatch for Windows 11 FAQs • Windows Update for Business • Microsoft 365 apps and Windows end of support Dynamics 365 • License management for Dynamics 365 ERP apps update • Dynamics 365 Licensing Guide and security roles • Power Platform Licensing Guide Other changes • SQL Server 2025 in public preview • Remote Network Bandwidth • Dynamics 365 Business Central price increases • 3-year Subscription terms in CSP • Nonprofit grant discontinuations and resources • Commitment discounts article • Microsoft Project for the web retirement Resources • Subscription License Suites • Plan comparison documents • Downgrade rights licensing guidance • Qualified Devices and Qualified User licensing guidance • Flexible Virtualization Benefit licensing guidance Demonstrate knowledge of licensing • Certificate in licensing Dynamics 365 Customer Insights • Certificate in Windows Server PAYG licensing Find all licensing information in one place • Announcing Ask LicenseVerse and a peer community
Dear Louise: Licensing Dynamics 365 Customer Insights • 14th May 2025	Introduction • A bit of history: the original Marketing and Customer Insights applications • Historical information in LicenseVerse

• https://bit.ly/4jy2G4A	• An overview of Customer Insights – Data and Journeys, and how they work together Licensing • Customer Insights Standalone and Attach licenses • Licensing users • Additional capacity for Interacted People and Unified People • Recommendations for capacity purchases • Licensing scenario • Checking monthly quotas Dataverse capacity • Default, accrued and additional capacity Customer Voice • Included Customer Voice responses • Purchasing Customer Voice Certificate in Licensing Dynamics 365 Customer Insights
Dear Louise: PAYG licensing for Windows Server • 8th May 2025 • https://bit.ly/41ubz8t	Why Pay-As-You-Go? • Windows Server Datacenter and Standard virtual machine licensing options • Adding further virtual machines via Software Subscriptions/SA, Azure, or Azure Arc-enabled PAYG Pricing, licensing and billing • Windows Server enabled by Azure Arc PAYG pricing • Windows Server Azure VM PAYG pricing • Azure Arc-enabled PAYG licensing • To CAL or not to CAL • Azure Arc-enabled PAYG billing Enabled Windows Server Pay-As-You-Go • Setting up PAYG billing during installation • Seeing when PAYG billing is enabled • Enabling and disabling PAYG billing after installation • Switching to and from Pay-As-You-Go Other benefits • Eligible Windows Server benefits for Pay-As-You-Go licensed machines
Licensing the Dynamics 365 CRM and ERP apps • 7th May 2025 • https://bit.ly/3Gx3yaY	Introduction • The Dynamics 365 Licensing Guide • Dynamics 365 solutions Dynamics 365 CRM apps • What is CRM? • Licensing the Dynamics 365 CRM apps • Choosing User or Device SLs • Choosing Standard or Professional licenses • Sales Premium, Microsoft Relationship Sales, Customer Service Premium • Licensing for more than one app • External users

	• Moving to a higher set of functionality (EA or CSP) • Availability Role-Based Copilots • Copilot in and for Service • Licensing Copilot for Service • Licensing Copilot for Sales • Journey to Copilot for Sales Dynamics 365 ERP apps • What is ERP? • Licensing the Dynamics 365 ERP apps • Minimum purchasing requirements • Premium licenses • Security roles and license management Capacity • Default and accrued capacity • Additional capacity Certificate in... • Dynamics 365 CRM apps • Dynamics 365 ERP apps
Did You See...? • 23rd April 2025 • https://bit.ly/43uTBV9	Copilot and Copilot Studio • Agent consumption currency • New Power Platform Admin Center • Power Platform Licensing Guide • Copilot Studio message billing rates • New Copilot Studio capabilities: deep reasoning and Agent flows, and new Agents • “Computer use” in Copilot Studio • Copilot in Azure Dynamics 365 • Dynamics 365 Licensing Guide • New Dynamics 365 Agents • License management for Dynamics 365 ERP apps Security products • Overage for Security Copilot • Security Copilot Agents • Microsoft Purview Data Security Investigations (DSI) • Retirement plan for Azure AD B2C and Azure AD External Identities • Update on Entra Permissions Management Windows desktop • Windows 365 launches and changes to the Product Terms • “Like local” • Forrester study on cloud desktops • Windows Autopatch and hotpatching • Windows 10 ESUs Other products • System Center 2025 in CSP • GA of next generation Azure Data Box devices

	Resources - Windows 11 QOS licensing guidance - CAL Suites licensing guidance – March 2025 - Plan comparison documents and Excel version - Product Terms - links to clauses - Microsoft Licensing FAQs Pricing - AI workload cost considerations and AKS Cost Recommendations in Azure Advisor - On-premises servers products pricing changes - LicenseVerse pricing pages Training - Event registration page now searchable Certifications - Windows Server 2012 ESUs exam - Dynamics 365 CRM apps and ERP apps exams - BOK25 exam preparation resources LicenseVerse - Changes to the Free resources page
Dear Louise: Windows Server ESUs 16th April 2025 https://bit.ly/4hTl5l3	Introduction - Key dates: end of support and ESUs - Overview of different Windows Server workloads - Extended Security Updates in Azure 1-year ESUs - Qualifying licenses - Licensing model and scenarios - Other rights and rules - Pricing and price lists - Keys and activation - Using Windows Server 1-year ESUs with partners Azure Arc ESUs - Qualifying licenses - Licensing model and scenarios - Creating an ESU license - Billing: back billing and using a 1-year license - Enabling ESUs - Pricing and price lists - Other rights and rules - Using ESUs with Dev/Test and DR servers - A few points to note - Using Windows Server Azure Arc ESUs with partners
Azure Arc 9th April 2025 https://bit.ly/4kh7GuY	Azure virtual machines - Options for paying for infrastructure and software - Azure configuration and management tools - ESUs in Azure - Hotpatching - Additional Azure services

	Azure Arc overview - Understanding Azure Arc Azure Arc-enabled Servers - Connecting machines to Azure Arc-enabled Servers - Using the Azure Pricing Calculator - Understanding Azure Arc pricing - Services enabled by Azure Arc - When Azure Update Manager is included Virtual machine options - On-premises virtual machine options and what becomes available when VMs are Azure Arc-enabled - Multi Cloud virtual machine options and what becomes available when VMs are Azure Arc-enabled Other benefits - Windows Server benefits for Azure Arc-enabled Servers
Dear Louise: Entra part 2 26th March 2025 https://bit.ly/3CAhqQi	Entra External ID - Consumers, business customers, business guests - External and Workforce tenants - User flows for sign-in and tenant invitations - Billing via MAU count - Premium Add-ons - Azure AD B2C and Azure AD External Identities Entra Workload ID - Types of identities - Understanding and licensing Entra Workload ID Entra Permissions Management - Cloud Infrastructure Entitlement Management (CIEM) solutions - Acquiring through the Defender CSPM plan Entra Domain Services - Understanding and licensing Entra Domain Services Entra and Security Copilot - Using Security Copilot in the Entra portal - New Security Copilot Agents
Did You See...? 19th March 2025 https://bit.ly/4aSvssZ	Keep up to date: Products - Windows 365 Disaster Recovery Plus - Dragon Copilot - Retirement of Skype - Exchange Online Tenant External Recipient Rate Limit (TERRL) - System Center 2025: CSP availability - Microsoft 365 Setup Expert - Copilot and the Microsoft 365 Admin Center Keep up to date: Product Terms - Subscription License Suites - Azure Local - EU Data Boundary - Microsoft 365 E5 Security and Microsoft 365 Business Premium

	• Mixed licensing for Microsoft Defender for Business • Data privacy for Copilot • Defender Vulnerability Management licensing for servers Keep up to date: Documents • Dynamics 365 Licensing Guide and Fraud Protection end of support • Power Platform Licensing Guide and Managed Environments • Modern Work comparison documents and Defender Experts for Hunting/XDR • Software reimaging rights licensing guidance • Step-up licenses licensing guidance • Microsoft Office LTSC licensing guidance • Core CAL and Enterprise CAL Suites licensing guidance Keep up to date: Pricing • Reminder of April 1, 2025 price increases • Azure SQL updates and price decreases • Azure-to-Azure ASR TCO calculator • Cost optimization: MongoDB Autoscale Learn about licensing • Register for events • Use co-op funds • FWYN online Demonstrate knowledge of licensing • Latest Licensing Scholar exams • Request a Licensing Scholar exams report • What happens with the 2025 refresh of all exams
Dear Louise: Entra part 1 • 12th March 2025 • https://bit.ly/4gFpPj3	Introduction to Microsoft Entra • Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms Entra ID • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses Entra ID Protection • What it does and how it's licensed Entra ID Governance • What it does and how it's licensed • Tenant level licensing Global Secure Access • Entra Internet Access and Entra Private Access • What they do and how they're licensed Entra Verified ID • What it is and how it's licensed

	Entra Suite - Individual components - Buying the suite
Azure Reservations 5th March 2025 https://bit.ly/4jO7lzR	Key concepts - Mechanism for saving money - Term, billing frequency, scope - Reassignment, exchange, cancellation - Post purchase deployment flexibility Software Plans - How Software Plans fit with Reserved Instances - Purchasing a Software Plan - Term, billing frequency, exchange, and cancellation - Instance size flexibility Microsoft Fabric Capacity - Microsoft Fabric workloads - Purchasing a Fabric Capacity Reservation - Term, billing frequency, exchange, and cancellation Pre-Purchase Plans - Focus on Defender for Cloud and Microsoft Sentinel - Purchasing a Pre-Purchase Plan - Term, billing frequency, exchange, and cancellation - Usage duration
Dear Louise: Microsoft Defender extra part 2 26th February 2025 https://bit.ly/3C7ppDY	Defender for IoT - EIoT and OT environments - Defender for Endpoint device discovery for IoT devices - Licensing EIoT devices - OT site licenses Threat Intelligence - MDTI Standard and Premium - MDTI in the Defender portal - MDTI and Security Copilot - Threat Intelligence API Security Copilot - Standalone and integrated experiences - Overview of how Security Copilot works and integrated products - Setting up and managing SCUs and users
Did You See...? 19th February 2025 https://bit.ly/3PCj6eE	Keep up to date with licensing changes - Product Terms updates - Updated Dynamics 365 Licensing Guide - Updated Power Platform Licensing Guide - Dynamics 365 Contact Center licensing guidance - Microsoft Sustainability Manager: understand the Microsoft Cloud industry solutions, Microsoft Cloud Solution Center, and MSM pricing and licensing - Updated Windows Server 2025 Licensing Guide - Microsoft Defender licensing guidance

	• Subscription License Suites document • Microsoft 365 Apps licensing guidance • Base and Additive CALs licensing guidance • CAL Suite Bridges licensing guidance • How to Buy document • Retirement of Delve • Virtual Canaries... • Copilot for Security name change • GitHub Copilot for Azure • Next Generation Azure Data Box devices • Microsoft Cost Management updates • Azure Reservations • Azure DevTest Labs • Azure SQL Database updates • Azure Spot placement scores Learn about licensing • Main page for registering for training • FWYN document online Licensing School certifications • Certificate in Defender licensing fundamentals • Licensing Scholar and Licensing Scholar Core
Dear Louise: Microsoft Defender extra part 1 • 12th February 2025 • https://bit.ly/4fVEne0	Defender Vulnerability Management • Overview and licensing • Pricing and functionality overviews Defender for Servers • Options for enabling • Billing and server states Defender for Cloud • Billing for Cloud Security Posture Management (CSPM) • Defender for Cloud workloads • Pre-Purchase Plan (Reservation) and how Commit Units work • Defender for Cloud Cost Estimation Workbook Microsoft Sentinel • Overview of SIEM solution and how Sentinel fits into the overall picture • Pay-As-You-Go billing and Commitment Tiers • Data ingestion allowances • Sentinel Pre-Purchase Plan Certificate in... Microsoft Defender licensing fundamentals
Microsoft Defender: the licensing • 5th February 2025 • https://bit.ly/3C26tGT	The overview • Microsoft security portfolio • Microsoft Defender overview • Microsoft Defender portal • Microsoft Defender XDR Microsoft 365 Defender • Overview • Defender for Office 365

	- Defender for Endpoint and license usage report - Defender for Identity - Defender for Cloud Apps Protecting servers - Defender for Endpoint capabilities - Defender for Endpoint for Servers - Defender for Cloud: overview and billing - Discount for existing customers - Deploying and enabling Defender for Servers Defender for SMBs - Defender for Business - Defender for Business Servers Resources - Microsoft security portfolio Product Terms mapping - Subscription License Suites in the Product Terms and Subscription License Suites guide - Comparison documents - Done for you in LicenseVerse - Defender licensing guidance document - Licensing guidance for tenant level services
Dear Louise: Flexible Virtualization Benefit: Desktop 29th January 2025 https://bit.ly/49sfJAn	A recap and update - Flexible Virtualization Benefit: Server training - The Flexible Virtualization Benefit and SPLA - LicenseVerse updates for Listed Provider clarity Device licenses - Licensing a VDI - Traditional Windows and Office: licenses, availability, deployment rights User licenses - Windows: availability and deployment rights - Listed Providers: VDA rights - Office: availability and deployment rights - Shared Computer Activation - Listed Providers: Amazon Workspaces Resources - Flexible Virtualization Benefit in LicenseVerse - License deployment options in LicenseVerse - Certificate in Flexible Virtualization Benefit
Did You See...? 22nd January 2025 https://bit.ly/4iv21AQ	New documents - Dynamics 365 Licensing Guide - Viva feature comparison table (retirement of Viva Goals) - Updated comparison documents and Excel version Product licensing - Microsoft Loop: Workspaces, Pages, Components, and the licensing - Microsoft 365 Copilot Chat: what's new, paying for Agents, Copilot in 2024

	• Copilot for consumers: Copilot in Microsoft 365 Apps, AI Credits • GitHub Copilot • SQL database in Microsoft Fabric • Entra ID Governance for Guests • Microsoft Cost Management Program licensing • Moving to the MCA-E from the EA Licensing School certifications • Moving from GLR • Using Co-op funds • How Licensing Scholar fits in with BOK certifications
Dear Louise: Flexible Virtualization Benefit: Server • 15th January 2025 • https://bit.ly/3Vwf2Ag	Overview • Customer outsourcing options • Authorized Outsourcers and Listed Providers • Eligible licenses Windows Server • Reminder of licensing options • Reminder of on-premises licensing rules • Exceptions for Software Subscriptions CSP-Hoster • Overview of CSP-Hoster solutions • Using licenses with CSP-Hosters • Exceptions for Software Subscriptions Listed Providers • Microsoft: Azure Hybrid Benefit • All Listed Providers: License Mobility through SA A summary
Dear Louise: Copilot Control System • 17th December, 2024 • https://bit.ly/4nl4LCS	Copilot Control System overview Data protection • Microsoft Purview and SharePoint Advanced Management with Microsoft 365 E3 and E5 • Licensing SharePoint Premium and SharePoint Advanced Management Management controls • Copilot in Microsoft 365 Admin Centers • Governing and monitoring usage of Copilot and Agents Copilot Analytics • Copilot Dashboard: overview + licensing • Copilot Business Impact Report: overview + licensing • Advanced Analytics
Did You See...? • 16th December, 2024 • https://bit.ly/49zb7si	Dynamics Corner • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Copilot Studio: Pay-As-You-Go billing available, and how to set it up

	- Copilot Agents – see Copilot licensing: the sequel Desktop product changes - Updated comparison documents and Excel version - New Outlook for Windows - Clipchamp and Stream combining - Viva Glint and Viva Insights integration - Included in a Microsoft 365 Copilot license: Viva Insights and SharePoint Advanced Management - Product Terms updates Pricing updates - Price increases for monthly payments - FX changes and impact on Online Services - How Azure is billed in NCE - Pricing summary for software, Online Services and Azure in NCE - FX change impact in Microsoft licensing programs GLR: What's next? - Licensing Scholar Core certification - License Scholar
Dear Louise: Azure Local 10th December, 2024 https://bit.ly/3ZlOM8f	Azure Local overview - Original Azure Stack solutions - Move to Azure Local - Buying Azure Local Licensing Azure Local VMs - Azure Hybrid Benefit: eligibility and activation - BYOL - Windows Server Subscriptions - Azure Local software subscription Final bits and bobs - Some useful Azure Local FAQs - What's next with GLR event - Using partner co-op funds event
Copilot licensing: the sequel 4th December, 2024 https://bit.ly/3ZMtw1z	Microsoft 365 Copilot overview - Some fundamental concepts - Business Chat - Microsoft 365 Copilot in the apps - The Microsoft 365 Copilot license - Copilot Pages - Copilot Prompt Gallery Agents and Actions - Copilot Actions - Copilots v Agents - An agentic world - Copilot Agents at Dow - Agents in Microsoft 365 - Agents in SharePoint - Licensing Agents - Licensing Copilot Studio: consumption and Pay-As-You-Go

	• Message consumption • Agents in SharePoint promotion Building Agents • Copilot and Agents • A spectrum of Agents • Building Agents – the choices Final bits and bobs • Copilot at Ignite • Certificate in... • What's next with GLR event • The Common Room blog • Using partner co-op funds event
Did You See...? • 26th November, 2024 • https://bit.ly/3ZlA2fc	Pre-Ignite changes • See Product and Program licensing updates training • Windows 10 ESUs: in the Product Terms, new license • See MCA-E and the EA training • Pricing changes: increase for monthly payments in annual commitment Subscriptions, Teams Phone, Power BI • Microsoft Places • Customer Service Hub Ignite changes • Book of News and Satya's keynote • Windows 365 Link • Windows 365 Frontline Shared Mode • Windows App • Hotpatching: Windows Server and Windows 11 • SQL Server 2025 • Azure Local • SQL databases in Fabric and SKU Estimator • Copilot... Licensing training • November sessions • Training links page • December sessions plan Licensing certifications • Certificate in... Virtual desktops in the cloud • LicenseVerse exams page • BOK 24 certifications included for all • Get Licensing Ready – what's next? LicenseVerse updates • New resources tables • Link to Licensing Guides
Dear Louise: Virtual desktops in the cloud • 20th November, 2024 • https://bit.ly/4fFU9e4	Azure Virtual Desktop • Licensing internal and external users • AVD and ESUs • AVD and Azure Stack HCI • AVD resources and features overview

	Windows 365 • Windows 365 v AVD • Editions of Windows 365 • Windows 365 Enterprise: licensing and network deployment options • Windows 365 Business: licensing and Windows Hybrid Benefit • Windows 365 Frontline: licensing and new Shared Mode • Windows 365 and ESUs • Windows 365 Link Microsoft Dev Box • How the licensing and charging works
Dear Louise: Office hours: MCA-E and the EA • 13th November, 2024 • https://bit.ly/3YJnkp3	RIP EA? • Microsoft's journey to new commerce • November 12, 2024 announcement
Product and Program licensing updates • 6th November, 2024 • https://bit.ly/3C8ZMCn	Windows Server 2025 • Changes to pricing and licensing • Comparison of editions • Hotpatching • Pay-As-You-Go with Azure Arc • How Windows Server rights differ System Center 2025 • Changes to pricing and licensing • Licensing datasheet Windows 10 ESUs • Options for commercial and education customers • Consumer option Instance size flexibility • Changes to autofit ratios for M-series virtual machines Business Applications Wave 2 • Launch event • Copilots and agents • Autonomous agents Updated documents • Power Platform Licensing Guide • Dynamics 365 Licensing Guide • Microsoft 365 plan comparison documents and spreadsheet • Modern Work FAQ • Outsourcing Software Management brief
Dear Louise: Licensing specialist virtual machines • 29th October, 2024 • https://bit.ly/4hm3MzE	Azure Spot virtual machines • Overview and pricing • Creating a Spot VM • Eviction types and policies • Interruptible workloads • Azure Spot VM advisor and resources

	Constrained core virtual machines • Overview and pricing • Availability • Azure VM naming conventions • Constrained core VM resources
Did You See...? • 23rd October, 2024 • https://bit.ly/3Yhc3ft	Dynamics Corner • Updated Dynamics 365 Licensing Guide • Dynamics 365 price increases • New AI capabilities in Power Automate • Updated Power Platform Licensing Guide The desktop • Updated external user definition • Windows 11 Enterprise LTSC 2024 • Office LTSC 2024 • Project 2024 and Visio LTSC 2024 • Microsoft Planner and Project • Modern Work comparison documents and FAQs • New Volume Licensing Briefs • HP Anyware for Windows 365 The rest • System Center 2025 • Other Product Terms updates • GitHub Copilot Enterprise • Removal of unused Azure Subscriptions • Unlicensed OneDrive user accounts Licensing training • October sessions • Training links page • Swap of November dates Licensing certifications • Launch of new BOK24 Power Platform certification • Certificate in... Power Automate licensing, AI Building licensing, Reserved Instances, Azure Savings Plans, Azure virtual machine optimization solutions • Launch of Licensing Scholar certification LicenseVerse updates • Enriching with magic links
Dear Louise: Capacity Reservations • 17th October, 2024 • https://bit.ly/3Y6Zao9	Capacity Reservations • Reserved Instances: Instance Size Flexibility or Capacity Priority options • What is a Capacity Reservation? • Creating and using a Capacity Reservation • Billing and cancellations • Resources Quotas • Why quotas are important

	- Viewing and increasing quotas Certifications - Certificate in Azure virtual machine optimization solutions
Reserved Instances and Azure Savings Plans 15th October, 2024 https://bit.ly/3UcJm2e	Introduction - Flexera State of the Cloud report - Azure Windows Server VM options – meters and combinations Reserved Instances - The Reservations family - Attributes of a Reserved Instance - Reservation scope options - Assignment of Reserved Instances - Making changes, cancellation fees and exchanges - Instance Size Flexibility Azure Savings Plans - Attributes of an Azure Savings Plan - Compute services covered by an Azure Savings Plan - How Azure Savings Plans work - Licensing scenarios: small, medium, large commitments - Licensing scenario: combining Reserved Instances and Azure Savings Plans - Comparing Reserved Instances and Azure Savings Plans features Certifications - Certificate in Reserved Instances - Certificate in Azure Savings Plans
Dear Louise: Power Automate and AI Builder licensing 25th September, 2024 https://bit.ly/3BeFyXF	Licensing Power Automate - DPA and RPA, cloud and desktop flows - Types of cloud flows - Licensing cloud flows - Power Automate rights in other products, seeded licenses - Billing policies for Pay-As-You-Go environments - Power Automate Desktop - Types of desktop flows - Licensing desktop flows - Dataverse capacity Licensing AI Builder - What is a model? - Custom and pre-built models - AI Builder credits and the rate card - Included credits and the Add-on - Assigning credits - Monitoring usage and overage Certifications - Certificate in Power Automate licensing - Certificate in AI Builder licensing - BOK 24: Power Platform certification

Did You See...? • 17th September, 2024 • https://bit.ly/4gv8ISg	Microsoft 365 Copilot Wave 2 • Product Terms updates • Copilot Pages • Business Chat (BizChat) • Copilot in... • Copilot Agents Office 365 and its friends • Office 365 E1 Plus • Microsoft 365 E3 3-year licenses • Copilot self-service purchases • Frontline Worker licenses added • Changes to license assignment • Python in Excel • To-cloud and In-cloud Add-ons • Comparison documents Dynamics Corner • New Dynamics 365 Licensing Guide • New Power Platform Licensing Guide • Dynamics 365 Enterprise apps • Power Apps premium designation • Power BI Report Server Licensing training • August and September sessions • Training links page Licensing certifications • Certificate in... Centrally Managed Azure Hybrid Benefit, Power BI licensing, Power Apps licensing, Power Pages licensing • New BOK24 Power Platform certification LicenseVerse updates • Enriching with more specific links, and search text for Licensing Guides and Product Terms
Dear Louise: Power Apps and Power Pages licensing • 11th September, 2024 • https://bit.ly/3XHmoT6	Licensing Power Apps • Premium and Per App licenses • Pay-As-You-Go option • Licenses that include Power Apps capabilities • App License Designation • Assignment of licenses • Dataverse capacity Licensing Power Pages • Authenticated and anonymous users • Capacity Licenses • Pay-As-You-Go option • Power Pages use rights in other licenses • Dataverse capacity Certifications • Certificate in Power Apps licensing • Certificate in Power Pages licensing

	BOK 24: Power Platform certification
Power BI licensing 4th September, 2024 https://bit.ly/3XtpGZR	The different components of Power BI Licensing users - User licensing options - Workspaces and Capacities - Licensing scenario Licensing Capacity - Shared and Dedicated Capacity - Changes to Power BI Premium - Power BI, Fabric, and OneLake - Microsoft Fabric: SKUs, creating Capacity, Reservations - Premium Workspaces - Licensing scenario - Fabric Reserved Capacity, Reserved Capacity, Fabric Capacity Reservation, Capacity Reservation Other ways of sharing information - Publish to the web - Exporting to PDF - Power BI Report Server Embedding solutions - Power BI Embedded - Power BI Embedded Analytics Certifications - Certificate in Power BI licensing - BOK 24: Power Platform certification
Dear Louise: Centrally Managed Azure Hybrid Benefit 28th August, 2024 https://bit.ly/3T6QmNj	Azure Hybrid Benefit - Reminder of how the regular benefit works - Scenarios to show the benefits of the Centrally Managed benefit Centrally Managed Azure Hybrid Benefit - SQL Server VM Registration - Creating a SQL License Assignment - Understanding Billing Accounts, Scopes, and Profiles - Checking utilization - License Assignment expiration - Integration with the HA/DR benefit - Restrictions and resources Certificate in Centrally Managed Azure Hybrid Benefit
Did You See...? 20th August, 2024 https://bit.ly/46RMtSh	Upcoming products - Windows Server 2025, Exchange Server SE, Skype for Business Server SE - Office LTSC 2024, Visio 2024, Project 2024, Windows 11 Enterprise LTSC Recent changes - Frontline Worker licenses for Intune - SQL physical-core license

	• Microsoft Entra Suite • Windows 365 Cross Region Disaster Recovery Add-on • Microsoft Sentinel Dynamics Corner • RBC prerequisites changes • Entitled/included capacity changes • New Dynamics 365 and Power Platform Licensing Guides Licensing training • July and August sessions, and training links page • Back to School event Licensing certifications • Certificate in... Copilot licensing, SQL 2014 ESUs, SQL Pay-As-You-Go, SQL PaaS • New BOK 24 Power Platform certification LicenseVerse updates • New LicenseVerse updates summary page • Adding links to Microsoft resources, and our training and exams • Expanding topics with diagrams and links • Adding what-we-know-so-far information
Dear Louise: Licensing SQL PaaS solutions • 13th August, 2024 • https://bit.ly/3SGYhkb	SQL Server options in Azure • IaaS and PaaS solutions: Azure SQL Managed Instance and Azure SQL Database • Components of PaaS solutions • Using the Azure Pricing Calculator Reserved Capacity • Purchasing Reserved Capacity • vCore size flexibility • Making changes to Reserved Capacity Azure Hybrid Benefit • Rights to Azure SQL vCores • Normalized Cores • Azure Hybrid Benefit Savings Calculator • Enabling the Azure Hybrid Benefit
SQL Server 2014: Extended Security Updates • 6th August, 2024 • https://bit.ly/4dHncfC	Introduction • End of support dates and ESU dates • Different places you run SQL Server • ESUs in Azure Purchasing ESUs: 1-year • Qualifying licenses/eligibility requirements • Licensing model and scenarios • Pricing and price lists • Other rights and rules • Connecting/registering servers • Linking invoices and downloading ESUs Purchasing ESUs: Azure Arc • Qualifying licenses/eligibility requirements

	• Licensing model and scenarios: physical and virtual cores • Pricing and price lists, and billing • Creating a p-core license • Other rights and rules Comparing ESU options • Using ESUs with partners • What's changed from SQL 2012? • Licensing scenario Final bits and bobs • Certificate in SQL Server 2014 ESUs • LicenseVerse updates • Changes to training links page • Copilot resources
Dear Louise: PAYG and SQL Server enabled by Azure Arc • 30th July, 2024 • https://bit.ly/4c2BGWd	Licensing SQL Server in Azure VMs • SQL Server virtual machine options in Azure • Azure Pricing Calculator • Changing the license type Licensing SQL Server on-premises • Licensing SQL Server in the POSE • Licensing individual and unlimited VMs SQL Server enabled by Azure Arc • Connecting to Azure Arc • PAYG billing • Creating, editing and using a p-core license • PAYG cost comparisons
Copilot licensing: the complete story • 24th July, 2024 • https://bit.ly/3ymIj94	Introduction • Fundamental concepts • Copilot in... • Commercial data protection • Copilot Pro Copilot for Microsoft 365 • Comparison to free Copilot and Copilot Pro • Extending Copilot for Microsoft 365 Copilot Studio • Standalone v Teams app • Licensing Copilot Studio standalone Copilot for Service • Copilot in and for Service • Licensing Copilot for Service Copilot for Sales • Licensing Copilot for Sales • License combinations • Journey to Copilot for Sales Copilot for Security • Overview video • Licensing Copilot for Security

	Certificate in Copilot licensing
Dear Louise: a first look at SQL 2014 ESUs 17th July, 2024 https://bit.ly/4d6m1Gy	Licensing School benefits - Focus on Dear Louise clinics, use of PowerPoint slides, discounted training, and custom knowledge checks - Certificate in Copilot licensing A first look at SQL Server 2014 ESUs - What's changed since SQL Server 2012 ESUs? - Pricing changes: Azure Arc and 1-year ESUs - Azure Arc choices: virtual machines, physical server, unlimited virtualization - Screenshots of creating and editing a p-core license - Using the p-core license and moving to v-core licenses
FY25 Flying Start! 9th July, 2024 https://bit.ly/3VY6hhC	Dynamics Corner - Dynamics 365 Licensing Deck: what it is, and how to get it - Dynamics 365 Licensing Guide: different places to get it - Dynamics 365 Contact Center: new SKUs - Dynamics 365 Customer Service Premium: new SKU and Add-ons - Dynamics 365 Supply Chain Management Premium: new SKU - Dynamics 365 Customer Insights: changes for old licensing coming, Customer Voice responses added - Dynamics 365 price increases - Dynamics 365 Business Central Licensing Guide changes - Retirement of Power BI Premium capacity - Power Platform Licensing Deck: what it is, and how to get it - Power Platform recommended offers - Managed environments rights added - New Tier 2 Dataverse Database capacity - Power Platform Licensing Guide changes General changes - Teams or (no Teams)? – April changes - External user definition changes - Copilot changes: GPT Builder, Copilot for Microsoft 365 prerequisites, Copilot for Security - Windows Server 2025 and System Center 2025 in public preview - Azure: Azure support offer, automatic Reservation renewal, exchanging Reservations - Office: Publisher EOS, multi-tenant organization capabilities - SQL Server 2014: EOS - Comparison documents: Microsoft 365 and Viva