

Recommended learning path for those with some experience in Microsoft licensing

Overview

The Microsoft Body of Knowledge 2026 Practitioner exam is aimed at individuals who want to show that they have a good knowledge across the licensing of Microsoft's desktop and server workloads (with the emphasis on cloud solutions), and how customers can purchase the licenses they need.

The exam must be completed in 1 hour, and consists of 50 questions split into four sections:

- Desktop licensing
- Server licensing
- Ways to buy Microsoft licenses
- Case study

Candidates with a passing score of 70% or above are awarded a digitally verifiable [Credly badge](#) demonstrating their ability to recall key licensing facts and apply their knowledge in real-world customer licensing scenarios.

This certification is especially useful in career development programs for sales, deployment, procurement, licensing specialist, and SAM professionals.

Topics

Licensing the desktop products

- Windows 11 and Office 2024
- SharePoint Server SE and Exchange Server SE
- Microsoft 365 Business, Enterprise and Frontline
- Windows 365 and Azure Virtual Desktop
- Dynamics 365 CRM and ERP apps
- Copilot and Copilot Studio
- Power BI, Power Apps and Power Automate
- Flexible Virtualization Benefit

Licensing the server products

- Windows Server virtual machines: on-premises, in Azure, and in the public cloud
- SQL Server virtual machines: on-premises, in Azure, and in the public cloud
- Azure Reservations and Azure Savings Plans
- SQL PaaS solutions
- Extended Security Updates for Windows Server and SQL Server
- Azure Hybrid Benefit and Flexible Virtualization Benefit
- Security Copilot
- Defender for Servers

Ways to buy Microsoft products

- Volume Licensing agreements
- Buying Online Services through CSP and Volume Licensing agreements
- Buying Azure through CSP, Volume Licensing agreements, and MCA-E

Using your triple-shot Practitioner exam link

You will have been sent a link to take the Practitioner exam – reach out to your Account Manager if you need it to be resent to you. The link is used with a code unique to you, and gives you three attempts to take the exam. We'd recommend that you use one of your attempts to benchmark yourself against the requirements of the exam. When you have completed the exam, you get feedback on how you've done in the four different sections, as shown in the picture below:

| Category | Percentage |
|-------------------|------------|
| Desktop | 86.1% |
| Intro to scenario | 100% |
| Scenario | 60% |
| Server | 74.4% |
| Ways to buy | 100% |

This feedback gives you an idea of any areas you need to work on, and there are some great Licensing School resources to help you fill in any gaps in your knowledge that you may have.

Filling in your knowledge gaps

There are a number of a different resources to help you learn the licensing information that you need to pass the exam. Firstly, you can use [LicenseVerse](#), and the links on the next page will help you find content for every topic on the Practitioner exam syllabus.

Alternatively, you can use the Licensing Scholar program resources which you can find [here](#). These resources consist of an exam, training course, and LicenseVerse content for all sorts of topics. For example, the Dynamics 365 resources are shown below. If you want to see all exams which would be useful preparation for the Practitioner exam, you can use the Practitioner filter button.

Dynamics 365

| Exam | Training resources | LicenseVerse content | Credits |
|--|---|--|---------|
| Licensing the Dynamics 365 CRM apps | Licensing the Dynamics 365 CRM and ERP apps | Dynamics 365 CRM apps | 10 |
| Licensing the Dynamics 365 ERP apps | Licensing the Dynamics 365 CRM and ERP apps | Dynamics 365 ERP apps | 10 |
| Licensing Dynamics 365 Customer Insights | Dear Louise: Dynamics 365 Customer Insights | Dynamics 365 Customer Insights | 10 |

When you used your first exam attempt you may have identified that you need to know more about the Dynamics 365 CRM and ERP apps. The table above gives links to learning resources such as LicenseVerse or a training course, and there's also a 10-question test to check your learning.

You can find the same sets of resources for the following topics:

- Azure Reservations and Azure Savings Plans
- Virtual desktops in the cloud
- Power BI, Power Apps, Power Automate, and Copilot Studio
- Microsoft Defender
- SQL PaaS solutions
- Windows and SQL Server ESUs
- Flexible Virtualization Benefit

LicenseVerse links

It is often said that the key to success is to be able to find the right information at the right time, and so we encourage you to use [LicenseVerse](#) as you take the exam. Links to the main pages for the topics included on the syllabus are listed below:

Licensing the desktop products

Windows 11 and Office 2024

- <https://www.licensing-school.co.uk/licenseverse/windows-11-user/>
- <https://www.licensing-school.co.uk/licenseverse/office-ltsc-2024/>

SharePoint Server SE and Exchange Server SE

- <https://www.licensing-school.co.uk/licenseverse/sharepoint-server-subscription-edition-se/licensing-sharepoint-server-se/>
- <https://www.licensing-school.co.uk/licenseverse/exchange-server-2019/licensing-exchange-server-2019/>

Microsoft 365 Business, Enterprise and Frontline

- <https://www.licensing-school.co.uk/licenseverse/microsoft-365-plans-for-smb-users/>
- <https://www.licensing-school.co.uk/licenseverse/microsoft-365-plans-for-enterprise-users/>
- <https://www.licensing-school.co.uk/licenseverse/plans-for-frontline-workers/>

Windows 365 and Azure Virtual Desktop

- <https://www.licensing-school.co.uk/licenseverse/windows-365/>
- <https://www.licensing-school.co.uk/licenseverse/azure-virtual-desktop/>

Dynamics 365 CRM and ERP apps

- <https://www.licensing-school.co.uk/licenseverse/dynamics-365-crm-apps/>
- <https://www.licensing-school.co.uk/licenseverse/dynamics-365-erp-apps/>

Copilot and Copilot Studio

- <https://www.licensing-school.co.uk/licenseverse/copilot-studio/>

Power BI, Power Apps and Power Automate

- <https://www.licensing-school.co.uk/licenseverse/power-bi/>
- <https://www.licensing-school.co.uk/licenseverse/power-apps/>
- <https://www.licensing-school.co.uk/licenseverse/power-automate/>

Flexible Virtualization Benefit

- <https://www.licensing-school.co.uk/licenseverse/flexible-virtualization-benefit/>

Licensing the server products

Windows Server virtual machines: on-premises, in Azure, and in the public cloud

- <https://www.licensing-school.co.uk/licenseverse/windows-server-2025/>
- <https://www.licensing-school.co.uk/licenseverse/licensing-windows-server-virtual-machines/>
- <https://www.licensing-school.co.uk/licenseverse/license-deployment-options/get-the-detail/windows-server-2022/>

SQL Server virtual machines: on-premises, in Azure, and in the public cloud

- <https://www.licensing-school.co.uk/licenseverse/sql-server-2025/>
- <https://www.licensing-school.co.uk/licenseverse/licensing-sql-server-virtual-machines/>
- <https://www.licensing-school.co.uk/licenseverse/license-deployment-options/get-the-detail/sql-server-2022-2/>

Azure Reservations and Azure Savings Plans

- <https://www.licensing-school.co.uk/licenseverse/azure-reservations/>
- <https://www.licensing-school.co.uk/licenseverse/azure-savings-plans/>

SQL PaaS solutions

- <https://www.licensing-school.co.uk/licenseverse/licensing-sql-server-paas-solutions/>

Extended Security Updates for Windows Server and SQL Server

- <https://www.licensing-school.co.uk/licenseverse/esus-windows-server/>
- <https://www.licensing-school.co.uk/licenseverse/esus-sql-server-2014/>

Azure Hybrid Benefit and Flexible Virtualization Benefit

- <https://www.licensing-school.co.uk/licenseverse/azure-hybrid-benefit/windows-server/>
- <https://www.licensing-school.co.uk/licenseverse/azure-hybrid-benefit/sql-server/>
- <https://www.licensing-school.co.uk/licenseverse/flexible-virtualization-benefit/>

Security Copilot

- <https://www.licensing-school.co.uk/licenseverse/copilot/copilot-for-security/>

Defender for Servers

- <https://www.licensing-school.co.uk/licenseverse/microsoft-defender/microsoft-defender-for-cloud/defender-for-servers/>

Ways to buy Microsoft products

Volume Licensing agreements

- <https://www.licensing-school.co.uk/licenseverse/introduction-to-microsoft-licensing/>

Buying Online Services through CSP and Volume Licensing agreements

- <https://www.licensing-school.co.uk/licenseverse/buying-online-services-csp-nce/>
- <https://www.licensing-school.co.uk/licenseverse/buying-online-services-ea/>
- <https://www.licensing-school.co.uk/licenseverse/buying-online-services-open-programs/>

Buying Azure through CSP, Volume Licensing agreements, and MCA-E

- <https://www.licensing-school.co.uk/licenseverse/azure-consumption-services/>
- <https://www.licensing-school.co.uk/licenseverse/buying-azure-services-csp/>
- <https://www.licensing-school.co.uk/licenseverse/buying-azure-services-ea/>
- <https://www.licensing-school.co.uk/licenseverse/buying-azure-services-open-programs/>
- <https://www.licensing-school.co.uk/licenseverse/buying-azure-services-mca-e/>