

Find-What-You-Need (FWYN) document

Title / date / link	Content
Did You See...? <ul style="list-style-type: none"> • 21st January, 2026 • https://bit.ly/49oeClx 	<p>Copilot, AI, Agents</p> <ul style="list-style-type: none"> • Unlocking AI's Impact whitepaper • Microsoft 365 Copilot Business Collection • Microsoft 365 Copilot Chat Usage Reports • Copilot Credits Calculator demo <p>Microsoft 365</p> <ul style="list-style-type: none"> • New Pay-As-You-Go page in the MAC • Offers for college students • Microsoft Education Solution Guide • Microsoft 365 pricing updates – Commercial and US Government • Local currency price adjustments • Microsoft 365 feature updates • Office 365/Microsoft 365 Plan Picker demo <p>Servers</p> <ul style="list-style-type: none"> • Azure DevOps Server GA • BizTalk Server retirement • Azure Arc-enabled Windows Server benefits • Exchange Web Services • Glossary 2.0 demo <p>Security</p> <ul style="list-style-type: none"> • Threat Protection in Teams • Microsoft Defender Experts Suite • Promotions everywhere... • Promotions Playground demo <p>SQL Server</p> <ul style="list-style-type: none"> • SQL Server 2016 ESUs • SQL Server updates • SQL Server Calculator demo • Partner Center Announcements Archive demo <p>Dynamics 365</p> <ul style="list-style-type: none"> • Dynamics 365 licensing resources • Power Platform licensing resources • Power Apps Per App license • Copilot Studio Licensing Guide <p>Resources</p> <ul style="list-style-type: none"> • Windows 365 and BYOD eBook • Product Terms Cautionary Notes • Microsoft 365 plan comparison documents • Microsoft Foundry pricing guide • Licensing Guides Gallery demo <p>Learn about licensing</p> <ul style="list-style-type: none"> • FWYN: a document or online • Dynamic FWYN demo <p>Licensing School Toolbox</p>

	<ul style="list-style-type: none"> • Have a go! <p>Demonstrate knowledge of licensing</p> <ul style="list-style-type: none"> • Microsoft 365 licensing fundamentals exam
Microsoft 365 licensing <ul style="list-style-type: none"> • 14th January, 2026 • https://bit.ly/49oUkbE 	<p>Introduction</p> <ul style="list-style-type: none"> • Different types of users • Balancing the needs of users with the business needs for security and management <p>Microsoft 365 Business plans</p> <ul style="list-style-type: none"> • Overview of plans • Combining licenses • Using Windows, the Microsoft 365 Apps and Online Services • Security and management: Intune, Defender for Business, Defender and Purview Suites <p>Microsoft 365 Enterprise plans</p> <ul style="list-style-type: none"> • Overview of plans • Microsoft 365 E3 and E5, Office 365 plans, and EMS • Microsoft 365 Apps for Enterprise/Business • Teams or (no Teams)? • Security and management: Intune, Defender and Purview Suites • On-premises use rights <p>Microsoft 365 Frontline Worker plans</p> <ul style="list-style-type: none"> • Overview of plans • Frontline Worker license assignment and other rules • Security and management: Intune, Defender and Purview Suites • On-premises use rights <p>Recommending the right plan – resources</p> <ul style="list-style-type: none"> • Modern Work comparison documents • M365Maps • Our Plan Picker <p>Updates</p> <ul style="list-style-type: none"> • Microsoft 365 feature and pricing updates <p>Certifications</p> <ul style="list-style-type: none"> • Microsoft 365 licensing fundamentals
Did You See...? <ul style="list-style-type: none"> • 2nd December, 2025 • https://bit.ly/4rku6iu 	<p>Copilot</p> <ul style="list-style-type: none"> • New features included in a Microsoft 365 Copilot license • Teams Premium and Microsoft 365 Copilot licenses • Microsoft 365 E5 and Security Compute Units • Microsoft 365 Copilot for education • Microsoft 365 Copilot for US government • Microsoft 365 Copilot Business • The Promotions Playground <p>Microsoft AI</p> <ul style="list-style-type: none"> • Users can build Apps, Flows, and Agents • Agent 365 in the Frontier program • Copilot Studio and Azure AI Foundry • Microsoft Foundry • The Agent Pre-Purchase Plan

	<p>SQL Server 2025</p> <ul style="list-style-type: none"> • SQL Server 2025 GA: no change to fail-over rights or pricing • SQL Server 2025 Licensing Guidance options • Licensing School SQL Server Calculator • SQL Server 2025 training and exam <p>Other changes</p> <ul style="list-style-type: none"> • Visual Studio update channels • Dragon Copilot: Nurses, Radiologists, and Licensing Guidance • Windows 365 Cloud Apps and Windows 365 Reserve <p>Dynamics 365</p> <ul style="list-style-type: none"> • Default capacity entitlements update • Updated resources for Dynamics 365, Power Platform, and Copilot Studio • Dynamics 365 ERP license management resources <p>Resources</p> <ul style="list-style-type: none"> • Microsoft 365 plan comparison documents and Excel version • EES Licensing Guide • SA Program Guide • Licensing Guides Cautionary Notes section in LicenseVerse
<p>Licensing SQL Server 2025</p> <ul style="list-style-type: none"> • 26th November, 2025 • https://bit.ly/3Jua3gD 	<p>SQL Server 2025 is generally available!</p> <p>Introduction to SQL Server 2025 licensing</p> <ul style="list-style-type: none"> • Server and CAL licensing • Per Core licensing • Enterprise Server/CAL edition, Web edition, Developer editions <p>Licensing on-premises VMs</p> <ul style="list-style-type: none"> • Server and CAL • Core licenses: licensing the server, licensing per VM, unlimited virtualization • Licensing server farms • Understanding rights to additional deployment benefits <p>Bring Your Own License options</p> <ul style="list-style-type: none"> • Overview of customer choices: Authorized Mobility partner, Azure, Listed Provider, Authorized Outsourcer • Summary from LicenseVerse • Overview of CSP-Hoster solutions <p>License-included options</p> <ul style="list-style-type: none"> • Overview of customer choices: SPLA, CSP-Hoster, Azure, Azure Arc • Comparing Azure Pay-As-You-Go prices <p>Final bits and bobs</p> <ul style="list-style-type: none"> • Summary of additional deployment benefits • Reporting services • Licensing School SQL Server calculator • Certificate in... SQL Server 2025 licensing
<p>Did You See...?</p> <ul style="list-style-type: none"> • 19th November, 2025 	<p>Copilot</p> <ul style="list-style-type: none"> • Copilot Fall update

- <https://bit.ly/47r2bpv>
 - Microsoft Agent 365
 - Microsoft 365 Copilot Business

Microsoft 365

- Microsoft 365 Covered Suites and (no Teams) suites
- The retirement of Office Online Server
- Viva Pulse and Viva Glint
- Microsoft 365 Business Premium for GCC-High

Extended Security Updates

- Windows 10 ESUs resources
- Exchange Server 2016/2019 ESUs
- Skype for Business Server 2015/2019 ESUs

Developer tools

- The future of Microsoft Dev Box
- Visual Studio 2026
- Visual Studio Licensing Guide
- Microsoft resources: developer tools

Azure

- Red Hat Enterprise Linux Reservations
- Fabric SKU Estimator
- Sentinel Commitment Tiers promotional pricing
- Oracle's Multicloud Universal Credits

Copilot Credits

- Microsoft Agent Usage Estimator
- Copilot Credits Pre-Purchase Plan
- Licensing School Copilot Credits Calculator
- The future of AI Builder Credits
- Dynamics 365 and Copilot Credits

Dynamics 365

- Updated Dynamics 365 Licensing Guide and Deck
- Updated Power Platform Licensing Guide and Deck
- Updated Copilot Studio Licensing Guide
- Retirement of Dynamics 365 Guides and Remote Assist

SQL Server 2025

- SQL Server 2025 is GA
- SQL Server 2025 Licensing Guidance

Other changes

- Windows 365 connection methods
- Extended Service Term (EST) in CSP
- Configuration Manager: annual release cadence

Resources

- Microsoft 365 plan comparison documents
- Updated Program Licensing Guides

Learn about licensing

- The FWYN document
- The Senior Common Room

Demonstrate knowledge of licensing

- Updated Copilot Studio licensing exam

	<ul style="list-style-type: none"> Introduction of SPLA exams
Dear Louise: Copilot Credits Pre-Purchase Plan <ul style="list-style-type: none"> 12th November, 2025 https://bit.ly/4oIMjUR 	<p>Copilot Credits: consumption</p> <ul style="list-style-type: none"> Copilot and Agents A spectrum of Agents Agents everywhere: new Agents, creating your own Agent, SharePoint Agents Copilot Credits scenarios Microsoft Agent Usage Estimator <p>Copilot Credits: purchasing</p> <ul style="list-style-type: none"> Choice of Pay-As-You-Go, Copilot Credits Capacity Packs, Copilot Credits Pre-Purchase Plans Buying and setting up Copilot Credits Capacity Packs Setting up Pay-As-You-Go billing Purchasing Copilot Credits Pre-Purchase Plans and how they work Partner resources <p>Customer scenarios</p> <ul style="list-style-type: none"> Seeing how differences in consumption patterns affect the best way to purchase Copilot Credits Copilot Credits Calculator <p>Licensing Scholar exams</p> <ul style="list-style-type: none"> Certificate in... Copilot Studio licensing Credly badges
Dear Louise: Windows licensing options extra <ul style="list-style-type: none"> 29th October, 2025 https://bit.ly/46DGjFL 	<p>Azure Virtual Desktop</p> <ul style="list-style-type: none"> Licensing internal users for apps Licensing external users for desktops and/or apps Per User Access charging enrollment Azure Local AVD resources <p>Windows 365</p> <ul style="list-style-type: none"> Resizing Windows 365 Enterprise, Business, and Frontline Cloud PCs Unassigning licenses Disaster Recovery options Windows 365 Reserve Windows 365 Frontline concurrency limit Intelligent pre-start for Windows 365 Frontline Windows CPS OS devices Windows 365 Cloud Apps Windows 365 connection methods <p>Microsoft Dev Box</p> <ul style="list-style-type: none"> Licensing Dev Box The future of Dev Box
Did You See...? <ul style="list-style-type: none"> 22nd October, 2025 https://bit.ly/4pCTqzp 	<p>Copilot</p> <ul style="list-style-type: none"> Updates to Role-Based Copilots and Copilot Studio Copilot Chat – evolution and relationship with the Microsoft 365 Apps Dragon Copilot

- Copilot offerings for education: Microsoft 365 Copilot and Agents

Microsoft 365

- Microsoft 365 Premium
- Microsoft 365 Personal for students
- Teams or (no Teams) or Teams or...?

Azure

- Useful Azure cost efficiency resources
- Azure VM customization

Windows client

- Windows 10 ESUs for consumers
- Windows 365 updates

Security

- Renaming of existing security and compliance suites
- MDTI SKUs removed from the Product Terms
- Introducing Microsoft Security Store

Productivity servers

- SE editions added to SPLA
- Document Processing for Microsoft 365
- Auto-Archiving for Exchange Online

Dynamics 365

- Dynamics 365 ERP apps license management
- Updated Dynamics 365 Licensing Guide and Deck
- Updated Power Platform Licensing Guide and Deck
- Updated Copilot Studio Licensing Guide

Other changes

- End of Support list
- Visual Studio 2026
- SQL Server 2025 RC1

Resources

- Microsoft 365 comparison documents
- Subscription License Suites
- Windows Server Licensing Guide
- Windows Server with Virtualization Technologies licensing guidance
- Microsoft 365 Unattended License Overview licensing guidance
- Microsoft Azure Customer Solutions licensing guidance
- Self-Hosted Applications licensing guidance

Programs

- Extended Service Term
- Changes to the Product Terms and partner resources

Pricing and promotions

- Power BI Pro not-for-profit price adjustments
- Latest promotion news and Promo Readiness Guide
- Promotion information in LicenseVerse

Learn

- The Senior Common Room!

Certifications

	<ul style="list-style-type: none"> • Microsoft Intune licensing • Microsoft Priva licensing • Microsoft Sentinel licensing • Windows licensing options fundamentals
Windows licensing options <ul style="list-style-type: none"> • 15th October, 2025 • https://bit.ly/48whX2Z 	<p>Windows licensing: fundamentals</p> <ul style="list-style-type: none"> • Windows 11: device licensing • Windows 11: user licensing <p>Virtual Desktop Infrastructure</p> <ul style="list-style-type: none"> • What is VDI? • Licensing options for user and device licenses <p>Desktop as a Service</p> <ul style="list-style-type: none"> • Windows 365 or Azure Virtual Desktop? <p>Azure Virtual Desktop</p> <ul style="list-style-type: none"> • Licensing internal users • Azure infrastructure requirements: using the Azure Pricing Calculator and Copilot <p>Windows 365</p> <ul style="list-style-type: none"> • The history • Overview: Windows 365 Business compared to Enterprise • Configuring a Cloud PC • Pricing • Windows 365 Enterprise licensing requirements • Windows 365 Business licensing requirements • “Signature” SKUs • Windows 365 Frontline licensing requirements • Windows 365 Frontline Shared and Dedicated Modes • Windows 365 Link <p>Windows 10 ESUs</p> <ul style="list-style-type: none"> • Extended Security Updates for businesses: how much they cost, availability, and where they’re included • ESUs for consumers: original rules and updated information for the EEA • Windows 10 End of Support and Microsoft 365 Apps <p>Certificate in...</p> <ul style="list-style-type: none"> • Windows licensing options
Dear Louise: Priva and Sentinel: the licensing <ul style="list-style-type: none"> • 24th September, 2025 • https://bit.ly/42fXcoe 	<p>Introduction</p> <ul style="list-style-type: none"> • Where Priva and Sentinel fit in as products, and where they deliver as solutions <p>Microsoft Priva</p> <ul style="list-style-type: none"> • Overview of components and availability • Solutions in preview • The Priva portal • The free Priva trial • Priva Privacy Risk Management: what it is, and how it’s licensed • Priva Subject Rights Requests: what they are, and how they’re licensed • Microsoft Priva FAQs

	<p>Microsoft Sentinel overview</p> <ul style="list-style-type: none"> • SIEM solution • Sentinel in the Defender portal • Recent innovations: AI-driven UEBA, inclusion of MDTI, Sentinel Data Lake <p>Microsoft Sentinel licensing</p> <ul style="list-style-type: none"> • Billing and Commitment Tiers • Data ingestion allowances • Microsoft Sentinel Pre-Purchase Plan (Reservation) • Combining Commitment Tiers and Pre-Purchase Plans • Sentinel Data Lake pricing <p>Certificates in...</p> <ul style="list-style-type: none"> • Microsoft Priva licensing • Microsoft Sentinel licensing
<p>Intune licensing</p> <ul style="list-style-type: none"> • 17th September, 2025 • https://bit.ly/45QCzBx 	<p>Introduction</p> <ul style="list-style-type: none"> • Where Intune fits in as a product, and where it delivers as a solution <p>Intune: Mobile Application Management (MAM)</p> <ul style="list-style-type: none"> • The areas of Intune device management • App Protection Policies (APP): what they are and how they're licensed • Licensing MAM • Using the Subscription License Suites page • Basic Mobility and Security • Conditional Access: what is it, licensing, set up • Entra ID registration and join • Microsoft Intune enrollment <p>Intune: Mobile Device Management (MDM)</p> <ul style="list-style-type: none"> • Automatic enrollment into Windows Intune • Autopilot • Licensing MDM • Device management limits • Buying Intune User SLs • Licensing administrators <p>Intune device licenses</p> <ul style="list-style-type: none"> • Device limitations and assignments <p>Intune and Security Copilot</p> <ul style="list-style-type: none"> • Standalone or Embedded experiences • Setting up SCUs and the capacity calculator • Security Copilot Agents and the Vulnerability Remediation Agent <p>Intune and System Center</p> <ul style="list-style-type: none"> • Co-management: what is it, why use it • Licensing requirements <p>Dependent solutions</p> <ul style="list-style-type: none"> • Windows 365 Enterprise/Frontline • Microsoft Dev Box <p>Certification in...</p>

	<ul style="list-style-type: none"> • Intune licensing
Did You See...?	<p>Microsoft AI</p> <ul style="list-style-type: none"> • Copilot License Details check • Agentic AI • Agents and the Frontier program • Controlling Agent costs • Copilot Credits • Azure SRE Agent and AAUs • GPT-5 • Copilot Chat for Students and Dragon Copilot updates <p>Windows client</p> <ul style="list-style-type: none"> • Windows ESUs • Windows 365: Microsoft 365 Unattended, Cross Region Disaster Recovery <p>Microsoft 365</p> <ul style="list-style-type: none"> • The evolution of Microsoft Project and ultimate retirement of Microsoft Project Online • Universal Print update • Teams Premium new features <p>Security</p> <ul style="list-style-type: none"> • New security and compliance Add-ons for Microsoft 365 Business Premium <p>Azure</p> <ul style="list-style-type: none"> • Instance Size Flexibility ratio changes • Understanding the difference between Azure Reservations and Capacity Reservations • Azure billing and trust relationships: EA/MCA-E • Azure: Service Providers and EA/MCA-E <p>Pricing</p> <ul style="list-style-type: none"> • Changes to price levels for Online Services • Historical government pricing changes • Updated CSP enhancements FAQ document <p>Product Terms updates</p> <ul style="list-style-type: none"> • CAL and ML Equivalency Licenses • MCA availability • Visual Studio subscriptions <p>Productivity servers</p> <ul style="list-style-type: none"> • Subscription Editions in the Product Terms • Additional support for Subscription Editions <p>Dynamics 365</p> <ul style="list-style-type: none"> • New Licensing Guides for August and September • Business Central price increases: date change <p>Resources</p> <ul style="list-style-type: none"> • Microsoft 365 plan comparison documents • License Mobility through SA resources • Microsoft Business Center FAQ • Updated Defender and RDS Licensing Guidance documents

	<ul style="list-style-type: none"> Subscription License Suites <p>Certifications</p> <ul style="list-style-type: none"> Summer Camp Credly badge
<p>Summer Camp: Security Copilot licensing</p> <ul style="list-style-type: none"> 21st August 2025 https://bit.ly/3GUHGqN 	<p>Security Copilot experiences</p> <ul style="list-style-type: none"> Standalone and Embedded <p>Setting up Security Copilot</p> <ul style="list-style-type: none"> Copilot for Security name change Security Copilot in the Product Terms Setting up provisioned and overage Security Compute Units (SCUs) The Security Copilot capacity calculator Billing scenarios Controlling access to Security Copilot Nearing and crossing the SCU limit Monitoring usage Workspaces <p>Security Copilot and Microsoft Defender Threat Intelligence (MDTI)</p> <ul style="list-style-type: none"> Standard and Premium MDTI and Security Copilot MDTI converging into Sentinel and Defender XDR <p>Security Copilot Agents</p> <ul style="list-style-type: none"> Standalone and embedded experiences Powered by SCUs <p>Resources</p> <ul style="list-style-type: none"> LicenseVerse Microsoft Security Licensing Summer Camp Credly badge Licensing Scholar exams
<p>Summer Camp: Purview licensing</p> <ul style="list-style-type: none"> 20th August 2025 https://bit.ly/4l7kq6l 	<p>Getting started: Purview overview</p> <ul style="list-style-type: none"> A little bit of history Microsoft Purview today Microsoft Purview portal Innovation continues: AI and Pay-As-You-Go User licenses in the Product Terms Service description – who needs to be licensed? Policies Pay-As-You-Go billing enabling AI scenarios “Upgrading” to Pay-As-You-Go billing Microsoft Purview solution areas <p>Core</p> <ul style="list-style-type: none"> Audit: what is it, and how is it licensed? Tenant level licensing. Pay-As-You-Go billing <p>Data Security</p> <ul style="list-style-type: none"> Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? Pay-As-You-Go billing Information Protection: the stack, sensitivity labels. Information Protection at the tenant level. Pay-As-You-Go billing Data Security Posture Management for AI: what is it, prerequisites

	<p>Risk and Compliance</p> <ul style="list-style-type: none"> • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing. Pay-As-You-Go billing • Communication Compliance: what is it and how is it licensed, and who needs to be licensed. Pay-As-You-Go billing <p>Resources</p> <ul style="list-style-type: none"> • Microsoft Purview Solutions trial • Azure Pricing Calculator • Purview in the Product Terms • Detailed feature to SKU map from 2020 • Comparison documents • Microsoft Security Licensing Summer Camp Credly badge
<p>Summer Camp: Entra licensing</p> <ul style="list-style-type: none"> • 19th August 2025 • https://bit.ly/45hd5Ma 	<p>Introduction to Microsoft Entra</p> <ul style="list-style-type: none"> • Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms <p>Entra ID</p> <ul style="list-style-type: none"> • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses <p>Entra ID Protection</p> <ul style="list-style-type: none"> • What it does and how it's licensed <p>Entra ID Governance</p> <ul style="list-style-type: none"> • What it does and how it's licensed • Tenant level licensing <p>Global Secure Access</p> <ul style="list-style-type: none"> • Entra Internet Access and Entra Private Access • What they do and how they're licensed <p>Entra Verified ID</p> <ul style="list-style-type: none"> • What it is and how it's licensed <p>Entra Suite</p> <ul style="list-style-type: none"> • Individual components • Buying the suite <p>Resources</p> <ul style="list-style-type: none"> • Microsoft security portfolio Product Terms mapping • Subscription License Suites guide • Comparison documents • LicenseVerse • Microsoft Security Licensing Summer Camp Credly badge
<p>Summer Camp: Defender licensing</p> <ul style="list-style-type: none"> • 18th August 2025 • https://bit.ly/46AhJaj 	<p>The overview</p> <ul style="list-style-type: none"> • Microsoft security portfolio • Microsoft Defender overview • Microsoft Defender portal • Microsoft Defender XDR <p>Microsoft 365 Defender</p>

	<ul style="list-style-type: none"> • Overview • Defender for Office 365 • Defender for Endpoint and license usage report • Defender for Identity • Defender for Cloud Apps <p>Protecting servers</p> <ul style="list-style-type: none"> • Defender for Endpoint capabilities • Defender for Endpoint for Servers <p>Defender for Cloud</p> <ul style="list-style-type: none"> • Defender for Cloud: overview and billing • Discount for existing customers • Deploying and enabling Defender for Servers • Billing for Cloud Security Posture Management (CSPM) • Defender for Cloud workloads • Pre-Purchase Plan (Reservation) and how Commit Units work • Defender for Cloud Cost Estimation Workbook <p>Resources</p> <ul style="list-style-type: none"> • Microsoft security portfolio Product Terms mapping • Subscription License Suites guide • Comparison documents • Done for you in LicenseVerse • Defender licensing guidance document • Licensing guidance for tenant level services • Microsoft Security Licensing Summer Camp Credly badge
<p>Did You See...?</p> <ul style="list-style-type: none"> • 23rd July 2025 • https://bit.ly/44mqOk7 	<p>Productivity Servers</p> <ul style="list-style-type: none"> • ESUs for Exchange Server 2016/2019 • ESUs for Skype for Business Server 2015/2019 • Subscription Editions (SE) for Exchange and Skype for Business: GA, licensing, availability • Pricing changes • Exchange Online Delicensing Resiliency <p>Pricing</p> <ul style="list-style-type: none"> • Exchange rate price adjustments • Pricing information in LicenseVerse <p>Windows client</p> <ul style="list-style-type: none"> • Windows 10 ESUs for businesses • Windows 365 promotion • Windows 365 updates • Windows 10 ESUs for consumers – Windows Backup and Microsoft Rewards options • Windows 10 End of Support and Microsoft 365 Apps <p>Other changes</p> <ul style="list-style-type: none"> • Hotpatching for Windows Server 2025 GA • Security Copilot new tools • SQL Server Reporting Services in SQL Server 2025 • Flexible Memory in Azure SQL Managed Instance • SQL Server Migration Assessment • Retirement of Visual Creator Agent

	<p>Dynamics 365</p> <ul style="list-style-type: none"> • Dynamics 365 Licensing Guide • Power Platform Licensing Guide • Copilot Studio Licensing Guide • Desktop Companion Application (DCA) <p>Resources</p> <ul style="list-style-type: none"> • SharePoint Server licensing guidance document • Outsourcing Software Management licensing guidance document • Microsoft Purview licensing guidance document • Licensing Guides Cautionary Notes in LicenseVerse • Dragon Copilot resources <p>Learn about licensing</p> <ul style="list-style-type: none"> • Licensing School Summer Camp <p>Other LicenseVerse updates</p> <ul style="list-style-type: none"> • CSP upgrades
<p>Dear Louise: Licensing Microsoft Agents</p> <ul style="list-style-type: none"> • 9th July 2025 • https://bit.ly/4lycbkW 	<p>Copilots and Agents</p> <ul style="list-style-type: none"> • A recap of Copilots and Agents and how you pay for them <p>SharePoint Agents</p> <ul style="list-style-type: none"> • Common business scenarios • Ready-made and Custom-build Agents • Licensing SharePoint Agents • Setting up Pay-As-You-Go billing (screenshots) • Using SharePoint Agents in Teams • Managing SharePoint Agents <p>Copilots, Agents and Dynamics 365</p> <ul style="list-style-type: none"> • Microsoft 365 Copilot for Service, Sales and Finance <p>GitHub</p> <ul style="list-style-type: none"> • GitHub Copilot • GitHub Copilot for Azure <p>Security Copilot</p> <ul style="list-style-type: none"> • Setting up and managing SCUs and overage • Standalone and embedded Copilot experiences • Security Copilot Agents <p>Copilot Control System</p> <ul style="list-style-type: none"> • Architecture • Components of the Copilot Control System • Oversharing • SharePoint Advanced Management • Microsoft Purview • Microsoft Entra Agent ID
<p>Licensing Microsoft AI</p> <ul style="list-style-type: none"> • 2nd July 2025 • https://bit.ly/4epbhVm 	<p>Introduction</p> <ul style="list-style-type: none"> • What is “Copilot”? <p>Copilot for the consumer</p> <ul style="list-style-type: none"> • Copilot and Microsoft 365 Personal and Family • AI Credits • Copilot Pro

	<p>Microsoft 365 Copilot Chat</p> <ul style="list-style-type: none"> • The evolution from BizChat • Experiences with/without a Microsoft 365 Copilot license • Enterprise Data Protection • The Microsoft 365 Copilot license <p>Agents</p> <ul style="list-style-type: none"> • Copilot and Agents • Agents in Microsoft 365 Copilot Chat <p>Creating Agents</p> <ul style="list-style-type: none"> • Copilot and Teams • Creating and using Agents in Microsoft 365 Copilot Chat <p>Paying for Agents: Message consumption</p> <ul style="list-style-type: none"> • Agent consumption currency • Copilot Studio Licensing Guide • Message scenarios • Pay-As-You-Go + Message Packs • Copilot Studio Agent Usage Estimator • Power Platform Admin Center • Creating a Billing Plan and managing messages <p>Azure AI Foundry</p> <ul style="list-style-type: none"> • When to use Azure AI Foundry to build Agents • Azure OpenAI Search RAG example • Standard and Provisioned Throughput • Reservations
<p>Dear Louise: Microsoft Purview extra</p> <ul style="list-style-type: none"> • 25th June 2025 • https://bit.ly/4jYSemO 	<p>Introduction</p> <ul style="list-style-type: none"> • Microsoft Purview today with continuing innovation • Microsoft Purview billing models • Pay-As-You-Go billing enabling AI scenarios • Enabling Pay-As-You-Go billing (upgrading) <p>Purview capabilities: Pay-As-You-Go only</p> <ul style="list-style-type: none"> • Unified (Data) Catalog: what is it, and how it's billed • Data Security Investigations (DSI): what is it, how it's billed, relationship with Security Copilot <p>Core</p> <ul style="list-style-type: none"> • Audit: why PAYG billing, relationship with Microsoft 365 Copilot <p>Data Security</p> <ul style="list-style-type: none"> • Information Protection: why PAYG billing • Insider Risk Management: why PAYG billing <p>Risk and Compliance</p> <ul style="list-style-type: none"> • Communication Compliance: why PAYG billing • eDiscovery: why PAYG billing <p>Data Governance</p> <ul style="list-style-type: none"> • Data Lifecycle Management: why PAYG billing <p>Data Security Posture Management for AI</p> <ul style="list-style-type: none"> • What is it, prerequisites <p>Security Copilot and Agents</p>

	<ul style="list-style-type: none"> • Purview and Security Copilot experiences: standalone and embedded • Security Copilot Agents: standalone and embedded
<p>Did You See...?</p> <ul style="list-style-type: none"> • 18th June 2025 • https://bit.ly/3FkTLEE 	<p>Copilot</p> <ul style="list-style-type: none"> • Renaming of Microsoft 365 Copilot for Finance • Copilot Vision on Windows • Microsoft 365 PAYG for IT admins • GitHub Copilot Pro+ • Visual Studio Code and GitHub Copilot for Azure • Building Agents • Build keynote summary <p>Azure</p> <ul style="list-style-type: none"> • Free SQL offers in Azure • Exchange Online TERRL • Azure Communication Services • Microsoft 365 Backup • Windows Backup for Organizations • Controlling Azure costs <p>Dynamics 365</p> <ul style="list-style-type: none"> • Dynamics 365 Licensing Guide • Copilot Studio Licensing Guide and Agent Usage Estimator • Power Platform Licensing Guide <p>Other changes</p> <ul style="list-style-type: none"> • Add-ons • Entra best practice recommendations • Teams Free <p>Resources</p> <ul style="list-style-type: none"> • Microsoft 365 plan comparison documents • Security Exposure Management • Microsoft 365 Enterprise licensing guidance • Introduction to Microsoft Core Licensing Models licensing guidance • Windows 11 Licensing for Virtual Desktops licensing guidance • Windows Server Virtualization licensing guidance • Server Products for Use in Virtual Environments licensing guidance <p>Demonstrate knowledge of licensing</p> <ul style="list-style-type: none"> • Licensing Dynamics 365 Commerce exam • Microsoft Purview licensing fundamentals exam <p>Coming soon</p> <ul style="list-style-type: none"> • Ask LicenseVerse • Peer community
<p>Microsoft Purview: the licensing</p> <ul style="list-style-type: none"> • 4th June 2025 • https://bit.ly/3ShvdiP 	<p>Getting started: Purview overview</p> <ul style="list-style-type: none"> • A little bit of history • Microsoft Purview today • Microsoft Purview portal • Innovation continues: AI and PAYG • Microsoft Purview solution areas <p>Getting started: Licensing options</p>

	<ul style="list-style-type: none"> Available licenses from the Product Terms Detailed feature to SKU map Microsoft Purview Solutions trial Comparison documents and service description <p>Core</p> <ul style="list-style-type: none"> Audit: what is it, and how is it licensed? Tenant level licensing <p>Data Security</p> <ul style="list-style-type: none"> Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? Information Protection: the stack, sensitivity labels. Information Protection at the tenant level Data Loss Protection: what is it, and how is it licensed? DLP at the tenant level, and policies Data Security Posture Management: what is it, and how is it licensed? <p>Risk and Compliance</p> <ul style="list-style-type: none"> eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing Information Barriers: what is it and how is it licensed? Communication Compliance: what is it and how is it licensed, and who needs to be licensed Compliance Manager: what is it? Licensing Regulations and purchasing Premium Assessments Records Management: what is it and how is it licensed? <p>Data Governance</p> <ul style="list-style-type: none"> Data Lifecycle Management: what is it, key terms, how is it licensed, and which users need a license?
<p>Dear Louise: Licensing Dynamics 365 Commerce</p> <ul style="list-style-type: none"> 28th May 2025 https://bit.ly/4llhIWO 	<p>Introduction to Dynamics 365 Commerce</p> <p>Licensing: headquarters, call center, retail stores</p> <ul style="list-style-type: none"> Recommended licenses Commerce security roles Operations-Device licenses <p>Licensing: eCommerce</p> <ul style="list-style-type: none"> eCommerce Tier licenses Understanding Average Order Value (AOV) Licensing scenario Adding Recommendations and Ratings & Reviews <p>Licensing: Commerce Scale Units</p> <ul style="list-style-type: none"> Scale Units and Commerce topology Acquiring additional Commerce Scale Units Licensing scenario <p>Dataverse and Operations capacity</p> <ul style="list-style-type: none"> Default, accrued and additional capacity <p>Certificate in Licensing Dynamics 365 Commerce</p>
<p>Did You See...?</p> <ul style="list-style-type: none"> 21st May 2025 	<p>Combining licensing models</p> <ul style="list-style-type: none"> Copilot Studio: combining commitment + PAYG

<ul style="list-style-type: none"> • https://bit.ly/4juWJ8m 	<ul style="list-style-type: none"> • Dataverse: combining commitment + PAYG • Dragon Copilot: User SLs and Flex User SLs, licensing guidance, Dragon Admin Center • Purview: PAYG meters and User SLs, new Purview eDiscovery <p>Copilot</p> <ul style="list-style-type: none"> • The Frontier Firm (Work Trend Index) • Microsoft 365 Copilot Wave 2 Spring Release • Agents everywhere... • Microsoft Entra Agent ID public preview • Copilot Control System: Agent management updates • “Agents”: bots or humans? • Copilot Service workspace • Copilot Academy <p>Windows</p> <ul style="list-style-type: none"> • Windows Server 2025 Hotpatch subscription • Hotpatch for Windows 11 FAQs • Windows Update for Business • Microsoft 365 apps and Windows end of support <p>Dynamics 365</p> <ul style="list-style-type: none"> • License management for Dynamics 365 ERP apps update • Dynamics 365 Licensing Guide and security roles • Power Platform Licensing Guide <p>Other changes</p> <ul style="list-style-type: none"> • SQL Server 2025 in public preview • Remote Network Bandwidth • Dynamics 365 Business Central price increases • 3-year Subscription terms in CSP • Nonprofit grant discontinuations and resources • Commitment discounts article • Microsoft Project for the web retirement <p>Resources</p> <ul style="list-style-type: none"> • Subscription License Suites • Plan comparison documents • Downgrade rights licensing guidance • Qualified Devices and Qualified User licensing guidance • Flexible Virtualization Benefit licensing guidance <p>Demonstrate knowledge of licensing</p> <ul style="list-style-type: none"> • Certificate in licensing Dynamics 365 Customer Insights • Certificate in Windows Server PAYG licensing <p>Find all licensing information in one place</p> <ul style="list-style-type: none"> • Announcing Ask LicenseVerse and a peer community
<p>Dear Louise: Licensing Dynamics 365 Customer Insights</p> <ul style="list-style-type: none"> • 14th May 2025 • https://bit.ly/4jy2G4A 	<p>Introduction</p> <ul style="list-style-type: none"> • A bit of history: the original Marketing and Customer Insights applications • Historical information in LicenseVerse • An overview of Customer Insights – Data and Journeys, and how they work together <p>Licensing</p>

	<ul style="list-style-type: none"> Customer Insights Standalone and Attach licenses Licensing users Additional capacity for Interacted People and Unified People Recommendations for capacity purchases Licensing scenario Checking monthly quotas <p>Dataverse capacity</p> <ul style="list-style-type: none"> Default, accrued and additional capacity <p>Customer Voice</p> <ul style="list-style-type: none"> Included Customer Voice responses Purchasing Customer Voice <p>Certificate in Licensing Dynamics 365 Customer Insights</p>
<p>Dear Louise: PAYG licensing for Windows Server</p> <ul style="list-style-type: none"> 8th May 2025 https://bit.ly/41ubz8t 	<p>Why Pay-As-You-Go?</p> <ul style="list-style-type: none"> Windows Server Datacenter and Standard virtual machine licensing options Adding further virtual machines via Software Subscriptions/SA, Azure, or Azure Arc-enabled PAYG <p>Pricing, licensing and billing</p> <ul style="list-style-type: none"> Windows Server enabled by Azure Arc PAYG pricing Windows Server Azure VM PAYG pricing Azure Arc-enabled PAYG licensing To CAL or not to CAL Azure Arc-enabled PAYG billing <p>Enabled Windows Server Pay-As-You-Go</p> <ul style="list-style-type: none"> Setting up PAYG billing during installation Seeing when PAYG billing is enabled Enabling and disabling PAYG billing after installation Switching to and from Pay-As-You-Go <p>Other benefits</p> <ul style="list-style-type: none"> Eligible Windows Server benefits for Pay-As-You-Go licensed machines
<p>Licensing the Dynamics 365 CRM and ERP apps</p> <ul style="list-style-type: none"> 7th May 2025 https://bit.ly/3Gx3yaY 	<p>Introduction</p> <ul style="list-style-type: none"> The Dynamics 365 Licensing Guide Dynamics 365 solutions <p>Dynamics 365 CRM apps</p> <ul style="list-style-type: none"> What is CRM? Licensing the Dynamics 365 CRM apps Choosing User or Device SLs Choosing Standard or Professional licenses Sales Premium, Microsoft Relationship Sales, Customer Service Premium Licensing for more than one app External users Moving to a higher set of functionality (EA or CSP) Availability <p>Role-Based Copilots</p> <ul style="list-style-type: none"> Copilot in and for Service

	<ul style="list-style-type: none"> • Licensing Copilot for Service • Licensing Copilot for Sales • Journey to Copilot for Sales <p>Dynamics 365 ERP apps</p> <ul style="list-style-type: none"> • What is ERP? • Licensing the Dynamics 365 ERP apps • Minimum purchasing requirements • Premium licenses • Security roles and license management <p>Capacity</p> <ul style="list-style-type: none"> • Default and accrued capacity • Additional capacity <p>Certificate in...</p> <ul style="list-style-type: none"> • Dynamics 365 CRM apps • Dynamics 365 ERP apps
<p>Did You See...?</p> <ul style="list-style-type: none"> • 23rd April 2025 • https://bit.ly/43uTBV9 	<p>Copilot and Copilot Studio</p> <ul style="list-style-type: none"> • Agent consumption currency • New Power Platform Admin Center • Power Platform Licensing Guide • Copilot Studio message billing rates • New Copilot Studio capabilities: deep reasoning and Agent flows, and new Agents • “Computer use” in Copilot Studio • Copilot in Azure <p>Dynamics 365</p> <ul style="list-style-type: none"> • Dynamics 365 Licensing Guide • New Dynamics 365 Agents • License management for Dynamics 365 ERP apps <p>Security products</p> <ul style="list-style-type: none"> • Overage for Security Copilot • Security Copilot Agents • Microsoft Purview Data Security Investigations (DSI) • Retirement plan for Azure AD B2C and Azure AD External Identities • Update on Entra Permissions Management <p>Windows desktop</p> <ul style="list-style-type: none"> • Windows 365 launches and changes to the Product Terms • “Like local” • Forrester study on cloud desktops • Windows Autopatch and hotpatching • Windows 10 ESUs <p>Other products</p> <ul style="list-style-type: none"> • System Center 2025 in CSP • GA of next generation Azure Data Box devices <p>Resources</p> <ul style="list-style-type: none"> • Windows 11 QOS licensing guidance • CAL Suites licensing guidance – March 2025 • Plan comparison documents and Excel version • Product Terms - links to clauses

	<ul style="list-style-type: none"> Microsoft Licensing FAQs <p>Pricing</p> <ul style="list-style-type: none"> AI workload cost considerations and AKS Cost Recommendations in Azure Advisor On-premises servers products pricing changes LicenseVerse pricing pages <p>Training</p> <ul style="list-style-type: none"> Event registration page now searchable <p>Certifications</p> <ul style="list-style-type: none"> Windows Server 2012 ESUs exam Dynamics 365 CRM apps and ERP apps exams BOK25 exam preparation resources <p>LicenseVerse</p> <ul style="list-style-type: none"> Changes to the Free resources page
<p>Dear Louise: Windows Server ESUs</p> <ul style="list-style-type: none"> 16th April 2025 https://bit.ly/4hTl5l3 	<p>Introduction</p> <ul style="list-style-type: none"> Key dates: end of support and ESUs Overview of different Windows Server workloads Extended Security Updates in Azure <p>1-year ESUs</p> <ul style="list-style-type: none"> Qualifying licenses Licensing model and scenarios Other rights and rules Pricing and price lists Keys and activation Using Windows Server 1-year ESUs with partners <p>Azure Arc ESUs</p> <ul style="list-style-type: none"> Qualifying licenses Licensing model and scenarios Creating an ESU license Billing: back billing and using a 1-year license Enabling ESUs Pricing and price lists Other rights and rules Using ESUs with Dev/Test and DR servers A few points to note Using Windows Server Azure Arc ESUs with partners
<p>Azure Arc</p> <ul style="list-style-type: none"> 9th April 2025 https://bit.ly/4kh7GuY 	<p>Azure virtual machines</p> <ul style="list-style-type: none"> Options for paying for infrastructure and software Azure configuration and management tools ESUs in Azure Hotpatching Additional Azure services <p>Azure Arc overview</p> <ul style="list-style-type: none"> Understanding Azure Arc <p>Azure Arc-enabled Servers</p> <ul style="list-style-type: none"> Connecting machines to Azure Arc-enabled Servers Using the Azure Pricing Calculator

	<ul style="list-style-type: none"> • Understanding Azure Arc pricing • Services enabled by Azure Arc • When Azure Update Manager is included <p>Virtual machine options</p> <ul style="list-style-type: none"> • On-premises virtual machine options and what becomes available when VMs are Azure Arc-enabled • Multi Cloud virtual machine options and what becomes available when VMs are Azure Arc-enabled <p>Other benefits</p> <ul style="list-style-type: none"> • Windows Server benefits for Azure Arc-enabled Servers
Dear Louise: Entra part 2 <ul style="list-style-type: none"> • 26th March 2025 • https://bit.ly/3CAhqQi 	<p>Entra External ID</p> <ul style="list-style-type: none"> • Consumers, business customers, business guests • External and Workforce tenants • User flows for sign-in and tenant invitations • Billing via MAU count • Premium Add-ons • Azure AD B2C and Azure AD External Identities <p>Entra Workload ID</p> <ul style="list-style-type: none"> • Types of identities • Understanding and licensing Entra Workload ID <p>Entra Permissions Management</p> <ul style="list-style-type: none"> • Cloud Infrastructure Entitlement Management (CIEM) solutions • Acquiring through the Defender CSPM plan <p>Entra Domain Services</p> <ul style="list-style-type: none"> • Understanding and licensing Entra Domain Services <p>Entra and Security Copilot</p> <ul style="list-style-type: none"> • Using Security Copilot in the Entra portal • New Security Copilot Agents
Did You See...? <ul style="list-style-type: none"> • 19th March 2025 • https://bit.ly/4aSvssZ 	<p>Keep up to date: Products</p> <ul style="list-style-type: none"> • Windows 365 Disaster Recovery Plus • Dragon Copilot • Retirement of Skype • Exchange Online Tenant External Recipient Rate Limit (TERRL) • System Center 2025: CSP availability • Microsoft 365 Setup Expert • Copilot and the Microsoft 365 Admin Center <p>Keep up to date: Product Terms</p> <ul style="list-style-type: none"> • Subscription License Suites • Azure Local • EU Data Boundary • Microsoft 365 E5 Security and Microsoft 365 Business Premium • Mixed licensing for Microsoft Defender for Business • Data privacy for Copilot • Defender Vulnerability Management licensing for servers <p>Keep up to date: Documents</p> <ul style="list-style-type: none"> • Dynamics 365 Licensing Guide and Fraud Protection end of support

	<ul style="list-style-type: none"> • Power Platform Licensing Guide and Managed Environments • Modern Work comparison documents and Defender Experts for Hunting/XDR • Software reimaging rights licensing guidance • Step-up licenses licensing guidance • Microsoft Office LTSC licensing guidance • Core CAL and Enterprise CAL Suites licensing guidance <p>Keep up to date: Pricing</p> <ul style="list-style-type: none"> • Reminder of April 1, 2025 price increases • Azure SQL updates and price decreases • Azure-to-Azure ASR TCO calculator • Cost optimization: MongoDB Autoscale <p>Learn about licensing</p> <ul style="list-style-type: none"> • Register for events • Use co-op funds • FWYN online <p>Demonstrate knowledge of licensing</p> <ul style="list-style-type: none"> • Latest Licensing Scholar exams • Request a Licensing Scholar exams report • What happens with the 2025 refresh of all exams
<p>Dear Louise: Entra part 1</p> <ul style="list-style-type: none"> • 12th March 2025 • https://bit.ly/4gFpPj3 	<p>Introduction to Microsoft Entra</p> <ul style="list-style-type: none"> • Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms <p>Entra ID</p> <ul style="list-style-type: none"> • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses <p>Entra ID Protection</p> <ul style="list-style-type: none"> • What it does and how it's licensed <p>Entra ID Governance</p> <ul style="list-style-type: none"> • What it does and how it's licensed • Tenant level licensing <p>Global Secure Access</p> <ul style="list-style-type: none"> • Entra Internet Access and Entra Private Access • What they do and how they're licensed <p>Entra Verified ID</p> <ul style="list-style-type: none"> • What it is and how it's licensed <p>Entra Suite</p> <ul style="list-style-type: none"> • Individual components • Buying the suite
<p>Azure Reservations</p> <ul style="list-style-type: none"> • 5th March 2025 • https://bit.ly/4jO7lzR 	<p>Key concepts</p> <ul style="list-style-type: none"> • Mechanism for saving money • Term, billing frequency, scope

	<ul style="list-style-type: none"> • Reassignment, exchange, cancellation • Post purchase deployment flexibility <p>Software Plans</p> <ul style="list-style-type: none"> • How Software Plans fit with Reserved Instances • Purchasing a Software Plan • Term, billing frequency, exchange, and cancellation • Instance size flexibility <p>Microsoft Fabric Capacity</p> <ul style="list-style-type: none"> • Microsoft Fabric workloads • Purchasing a Fabric Capacity Reservation • Term, billing frequency, exchange, and cancellation <p>Pre-Purchase Plans</p> <ul style="list-style-type: none"> • Focus on Defender for Cloud and Microsoft Sentinel • Purchasing a Pre-Purchase Plan • Term, billing frequency, exchange, and cancellation • Usage duration
<p>Dear Louise: Microsoft Defender extra part 2</p> <ul style="list-style-type: none"> • 26th February 2025 • https://bit.ly/3C7ppDY 	<p>Defender for IoT</p> <ul style="list-style-type: none"> • EloT and OT environments • Defender for Endpoint device discovery for IoT devices • Licensing EloT devices • OT site licenses <p>Threat Intelligence</p> <ul style="list-style-type: none"> • MDTI Standard and Premium • MDTI in the Defender portal • MDTI and Security Copilot • Threat Intelligence API <p>Security Copilot</p> <ul style="list-style-type: none"> • Standalone and integrated experiences • Overview of how Security Copilot works and integrated products • Setting up and managing SCUs and users
<p>Did You See...?</p> <ul style="list-style-type: none"> • 19th February 2025 • https://bit.ly/3PCj6eE 	<p>Keep up to date with licensing changes</p> <ul style="list-style-type: none"> • Product Terms updates • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Dynamics 365 Contact Center licensing guidance • Microsoft Sustainability Manager: understand the Microsoft Cloud industry solutions, Microsoft Cloud Solution Center, and MSM pricing and licensing • Updated Windows Server 2025 Licensing Guide • Microsoft Defender licensing guidance • Subscription License Suites document • Microsoft 365 Apps licensing guidance • Base and Additive CALs licensing guidance • CAL Suite Bridges licensing guidance • How to Buy document • Retirement of Delve • Virtual Canaries... • Copilot for Security name change

	<ul style="list-style-type: none"> • GitHub Copilot for Azure • Next Generation Azure Data Box devices • Microsoft Cost Management updates • Azure Reservations • Azure DevTest Labs • Azure SQL Database updates • Azure Spot placement scores <p>Learn about licensing</p> <ul style="list-style-type: none"> • Main page for registering for training • FWYN document online <p>Licensing School certifications</p> <ul style="list-style-type: none"> • Certificate in Defender licensing fundamentals • Licensing Scholar and Licensing Scholar Core
<p>Dear Louise: Microsoft Defender extra part 1</p> <ul style="list-style-type: none"> • 12th February 2025 • https://bit.ly/4fVEnel 	<p>Defender Vulnerability Management</p> <ul style="list-style-type: none"> • Overview and licensing • Pricing and functionality overviews <p>Defender for Servers</p> <ul style="list-style-type: none"> • Options for enabling • Billing and server states <p>Defender for Cloud</p> <ul style="list-style-type: none"> • Billing for Cloud Security Posture Management (CSPM) • Defender for Cloud workloads • Pre-Purchase Plan (Reservation) and how Commit Units work • Defender for Cloud Cost Estimation Workbook <p>Microsoft Sentinel</p> <ul style="list-style-type: none"> • Overview of SIEM solution and how Sentinel fits into the overall picture • Pay-As-You-Go billing and Commitment Tiers • Data ingestion allowances • Sentinel Pre-Purchase Plan <p>Certificate in... Microsoft Defender licensing fundamentals</p>
<p>Microsoft Defender: the licensing</p> <ul style="list-style-type: none"> • 5th February 2025 • https://bit.ly/3C26tGT 	<p>The overview</p> <ul style="list-style-type: none"> • Microsoft security portfolio • Microsoft Defender overview • Microsoft Defender portal • Microsoft Defender XDR <p>Microsoft 365 Defender</p> <ul style="list-style-type: none"> • Overview • Defender for Office 365 • Defender for Endpoint and license usage report • Defender for Identity • Defender for Cloud Apps <p>Protecting servers</p> <ul style="list-style-type: none"> • Defender for Endpoint capabilities • Defender for Endpoint for Servers • Defender for Cloud: overview and billing • Discount for existing customers

	<ul style="list-style-type: none"> Deploying and enabling Defender for Servers <p>Defender for SMBs</p> <ul style="list-style-type: none"> Defender for Business Defender for Business Servers <p>Resources</p> <ul style="list-style-type: none"> Microsoft security portfolio Product Terms mapping Subscription License Suites in the Product Terms and Subscription License Suites guide Comparison documents Done for you in LicenseVerse Defender licensing guidance document Licensing guidance for tenant level services
<p>Dear Louise: Flexible</p> <p>Virtualization Benefit: Desktop</p> <ul style="list-style-type: none"> 29th January 2025 https://bit.ly/49sfJAn 	<p>A recap and update</p> <ul style="list-style-type: none"> Flexible Virtualization Benefit: Server training The Flexible Virtualization Benefit and SPLA LicenseVerse updates for Listed Provider clarity <p>Device licenses</p> <ul style="list-style-type: none"> Licensing a VDI Traditional Windows and Office: licenses, availability, deployment rights <p>User licenses</p> <ul style="list-style-type: none"> Windows: availability and deployment rights Listed Providers: VDA rights Office: availability and deployment rights Shared Computer Activation Listed Providers: Amazon Workspaces <p>Resources</p> <ul style="list-style-type: none"> Flexible Virtualization Benefit in LicenseVerse License deployment options in LicenseVerse Certificate in Flexible Virtualization Benefit
<p>Did You See...?</p> <ul style="list-style-type: none"> 22nd January 2025 https://bit.ly/4iv21AQ 	<p>New documents</p> <ul style="list-style-type: none"> Dynamics 365 Licensing Guide Viva feature comparison table (retirement of Viva Goals) Updated comparison documents and Excel version <p>Product licensing</p> <ul style="list-style-type: none"> Microsoft Loop: Workspaces, Pages, Components, and the licensing Microsoft 365 Copilot Chat: what's new, paying for Agents, Copilot in 2024 Copilot for consumers: Copilot in Microsoft 365 Apps, AI Credits GitHub Copilot SQL database in Microsoft Fabric Entra ID Governance for Guests Microsoft Cost Management <p>Program licensing</p> <ul style="list-style-type: none"> Moving to the MCA-E from the EA <p>Licensing School certifications</p>

	<ul style="list-style-type: none"> • Moving from GLR • Using Co-op funds • How Licensing Scholar fits in with BOK certifications
<p>Dear Louise: Flexible Virtualization Benefit: Server</p> <ul style="list-style-type: none"> • 15th January 2025 • https://bit.ly/3Vwf2Ag 	<p>Overview</p> <ul style="list-style-type: none"> • Customer outsourcing options • Authorized Outsourcers and Listed Providers • Eligible licenses <p>Windows Server</p> <ul style="list-style-type: none"> • Reminder of licensing options • Reminder of on-premises licensing rules • Exceptions for Software Subscriptions <p>CSP-Hoster</p> <ul style="list-style-type: none"> • Overview of CSP-Hoster solutions • Using licenses with CSP-Hosters • Exceptions for Software Subscriptions <p>Listed Providers</p> <ul style="list-style-type: none"> • Microsoft: Azure Hybrid Benefit • All Listed Providers: License Mobility through SA <p>A summary</p>
<p>Dear Louise: Copilot Control System</p> <ul style="list-style-type: none"> • 17th December, 2024 • https://bit.ly/4nl4LCS 	<p>Copilot Control System overview</p> <p>Data protection</p> <ul style="list-style-type: none"> • Microsoft Purview and SharePoint Advanced Management with Microsoft 365 E3 and E5 • Licensing SharePoint Premium and SharePoint Advanced Management <p>Management controls</p> <ul style="list-style-type: none"> • Copilot in Microsoft 365 Admin Centers • Governing and monitoring usage of Copilot and Agents <p>Copilot Analytics</p> <ul style="list-style-type: none"> • Copilot Dashboard: overview + licensing • Copilot Business Impact Report: overview + licensing • Advanced Analytics
<p>Did You See...?</p> <ul style="list-style-type: none"> • 16th December, 2024 • https://bit.ly/49zb7si 	<p>Dynamics Corner</p> <ul style="list-style-type: none"> • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Copilot Studio: Pay-As-You-Go billing available, and how to set it up • Copilot Agents – see Copilot licensing: the sequel <p>Desktop product changes</p> <ul style="list-style-type: none"> • Updated comparison documents and Excel version • New Outlook for Windows • Clipchamp and Stream combining • Viva Glint and Viva Insights integration • Included in a Microsoft 365 Copilot license: Viva Insights and SharePoint Advanced Management • Product Terms updates

	<p>Pricing updates</p> <ul style="list-style-type: none"> • Price increases for monthly payments • FX changes and impact on Online Services • How Azure is billed in NCE • Pricing summary for software, Online Services and Azure in NCE • FX change impact in Microsoft licensing programs <p>GLR: What's next?</p> <ul style="list-style-type: none"> • Licensing Scholar Core certification • License Scholar
<p>Dear Louise: Azure Local</p> <ul style="list-style-type: none"> • 10th December, 2024 • https://bit.ly/3ZIOM8f 	<p>Azure Local overview</p> <ul style="list-style-type: none"> • Original Azure Stack solutions • Move to Azure Local • Buying Azure Local <p>Licensing Azure Local VMs</p> <ul style="list-style-type: none"> • Azure Hybrid Benefit: eligibility and activation • BYOL • Windows Server Subscriptions • Azure Local software subscription <p>Final bits and bobs</p> <ul style="list-style-type: none"> • Some useful Azure Local FAQs • What's next with GLR event • Using partner co-op funds event
<p>Copilot licensing: the sequel</p> <ul style="list-style-type: none"> • 4th December, 2024 • https://bit.ly/3ZMtw1z 	<p>Microsoft 365 Copilot overview</p> <ul style="list-style-type: none"> • Some fundamental concepts • Business Chat • Microsoft 365 Copilot in the apps • The Microsoft 365 Copilot license • Copilot Pages • Copilot Prompt Gallery <p>Agents and Actions</p> <ul style="list-style-type: none"> • Copilot Actions • Copilots v Agents • An agentic world • Copilot Agents at Dow • Agents in Microsoft 365 • Agents in SharePoint • Licensing Agents • Licensing Copilot Studio: consumption and Pay-As-You-Go • Message consumption • Agents in SharePoint promotion <p>Building Agents</p> <ul style="list-style-type: none"> • Copilot and Agents • A spectrum of Agents • Building Agents – the choices <p>Final bits and bobs</p> <ul style="list-style-type: none"> • Copilot at Ignite • Certificate in...

	<ul style="list-style-type: none"> • What's next with GLR event • The Common Room blog • Using partner co-op funds event
<p>Did You See...?</p> <ul style="list-style-type: none"> • 26th November, 2024 • https://bit.ly/3ZIA2fc 	<p>Pre-Ignite changes</p> <ul style="list-style-type: none"> • See Product and Program licensing updates training • Windows 10 ESUs: in the Product Terms, new license • See MCA-E and the EA training • Pricing changes: increase for monthly payments in annual commitment Subscriptions, Teams Phone, Power BI • Microsoft Places • Customer Service Hub <p>Ignite changes</p> <ul style="list-style-type: none"> • Book of News and Satya's keynote • Windows 365 Link • Windows 365 Frontline Shared Mode • Windows App • Hotpatching: Windows Server and Windows 11 • SQL Server 2025 • Azure Local • SQL databases in Fabric and SKU Estimator • Copilot... <p>Licensing training</p> <ul style="list-style-type: none"> • November sessions • Training links page • December sessions plan <p>Licensing certifications</p> <ul style="list-style-type: none"> • Certificate in... Virtual desktops in the cloud • LicenseVerse exams page • BOK 24 certifications included for all • Get Licensing Ready – what's next? <p>LicenseVerse updates</p> <ul style="list-style-type: none"> • New resources tables • Link to Licensing Guides
<p>Dear Louise: Virtual desktops in the cloud</p> <ul style="list-style-type: none"> • 20th November, 2024 • https://bit.ly/4fFU9e4 	<p>Azure Virtual Desktop</p> <ul style="list-style-type: none"> • Licensing internal and external users • AVD and ESUs • AVD and Azure Stack HCI • AVD resources and features overview <p>Windows 365</p> <ul style="list-style-type: none"> • Windows 365 v AVD • Editions of Windows 365 • Windows 365 Enterprise: licensing and network deployment options • Windows 365 Business: licensing and Windows Hybrid Benefit • Windows 365 Frontline: licensing and new Shared Mode • Windows 365 and ESUs • Windows 365 Link <p>Microsoft Dev Box</p>

	<ul style="list-style-type: none"> • How the licensing and charging works
Dear Louise: Office hours: MCA-E and the EA <ul style="list-style-type: none"> • 13th November, 2024 • https://bit.ly/3YJnkP3 	RIP EA? <ul style="list-style-type: none"> • Microsoft's journey to new commerce • November 12, 2024 announcement
Product and Program licensing updates <ul style="list-style-type: none"> • 6th November, 2024 • https://bit.ly/3C8ZMCn 	Windows Server 2025 <ul style="list-style-type: none"> • Changes to pricing and licensing • Comparison of editions • Hotpatching • Pay-As-You-Go with Azure Arc • How Windows Server rights differ System Center 2025 <ul style="list-style-type: none"> • Changes to pricing and licensing • Licensing datasheet Windows 10 ESUs <ul style="list-style-type: none"> • Options for commercial and education customers • Consumer option Instance size flexibility <ul style="list-style-type: none"> • Changes to autofit ratios for M-series virtual machines Business Applications Wave 2 <ul style="list-style-type: none"> • Launch event • Copilots and agents • Autonomous agents Updated documents <ul style="list-style-type: none"> • Power Platform Licensing Guide • Dynamics 365 Licensing Guide • Microsoft 365 plan comparison documents and spreadsheet • Modern Work FAQ • Outsourcing Software Management brief
Dear Louise: Licensing specialist virtual machines <ul style="list-style-type: none"> • 29th October, 2024 • https://bit.ly/4hm3MzE 	Azure Spot virtual machines <ul style="list-style-type: none"> • Overview and pricing • Creating a Spot VM • Eviction types and policies • Interruptible workloads • Azure Spot VM advisor and resources Constrained core virtual machines <ul style="list-style-type: none"> • Overview and pricing • Availability • Azure VM naming conventions • Constrained core VM resources
Did You See...? <ul style="list-style-type: none"> • 23rd October, 2024 • https://bit.ly/3Yhc3ft 	Dynamics Corner <ul style="list-style-type: none"> • Updated Dynamics 365 Licensing Guide • Dynamics 365 price increases • New AI capabilities in Power Automate • Updated Power Platform Licensing Guide The desktop

	<ul style="list-style-type: none"> • Updated external user definition • Windows 11 Enterprise LTSC 2024 • Office LTSC 2024 • Project 2024 and Visio LTSC 2024 • Microsoft Planner and Project • Modern Work comparison documents and FAQs • New Volume Licensing Briefs • HP Anyware for Windows 365 <p>The rest</p> <ul style="list-style-type: none"> • System Center 2025 • Other Product Terms updates • GitHub Copilot Enterprise • Removal of unused Azure Subscriptions • Unlicensed OneDrive user accounts <p>Licensing training</p> <ul style="list-style-type: none"> • October sessions • Training links page • Swap of November dates <p>Licensing certifications</p> <ul style="list-style-type: none"> • Launch of new BOK24 Power Platform certification • Certificate in... Power Automate licensing, AI Building licensing, Reserved Instances, Azure Savings Plans, Azure virtual machine optimization solutions • Launch of Licensing Scholar certification <p>LicenseVerse updates</p> <ul style="list-style-type: none"> • Enriching with magic links
<p>Dear Louise: Capacity Reservations</p> <ul style="list-style-type: none"> • 17th October, 2024 • https://bit.ly/3Y6Zao9 	<p>Capacity Reservations</p> <ul style="list-style-type: none"> • Reserved Instances: Instance Size Flexibility or Capacity Priority options • What is a Capacity Reservation? • Creating and using a Capacity Reservation • Billing and cancellations • Resources <p>Quotas</p> <ul style="list-style-type: none"> • Why quotas are important • Viewing and increasing quotas <p>Certifications</p> <ul style="list-style-type: none"> • Certificate in Azure virtual machine optimization solutions
<p>Reserved Instances and Azure Savings Plans</p> <ul style="list-style-type: none"> • 15th October, 2024 • https://bit.ly/3UcJm2e 	<p>Introduction</p> <ul style="list-style-type: none"> • Flexera State of the Cloud report • Azure Windows Server VM options – meters and combinations <p>Reserved Instances</p> <ul style="list-style-type: none"> • The Reservations family • Attributes of a Reserved Instance • Reservation scope options • Assignment of Reserved Instances • Making changes, cancellation fees and exchanges

	<ul style="list-style-type: none"> Instance Size Flexibility <p>Azure Savings Plans</p> <ul style="list-style-type: none"> Attributes of an Azure Savings Plan Compute services covered by an Azure Savings Plan How Azure Savings Plans work Licensing scenarios: small, medium, large commitments Licensing scenario: combining Reserved Instances and Azure Savings Plans Comparing Reserved Instances and Azure Savings Plans features <p>Certifications</p> <ul style="list-style-type: none"> Certificate in Reserved Instances Certificate in Azure Savings Plans
<p>Dear Louise: Power Automate and AI Builder licensing</p> <ul style="list-style-type: none"> 25th September, 2024 https://bit.ly/3BeFyXF 	<p>Licensing Power Automate</p> <ul style="list-style-type: none"> DPA and RPA, cloud and desktop flows Types of cloud flows Licensing cloud flows Power Automate rights in other products, seeded licenses Billing policies for Pay-As-You-Go environments Power Automate Desktop Types of desktop flows Licensing desktop flows Dataverse capacity <p>Licensing AI Builder</p> <ul style="list-style-type: none"> What is a model? Custom and pre-built models AI Builder credits and the rate card Included credits and the Add-on Assigning credits Monitoring usage and overage <p>Certifications</p> <ul style="list-style-type: none"> Certificate in Power Automate licensing Certificate in AI Builder licensing BOK 24: Power Platform certification
<p>Did You See...?</p> <ul style="list-style-type: none"> 17th September, 2024 https://bit.ly/4gv8ISg 	<p>Microsoft 365 Copilot Wave 2</p> <ul style="list-style-type: none"> Product Terms updates Copilot Pages Business Chat (BizChat) Copilot in... Copilot Agents <p>Office 365 and its friends</p> <ul style="list-style-type: none"> Office 365 E1 Plus Microsoft 365 E3 3-year licenses Copilot self-service purchases Frontline Worker licenses added Changes to license assignment Python in Excel To-cloud and In-cloud Add-ons Comparison documents

	<p>Dynamics Corner</p> <ul style="list-style-type: none"> • New Dynamics 365 Licensing Guide • New Power Platform Licensing Guide • Dynamics 365 Enterprise apps • Power Apps premium designation • Power BI Report Server <p>Licensing training</p> <ul style="list-style-type: none"> • August and September sessions • Training links page <p>Licensing certifications</p> <ul style="list-style-type: none"> • Certificate in... Centrally Managed Azure Hybrid Benefit, Power BI licensing, Power Apps licensing, Power Pages licensing • New BOK24 Power Platform certification <p>LicenseVerse updates</p> <ul style="list-style-type: none"> • Enriching with more specific links, and search text for Licensing Guides and Product Terms
<p>Dear Louise: Power Apps and Power Pages licensing</p> <ul style="list-style-type: none"> • 11th September, 2024 • https://bit.ly/3XHmoT6 	<p>Licensing Power Apps</p> <ul style="list-style-type: none"> • Premium and Per App licenses • Pay-As-You-Go option • Licenses that include Power Apps capabilities • App License Designation • Assignment of licenses • Dataverse capacity <p>Licensing Power Pages</p> <ul style="list-style-type: none"> • Authenticated and anonymous users • Capacity Licenses • Pay-As-You-Go option • Power Pages use rights in other licenses • Dataverse capacity <p>Certifications</p> <ul style="list-style-type: none"> • Certificate in Power Apps licensing • Certificate in Power Pages licensing • BOK 24: Power Platform certification
<p>Power BI licensing</p> <ul style="list-style-type: none"> • 4th September, 2024 • https://bit.ly/3XtpGZR 	<p>The different components of Power BI</p> <p>Licensing users</p> <ul style="list-style-type: none"> • User licensing options • Workspaces and Capacities • Licensing scenario <p>Licensing Capacity</p> <ul style="list-style-type: none"> • Shared and Dedicated Capacity • Changes to Power BI Premium • Power BI, Fabric, and OneLake • Microsoft Fabric: SKUs, creating Capacity, Reservations • Premium Workspaces • Licensing scenario • Fabric Reserved Capacity, Reserved Capacity, Fabric Capacity Reservation, Capacity Reservation

	<p>Other ways of sharing information</p> <ul style="list-style-type: none"> • Publish to the web • Exporting to PDF • Power BI Report Server <p>Embedding solutions</p> <ul style="list-style-type: none"> • Power BI Embedded • Power BI Embedded Analytics <p>Certifications</p> <ul style="list-style-type: none"> • Certificate in Power BI licensing • BOK 24: Power Platform certification
<p>Dear Louise: Centrally Managed Azure Hybrid Benefit</p> <ul style="list-style-type: none"> • 28th August, 2024 • https://bit.ly/3T6QmNj 	<p>Azure Hybrid Benefit</p> <ul style="list-style-type: none"> • Reminder of how the regular benefit works • Scenarios to show the benefits of the Centrally Managed benefit <p>Centrally Managed Azure Hybrid Benefit</p> <ul style="list-style-type: none"> • SQL Server VM Registration • Creating a SQL License Assignment • Understanding Billing Accounts, Scopes, and Profiles • Checking utilization • License Assignment expiration • Integration with the HA/DR benefit • Restrictions and resources <p>Certificate in Centrally Managed Azure Hybrid Benefit</p>
<p>Did You See...?</p> <ul style="list-style-type: none"> • 20th August, 2024 • https://bit.ly/46RMtSh 	<p>Upcoming products</p> <ul style="list-style-type: none"> • Windows Server 2025, Exchange Server SE, Skype for Business Server SE • Office LTSC 2024, Visio 2024, Project 2024, Windows 11 Enterprise LTSC <p>Recent changes</p> <ul style="list-style-type: none"> • Frontline Worker licenses for Intune • SQL physical-core license • Microsoft Entra Suite • Windows 365 Cross Region Disaster Recovery Add-on • Microsoft Sentinel <p>Dynamics Corner</p> <ul style="list-style-type: none"> • RBC prerequisites changes • Entitled/included capacity changes • New Dynamics 365 and Power Platform Licensing Guides <p>Licensing training</p> <ul style="list-style-type: none"> • July and August sessions, and training links page • Back to School event <p>Licensing certifications</p> <ul style="list-style-type: none"> • Certificate in... Copilot licensing, SQL 2014 ESUs, SQL Pay-As-You-Go, SQL PaaS • New BOK 24 Power Platform certification <p>LicenseVerse updates</p> <ul style="list-style-type: none"> • New LicenseVerse updates summary page

	<ul style="list-style-type: none"> • Adding links to Microsoft resources, and our training and exams • Expanding topics with diagrams and links • Adding what-we-know-so-far information
<p>Dear Louise: Licensing SQL PaaS solutions</p> <ul style="list-style-type: none"> • 13th August, 2024 • https://bit.ly/3SGYhkb 	<p>SQL Server options in Azure</p> <ul style="list-style-type: none"> • IaaS and PaaS solutions: Azure SQL Managed Instance and Azure SQL Database • Components of PaaS solutions • Using the Azure Pricing Calculator <p>Reserved Capacity</p> <ul style="list-style-type: none"> • Purchasing Reserved Capacity • vCore size flexibility • Making changes to Reserved Capacity <p>Azure Hybrid Benefit</p> <ul style="list-style-type: none"> • Rights to Azure SQL vCores • Normalized Cores • Azure Hybrid Benefit Savings Calculator • Enabling the Azure Hybrid Benefit
<p>SQL Server 2014: Extended Security Updates</p> <ul style="list-style-type: none"> • 6th August, 2024 • https://bit.ly/4dHncfC 	<p>Introduction</p> <ul style="list-style-type: none"> • End of support dates and ESU dates • Different places you run SQL Server • ESUs in Azure <p>Purchasing ESUs: 1-year</p> <ul style="list-style-type: none"> • Qualifying licenses/eligibility requirements • Licensing model and scenarios • Pricing and price lists • Other rights and rules • Connecting/registering servers • Linking invoices and downloading ESUs <p>Purchasing ESUs: Azure Arc</p> <ul style="list-style-type: none"> • Qualifying licenses/eligibility requirements • Licensing model and scenarios: physical and virtual cores • Pricing and price lists, and billing • Creating a p-core license • Other rights and rules <p>Comparing ESU options</p> <ul style="list-style-type: none"> • Using ESUs with partners • What's changed from SQL 2012? • Licensing scenario <p>Final bits and bobs</p> <ul style="list-style-type: none"> • Certificate in SQL Server 2014 ESUs • LicenseVerse updates • Changes to training links page • Copilot resources
<p>Dear Louise: PAYG and SQL Server enabled by Azure Arc</p> <ul style="list-style-type: none"> • 30th July, 2024 • https://bit.ly/4c2BGWd 	<p>Licensing SQL Server in Azure VMs</p> <ul style="list-style-type: none"> • SQL Server virtual machine options in Azure • Azure Pricing Calculator • Changing the license type

	<p>Licensing SQL Server on-premises</p> <ul style="list-style-type: none"> • Licensing SQL Server in the POSE • Licensing individual and unlimited VMs <p>SQL Server enabled by Azure Arc</p> <ul style="list-style-type: none"> • Connecting to Azure Arc • PAYG billing • Creating, editing and using a p-core license • PAYG cost comparisons
<p>Copilot licensing: the complete story</p> <ul style="list-style-type: none"> • 24th July, 2024 • https://bit.ly/3ymlj94 	<p>Introduction</p> <ul style="list-style-type: none"> • Fundamental concepts • Copilot in... • Commercial data protection • Copilot Pro <p>Copilot for Microsoft 365</p> <ul style="list-style-type: none"> • Comparison to free Copilot and Copilot Pro • Extending Copilot for Microsoft 365 <p>Copilot Studio</p> <ul style="list-style-type: none"> • Standalone v Teams app • Licensing Copilot Studio standalone <p>Copilot for Service</p> <ul style="list-style-type: none"> • Copilot in and for Service • Licensing Copilot for Service <p>Copilot for Sales</p> <ul style="list-style-type: none"> • Licensing Copilot for Sales • License combinations • Journey to Copilot for Sales <p>Copilot for Security</p> <ul style="list-style-type: none"> • Overview video • Licensing Copilot for Security <p>Certificate in Copilot licensing</p>
<p>Dear Louise: a first look at SQL 2014 ESUs</p> <ul style="list-style-type: none"> • 17th July, 2024 • https://bit.ly/4d6m1Gy 	<p>Licensing School benefits</p> <ul style="list-style-type: none"> • Focus on Dear Louise clinics, use of PowerPoint slides, discounted training, and custom knowledge checks • Certificate in Copilot licensing <p>A first look at SQL Server 2014 ESUs</p> <ul style="list-style-type: none"> • What's changed since SQL Server 2012 ESUs? • Pricing changes: Azure Arc and 1-year ESUs • Azure Arc choices: virtual machines, physical server, unlimited virtualization • Screenshots of creating and editing a p-core license • Using the p-core license and moving to v-core licenses
<p>FY25 Flying Start!</p> <ul style="list-style-type: none"> • 9th July, 2024 • https://bit.ly/3VY6hhC 	<p>Dynamics Corner</p> <ul style="list-style-type: none"> • Dynamics 365 Licensing Deck: what it is, and how to get it • Dynamics 365 Licensing Guide: different places to get it • Dynamics 365 Contact Center: new SKUs

- Dynamics 365 Customer Service Premium: new SKU and Add-ons
- Dynamics 365 Supply Chain Management Premium: new SKU
- Dynamics 365 Customer Insights: changes for old licensing coming, Customer Voice responses added
- Dynamics 365 price increases
- Dynamics 365 Business Central Licensing Guide changes
- Retirement of Power BI Premium capacity
- Power Platform Licensing Deck: what it is, and how to get it
- Power Platform recommended offers
- Managed environments rights added
- New Tier 2 Dataverse Database capacity
- Power Platform Licensing Guide changes

General changes

- Teams or (no Teams)? – April changes
- External user definition changes
- Copilot changes: GPT Builder, Copilot for Microsoft 365 prerequisites, Copilot for Security
- Windows Server 2025 and System Center 2025 in public preview
- Azure: Azure support offer, automatic Reservation renewal, exchanging Reservations
- Office: Publisher EOS, multi-tenant organization capabilities
- SQL Server 2014: EOS
- Comparison documents: Microsoft 365 and Viva