

Find-What-You-Need (FWYN) document

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Windows licensing options • 15th October, 2025 • https://bit.ly/48whX2Z	Windows licensing: fundamentals • Windows 11: device licensing • Windows 11: user licensing Virtual Desktop Infrastructure • What is VDI? • Licensing options for user and device licenses Desktop as a Service • Windows 365 or Azure Virtual Desktop? Azure Virtual Desktop • Licensing internal users • Azure infrastructure requirements: using the Azure Pricing Calculator and Copilot Windows 365 • The history • Overview: Windows 365 Business compared to Enterprise • Configuring a Cloud PC • Pricing • Windows 365 Enterprise licensing requirements • Windows 365 Business licensing requirements • “Signature” SKUs • Windows 365 Frontline licensing requirements • Windows 365 Frontline Shared and Dedicated Modes • Windows 365 Link Windows 10 ESUs • Extended Security Updates for businesses: how much they cost, availability, and where they’re included • ESUs for consumers: original rules and updated information for the EEA • Windows 10 End of Support and Microsoft 365 Apps Certificate in... • Windows licensing options
Dear Louise: Priva and Sentinel: the licensing • 24th September, 2025 • https://bit.ly/42fXcoe	Introduction • Where Priva and Sentinel fit in as products, and where they deliver as solutions Microsoft Priva • Overview of components and availability • Solutions in preview • The Priva portal • The free Priva trial • Priva Privacy Risk Management: what it is, and how it’s licensed • Priva Subject Rights Requests: what they are, and how they’re licensed • Microsoft Priva FAQs

	Microsoft Sentinel overview • SIEM solution • Sentinel in the Defender portal • Recent innovations: AI-driven UEBA, inclusion of MDTI, Sentinel Data Lake Microsoft Sentinel licensing • Billing and Commitment Tiers • Data ingestion allowances • Microsoft Sentinel Pre-Purchase Plan (Reservation) • Combining Commitment Tiers and Pre-Purchase Plans • Sentinel Data Lake pricing Certificates in... • Microsoft Priva licensing • Microsoft Sentinel licensing
Intune licensing • 17th September, 2025 • https://bit.ly/45QCzBx	Introduction • Where Intune fits in as a product, and where it delivers as a solution Intune: Mobile Application Management (MAM) • The areas of Intune device management • App Protection Policies (APP): what they are and how they're licensed • Licensing MAM • Using the Subscription License Suites page • Basic Mobility and Security • Conditional Access: what is it, licensing, set up • Entra ID registration and join • Microsoft Intune enrollment Intune: Mobile Device Management (MDM) • Automatic enrollment into Windows Intune • Autopilot • Licensing MDM • Device management limits • Buying Intune User SLs • Licensing administrators Intune device licenses • Device limitations and assignments Intune and Security Copilot • Standalone or Embedded experiences • Setting up SCUs and the capacity calculator • Security Copilot Agents and the Vulnerability Remediation Agent Intune and System Center • Co-management: what is it, why use it • Licensing requirements Dependent solutions • Windows 365 Enterprise/Frontline • Microsoft Dev Box Certification in...

	• Intune licensing
Did You See...? • 10th September, 2025 • https://bit.ly/4lXuVdr	Microsoft AI • Copilot License Details check • Agentic AI • Agents and the Frontier program • Controlling Agent costs • Copilot Credits • Azure SRE Agent and AAUs • GPT-5 • Copilot Chat for Students and Dragon Copilot updates Windows client • Windows ESUs • Windows 365: Microsoft 365 Unattended, Cross Region Disaster Recovery Microsoft 365 • The evolution of Microsoft Project and ultimate retirement of Microsoft Project Online • Universal Print update • Teams Premium new features Security • New security and compliance Add-ons for Microsoft 365 Business Premium Azure • Instance Size Flexibility ratio changes • Understanding the difference between Azure Reservations and Capacity Reservations • Azure billing and trust relationships: EA/MCA-E • Azure: Service Providers and EA/MCA-E Pricing • Changes to price levels for Online Services • Historical government pricing changes • Updated CSP enhancements FAQ document Product Terms updates • CAL and ML Equivalency Licenses • MCA availability • Visual Studio subscriptions Productivity servers • Subscription Editions in the Product Terms • Additional support for Subscription Editions Dynamics 365 • New Licensing Guides for August and September • Business Central price increases: date change Resources • Microsoft 365 plan comparison documents • License Mobility through SA resources • Microsoft Business Center FAQ • Updated Defender and RDS Licensing Guidance documents

	- Subscription License Suites Certifications - Summer Camp Credly badge
Summer Camp: Security Copilot licensing 21st August 2025 https://bit.ly/3GUHGqN	Security Copilot experiences - Standalone and Embedded Setting up Security Copilot - Copilot for Security name change - Security Copilot in the Product Terms - Setting up provisioned and overage Security Compute Units (SCUs) - The Security Copilot capacity calculator - Billing scenarios - Controlling access to Security Copilot - Nearing and crossing the SCU limit - Monitoring usage - Workspaces Security Copilot and Microsoft Defender Threat Intelligence (MDTI) - Standard and Premium - MDTI and Security Copilot - MDTI converging into Sentinel and Defender XDR Security Copilot Agents - Standalone and embedded experiences - Powered by SCUs Resources - LicenseVerse - Microsoft Security Licensing Summer Camp Credly badge - Licensing Scholar exams
Summer Camp: Purview licensing 20th August 2025 https://bit.ly/4l7kq6l	Getting started: Purview overview - A little bit of history - Microsoft Purview today - Microsoft Purview portal - Innovation continues: AI and Pay-As-You-Go - User licenses in the Product Terms - Service description – who needs to be licensed? - Policies - Pay-As-You-Go billing enabling AI scenarios “Upgrading” to Pay-As-You-Go billing - Microsoft Purview solution areas Core - Audit: what is it, and how is it licensed? Tenant level licensing. Pay-As-You-Go billing Data Security - Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? Pay-As-You-Go billing - Information Protection: the stack, sensitivity labels. Information Protection at the tenant level. Pay-As-You-Go billing - Data Security Posture Management for AI: what is it, prerequisites

	Risk and Compliance • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing. Pay-As-You-Go billing • Communication Compliance: what is it and how is it licensed, and who needs to be licensed. Pay-As-You-Go billing Resources • Microsoft Purview Solutions trial • Azure Pricing Calculator • Purview in the Product Terms • Detailed feature to SKU map from 2020 • Comparison documents • Microsoft Security Licensing Summer Camp Credly badge
Summer Camp: Entra licensing • 19th August 2025 • https://bit.ly/45hd5Ma	Introduction to Microsoft Entra • Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms Entra ID • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses Entra ID Protection • What it does and how it's licensed Entra ID Governance • What it does and how it's licensed • Tenant level licensing Global Secure Access • Entra Internet Access and Entra Private Access • What they do and how they're licensed Entra Verified ID • What it is and how it's licensed Entra Suite • Individual components • Buying the suite Resources • Microsoft security portfolio Product Terms mapping • Subscription License Suites guide • Comparison documents • LicenseVerse • Microsoft Security Licensing Summer Camp Credly badge
Summer Camp: Defender licensing • 18th August 2025 • https://bit.ly/46AhJaj	The overview • Microsoft security portfolio • Microsoft Defender overview • Microsoft Defender portal • Microsoft Defender XDR Microsoft 365 Defender

	• Overview • Defender for Office 365 • Defender for Endpoint and license usage report • Defender for Identity • Defender for Cloud Apps Protecting servers • Defender for Endpoint capabilities • Defender for Endpoint for Servers Defender for Cloud • Defender for Cloud: overview and billing • Discount for existing customers • Deploying and enabling Defender for Servers • Billing for Cloud Security Posture Management (CSPM) • Defender for Cloud workloads • Pre-Purchase Plan (Reservation) and how Commit Units work • Defender for Cloud Cost Estimation Workbook Resources • Microsoft security portfolio Product Terms mapping • Subscription License Suites guide • Comparison documents • Done for you in LicenseVerse • Defender licensing guidance document • Licensing guidance for tenant level services • Microsoft Security Licensing Summer Camp Credly badge
Did You See...? • 23rd July 2025 • https://bit.ly/44mqOk7	Productivity Servers • ESUs for Exchange Server 2016/2019 • ESUs for Skype for Business Server 2015/2019 • Subscription Editions (SE) for Exchange and Skype for Business: GA, licensing, availability • Pricing changes • Exchange Online Delicensing Resiliency Pricing • Exchange rate price adjustments • Pricing information in LicenseVerse Windows client • Windows 10 ESUs for businesses • Windows 365 promotion • Windows 365 updates • Windows 10 ESUs for consumers – Windows Backup and Microsoft Rewards options • Windows 10 End of Support and Microsoft 365 Apps Other changes • Hotpatching for Windows Server 2025 GA • Security Copilot new tools • SQL Server Reporting Services in SQL Server 2025 • Flexible Memory in Azure SQL Managed Instance • SQL Server Migration Assessment • Retirement of Visual Creator Agent

	Dynamics 365 • Dynamics 365 Licensing Guide • Power Platform Licensing Guide • Copilot Studio Licensing Guide • Desktop Companion Application (DCA) Resources • SharePoint Server licensing guidance document • Outsourcing Software Management licensing guidance document • Microsoft Purview licensing guidance document • Licensing Guides Cautionary Notes in LicenseVerse • Dragon Copilot resources Learn about licensing • Licensing School Summer Camp Other LicenseVerse updates • CSP upgrades
Dear Louise: Licensing Microsoft Agents • 9th July 2025 • https://bit.ly/4lycbkW	Copilots and Agents • A recap of Copilots and Agents and how you pay for them SharePoint Agents • Common business scenarios • Ready-made and Custom-build Agents • Licensing SharePoint Agents • Setting up Pay-As-You-Go billing (screenshots) • Using SharePoint Agents in Teams • Managing SharePoint Agents Copilots, Agents and Dynamics 365 • Microsoft 365 Copilot for Service, Sales and Finance GitHub • GitHub Copilot • GitHub Copilot for Azure Security Copilot • Setting up and managing SCUs and overage • Standalone and embedded Copilot experiences • Security Copilot Agents Copilot Control System • Architecture • Components of the Copilot Control System • Oversharing • SharePoint Advanced Management • Microsoft Purview • Microsoft Entra Agent ID
Licensing Microsoft AI • 2nd July 2025 • https://bit.ly/4epbhVm	Introduction • What is “Copilot”? Copilot for the consumer • Copilot and Microsoft 365 Personal and Family • AI Credits • Copilot Pro

	Microsoft 365 Copilot Chat • The evolution from BizChat • Experiences with/without a Microsoft 365 Copilot license • Enterprise Data Protection • The Microsoft 365 Copilot license Agents • Copilot and Agents • Agents in Microsoft 365 Copilot Chat Creating Agents • Copilot and Teams • Creating and using Agents in Microsoft 365 Copilot Chat Paying for Agents: Message consumption • Agent consumption currency • Copilot Studio Licensing Guide • Message scenarios • Pay-As-You-Go + Message Packs • Copilot Studio Agent Usage Estimator • Power Platform Admin Center • Creating a Billing Plan and managing messages Azure AI Foundry • When to use Azure AI Foundry to build Agents • Azure OpenAI Search RAG example • Standard and Provisioned Throughput • Reservations
Dear Louise: Microsoft Purview extra • 25th June 2025 • https://bit.ly/4jYSemO	Introduction • Microsoft Purview today with continuing innovation • Microsoft Purview billing models • Pay-As-You-Go billing enabling AI scenarios • Enabling Pay-As-You-Go billing (upgrading) Purview capabilities: Pay-As-You-Go only • Unified (Data) Catalog: what is it, and how it's billed • Data Security Investigations (DSI): what is it, how it's billed, relationship with Security Copilot Core • Audit: why PAYG billing, relationship with Microsoft 365 Copilot Data Security • Information Protection: why PAYG billing • Insider Risk Management: why PAYG billing Risk and Compliance • Communication Compliance: why PAYG billing • eDiscovery: why PAYG billing Data Governance • Data Lifecycle Management: why PAYG billing Data Security Posture Management for AI • What is it, prerequisites Security Copilot and Agents

	- Purview and Security Copilot experiences: standalone and embedded - Security Copilot Agents: standalone and embedded
Did You See...? 18th June 2025 https://bit.ly/3FkTLEE	Copilot - Renaming of Microsoft 365 Copilot for Finance - Copilot Vision on Windows - Microsoft 365 PAYG for IT admins - GitHub Copilot Pro+ - Visual Studio Code and GitHub Copilot for Azure - Building Agents - Build keynote summary Azure - Free SQL offers in Azure - Exchange Online TERRL - Azure Communication Services - Microsoft 365 Backup - Windows Backup for Organizations - Controlling Azure costs Dynamics 365 - Dynamics 365 Licensing Guide - Copilot Studio Licensing Guide and Agent Usage Estimator - Power Platform Licensing Guide Other changes - Add-ons - Entra best practice recommendations - Teams Free Resources - Microsoft 365 plan comparison documents - Security Exposure Management - Microsoft 365 Enterprise licensing guidance - Introduction to Microsoft Core Licensing Models licensing guidance - Windows 11 Licensing for Virtual Desktops licensing guidance - Windows Server Virtualization licensing guidance - Server Products for Use in Virtual Environments licensing guidance Demonstrate knowledge of licensing - Licensing Dynamics 365 Commerce exam - Microsoft Purview licensing fundamentals exam Coming soon - Ask LicenseVerse - Peer community
Microsoft Purview: the licensing 4th June 2025 https://bit.ly/3ShvdiP	Getting started: Purview overview - A little bit of history - Microsoft Purview today - Microsoft Purview portal - Innovation continues: AI and PAYG - Microsoft Purview solution areas Getting started: Licensing options

	• Available licenses from the Product Terms • Detailed feature to SKU map • Microsoft Purview Solutions trial • Comparison documents and service description Core • Audit: what is it, and how is it licensed? Tenant level licensing Data Security • Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? • Information Protection: the stack, sensitivity labels. Information Protection at the tenant level • Data Loss Protection: what is it, and how is it licensed? DLP at the tenant level, and policies • Data Security Posture Management: what is it, and how is it licensed? Risk and Compliance • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing • Information Barriers: what is it and how is it licensed? • Communication Compliance: what is it and how is it licensed, and who needs to be licensed • Compliance Manager: what is it? Licensing Regulations and purchasing Premium Assessments • Records Management: what is it and how is it licensed? Data Governance • Data Lifecycle Management: what is it, key terms, how is it licensed, and which users need a license?
Dear Louise: Licensing Dynamics 365 Commerce • 28th May 2025 • https://bit.ly/4llhIWO	Introduction to Dynamics 365 Commerce Licensing: headquarters, call center, retail stores • Recommended licenses • Commerce security roles • Operations-Device licenses Licensing: eCommerce • eCommerce Tier licenses • Understanding Average Order Value (AOV) • Licensing scenario • Adding Recommendations and Ratings & Reviews Licensing: Commerce Scale Units • Scale Units and Commerce topology • Acquiring additional Commerce Scale Units • Licensing scenario Dataverse and Operations capacity • Default, accrued and additional capacity Certificate in Licensing Dynamics 365 Commerce
Did You See...? • 21st May 2025	Combining licensing models • Copilot Studio: combining commitment + PAYG

• https://bit.ly/4juWJ8m	• Dataverse: combining commitment + PAYG • Dragon Copilot: User SLs and Flex User SLs, licensing guidance, Dragon Admin Center • Purview: PAYG meters and User SLs, new Purview eDiscovery Copilot • The Frontier Firm (Work Trend Index) • Microsoft 365 Copilot Wave 2 Spring Release • Agents everywhere... • Microsoft Entra Agent ID public preview • Copilot Control System: Agent management updates • “Agents”: bots or humans? • Copilot Service workspace • Copilot Academy Windows • Windows Server 2025 Hotpatch subscription • Hotpatch for Windows 11 FAQs • Windows Update for Business • Microsoft 365 apps and Windows end of support Dynamics 365 • License management for Dynamics 365 ERP apps update • Dynamics 365 Licensing Guide and security roles • Power Platform Licensing Guide Other changes • SQL Server 2025 in public preview • Remote Network Bandwidth • Dynamics 365 Business Central price increases • 3-year Subscription terms in CSP • Nonprofit grant discontinuations and resources • Commitment discounts article • Microsoft Project for the web retirement Resources • Subscription License Suites • Plan comparison documents • Downgrade rights licensing guidance • Qualified Devices and Qualified User licensing guidance • Flexible Virtualization Benefit licensing guidance Demonstrate knowledge of licensing • Certificate in licensing Dynamics 365 Customer Insights • Certificate in Windows Server PAYG licensing Find all licensing information in one place • Announcing Ask LicenseVerse and a peer community
Dear Louise: Licensing Dynamics 365 Customer Insights • 14th May 2025 • https://bit.ly/4jy2G4A	Introduction • A bit of history: the original Marketing and Customer Insights applications • Historical information in LicenseVerse • An overview of Customer Insights – Data and Journeys, and how they work together Licensing

	• Customer Insights Standalone and Attach licenses • Licensing users • Additional capacity for Interacted People and Unified People • Recommendations for capacity purchases • Licensing scenario • Checking monthly quotas Dataverse capacity • Default, accrued and additional capacity Customer Voice • Included Customer Voice responses • Purchasing Customer Voice Certificate in Licensing Dynamics 365 Customer Insights
Dear Louise: PAYG licensing for Windows Server • 8th May 2025 • https://bit.ly/41ubz8t	Why Pay-As-You-Go? • Windows Server Datacenter and Standard virtual machine licensing options • Adding further virtual machines via Software Subscriptions/SA, Azure, or Azure Arc-enabled PAYG Pricing, licensing and billing • Windows Server enabled by Azure Arc PAYG pricing • Windows Server Azure VM PAYG pricing • Azure Arc-enabled PAYG licensing • To CAL or not to CAL • Azure Arc-enabled PAYG billing Enabled Windows Server Pay-As-You-Go • Setting up PAYG billing during installation • Seeing when PAYG billing is enabled • Enabling and disabling PAYG billing after installation • Switching to and from Pay-As-You-Go Other benefits • Eligible Windows Server benefits for Pay-As-You-Go licensed machines
Licensing the Dynamics 365 CRM and ERP apps • 7th May 2025 • https://bit.ly/3Gx3yaY	Introduction • The Dynamics 365 Licensing Guide • Dynamics 365 solutions Dynamics 365 CRM apps • What is CRM? • Licensing the Dynamics 365 CRM apps • Choosing User or Device SLs • Choosing Standard or Professional licenses • Sales Premium, Microsoft Relationship Sales, Customer Service Premium • Licensing for more than one app • External users • Moving to a higher set of functionality (EA or CSP) • Availability Role-Based Copilots • Copilot in and for Service

	• Licensing Copilot for Service • Licensing Copilot for Sales • Journey to Copilot for Sales Dynamics 365 ERP apps • What is ERP? • Licensing the Dynamics 365 ERP apps • Minimum purchasing requirements • Premium licenses • Security roles and license management Capacity • Default and accrued capacity • Additional capacity Certificate in... • Dynamics 365 CRM apps • Dynamics 365 ERP apps
Did You See...? • 23rd April 2025 • https://bit.ly/43uTBV9	Copilot and Copilot Studio • Agent consumption currency • New Power Platform Admin Center • Power Platform Licensing Guide • Copilot Studio message billing rates • New Copilot Studio capabilities: deep reasoning and Agent flows, and new Agents • “Computer use” in Copilot Studio • Copilot in Azure Dynamics 365 • Dynamics 365 Licensing Guide • New Dynamics 365 Agents • License management for Dynamics 365 ERP apps Security products • Overage for Security Copilot • Security Copilot Agents • Microsoft Purview Data Security Investigations (DSI) • Retirement plan for Azure AD B2C and Azure AD External Identities • Update on Entra Permissions Management Windows desktop • Windows 365 launches and changes to the Product Terms • “Like local” • Forrester study on cloud desktops • Windows Autopatch and hotpatching • Windows 10 ESUs Other products • System Center 2025 in CSP • GA of next generation Azure Data Box devices Resources • Windows 11 QOS licensing guidance • CAL Suites licensing guidance – March 2025 • Plan comparison documents and Excel version • Product Terms - links to clauses

	- Microsoft Licensing FAQs Pricing - AI workload cost considerations and AKS Cost Recommendations in Azure Advisor - On-premises servers products pricing changes - LicenseVerse pricing pages Training - Event registration page now searchable Certifications - Windows Server 2012 ESUs exam - Dynamics 365 CRM apps and ERP apps exams - BOK25 exam preparation resources LicenseVerse - Changes to the Free resources page
Dear Louise: Windows Server ESUs 16th April 2025 https://bit.ly/4hTL5l3	Introduction - Key dates: end of support and ESUs - Overview of different Windows Server workloads - Extended Security Updates in Azure 1-year ESUs - Qualifying licenses - Licensing model and scenarios - Other rights and rules - Pricing and price lists - Keys and activation - Using Windows Server 1-year ESUs with partners Azure Arc ESUs - Qualifying licenses - Licensing model and scenarios - Creating an ESU license - Billing: back billing and using a 1-year license - Enabling ESUs - Pricing and price lists - Other rights and rules - Using ESUs with Dev/Test and DR servers - A few points to note - Using Windows Server Azure Arc ESUs with partners
Azure Arc 9th April 2025 https://bit.ly/4kh7GuY	Azure virtual machines - Options for paying for infrastructure and software - Azure configuration and management tools - ESUs in Azure - Hotpatching - Additional Azure services Azure Arc overview - Understanding Azure Arc Azure Arc-enabled Servers - Connecting machines to Azure Arc-enabled Servers - Using the Azure Pricing Calculator

	• Understanding Azure Arc pricing • Services enabled by Azure Arc • When Azure Update Manager is included Virtual machine options • On-premises virtual machine options and what becomes available when VMs are Azure Arc-enabled • Multi Cloud virtual machine options and what becomes available when VMs are Azure Arc-enabled Other benefits • Windows Server benefits for Azure Arc-enabled Servers
Dear Louise: Entra part 2 • 26th March 2025 • https://bit.ly/3CAhqQi	Entra External ID • Consumers, business customers, business guests • External and Workforce tenants • User flows for sign-in and tenant invitations • Billing via MAU count • Premium Add-ons • Azure AD B2C and Azure AD External Identities Entra Workload ID • Types of identities • Understanding and licensing Entra Workload ID Entra Permissions Management • Cloud Infrastructure Entitlement Management (CIEM) solutions • Acquiring through the Defender CSPM plan Entra Domain Services • Understanding and licensing Entra Domain Services Entra and Security Copilot • Using Security Copilot in the Entra portal • New Security Copilot Agents
Did You See...? • 19th March 2025 • https://bit.ly/4aSvssZ	Keep up to date: Products • Windows 365 Disaster Recovery Plus • Dragon Copilot • Retirement of Skype • Exchange Online Tenant External Recipient Rate Limit (TERRL) • System Center 2025: CSP availability • Microsoft 365 Setup Expert • Copilot and the Microsoft 365 Admin Center Keep up to date: Product Terms • Subscription License Suites • Azure Local • EU Data Boundary • Microsoft 365 E5 Security and Microsoft 365 Business Premium • Mixed licensing for Microsoft Defender for Business • Data privacy for Copilot • Defender Vulnerability Management licensing for servers Keep up to date: Documents • Dynamics 365 Licensing Guide and Fraud Protection end of support

	• Power Platform Licensing Guide and Managed Environments • Modern Work comparison documents and Defender Experts for Hunting/XDR • Software reimaging rights licensing guidance • Step-up licenses licensing guidance • Microsoft Office LTSC licensing guidance • Core CAL and Enterprise CAL Suites licensing guidance Keep up to date: Pricing • Reminder of April 1, 2025 price increases • Azure SQL updates and price decreases • Azure-to-Azure ASR TCO calculator • Cost optimization: MongoDB Autoscale Learn about licensing • Register for events • Use co-op funds • FWYN online Demonstrate knowledge of licensing • Latest Licensing Scholar exams • Request a Licensing Scholar exams report • What happens with the 2025 refresh of all exams
Dear Louise: Entra part 1 • 12th March 2025 • https://bit.ly/4gFpPj3	Introduction to Microsoft Entra • Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms Entra ID • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses Entra ID Protection • What it does and how it's licensed Entra ID Governance • What it does and how it's licensed • Tenant level licensing Global Secure Access • Entra Internet Access and Entra Private Access • What they do and how they're licensed Entra Verified ID • What it is and how it's licensed Entra Suite • Individual components • Buying the suite
Azure Reservations • 5th March 2025 • https://bit.ly/4jO7lzR	Key concepts • Mechanism for saving money • Term, billing frequency, scope

	• Reassignment, exchange, cancellation • Post purchase deployment flexibility Software Plans • How Software Plans fit with Reserved Instances • Purchasing a Software Plan • Term, billing frequency, exchange, and cancellation • Instance size flexibility Microsoft Fabric Capacity • Microsoft Fabric workloads • Purchasing a Fabric Capacity Reservation • Term, billing frequency, exchange, and cancellation Pre-Purchase Plans • Focus on Defender for Cloud and Microsoft Sentinel • Purchasing a Pre-Purchase Plan • Term, billing frequency, exchange, and cancellation • Usage duration
Dear Louise: Microsoft Defender extra part 2 • 26th February 2025 • https://bit.ly/3C7ppDY	Defender for IoT • EIoT and OT environments • Defender for Endpoint device discovery for IoT devices • Licensing EIoT devices • OT site licenses Threat Intelligence • MDTI Standard and Premium • MDTI in the Defender portal • MDTI and Security Copilot • Threat Intelligence API Security Copilot • Standalone and integrated experiences • Overview of how Security Copilot works and integrated products • Setting up and managing SCUs and users
Did You See...? • 19th February 2025 • https://bit.ly/3PCj6eE	Keep up to date with licensing changes • Product Terms updates • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Dynamics 365 Contact Center licensing guidance • Microsoft Sustainability Manager: understand the Microsoft Cloud industry solutions, Microsoft Cloud Solution Center, and MSM pricing and licensing • Updated Windows Server 2025 Licensing Guide • Microsoft Defender licensing guidance • Subscription License Suites document • Microsoft 365 Apps licensing guidance • Base and Additive CALs licensing guidance • CAL Suite Bridges licensing guidance • How to Buy document • Retirement of Delve • Virtual Canaries... • Copilot for Security name change

	• GitHub Copilot for Azure • Next Generation Azure Data Box devices • Microsoft Cost Management updates • Azure Reservations • Azure DevTest Labs • Azure SQL Database updates • Azure Spot placement scores Learn about licensing • Main page for registering for training • FWYN document online Licensing School certifications • Certificate in Defender licensing fundamentals • Licensing Scholar and Licensing Scholar Core
Dear Louise: Microsoft Defender extra part 1 • 12th February 2025 • https://bit.ly/4fVEne0	Defender Vulnerability Management • Overview and licensing • Pricing and functionality overviews Defender for Servers • Options for enabling • Billing and server states Defender for Cloud • Billing for Cloud Security Posture Management (CSPM) • Defender for Cloud workloads • Pre-Purchase Plan (Reservation) and how Commit Units work • Defender for Cloud Cost Estimation Workbook Microsoft Sentinel • Overview of SIEM solution and how Sentinel fits into the overall picture • Pay-As-You-Go billing and Commitment Tiers • Data ingestion allowances • Sentinel Pre-Purchase Plan Certificate in... Microsoft Defender licensing fundamentals
Microsoft Defender: the licensing • 5th February 2025 • https://bit.ly/3C26tGT	The overview • Microsoft security portfolio • Microsoft Defender overview • Microsoft Defender portal • Microsoft Defender XDR Microsoft 365 Defender • Overview • Defender for Office 365 • Defender for Endpoint and license usage report • Defender for Identity • Defender for Cloud Apps Protecting servers • Defender for Endpoint capabilities • Defender for Endpoint for Servers • Defender for Cloud: overview and billing • Discount for existing customers

	- Deploying and enabling Defender for Servers Defender for SMBs - Defender for Business - Defender for Business Servers Resources - Microsoft security portfolio Product Terms mapping - Subscription License Suites in the Product Terms and Subscription License Suites guide - Comparison documents - Done for you in LicenseVerse - Defender licensing guidance document - Licensing guidance for tenant level services
Dear Louise: Flexible Virtualization Benefit: Desktop 29th January 2025 https://bit.ly/49sfJAn	A recap and update - Flexible Virtualization Benefit: Server training - The Flexible Virtualization Benefit and SPLA - LicenseVerse updates for Listed Provider clarity Device licenses - Licensing a VDI - Traditional Windows and Office: licenses, availability, deployment rights User licenses - Windows: availability and deployment rights - Listed Providers: VDA rights - Office: availability and deployment rights - Shared Computer Activation - Listed Providers: Amazon Workspaces Resources - Flexible Virtualization Benefit in LicenseVerse - License deployment options in LicenseVerse - Certificate in Flexible Virtualization Benefit
Did You See...? 22nd January 2025 https://bit.ly/4iv21AQ	New documents - Dynamics 365 Licensing Guide - Viva feature comparison table (retirement of Viva Goals) - Updated comparison documents and Excel version Product licensing - Microsoft Loop: Workspaces, Pages, Components, and the licensing - Microsoft 365 Copilot Chat: what's new, paying for Agents, Copilot in 2024 - Copilot for consumers: Copilot in Microsoft 365 Apps, AI Credits - GitHub Copilot - SQL database in Microsoft Fabric - Entra ID Governance for Guests - Microsoft Cost Management Program licensing - Moving to the MCA-E from the EA Licensing School certifications

	• Moving from GLR • Using Co-op funds • How Licensing Scholar fits in with BOK certifications
Dear Louise: Flexible Virtualization Benefit: Server • 15th January 2025 • https://bit.ly/3Vwf2Ag	Overview • Customer outsourcing options • Authorized Outsourcers and Listed Providers • Eligible licenses Windows Server • Reminder of licensing options • Reminder of on-premises licensing rules • Exceptions for Software Subscriptions CSP-Hoster • Overview of CSP-Hoster solutions • Using licenses with CSP-Hosters • Exceptions for Software Subscriptions Listed Providers • Microsoft: Azure Hybrid Benefit • All Listed Providers: License Mobility through SA A summary
Dear Louise: Copilot Control System • 17th December, 2024 • https://bit.ly/4nl4LCS	Copilot Control System overview Data protection • Microsoft Purview and SharePoint Advanced Management with Microsoft 365 E3 and E5 • Licensing SharePoint Premium and SharePoint Advanced Management Management controls • Copilot in Microsoft 365 Admin Centers • Governing and monitoring usage of Copilot and Agents Copilot Analytics • Copilot Dashboard: overview + licensing • Copilot Business Impact Report: overview + licensing • Advanced Analytics
Did You See...? • 16th December, 2024 • https://bit.ly/49zb7si	Dynamics Corner • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Copilot Studio: Pay-As-You-Go billing available, and how to set it up • Copilot Agents – see Copilot licensing: the sequel Desktop product changes • Updated comparison documents and Excel version • New Outlook for Windows • Clipchamp and Stream combining • Viva Glint and Viva Insights integration • Included in a Microsoft 365 Copilot license: Viva Insights and SharePoint Advanced Management • Product Terms updates

	Pricing updates • Price increases for monthly payments • FX changes and impact on Online Services • How Azure is billed in NCE • Pricing summary for software, Online Services and Azure in NCE • FX change impact in Microsoft licensing programs GLR: What's next? • Licensing Scholar Core certification • License Scholar
Dear Louise: Azure Local • 10th December, 2024 • https://bit.ly/3ZlOM8f	Azure Local overview • Original Azure Stack solutions • Move to Azure Local • Buying Azure Local Licensing Azure Local VMs • Azure Hybrid Benefit: eligibility and activation • BYOL • Windows Server Subscriptions • Azure Local software subscription Final bits and bobs • Some useful Azure Local FAQs • What's next with GLR event • Using partner co-op funds event
Copilot licensing: the sequel • 4th December, 2024 • https://bit.ly/3ZMtw1z	Microsoft 365 Copilot overview • Some fundamental concepts • Business Chat • Microsoft 365 Copilot in the apps • The Microsoft 365 Copilot license • Copilot Pages • Copilot Prompt Gallery Agents and Actions • Copilot Actions • Copilots v Agents • An agentic world • Copilot Agents at Dow • Agents in Microsoft 365 • Agents in SharePoint • Licensing Agents • Licensing Copilot Studio: consumption and Pay-As-You-Go • Message consumption • Agents in SharePoint promotion Building Agents • Copilot and Agents • A spectrum of Agents • Building Agents – the choices Final bits and bobs • Copilot at Ignite • Certificate in...

	• What's next with GLR event • The Common Room blog • Using partner co-op funds event
Did You See...? • 26th November, 2024 • https://bit.ly/3ZlA2fc	Pre-Ignite changes • See Product and Program licensing updates training • Windows 10 ESUs: in the Product Terms, new license • See MCA-E and the EA training • Pricing changes: increase for monthly payments in annual commitment Subscriptions, Teams Phone, Power BI • Microsoft Places • Customer Service Hub Ignite changes • Book of News and Satya's keynote • Windows 365 Link • Windows 365 Frontline Shared Mode • Windows App • Hotpatching: Windows Server and Windows 11 • SQL Server 2025 • Azure Local • SQL databases in Fabric and SKU Estimator • Copilot... Licensing training • November sessions • Training links page • December sessions plan Licensing certifications • Certificate in... Virtual desktops in the cloud • LicenseVerse exams page • BOK 24 certifications included for all • Get Licensing Ready – what's next? LicenseVerse updates • New resources tables • Link to Licensing Guides
Dear Louise: Virtual desktops in the cloud • 20th November, 2024 • https://bit.ly/4fFU9e4	Azure Virtual Desktop • Licensing internal and external users • AVD and ESUs • AVD and Azure Stack HCI • AVD resources and features overview Windows 365 • Windows 365 v AVD • Editions of Windows 365 • Windows 365 Enterprise: licensing and network deployment options • Windows 365 Business: licensing and Windows Hybrid Benefit • Windows 365 Frontline: licensing and new Shared Mode • Windows 365 and ESUs • Windows 365 Link Microsoft Dev Box

	How the licensing and charging works
Dear Louise: Office hours: MCA-E and the EA 13th November, 2024 https://bit.ly/3YJnkp3	RIP EA? - Microsoft's journey to new commerce - November 12, 2024 announcement
Product and Program licensing updates 6th November, 2024 https://bit.ly/3C8ZMCn	Windows Server 2025 - Changes to pricing and licensing - Comparison of editions - Hotpatching - Pay-As-You-Go with Azure Arc - How Windows Server rights differ System Center 2025 - Changes to pricing and licensing - Licensing datasheet Windows 10 ESUs - Options for commercial and education customers - Consumer option Instance size flexibility - Changes to autofit ratios for M-series virtual machines Business Applications Wave 2 - Launch event - Copilots and agents - Autonomous agents Updated documents - Power Platform Licensing Guide - Dynamics 365 Licensing Guide - Microsoft 365 plan comparison documents and spreadsheet - Modern Work FAQ - Outsourcing Software Management brief
Dear Louise: Licensing specialist virtual machines 29th October, 2024 https://bit.ly/4hm3MzE	Azure Spot virtual machines - Overview and pricing - Creating a Spot VM - Eviction types and policies - Interruptible workloads - Azure Spot VM advisor and resources Constrained core virtual machines - Overview and pricing - Availability - Azure VM naming conventions - Constrained core VM resources
Did You See...? 23rd October, 2024 https://bit.ly/3Yhc3ft	Dynamics Corner - Updated Dynamics 365 Licensing Guide - Dynamics 365 price increases - New AI capabilities in Power Automate - Updated Power Platform Licensing Guide The desktop

	• Updated external user definition • Windows 11 Enterprise LTSC 2024 • Office LTSC 2024 • Project 2024 and Visio LTSC 2024 • Microsoft Planner and Project • Modern Work comparison documents and FAQs • New Volume Licensing Briefs • HP Anyware for Windows 365 The rest • System Center 2025 • Other Product Terms updates • GitHub Copilot Enterprise • Removal of unused Azure Subscriptions • Unlicensed OneDrive user accounts Licensing training • October sessions • Training links page • Swap of November dates Licensing certifications • Launch of new BOK24 Power Platform certification • Certificate in... Power Automate licensing, AI Building licensing, Reserved Instances, Azure Savings Plans, Azure virtual machine optimization solutions • Launch of Licensing Scholar certification LicenseVerse updates • Enriching with magic links
Dear Louise: Capacity Reservations • 17th October, 2024 • https://bit.ly/3Y6Zao9	Capacity Reservations • Reserved Instances: Instance Size Flexibility or Capacity Priority options • What is a Capacity Reservation? • Creating and using a Capacity Reservation • Billing and cancellations • Resources Quotas • Why quotas are important • Viewing and increasing quotas Certifications • Certificate in Azure virtual machine optimization solutions
Reserved Instances and Azure Savings Plans • 15th October, 2024 • https://bit.ly/3UcJm2e	Introduction • Flexera State of the Cloud report • Azure Windows Server VM options – meters and combinations Reserved Instances • The Reservations family • Attributes of a Reserved Instance • Reservation scope options • Assignment of Reserved Instances • Making changes, cancellation fees and exchanges

	• Instance Size Flexibility Azure Savings Plans • Attributes of an Azure Savings Plan • Compute services covered by an Azure Savings Plan • How Azure Savings Plans work • Licensing scenarios: small, medium, large commitments • Licensing scenario: combining Reserved Instances and Azure Savings Plans • Comparing Reserved Instances and Azure Savings Plans features Certifications • Certificate in Reserved Instances • Certificate in Azure Savings Plans
Dear Louise: Power Automate and AI Builder licensing • 25th September, 2024 • https://bit.ly/3BeFyXF	Licensing Power Automate • DPA and RPA, cloud and desktop flows • Types of cloud flows • Licensing cloud flows • Power Automate rights in other products, seeded licenses • Billing policies for Pay-As-You-Go environments • Power Automate Desktop • Types of desktop flows • Licensing desktop flows • Dataverse capacity Licensing AI Builder • What is a model? • Custom and pre-built models • AI Builder credits and the rate card • Included credits and the Add-on • Assigning credits • Monitoring usage and overage Certifications • Certificate in Power Automate licensing • Certificate in AI Builder licensing • BOK 24: Power Platform certification
Did You See...? • 17th September, 2024 • https://bit.ly/4gv8ISg	Microsoft 365 Copilot Wave 2 • Product Terms updates • Copilot Pages • Business Chat (BizChat) • Copilot in... • Copilot Agents Office 365 and its friends • Office 365 E1 Plus • Microsoft 365 E3 3-year licenses • Copilot self-service purchases • Frontline Worker licenses added • Changes to license assignment • Python in Excel • To-cloud and In-cloud Add-ons • Comparison documents

	Dynamics Corner • New Dynamics 365 Licensing Guide • New Power Platform Licensing Guide • Dynamics 365 Enterprise apps • Power Apps premium designation • Power BI Report Server Licensing training • August and September sessions • Training links page Licensing certifications • Certificate in... Centrally Managed Azure Hybrid Benefit, Power BI licensing, Power Apps licensing, Power Pages licensing • New BOK24 Power Platform certification LicenseVerse updates • Enriching with more specific links, and search text for Licensing Guides and Product Terms
Dear Louise: Power Apps and Power Pages licensing • 11th September, 2024 • https://bit.ly/3XHmoT6	Licensing Power Apps • Premium and Per App licenses • Pay-As-You-Go option • Licenses that include Power Apps capabilities • App License Designation • Assignment of licenses • Dataverse capacity Licensing Power Pages • Authenticated and anonymous users • Capacity Licenses • Pay-As-You-Go option • Power Pages use rights in other licenses • Dataverse capacity Certifications • Certificate in Power Apps licensing • Certificate in Power Pages licensing • BOK 24: Power Platform certification
Power BI licensing • 4th September, 2024 • https://bit.ly/3XtpGZR	The different components of Power BI Licensing users • User licensing options • Workspaces and Capacities • Licensing scenario Licensing Capacity • Shared and Dedicated Capacity • Changes to Power BI Premium • Power BI, Fabric, and OneLake • Microsoft Fabric: SKUs, creating Capacity, Reservations • Premium Workspaces • Licensing scenario • Fabric Reserved Capacity, Reserved Capacity, Fabric Capacity Reservation, Capacity Reservation

	Other ways of sharing information • Publish to the web • Exporting to PDF • Power BI Report Server Embedding solutions • Power BI Embedded • Power BI Embedded Analytics Certifications • Certificate in Power BI licensing • BOK 24: Power Platform certification
Dear Louise: Centrally Managed Azure Hybrid Benefit • 28th August, 2024 • https://bit.ly/3T6QmNj	Azure Hybrid Benefit • Reminder of how the regular benefit works • Scenarios to show the benefits of the Centrally Managed benefit Centrally Managed Azure Hybrid Benefit • SQL Server VM Registration • Creating a SQL License Assignment • Understanding Billing Accounts, Scopes, and Profiles • Checking utilization • License Assignment expiration • Integration with the HA/DR benefit • Restrictions and resources Certificate in Centrally Managed Azure Hybrid Benefit
Did You See...? • 20th August, 2024 • https://bit.ly/46RMtSh	Upcoming products • Windows Server 2025, Exchange Server SE, Skype for Business Server SE • Office LTSC 2024, Visio 2024, Project 2024, Windows 11 Enterprise LTSC Recent changes • Frontline Worker licenses for Intune • SQL physical-core license • Microsoft Entra Suite • Windows 365 Cross Region Disaster Recovery Add-on • Microsoft Sentinel Dynamics Corner • RBC prerequisites changes • Entitled/included capacity changes • New Dynamics 365 and Power Platform Licensing Guides Licensing training • July and August sessions, and training links page • Back to School event Licensing certifications • Certificate in... Copilot licensing, SQL 2014 ESUs, SQL Pay-As-You-Go, SQL PaaS • New BOK 24 Power Platform certification LicenseVerse updates • New LicenseVerse updates summary page

	• Adding links to Microsoft resources, and our training and exams • Expanding topics with diagrams and links • Adding what-we-know-so-far information
Dear Louise: Licensing SQL PaaS solutions • 13th August, 2024 • https://bit.ly/3SGYhkb	SQL Server options in Azure • IaaS and PaaS solutions: Azure SQL Managed Instance and Azure SQL Database • Components of PaaS solutions • Using the Azure Pricing Calculator Reserved Capacity • Purchasing Reserved Capacity • vCore size flexibility • Making changes to Reserved Capacity Azure Hybrid Benefit • Rights to Azure SQL vCores • Normalized Cores • Azure Hybrid Benefit Savings Calculator • Enabling the Azure Hybrid Benefit
SQL Server 2014: Extended Security Updates • 6th August, 2024 • https://bit.ly/4dHncfC	Introduction • End of support dates and ESU dates • Different places you run SQL Server • ESUs in Azure Purchasing ESUs: 1-year • Qualifying licenses/eligibility requirements • Licensing model and scenarios • Pricing and price lists • Other rights and rules • Connecting/registering servers • Linking invoices and downloading ESUs Purchasing ESUs: Azure Arc • Qualifying licenses/eligibility requirements • Licensing model and scenarios: physical and virtual cores • Pricing and price lists, and billing • Creating a p-core license • Other rights and rules Comparing ESU options • Using ESUs with partners • What's changed from SQL 2012? • Licensing scenario Final bits and bobs • Certificate in SQL Server 2014 ESUs • LicenseVerse updates • Changes to training links page • Copilot resources
Dear Louise: PAYG and SQL Server enabled by Azure Arc • 30th July, 2024 • https://bit.ly/4c2BGWd	Licensing SQL Server in Azure VMs • SQL Server virtual machine options in Azure • Azure Pricing Calculator • Changing the license type

	Licensing SQL Server on-premises • Licensing SQL Server in the POSE • Licensing individual and unlimited VMs SQL Server enabled by Azure Arc • Connecting to Azure Arc • PAYG billing • Creating, editing and using a p-core license • PAYG cost comparisons
Copilot licensing: the complete story • 24th July, 2024 • https://bit.ly/3ymlj94	Introduction • Fundamental concepts • Copilot in... • Commercial data protection • Copilot Pro Copilot for Microsoft 365 • Comparison to free Copilot and Copilot Pro • Extending Copilot for Microsoft 365 Copilot Studio • Standalone v Teams app • Licensing Copilot Studio standalone Copilot for Service • Copilot in and for Service • Licensing Copilot for Service Copilot for Sales • Licensing Copilot for Sales • License combinations • Journey to Copilot for Sales Copilot for Security • Overview video • Licensing Copilot for Security Certificate in Copilot licensing
Dear Louise: a first look at SQL 2014 ESUs • 17th July, 2024 • https://bit.ly/4d6m1Gy	Licensing School benefits • Focus on Dear Louise clinics, use of PowerPoint slides, discounted training, and custom knowledge checks • Certificate in Copilot licensing A first look at SQL Server 2014 ESUs • What's changed since SQL Server 2012 ESUs? • Pricing changes: Azure Arc and 1-year ESUs • Azure Arc choices: virtual machines, physical server, unlimited virtualization • Screenshots of creating and editing a p-core license • Using the p-core license and moving to v-core licenses
FY25 Flying Start! • 9th July, 2024 • https://bit.ly/3VY6hhC	Dynamics Corner • Dynamics 365 Licensing Deck: what it is, and how to get it • Dynamics 365 Licensing Guide: different places to get it • Dynamics 365 Contact Center: new SKUs

	• Dynamics 365 Customer Service Premium: new SKU and Add-ons • Dynamics 365 Supply Chain Management Premium: new SKU • Dynamics 365 Customer Insights: changes for old licensing coming, Customer Voice responses added • Dynamics 365 price increases • Dynamics 365 Business Central Licensing Guide changes • Retirement of Power BI Premium capacity • Power Platform Licensing Deck: what it is, and how to get it • Power Platform recommended offers • Managed environments rights added • New Tier 2 Dataverse Database capacity • Power Platform Licensing Guide changes General changes • Teams or (no Teams)? – April changes • External user definition changes • Copilot changes: GPT Builder, Copilot for Microsoft 365 prerequisites, Copilot for Security • Windows Server 2025 and System Center 2025 in public preview • Azure: Azure support offer, automatic Reservation renewal, exchanging Reservations • Office: Publisher EOS, multi-tenant organization capabilities • SQL Server 2014: EOS • Comparison documents: Microsoft 365 and Viva
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