

## Find-What-You-Need (FWYN) document

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<p><b>Summer Camp: Security Copilot licensing</b></p> <ul style="list-style-type: none"> <li>• 21st August 2025</li> <li>• <a href="https://bit.ly/3GUHGqN">https://bit.ly/3GUHGqN</a></li> </ul>	<p><b>Security Copilot experiences</b></p> <ul style="list-style-type: none"> <li>• Standalone and Embedded</li> </ul> <p><b>Setting up Security Copilot</b></p> <ul style="list-style-type: none"> <li>• Copilot for Security name change</li> <li>• Security Copilot in the Product Terms</li> <li>• Setting up provisioned and overage Security Compute Units (SCUs)</li> <li>• The Security Copilot capacity calculator</li> <li>• Billing scenarios</li> <li>• Controlling access to Security Copilot</li> <li>• Nearing and crossing the SCU limit</li> <li>• Monitoring usage</li> <li>• Workspaces</li> </ul> <p><b>Security Copilot and Microsoft Defender Threat Intelligence (MDTI)</b></p> <ul style="list-style-type: none"> <li>• Standard and Premium</li> <li>• MDTI and Security Copilot</li> <li>• MDTI converging into Sentinel and Defender XDR</li> </ul> <p><b>Security Copilot Agents</b></p> <ul style="list-style-type: none"> <li>• Standalone and embedded experiences</li> <li>• Powered by SCUs</li> </ul> <p><b>Resources</b></p> <ul style="list-style-type: none"> <li>• LicenseVerse</li> <li>• Microsoft Security Licensing Summer Camp Credly badge</li> <li>• Licensing Scholar exams</li> </ul>
<p><b>Summer Camp: Purview licensing</b></p> <ul style="list-style-type: none"> <li>• 20th August 2025</li> <li>• <a href="https://bit.ly/4l7kq6l">https://bit.ly/4l7kq6l</a></li> </ul>	<p><b>Getting started: Purview overview</b></p> <ul style="list-style-type: none"> <li>• A little bit of history</li> <li>• Microsoft Purview today</li> <li>• Microsoft Purview portal</li> <li>• Innovation continues: AI and Pay-As-You-Go</li> <li>• User licenses in the Product Terms</li> <li>• Service description – who needs to be licensed?</li> <li>• Policies</li> <li>• Pay-As-You-Go billing enabling AI scenarios</li> <li>• “Upgrading” to Pay-As-You-Go billing</li> <li>• Microsoft Purview solution areas</li> </ul> <p><b>Core</b></p> <ul style="list-style-type: none"> <li>• Audit: what is it, and how is it licensed? Tenant level licensing. Pay-As-You-Go billing</li> </ul> <p><b>Data Security</b></p> <ul style="list-style-type: none"> <li>• Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? Pay-As-You-Go billing</li> <li>• Information Protection: the stack, sensitivity labels. Information Protection at the tenant level. Pay-As-You-Go billing</li> <li>• Data Security Posture Management for AI: what is it, prerequisites</li> </ul>

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<p><b>Summer Camp: Defender licensing</b></p> <ul style="list-style-type: none"> <li>• 18th August 2025</li> <li>• <a href="https://bit.ly/46AhJaj">https://bit.ly/46AhJaj</a></li> </ul>	<p><b>The overview</b></p> <ul style="list-style-type: none"> <li>• Microsoft security portfolio</li> <li>• Microsoft Defender overview</li> <li>• Microsoft Defender portal</li> <li>• Microsoft Defender XDR</li> </ul> <p><b>Microsoft 365 Defender</b></p>

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<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>• 23rd July 2025</li> <li>• <a href="https://bit.ly/44mqOk7">https://bit.ly/44mqOk7</a></li> </ul>	<p><b>Productivity Servers</b></p> <ul style="list-style-type: none"> <li>• ESUs for Exchange Server 2016/2019</li> <li>• ESUs for Skype for Business Server 2015/2019</li> <li>• Subscription Editions (SE) for Exchange and Skype for Business: GA, licensing, availability</li> <li>• Pricing changes</li> <li>• Exchange Online Delicensing Resiliency</li> </ul> <p><b>Pricing</b></p> <ul style="list-style-type: none"> <li>• Exchange rate price adjustments</li> <li>• Pricing information in LicenseVerse</li> </ul> <p><b>Windows client</b></p> <ul style="list-style-type: none"> <li>• Windows 10 ESUs for businesses</li> <li>• Windows 365 promotion</li> <li>• Windows 365 updates</li> <li>• Windows 10 ESUs for consumers – Windows Backup and Microsoft Rewards options</li> <li>• Windows 10 End of Support and Microsoft 365 Apps</li> </ul> <p><b>Other changes</b></p> <ul style="list-style-type: none"> <li>• Hotpatching for Windows Server 2025 GA</li> <li>• Security Copilot new tools</li> <li>• SQL Server Reporting Services in SQL Server 2025</li> <li>• Flexible Memory in Azure SQL Managed Instance</li> <li>• SQL Server Migration Assessment</li> <li>• Retirement of Visual Creator Agent</li> </ul>

	<p><b>Dynamics 365</b></p> <ul style="list-style-type: none"> <li>• Dynamics 365 Licensing Guide</li> <li>• Power Platform Licensing Guide</li> <li>• Copilot Studio Licensing Guide</li> <li>• Desktop Companion Application (DCA)</li> </ul> <p><b>Resources</b></p> <ul style="list-style-type: none"> <li>• SharePoint Server licensing guidance document</li> <li>• Outsourcing Software Management licensing guidance document</li> <li>• Microsoft Purview licensing guidance document</li> <li>• Licensing Guides Cautionary Notes in LicenseVerse</li> <li>• Dragon Copilot resources</li> </ul> <p><b>Learn about licensing</b></p> <ul style="list-style-type: none"> <li>• Licensing School Summer Camp</li> </ul> <p><b>Other LicenseVerse updates</b></p> <ul style="list-style-type: none"> <li>• CSP upgrades</li> </ul>
<p><b>Dear Louise: Licensing Microsoft Agents</b></p> <ul style="list-style-type: none"> <li>• 9th July 2025</li> <li>• <a href="https://bit.ly/4lycbkW">https://bit.ly/4lycbkW</a></li> </ul>	<p><b>Copilots and Agents</b></p> <ul style="list-style-type: none"> <li>• A recap of Copilots and Agents and how you pay for them</li> </ul> <p><b>SharePoint Agents</b></p> <ul style="list-style-type: none"> <li>• Common business scenarios</li> <li>• Ready-made and Custom-build Agents</li> <li>• Licensing SharePoint Agents</li> <li>• Setting up Pay-As-You-Go billing (screenshots)</li> <li>• Using SharePoint Agents in Teams</li> <li>• Managing SharePoint Agents</li> </ul> <p><b>Copilots, Agents and Dynamics 365</b></p> <ul style="list-style-type: none"> <li>• Microsoft 365 Copilot for Service, Sales and Finance</li> </ul> <p><b>GitHub</b></p> <ul style="list-style-type: none"> <li>• GitHub Copilot</li> <li>• GitHub Copilot for Azure</li> </ul> <p><b>Security Copilot</b></p> <ul style="list-style-type: none"> <li>• Setting up and managing SCUs and overage</li> <li>• Standalone and embedded Copilot experiences</li> <li>• Security Copilot Agents</li> </ul> <p><b>Copilot Control System</b></p> <ul style="list-style-type: none"> <li>• Architecture</li> <li>• Components of the Copilot Control System</li> <li>• Oversharing</li> <li>• SharePoint Advanced Management</li> <li>• Microsoft Purview</li> <li>• Microsoft Entra Agent ID</li> </ul>
<p><b>Licensing Microsoft AI</b></p> <ul style="list-style-type: none"> <li>• 2nd July 2025</li> <li>• <a href="https://bit.ly/4epbhVm">https://bit.ly/4epbhVm</a></li> </ul>	<p><b>Introduction</b></p> <ul style="list-style-type: none"> <li>• What is “Copilot”?</li> </ul> <p><b>Copilot for the consumer</b></p> <ul style="list-style-type: none"> <li>• Copilot and Microsoft 365 Personal and Family</li> <li>• AI Credits</li> <li>• Copilot Pro</li> </ul>

	<p><b>Microsoft 365 Copilot Chat</b></p> <ul style="list-style-type: none"> <li>• The evolution from BizChat</li> <li>• Experiences with/without a Microsoft 365 Copilot license</li> <li>• Enterprise Data Protection</li> <li>• The Microsoft 365 Copilot license</li> </ul> <p><b>Agents</b></p> <ul style="list-style-type: none"> <li>• Copilot and Agents</li> <li>• Agents in Microsoft 365 Copilot Chat</li> </ul> <p><b>Creating Agents</b></p> <ul style="list-style-type: none"> <li>• Copilot and Teams</li> <li>• Creating and using Agents in Microsoft 365 Copilot Chat</li> </ul> <p><b>Paying for Agents: Message consumption</b></p> <ul style="list-style-type: none"> <li>• Agent consumption currency</li> <li>• Copilot Studio Licensing Guide</li> <li>• Message scenarios</li> <li>• Pay-As-You-Go + Message Packs</li> <li>• Copilot Studio Agent Usage Estimator</li> <li>• Power Platform Admin Center</li> <li>• Creating a Billing Plan and managing messages</li> </ul> <p><b>Azure AI Foundry</b></p> <ul style="list-style-type: none"> <li>• When to use Azure AI Foundry to build Agents</li> <li>• Azure OpenAI Search RAG example</li> <li>• Standard and Provisioned Throughput</li> <li>• Reservations</li> </ul>
<p><b>Dear Louise: Microsoft Purview extra</b></p> <ul style="list-style-type: none"> <li>• 25th June 2025</li> <li>• <a href="https://bit.ly/4jYSemO">https://bit.ly/4jYSemO</a></li> </ul>	<p><b>Introduction</b></p> <ul style="list-style-type: none"> <li>• Microsoft Purview today with continuing innovation</li> <li>• Microsoft Purview billing models</li> <li>• Pay-As-You-Go billing enabling AI scenarios</li> <li>• Enabling Pay-As-You-Go billing (upgrading)</li> </ul> <p><b>Purview capabilities: Pay-As-You-Go only</b></p> <ul style="list-style-type: none"> <li>• Unified (Data) Catalog: what is it, and how it's billed</li> <li>• Data Security Investigations (DSI): what is it, how it's billed, relationship with Security Copilot</li> </ul> <p><b>Core</b></p> <ul style="list-style-type: none"> <li>• Audit: why PAYG billing, relationship with Microsoft 365 Copilot</li> </ul> <p><b>Data Security</b></p> <ul style="list-style-type: none"> <li>• Information Protection: why PAYG billing</li> <li>• Insider Risk Management: why PAYG billing</li> </ul> <p><b>Risk and Compliance</b></p> <ul style="list-style-type: none"> <li>• Communication Compliance: why PAYG billing</li> <li>• eDiscovery: why PAYG billing</li> </ul> <p><b>Data Governance</b></p> <ul style="list-style-type: none"> <li>• Data Lifecycle Management: why PAYG billing</li> </ul> <p><b>Data Security Posture Management for AI</b></p> <ul style="list-style-type: none"> <li>• What is it, prerequisites</li> </ul> <p><b>Security Copilot and Agents</b></p>

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<b>Did You See...?</b> <ul style="list-style-type: none"> <li>• 18th June 2025</li> <li>• <a href="https://bit.ly/3FkTLEE">https://bit.ly/3FkTLEE</a></li> </ul>	<p><b>Copilot</b></p> <ul style="list-style-type: none"> <li>• Renaming of Microsoft 365 Copilot for Finance</li> <li>• Copilot Vision on Windows</li> <li>• Microsoft 365 PAYG for IT admins</li> <li>• GitHub Copilot Pro+</li> <li>• Visual Studio Code and GitHub Copilot for Azure</li> <li>• Building Agents</li> <li>• Build keynote summary</li> </ul> <p><b>Azure</b></p> <ul style="list-style-type: none"> <li>• Free SQL offers in Azure</li> <li>• Exchange Online TERRL</li> <li>• Azure Communication Services</li> <li>• Microsoft 365 Backup</li> <li>• Windows Backup for Organizations</li> <li>• Controlling Azure costs</li> </ul> <p><b>Dynamics 365</b></p> <ul style="list-style-type: none"> <li>• Dynamics 365 Licensing Guide</li> <li>• Copilot Studio Licensing Guide and Agent Usage Estimator</li> <li>• Power Platform Licensing Guide</li> </ul> <p><b>Other changes</b></p> <ul style="list-style-type: none"> <li>• Add-ons</li> <li>• Entra best practice recommendations</li> <li>• Teams Free</li> </ul> <p><b>Resources</b></p> <ul style="list-style-type: none"> <li>• Microsoft 365 plan comparison documents</li> <li>• Security Exposure Management</li> <li>• Microsoft 365 Enterprise licensing guidance</li> <li>• Introduction to Microsoft Core Licensing Models licensing guidance</li> <li>• Windows 11 Licensing for Virtual Desktops licensing guidance</li> <li>• Windows Server Virtualization licensing guidance</li> <li>• Server Products for Use in Virtual Environments licensing guidance</li> </ul> <p><b>Demonstrate knowledge of licensing</b></p> <ul style="list-style-type: none"> <li>• Licensing Dynamics 365 Commerce exam</li> <li>• Microsoft Purview licensing fundamentals exam</li> </ul> <p><b>Coming soon</b></p> <ul style="list-style-type: none"> <li>• Ask LicenseVerse</li> <li>• Peer community</li> </ul>
<b>Microsoft Purview: the licensing</b> <ul style="list-style-type: none"> <li>• 4th June 2025</li> <li>• <a href="https://bit.ly/3ShvdiP">https://bit.ly/3ShvdiP</a></li> </ul>	<p><b>Getting started: Purview overview</b></p> <ul style="list-style-type: none"> <li>• A little bit of history</li> <li>• Microsoft Purview today</li> <li>• Microsoft Purview portal</li> <li>• Innovation continues: AI and PAYG</li> <li>• Microsoft Purview solution areas</li> </ul> <p><b>Getting started: Licensing options</b></p>

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<p><b>Dear Louise: Licensing Dynamics 365 Commerce</b></p> <ul style="list-style-type: none"> <li>28th May 2025</li> <li><a href="https://bit.ly/4llhIWO">https://bit.ly/4llhIWO</a></li> </ul>	<p><b>Introduction to Dynamics 365 Commerce</b></p> <p><b>Licensing: headquarters, call center, retail stores</b></p> <ul style="list-style-type: none"> <li>Recommended licenses</li> <li>Commerce security roles</li> <li>Operations-Device licenses</li> </ul> <p><b>Licensing: eCommerce</b></p> <ul style="list-style-type: none"> <li>eCommerce Tier licenses</li> <li>Understanding Average Order Value (AOV)</li> <li>Licensing scenario</li> <li>Adding Recommendations and Ratings &amp; Reviews</li> </ul> <p><b>Licensing: Commerce Scale Units</b></p> <ul style="list-style-type: none"> <li>Scale Units and Commerce topology</li> <li>Acquiring additional Commerce Scale Units</li> <li>Licensing scenario</li> </ul> <p><b>Dataverse and Operations capacity</b></p> <ul style="list-style-type: none"> <li>Default, accrued and additional capacity</li> </ul> <p><b>Certificate in Licensing Dynamics 365 Commerce</b></p>
<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>21st May 2025</li> </ul>	<p><b>Combining licensing models</b></p> <ul style="list-style-type: none"> <li>Copilot Studio: combining commitment + PAYG</li> </ul>

<ul style="list-style-type: none"> <li>• <a href="https://bit.ly/4juWJ8m">https://bit.ly/4juWJ8m</a></li> </ul>	<ul style="list-style-type: none"> <li>• Dataverse: combining commitment + PAYG</li> <li>• Dragon Copilot: User SLs and Flex User SLs, licensing guidance, Dragon Admin Center</li> <li>• Purview: PAYG meters and User SLs, new Purview eDiscovery</li> </ul> <p><b>Copilot</b></p> <ul style="list-style-type: none"> <li>• The Frontier Firm (Work Trend Index)</li> <li>• Microsoft 365 Copilot Wave 2 Spring Release</li> <li>• Agents everywhere...</li> <li>• Microsoft Entra Agent ID public preview</li> <li>• Copilot Control System: Agent management updates</li> <li>• “Agents”: bots or humans?</li> <li>• Copilot Service workspace</li> <li>• Copilot Academy</li> </ul> <p><b>Windows</b></p> <ul style="list-style-type: none"> <li>• Windows Server 2025 Hotpatch subscription</li> <li>• Hotpatch for Windows 11 FAQs</li> <li>• Windows Update for Business</li> <li>• Microsoft 365 apps and Windows end of support</li> </ul> <p><b>Dynamics 365</b></p> <ul style="list-style-type: none"> <li>• License management for Dynamics 365 ERP apps update</li> <li>• Dynamics 365 Licensing Guide and security roles</li> <li>• Power Platform Licensing Guide</li> </ul> <p><b>Other changes</b></p> <ul style="list-style-type: none"> <li>• SQL Server 2025 in public preview</li> <li>• Remote Network Bandwidth</li> <li>• Dynamics 365 Business Central price increases</li> <li>• 3-year Subscription terms in CSP</li> <li>• Nonprofit grant discontinuations and resources</li> <li>• Commitment discounts article</li> <li>• Microsoft Project for the web retirement</li> </ul> <p><b>Resources</b></p> <ul style="list-style-type: none"> <li>• Subscription License Suites</li> <li>• Plan comparison documents</li> <li>• Downgrade rights licensing guidance</li> <li>• Qualified Devices and Qualified User licensing guidance</li> <li>• Flexible Virtualization Benefit licensing guidance</li> </ul> <p><b>Demonstrate knowledge of licensing</b></p> <ul style="list-style-type: none"> <li>• Certificate in licensing Dynamics 365 Customer Insights</li> <li>• Certificate in Windows Server PAYG licensing</li> </ul> <p><b>Find all licensing information in one place</b></p> <ul style="list-style-type: none"> <li>• Announcing Ask LicenseVerse and a peer community</li> </ul>
<p><b>Dear Louise: Licensing Dynamics 365 Customer Insights</b></p> <ul style="list-style-type: none"> <li>• 14th May 2025</li> <li>• <a href="https://bit.ly/4jy2G4A">https://bit.ly/4jy2G4A</a></li> </ul>	<p><b>Introduction</b></p> <ul style="list-style-type: none"> <li>• A bit of history: the original Marketing and Customer Insights applications</li> <li>• Historical information in LicenseVerse</li> <li>• An overview of Customer Insights – Data and Journeys, and how they work together</li> </ul> <p><b>Licensing</b></p>



	<ul style="list-style-type: none"> <li>• Customer Insights Standalone and Attach licenses</li> <li>• Licensing users</li> <li>• Additional capacity for Interacted People and Unified People</li> <li>• Recommendations for capacity purchases</li> <li>• Licensing scenario</li> <li>• Checking monthly quotas</li> </ul> <p><b>Dataverse capacity</b></p> <ul style="list-style-type: none"> <li>• Default, accrued and additional capacity</li> </ul> <p><b>Customer Voice</b></p> <ul style="list-style-type: none"> <li>• Included Customer Voice responses</li> <li>• Purchasing Customer Voice</li> </ul> <p><b>Certificate in Licensing Dynamics 365 Customer Insights</b></p>
<p><b>Dear Louise: PAYG licensing for Windows Server</b></p> <ul style="list-style-type: none"> <li>• 8th May 2025</li> <li>• <a href="https://bit.ly/41ubz8t">https://bit.ly/41ubz8t</a></li> </ul>	<p><b>Why Pay-As-You-Go?</b></p> <ul style="list-style-type: none"> <li>• Windows Server Datacenter and Standard virtual machine licensing options</li> <li>• Adding further virtual machines via Software Subscriptions/SA, Azure, or Azure Arc-enabled PAYG</li> </ul> <p><b>Pricing, licensing and billing</b></p> <ul style="list-style-type: none"> <li>• Windows Server enabled by Azure Arc PAYG pricing</li> <li>• Windows Server Azure VM PAYG pricing</li> <li>• Azure Arc-enabled PAYG licensing</li> <li>• To CAL or not to CAL</li> <li>• Azure Arc-enabled PAYG billing</li> </ul> <p><b>Enabled Windows Server Pay-As-You-Go</b></p> <ul style="list-style-type: none"> <li>• Setting up PAYG billing during installation</li> <li>• Seeing when PAYG billing is enabled</li> <li>• Enabling and disabling PAYG billing after installation</li> <li>• Switching to and from Pay-As-You-Go</li> </ul> <p><b>Other benefits</b></p> <ul style="list-style-type: none"> <li>• Eligible Windows Server benefits for Pay-As-You-Go licensed machines</li> </ul>
<p><b>Licensing the Dynamics 365 CRM and ERP apps</b></p> <ul style="list-style-type: none"> <li>• 7th May 2025</li> <li>• <a href="https://bit.ly/3Gx3yaY">https://bit.ly/3Gx3yaY</a></li> </ul>	<p><b>Introduction</b></p> <ul style="list-style-type: none"> <li>• The Dynamics 365 Licensing Guide</li> <li>• Dynamics 365 solutions</li> </ul> <p><b>Dynamics 365 CRM apps</b></p> <ul style="list-style-type: none"> <li>• What is CRM?</li> <li>• Licensing the Dynamics 365 CRM apps</li> <li>• Choosing User or Device SLs</li> <li>• Choosing Standard or Professional licenses</li> <li>• Sales Premium, Microsoft Relationship Sales, Customer Service Premium</li> <li>• Licensing for more than one app</li> <li>• External users</li> <li>• Moving to a higher set of functionality (EA or CSP)</li> <li>• Availability</li> </ul> <p><b>Role-Based Copilots</b></p> <ul style="list-style-type: none"> <li>• Copilot in and for Service</li> </ul>

	<ul style="list-style-type: none"> <li>• Licensing Copilot for Service</li> <li>• Licensing Copilot for Sales</li> <li>• Journey to Copilot for Sales</li> </ul> <p><b>Dynamics 365 ERP apps</b></p> <ul style="list-style-type: none"> <li>• What is ERP?</li> <li>• Licensing the Dynamics 365 ERP apps</li> <li>• Minimum purchasing requirements</li> <li>• Premium licenses</li> <li>• Security roles and license management</li> </ul> <p><b>Capacity</b></p> <ul style="list-style-type: none"> <li>• Default and accrued capacity</li> <li>• Additional capacity</li> </ul> <p><b>Certificate in...</b></p> <ul style="list-style-type: none"> <li>• Dynamics 365 CRM apps</li> <li>• Dynamics 365 ERP apps</li> </ul>
<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>• 23rd April 2025</li> <li>• <a href="https://bit.ly/43uTBV9">https://bit.ly/43uTBV9</a></li> </ul>	<p><b>Copilot and Copilot Studio</b></p> <ul style="list-style-type: none"> <li>• Agent consumption currency</li> <li>• New Power Platform Admin Center</li> <li>• Power Platform Licensing Guide</li> <li>• Copilot Studio message billing rates</li> <li>• New Copilot Studio capabilities: deep reasoning and Agent flows, and new Agents</li> <li>• “Computer use” in Copilot Studio</li> <li>• Copilot in Azure</li> </ul> <p><b>Dynamics 365</b></p> <ul style="list-style-type: none"> <li>• Dynamics 365 Licensing Guide</li> <li>• New Dynamics 365 Agents</li> <li>• License management for Dynamics 365 ERP apps</li> </ul> <p><b>Security products</b></p> <ul style="list-style-type: none"> <li>• Overage for Security Copilot</li> <li>• Security Copilot Agents</li> <li>• Microsoft Purview Data Security Investigations (DSI)</li> <li>• Retirement plan for Azure AD B2C and Azure AD External Identities</li> <li>• Update on Entra Permissions Management</li> </ul> <p><b>Windows desktop</b></p> <ul style="list-style-type: none"> <li>• Windows 365 launches and changes to the Product Terms</li> <li>• “Like local”</li> <li>• Forrester study on cloud desktops</li> <li>• Windows Autopatch and hotpatching</li> <li>• Windows 10 ESUs</li> </ul> <p><b>Other products</b></p> <ul style="list-style-type: none"> <li>• System Center 2025 in CSP</li> <li>• GA of next generation Azure Data Box devices</li> </ul> <p><b>Resources</b></p> <ul style="list-style-type: none"> <li>• Windows 11 QOS licensing guidance</li> <li>• CAL Suites licensing guidance – March 2025</li> <li>• Plan comparison documents and Excel version</li> <li>• Product Terms - links to clauses</li> </ul>

	<ul style="list-style-type: none"> <li>Microsoft Licensing FAQs</li> </ul> <p><b>Pricing</b></p> <ul style="list-style-type: none"> <li>AI workload cost considerations and AKS Cost Recommendations in Azure Advisor</li> <li>On-premises servers products pricing changes</li> <li>LicenseVerse pricing pages</li> </ul> <p><b>Training</b></p> <ul style="list-style-type: none"> <li>Event registration page now searchable</li> </ul> <p><b>Certifications</b></p> <ul style="list-style-type: none"> <li>Windows Server 2012 ESUs exam</li> <li>Dynamics 365 CRM apps and ERP apps exams</li> <li>BOK25 exam preparation resources</li> </ul> <p><b>LicenseVerse</b></p> <ul style="list-style-type: none"> <li>Changes to the Free resources page</li> </ul>
<p><b>Dear Louise: Windows Server ESUs</b></p> <ul style="list-style-type: none"> <li>16th April 2025</li> <li><a href="https://bit.ly/4hTL5l3">https://bit.ly/4hTL5l3</a></li> </ul>	<p><b>Introduction</b></p> <ul style="list-style-type: none"> <li>Key dates: end of support and ESUs</li> <li>Overview of different Windows Server workloads</li> <li>Extended Security Updates in Azure</li> </ul> <p><b>1-year ESUs</b></p> <ul style="list-style-type: none"> <li>Qualifying licenses</li> <li>Licensing model and scenarios</li> <li>Other rights and rules</li> <li>Pricing and price lists</li> <li>Keys and activation</li> <li>Using Windows Server 1-year ESUs with partners</li> </ul> <p><b>Azure Arc ESUs</b></p> <ul style="list-style-type: none"> <li>Qualifying licenses</li> <li>Licensing model and scenarios</li> <li>Creating an ESU license</li> <li>Billing: back billing and using a 1-year license</li> <li>Enabling ESUs</li> <li>Pricing and price lists</li> <li>Other rights and rules</li> <li>Using ESUs with Dev/Test and DR servers</li> <li>A few points to note</li> <li>Using Windows Server Azure Arc ESUs with partners</li> </ul>
<p><b>Azure Arc</b></p> <ul style="list-style-type: none"> <li>9th April 2025</li> <li><a href="https://bit.ly/4kh7GuY">https://bit.ly/4kh7GuY</a></li> </ul>	<p><b>Azure virtual machines</b></p> <ul style="list-style-type: none"> <li>Options for paying for infrastructure and software</li> <li>Azure configuration and management tools</li> <li>ESUs in Azure</li> <li>Hotpatching</li> <li>Additional Azure services</li> </ul> <p><b>Azure Arc overview</b></p> <ul style="list-style-type: none"> <li>Understanding Azure Arc</li> </ul> <p><b>Azure Arc-enabled Servers</b></p> <ul style="list-style-type: none"> <li>Connecting machines to Azure Arc-enabled Servers</li> <li>Using the Azure Pricing Calculator</li> </ul>

	<ul style="list-style-type: none"> <li>• Understanding Azure Arc pricing</li> <li>• Services enabled by Azure Arc</li> <li>• When Azure Update Manager is included</li> </ul> <p><b>Virtual machine options</b></p> <ul style="list-style-type: none"> <li>• On-premises virtual machine options and what becomes available when VMs are Azure Arc-enabled</li> <li>• Multi Cloud virtual machine options and what becomes available when VMs are Azure Arc-enabled</li> </ul> <p><b>Other benefits</b></p> <ul style="list-style-type: none"> <li>• Windows Server benefits for Azure Arc-enabled Servers</li> </ul>
<p><b>Dear Louise: Entra part 2</b></p> <ul style="list-style-type: none"> <li>• 26th March 2025</li> <li>• <a href="https://bit.ly/3CAhqQi">https://bit.ly/3CAhqQi</a></li> </ul>	<p><b>Entra External ID</b></p> <ul style="list-style-type: none"> <li>• Consumers, business customers, business guests</li> <li>• External and Workforce tenants</li> <li>• User flows for sign-in and tenant invitations</li> <li>• Billing via MAU count</li> <li>• Premium Add-ons</li> <li>• Azure AD B2C and Azure AD External Identities</li> </ul> <p><b>Entra Workload ID</b></p> <ul style="list-style-type: none"> <li>• Types of identities</li> <li>• Understanding and licensing Entra Workload ID</li> </ul> <p><b>Entra Permissions Management</b></p> <ul style="list-style-type: none"> <li>• Cloud Infrastructure Entitlement Management (CIEM) solutions</li> <li>• Acquiring through the Defender CSPM plan</li> </ul> <p><b>Entra Domain Services</b></p> <ul style="list-style-type: none"> <li>• Understanding and licensing Entra Domain Services</li> </ul> <p><b>Entra and Security Copilot</b></p> <ul style="list-style-type: none"> <li>• Using Security Copilot in the Entra portal</li> <li>• New Security Copilot Agents</li> </ul>
<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>• 19th March 2025</li> <li>• <a href="https://bit.ly/4aSvssZ">https://bit.ly/4aSvssZ</a></li> </ul>	<p><b>Keep up to date: Products</b></p> <ul style="list-style-type: none"> <li>• Windows 365 Disaster Recovery Plus</li> <li>• Dragon Copilot</li> <li>• Retirement of Skype</li> <li>• Exchange Online Tenant External Recipient Rate Limit (TERRL)</li> <li>• System Center 2025: CSP availability</li> <li>• Microsoft 365 Setup Expert</li> <li>• Copilot and the Microsoft 365 Admin Center</li> </ul> <p><b>Keep up to date: Product Terms</b></p> <ul style="list-style-type: none"> <li>• Subscription License Suites</li> <li>• Azure Local</li> <li>• EU Data Boundary</li> <li>• Microsoft 365 E5 Security and Microsoft 365 Business Premium</li> <li>• Mixed licensing for Microsoft Defender for Business</li> <li>• Data privacy for Copilot</li> <li>• Defender Vulnerability Management licensing for servers</li> </ul> <p><b>Keep up to date: Documents</b></p> <ul style="list-style-type: none"> <li>• Dynamics 365 Licensing Guide and Fraud Protection end of support</li> </ul>

	<ul style="list-style-type: none"> <li>• Power Platform Licensing Guide and Managed Environments</li> <li>• Modern Work comparison documents and Defender Experts for Hunting/XDR</li> <li>• Software reimaging rights licensing guidance</li> <li>• Step-up licenses licensing guidance</li> <li>• Microsoft Office LTSC licensing guidance</li> <li>• Core CAL and Enterprise CAL Suites licensing guidance</li> </ul> <p><b>Keep up to date: Pricing</b></p> <ul style="list-style-type: none"> <li>• Reminder of April 1, 2025 price increases</li> <li>• Azure SQL updates and price decreases</li> <li>• Azure-to-Azure ASR TCO calculator</li> <li>• Cost optimization: MongoDB Autoscale</li> </ul> <p><b>Learn about licensing</b></p> <ul style="list-style-type: none"> <li>• Register for events</li> <li>• Use co-op funds</li> <li>• FWYN online</li> </ul> <p><b>Demonstrate knowledge of licensing</b></p> <ul style="list-style-type: none"> <li>• Latest Licensing Scholar exams</li> <li>• Request a Licensing Scholar exams report</li> <li>• What happens with the 2025 refresh of all exams</li> </ul>
<p><b>Dear Louise: Entra part 1</b></p> <ul style="list-style-type: none"> <li>• 12th March 2025</li> <li>• <a href="https://bit.ly/4gFpPj3">https://bit.ly/4gFpPj3</a></li> </ul>	<p><b>Introduction to Microsoft Entra</b></p> <ul style="list-style-type: none"> <li>• Components</li> <li>• Zero Trust</li> <li>• Identities, Authentication, Authorization</li> <li>• The Entra Admin Center</li> <li>• Entra in the Product Terms</li> </ul> <p><b>Entra ID</b></p> <ul style="list-style-type: none"> <li>• Key concepts: tenant and directory</li> <li>• Entra ID Free and Entra ID Plan 1 and 2</li> <li>• Where the Entra ID plans are included in other licenses</li> </ul> <p><b>Entra ID Protection</b></p> <ul style="list-style-type: none"> <li>• What it does and how it's licensed</li> </ul> <p><b>Entra ID Governance</b></p> <ul style="list-style-type: none"> <li>• What it does and how it's licensed</li> <li>• Tenant level licensing</li> </ul> <p><b>Global Secure Access</b></p> <ul style="list-style-type: none"> <li>• Entra Internet Access and Entra Private Access</li> <li>• What they do and how they're licensed</li> </ul> <p><b>Entra Verified ID</b></p> <ul style="list-style-type: none"> <li>• What it is and how it's licensed</li> </ul> <p><b>Entra Suite</b></p> <ul style="list-style-type: none"> <li>• Individual components</li> <li>• Buying the suite</li> </ul>
<p><b>Azure Reservations</b></p> <ul style="list-style-type: none"> <li>• 5th March 2025</li> <li>• <a href="https://bit.ly/4jO7LzR">https://bit.ly/4jO7LzR</a></li> </ul>	<p><b>Key concepts</b></p> <ul style="list-style-type: none"> <li>• Mechanism for saving money</li> <li>• Term, billing frequency, scope</li> </ul>

	<ul style="list-style-type: none"> <li>• Reassignment, exchange, cancellation</li> <li>• Post purchase deployment flexibility</li> </ul> <p><b>Software Plans</b></p> <ul style="list-style-type: none"> <li>• How Software Plans fit with Reserved Instances</li> <li>• Purchasing a Software Plan</li> <li>• Term, billing frequency, exchange, and cancellation</li> <li>• Instance size flexibility</li> </ul> <p><b>Microsoft Fabric Capacity</b></p> <ul style="list-style-type: none"> <li>• Microsoft Fabric workloads</li> <li>• Purchasing a Fabric Capacity Reservation</li> <li>• Term, billing frequency, exchange, and cancellation</li> </ul> <p><b>Pre-Purchase Plans</b></p> <ul style="list-style-type: none"> <li>• Focus on Defender for Cloud and Microsoft Sentinel</li> <li>• Purchasing a Pre-Purchase Plan</li> <li>• Term, billing frequency, exchange, and cancellation</li> <li>• Usage duration</li> </ul>
<p><b>Dear Louise: Microsoft Defender extra part 2</b></p> <ul style="list-style-type: none"> <li>• 26th February 2025</li> <li>• <a href="https://bit.ly/3C7ppDY">https://bit.ly/3C7ppDY</a></li> </ul>	<p><b>Defender for IoT</b></p> <ul style="list-style-type: none"> <li>• EIoT and OT environments</li> <li>• Defender for Endpoint device discovery for IoT devices</li> <li>• Licensing EIoT devices</li> <li>• OT site licenses</li> </ul> <p><b>Threat Intelligence</b></p> <ul style="list-style-type: none"> <li>• MDTI Standard and Premium</li> <li>• MDTI in the Defender portal</li> <li>• MDTI and Security Copilot</li> <li>• Threat Intelligence API</li> </ul> <p><b>Security Copilot</b></p> <ul style="list-style-type: none"> <li>• Standalone and integrated experiences</li> <li>• Overview of how Security Copilot works and integrated products</li> <li>• Setting up and managing SCUs and users</li> </ul>
<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>• 19th February 2025</li> <li>• <a href="https://bit.ly/3PCj6eE">https://bit.ly/3PCj6eE</a></li> </ul>	<p><b>Keep up to date with licensing changes</b></p> <ul style="list-style-type: none"> <li>• Product Terms updates</li> <li>• Updated Dynamics 365 Licensing Guide</li> <li>• Updated Power Platform Licensing Guide</li> <li>• Dynamics 365 Contact Center licensing guidance</li> <li>• Microsoft Sustainability Manager: understand the Microsoft Cloud industry solutions, Microsoft Cloud Solution Center, and MSM pricing and licensing</li> <li>• Updated Windows Server 2025 Licensing Guide</li> <li>• Microsoft Defender licensing guidance</li> <li>• Subscription License Suites document</li> <li>• Microsoft 365 Apps licensing guidance</li> <li>• Base and Additive CALs licensing guidance</li> <li>• CAL Suite Bridges licensing guidance</li> <li>• How to Buy document</li> <li>• Retirement of Delve</li> <li>• Virtual Canaries...</li> <li>• Copilot for Security name change</li> </ul>

	<ul style="list-style-type: none"> <li>• GitHub Copilot for Azure</li> <li>• Next Generation Azure Data Box devices</li> <li>• Microsoft Cost Management updates</li> <li>• Azure Reservations</li> <li>• Azure DevTest Labs</li> <li>• Azure SQL Database updates</li> <li>• Azure Spot placement scores</li> </ul> <p><b>Learn about licensing</b></p> <ul style="list-style-type: none"> <li>• Main page for registering for training</li> <li>• FWYN document online</li> </ul> <p><b>Licensing School certifications</b></p> <ul style="list-style-type: none"> <li>• Certificate in Defender licensing fundamentals</li> <li>• Licensing Scholar and Licensing Scholar Core</li> </ul>
<p><b>Dear Louise: Microsoft Defender extra part 1</b></p> <ul style="list-style-type: none"> <li>• 12th February 2025</li> <li>• <a href="https://bit.ly/4fVEne0">https://bit.ly/4fVEne0</a></li> </ul>	<p><b>Defender Vulnerability Management</b></p> <ul style="list-style-type: none"> <li>• Overview and licensing</li> <li>• Pricing and functionality overviews</li> </ul> <p><b>Defender for Servers</b></p> <ul style="list-style-type: none"> <li>• Options for enabling</li> <li>• Billing and server states</li> </ul> <p><b>Defender for Cloud</b></p> <ul style="list-style-type: none"> <li>• Billing for Cloud Security Posture Management (CSPM)</li> <li>• Defender for Cloud workloads</li> <li>• Pre-Purchase Plan (Reservation) and how Commit Units work</li> <li>• Defender for Cloud Cost Estimation Workbook</li> </ul> <p><b>Microsoft Sentinel</b></p> <ul style="list-style-type: none"> <li>• Overview of SIEM solution and how Sentinel fits into the overall picture</li> <li>• Pay-As-You-Go billing and Commitment Tiers</li> <li>• Data ingestion allowances</li> <li>• Sentinel Pre-Purchase Plan</li> </ul> <p><b>Certificate in... Microsoft Defender licensing fundamentals</b></p>
<p><b>Microsoft Defender: the licensing</b></p> <ul style="list-style-type: none"> <li>• 5th February 2025</li> <li>• <a href="https://bit.ly/3C26tGT">https://bit.ly/3C26tGT</a></li> </ul>	<p><b>The overview</b></p> <ul style="list-style-type: none"> <li>• Microsoft security portfolio</li> <li>• Microsoft Defender overview</li> <li>• Microsoft Defender portal</li> <li>• Microsoft Defender XDR</li> </ul> <p><b>Microsoft 365 Defender</b></p> <ul style="list-style-type: none"> <li>• Overview</li> <li>• Defender for Office 365</li> <li>• Defender for Endpoint and license usage report</li> <li>• Defender for Identity</li> <li>• Defender for Cloud Apps</li> </ul> <p><b>Protecting servers</b></p> <ul style="list-style-type: none"> <li>• Defender for Endpoint capabilities</li> <li>• Defender for Endpoint for Servers</li> <li>• Defender for Cloud: overview and billing</li> <li>• Discount for existing customers</li> </ul>

	<ul style="list-style-type: none"> <li>Deploying and enabling Defender for Servers</li> </ul> <b>Defender for SMBs</b> <ul style="list-style-type: none"> <li>Defender for Business</li> <li>Defender for Business Servers</li> </ul> <b>Resources</b> <ul style="list-style-type: none"> <li>Microsoft security portfolio Product Terms mapping</li> <li>Subscription License Suites in the Product Terms and Subscription License Suites guide</li> <li>Comparison documents</li> <li>Done for you in LicenseVerse</li> <li>Defender licensing guidance document</li> <li>Licensing guidance for tenant level services</li> </ul>
<b>Dear Louise: Flexible Virtualization Benefit: Desktop</b> <ul style="list-style-type: none"> <li>29th January 2025</li> <li><a href="https://bit.ly/49sfJAn">https://bit.ly/49sfJAn</a></li> </ul>	<b>A recap and update</b> <ul style="list-style-type: none"> <li>Flexible Virtualization Benefit: Server training</li> <li>The Flexible Virtualization Benefit and SPLA</li> <li>LicenseVerse updates for Listed Provider clarity</li> </ul> <b>Device licenses</b> <ul style="list-style-type: none"> <li>Licensing a VDI</li> <li>Traditional Windows and Office: licenses, availability, deployment rights</li> </ul> <b>User licenses</b> <ul style="list-style-type: none"> <li>Windows: availability and deployment rights</li> <li>Listed Providers: VDA rights</li> <li>Office: availability and deployment rights</li> <li>Shared Computer Activation</li> <li>Listed Providers: Amazon Workspaces</li> </ul> <b>Resources</b> <ul style="list-style-type: none"> <li>Flexible Virtualization Benefit in LicenseVerse</li> <li>License deployment options in LicenseVerse</li> <li>Certificate in Flexible Virtualization Benefit</li> </ul>
<b>Did You See...?</b> <ul style="list-style-type: none"> <li>22nd January 2025</li> <li><a href="https://bit.ly/4iv21AQ">https://bit.ly/4iv21AQ</a></li> </ul>	<b>New documents</b> <ul style="list-style-type: none"> <li>Dynamics 365 Licensing Guide</li> <li>Viva feature comparison table (retirement of Viva Goals)</li> <li>Updated comparison documents and Excel version</li> </ul> <b>Product licensing</b> <ul style="list-style-type: none"> <li>Microsoft Loop: Workspaces, Pages, Components, and the licensing</li> <li>Microsoft 365 Copilot Chat: what's new, paying for Agents, Copilot in 2024</li> <li>Copilot for consumers: Copilot in Microsoft 365 Apps, AI Credits</li> <li>GitHub Copilot</li> <li>SQL database in Microsoft Fabric</li> <li>Entra ID Governance for Guests</li> <li>Microsoft Cost Management</li> </ul> <b>Program licensing</b> <ul style="list-style-type: none"> <li>Moving to the MCA-E from the EA</li> </ul> <b>Licensing School certifications</b>



	<ul style="list-style-type: none"> <li>• Moving from GLR</li> <li>• Using Co-op funds</li> <li>• How Licensing Scholar fits in with BOK certifications</li> </ul>
<p><b>Dear Louise: Flexible Virtualization Benefit: Server</b></p> <ul style="list-style-type: none"> <li>• 15th January 2025</li> <li>• <a href="https://bit.ly/3Vwf2Ag">https://bit.ly/3Vwf2Ag</a></li> </ul>	<p><b>Overview</b></p> <ul style="list-style-type: none"> <li>• Customer outsourcing options</li> <li>• Authorized Outsourcers and Listed Providers</li> <li>• Eligible licenses</li> </ul> <p><b>Windows Server</b></p> <ul style="list-style-type: none"> <li>• Reminder of licensing options</li> <li>• Reminder of on-premises licensing rules</li> <li>• Exceptions for Software Subscriptions</li> </ul> <p><b>CSP-Hoster</b></p> <ul style="list-style-type: none"> <li>• Overview of CSP-Hoster solutions</li> <li>• Using licenses with CSP-Hosters</li> <li>• Exceptions for Software Subscriptions</li> </ul> <p><b>Listed Providers</b></p> <ul style="list-style-type: none"> <li>• Microsoft: Azure Hybrid Benefit</li> <li>• All Listed Providers: License Mobility through SA</li> </ul> <p><b>A summary</b></p>
<p><b>Dear Louise: Copilot Control System</b></p> <ul style="list-style-type: none"> <li>• 17th December, 2024</li> <li>• <a href="https://bit.ly/4issn6i">https://bit.ly/4issn6i</a></li> </ul>	<p><b>Copilot Control System overview</b></p> <p><b>Data protection</b></p> <ul style="list-style-type: none"> <li>• Microsoft Purview and SharePoint Advanced Management with Microsoft 365 E3 and E5</li> <li>• Licensing SharePoint Premium and SharePoint Advanced Management</li> </ul> <p><b>Management controls</b></p> <ul style="list-style-type: none"> <li>• Copilot in Microsoft 365 Admin Centers</li> <li>• Governing and monitoring usage of Copilot and Agents</li> </ul> <p><b>Copilot Analytics</b></p> <ul style="list-style-type: none"> <li>• Copilot Dashboard: overview + licensing</li> <li>• Copilot Business Impact Report: overview + licensing</li> <li>• Advanced Analytics</li> </ul>
<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>• 16th December, 2024</li> <li>• <a href="https://bit.ly/49zb7si">https://bit.ly/49zb7si</a></li> </ul>	<p><b>Dynamics Corner</b></p> <ul style="list-style-type: none"> <li>• Updated Dynamics 365 Licensing Guide</li> <li>• Updated Power Platform Licensing Guide</li> <li>• Copilot Studio: Pay-As-You-Go billing available, and how to set it up</li> <li>• Copilot Agents – see Copilot licensing: the sequel</li> </ul> <p><b>Desktop product changes</b></p> <ul style="list-style-type: none"> <li>• Updated comparison documents and Excel version</li> <li>• New Outlook for Windows</li> <li>• Clipchamp and Stream combining</li> <li>• Viva Glint and Viva Insights integration</li> <li>• Included in a Microsoft 365 Copilot license: Viva Insights and SharePoint Advanced Management</li> <li>• Product Terms updates</li> </ul>

	<p><b>Pricing updates</b></p> <ul style="list-style-type: none"> <li>• Price increases for monthly payments</li> <li>• FX changes and impact on Online Services</li> <li>• How Azure is billed in NCE</li> <li>• Pricing summary for software, Online Services and Azure in NCE</li> <li>• FX change impact in Microsoft licensing programs</li> </ul> <p><b>GLR: What's next?</b></p> <ul style="list-style-type: none"> <li>• Licensing Scholar Core certification</li> <li>• License Scholar</li> </ul>
<p><b>Dear Louise: Azure Local</b></p> <ul style="list-style-type: none"> <li>• 10th December, 2024</li> <li>• <a href="https://bit.ly/3ZlOM8f">https://bit.ly/3ZlOM8f</a></li> </ul>	<p><b>Azure Local overview</b></p> <ul style="list-style-type: none"> <li>• Original Azure Stack solutions</li> <li>• Move to Azure Local</li> <li>• Buying Azure Local</li> </ul> <p><b>Licensing Azure Local VMs</b></p> <ul style="list-style-type: none"> <li>• Azure Hybrid Benefit: eligibility and activation</li> <li>• BYOL</li> <li>• Windows Server Subscriptions</li> <li>• Azure Local software subscription</li> </ul> <p><b>Final bits and bobs</b></p> <ul style="list-style-type: none"> <li>• Some useful Azure Local FAQs</li> <li>• What's next with GLR event</li> <li>• Using partner co-op funds event</li> </ul>
<p><b>Copilot licensing: the sequel</b></p> <ul style="list-style-type: none"> <li>• 4th December, 2024</li> <li>• <a href="https://bit.ly/3ZMtw1z">https://bit.ly/3ZMtw1z</a></li> </ul>	<p><b>Microsoft 365 Copilot overview</b></p> <ul style="list-style-type: none"> <li>• Some fundamental concepts</li> <li>• Business Chat</li> <li>• Microsoft 365 Copilot in the apps</li> <li>• The Microsoft 365 Copilot license</li> <li>• Copilot Pages</li> <li>• Copilot Prompt Gallery</li> </ul> <p><b>Agents and Actions</b></p> <ul style="list-style-type: none"> <li>• Copilot Actions</li> <li>• Copilots v Agents</li> <li>• An agentic world</li> <li>• Copilot Agents at Dow</li> <li>• Agents in Microsoft 365</li> <li>• Agents in SharePoint</li> <li>• Licensing Agents</li> <li>• Licensing Copilot Studio: consumption and Pay-As-You-Go</li> <li>• Message consumption</li> <li>• Agents in SharePoint promotion</li> </ul> <p><b>Building Agents</b></p> <ul style="list-style-type: none"> <li>• Copilot and Agents</li> <li>• A spectrum of Agents</li> <li>• Building Agents – the choices</li> </ul> <p><b>Final bits and bobs</b></p> <ul style="list-style-type: none"> <li>• Copilot at Ignite</li> <li>• Certificate in...</li> </ul>

	<ul style="list-style-type: none"> <li>• What's next with GLR event</li> <li>• The Common Room blog</li> <li>• Using partner co-op funds event</li> </ul>
<b>Did You See...?</b> <ul style="list-style-type: none"> <li>• 26th November, 2024</li> <li>• <a href="https://bit.ly/3ZlA2fc">https://bit.ly/3ZlA2fc</a></li> </ul>	<p><b>Pre-Ignite changes</b></p> <ul style="list-style-type: none"> <li>• See Product and Program licensing updates training</li> <li>• Windows 10 ESUs: in the Product Terms, new license</li> <li>• See MCA-E and the EA training</li> <li>• Pricing changes: increase for monthly payments in annual commitment Subscriptions, Teams Phone, Power BI</li> <li>• Microsoft Places</li> <li>• Customer Service Hub</li> </ul> <p><b>Ignite changes</b></p> <ul style="list-style-type: none"> <li>• Book of News and Satya's keynote</li> <li>• Windows 365 Link</li> <li>• Windows 365 Frontline Shared Mode</li> <li>• Windows App</li> <li>• Hotpatching: Windows Server and Windows 11</li> <li>• SQL Server 2025</li> <li>• Azure Local</li> <li>• SQL databases in Fabric and SKU Estimator</li> <li>• Copilot...</li> </ul> <p><b>Licensing training</b></p> <ul style="list-style-type: none"> <li>• November sessions</li> <li>• Training links page</li> <li>• December sessions plan</li> </ul> <p><b>Licensing certifications</b></p> <ul style="list-style-type: none"> <li>• Certificate in... Virtual desktops in the cloud</li> <li>• LicenseVerse exams page</li> <li>• BOK 24 certifications included for all</li> <li>• Get Licensing Ready – what's next?</li> </ul> <p><b>LicenseVerse updates</b></p> <ul style="list-style-type: none"> <li>• New resources tables</li> <li>• Link to Licensing Guides</li> </ul>
<b>Dear Louise: Virtual desktops in the cloud</b> <ul style="list-style-type: none"> <li>• 20th November, 2024</li> <li>• <a href="https://bit.ly/4fFU9e4">https://bit.ly/4fFU9e4</a></li> </ul>	<p><b>Azure Virtual Desktop</b></p> <ul style="list-style-type: none"> <li>• Licensing internal and external users</li> <li>• AVD and ESUs</li> <li>• AVD and Azure Stack HCI</li> <li>• AVD resources and features overview</li> </ul> <p><b>Windows 365</b></p> <ul style="list-style-type: none"> <li>• Windows 365 v AVD</li> <li>• Editions of Windows 365</li> <li>• Windows 365 Enterprise: licensing and network deployment options</li> <li>• Windows 365 Business: licensing and Windows Hybrid Benefit</li> <li>• Windows 365 Frontline: licensing and new Shared Mode</li> <li>• Windows 365 and ESUs</li> <li>• Windows 365 Link</li> </ul> <p><b>Microsoft Dev Box</b></p>

	<ul style="list-style-type: none"> <li>How the licensing and charging works</li> </ul>
<p><b>Dear Louise: Office hours: MCA-E and the EA</b></p> <ul style="list-style-type: none"> <li>13th November, 2024</li> <li><a href="https://bit.ly/3YJnkp3">https://bit.ly/3YJnkp3</a></li> </ul>	<p><b>RIP EA?</b></p> <ul style="list-style-type: none"> <li>Microsoft's journey to new commerce</li> <li>November 12, 2024 announcement</li> </ul>
<p><b>Product and Program licensing updates</b></p> <ul style="list-style-type: none"> <li>6th November, 2024</li> <li><a href="https://bit.ly/3C8ZMCn">https://bit.ly/3C8ZMCn</a></li> </ul>	<p><b>Windows Server 2025</b></p> <ul style="list-style-type: none"> <li>Changes to pricing and licensing</li> <li>Comparison of editions</li> <li>Hotpatching</li> <li>Pay-As-You-Go with Azure Arc</li> <li>How Windows Server rights differ</li> </ul> <p><b>System Center 2025</b></p> <ul style="list-style-type: none"> <li>Changes to pricing and licensing</li> <li>Licensing datasheet</li> </ul> <p><b>Windows 10 ESUs</b></p> <ul style="list-style-type: none"> <li>Options for commercial and education customers</li> <li>Consumer option</li> </ul> <p><b>Instance size flexibility</b></p> <ul style="list-style-type: none"> <li>Changes to autofit ratios for M-series virtual machines</li> </ul> <p><b>Business Applications Wave 2</b></p> <ul style="list-style-type: none"> <li>Launch event</li> <li>Copilots and agents</li> <li>Autonomous agents</li> </ul> <p><b>Updated documents</b></p> <ul style="list-style-type: none"> <li>Power Platform Licensing Guide</li> <li>Dynamics 365 Licensing Guide</li> <li>Microsoft 365 plan comparison documents and spreadsheet</li> <li>Modern Work FAQ</li> <li>Outsourcing Software Management brief</li> </ul>
<p><b>Dear Louise: Licensing specialist virtual machines</b></p> <ul style="list-style-type: none"> <li>29th October, 2024</li> <li><a href="https://bit.ly/4hm3MzE">https://bit.ly/4hm3MzE</a></li> </ul>	<p><b>Azure Spot virtual machines</b></p> <ul style="list-style-type: none"> <li>Overview and pricing</li> <li>Creating a Spot VM</li> <li>Eviction types and policies</li> <li>Interruptible workloads</li> <li>Azure Spot VM advisor and resources</li> </ul> <p><b>Constrained core virtual machines</b></p> <ul style="list-style-type: none"> <li>Overview and pricing</li> <li>Availability</li> <li>Azure VM naming conventions</li> <li>Constrained core VM resources</li> </ul>
<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>23rd October, 2024</li> <li><a href="https://bit.ly/3Yhc3ft">https://bit.ly/3Yhc3ft</a></li> </ul>	<p><b>Dynamics Corner</b></p> <ul style="list-style-type: none"> <li>Updated Dynamics 365 Licensing Guide</li> <li>Dynamics 365 price increases</li> <li>New AI capabilities in Power Automate</li> <li>Updated Power Platform Licensing Guide</li> </ul> <p><b>The desktop</b></p>

	<ul style="list-style-type: none"> <li>Updated external user definition</li> <li>Windows 11 Enterprise LTSC 2024</li> <li>Office LTSC 2024</li> <li>Project 2024 and Visio LTSC 2024</li> <li>Microsoft Planner and Project</li> <li>Modern Work comparison documents and FAQs</li> <li>New Volume Licensing Briefs</li> <li>HP Anyware for Windows 365</li> </ul> <p><b>The rest</b></p> <ul style="list-style-type: none"> <li>System Center 2025</li> <li>Other Product Terms updates</li> <li>GitHub Copilot Enterprise</li> <li>Removal of unused Azure Subscriptions</li> <li>Unlicensed OneDrive user accounts</li> </ul> <p><b>Licensing training</b></p> <ul style="list-style-type: none"> <li>October sessions</li> <li>Training links page</li> <li>Swap of November dates</li> </ul> <p><b>Licensing certifications</b></p> <ul style="list-style-type: none"> <li>Launch of new BOK24 Power Platform certification</li> <li>Certificate in... Power Automate licensing, AI Building licensing, Reserved Instances, Azure Savings Plans, Azure virtual machine optimization solutions</li> <li>Launch of Licensing Scholar certification</li> </ul> <p><b>LicenseVerse updates</b></p> <ul style="list-style-type: none"> <li>Enriching with magic links</li> </ul>
<p><b>Dear Louise: Capacity Reservations</b></p> <ul style="list-style-type: none"> <li>17th October, 2024</li> <li><a href="https://bit.ly/3Y6Zao9">https://bit.ly/3Y6Zao9</a></li> </ul>	<p><b>Capacity Reservations</b></p> <ul style="list-style-type: none"> <li>Reserved Instances: Instance Size Flexibility or Capacity Priority options</li> <li>What is a Capacity Reservation?</li> <li>Creating and using a Capacity Reservation</li> <li>Billing and cancellations</li> <li>Resources</li> </ul> <p><b>Quotas</b></p> <ul style="list-style-type: none"> <li>Why quotas are important</li> <li>Viewing and increasing quotas</li> </ul> <p><b>Certifications</b></p> <ul style="list-style-type: none"> <li>Certificate in Azure virtual machine optimization solutions</li> </ul>
<p><b>Reserved Instances and Azure Savings Plans</b></p> <ul style="list-style-type: none"> <li>15th October, 2024</li> <li><a href="https://bit.ly/3UcJm2e">https://bit.ly/3UcJm2e</a></li> </ul>	<p><b>Introduction</b></p> <ul style="list-style-type: none"> <li>Flexera State of the Cloud report</li> <li>Azure Windows Server VM options – meters and combinations</li> </ul> <p><b>Reserved Instances</b></p> <ul style="list-style-type: none"> <li>The Reservations family</li> <li>Attributes of a Reserved Instance</li> <li>Reservation scope options</li> <li>Assignment of Reserved Instances</li> <li>Making changes, cancellation fees and exchanges</li> </ul>

	<ul style="list-style-type: none"> <li>• Instance Size Flexibility</li> </ul> <p><b>Azure Savings Plans</b></p> <ul style="list-style-type: none"> <li>• Attributes of an Azure Savings Plan</li> <li>• Compute services covered by an Azure Savings Plan</li> <li>• How Azure Savings Plans work</li> <li>• Licensing scenarios: small, medium, large commitments</li> <li>• Licensing scenario: combining Reserved Instances and Azure Savings Plans</li> <li>• Comparing Reserved Instances and Azure Savings Plans features</li> </ul> <p><b>Certifications</b></p> <ul style="list-style-type: none"> <li>• Certificate in Reserved Instances</li> <li>• Certificate in Azure Savings Plans</li> </ul>
<p><b>Dear Louise: Power Automate and AI Builder licensing</b></p> <ul style="list-style-type: none"> <li>• 25th September, 2024</li> <li>• <a href="https://bit.ly/3BeFyXF">https://bit.ly/3BeFyXF</a></li> </ul>	<p><b>Licensing Power Automate</b></p> <ul style="list-style-type: none"> <li>• DPA and RPA, cloud and desktop flows</li> <li>• Types of cloud flows</li> <li>• Licensing cloud flows</li> <li>• Power Automate rights in other products, seeded licenses</li> <li>• Billing policies for Pay-As-You-Go environments</li> <li>• Power Automate Desktop</li> <li>• Types of desktop flows</li> <li>• Licensing desktop flows</li> <li>• Dataverse capacity</li> </ul> <p><b>Licensing AI Builder</b></p> <ul style="list-style-type: none"> <li>• What is a model?</li> <li>• Custom and pre-built models</li> <li>• AI Builder credits and the rate card</li> <li>• Included credits and the Add-on</li> <li>• Assigning credits</li> <li>• Monitoring usage and overage</li> </ul> <p><b>Certifications</b></p> <ul style="list-style-type: none"> <li>• Certificate in Power Automate licensing</li> <li>• Certificate in AI Builder licensing</li> <li>• BOK 24: Power Platform certification</li> </ul>
<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>• 17th September, 2024</li> <li>• <a href="https://bit.ly/4gv8ISg">https://bit.ly/4gv8ISg</a></li> </ul>	<p><b>Microsoft 365 Copilot Wave 2</b></p> <ul style="list-style-type: none"> <li>• Product Terms updates</li> <li>• Copilot Pages</li> <li>• Business Chat (BizChat)</li> <li>• Copilot in...</li> <li>• Copilot Agents</li> </ul> <p><b>Office 365 and its friends</b></p> <ul style="list-style-type: none"> <li>• Office 365 E1 Plus</li> <li>• Microsoft 365 E3 3-year licenses</li> <li>• Copilot self-service purchases</li> <li>• Frontline Worker licenses added</li> <li>• Changes to license assignment</li> <li>• Python in Excel</li> <li>• To-cloud and In-cloud Add-ons</li> <li>• Comparison documents</li> </ul>

	<p><b>Dynamics Corner</b></p> <ul style="list-style-type: none"> <li>• New Dynamics 365 Licensing Guide</li> <li>• New Power Platform Licensing Guide</li> <li>• Dynamics 365 Enterprise apps</li> <li>• Power Apps premium designation</li> <li>• Power BI Report Server</li> </ul> <p><b>Licensing training</b></p> <ul style="list-style-type: none"> <li>• August and September sessions</li> <li>• Training links page</li> </ul> <p><b>Licensing certifications</b></p> <ul style="list-style-type: none"> <li>• Certificate in... Centrally Managed Azure Hybrid Benefit, Power BI licensing, Power Apps licensing, Power Pages licensing</li> <li>• New BOK24 Power Platform certification</li> </ul> <p><b>LicenseVerse updates</b></p> <ul style="list-style-type: none"> <li>• Enriching with more specific links, and search text for Licensing Guides and Product Terms</li> </ul>
<p><b>Dear Louise: Power Apps and Power Pages licensing</b></p> <ul style="list-style-type: none"> <li>• 11th September, 2024</li> <li>• <a href="https://bit.ly/3XHmoT6">https://bit.ly/3XHmoT6</a></li> </ul>	<p><b>Licensing Power Apps</b></p> <ul style="list-style-type: none"> <li>• Premium and Per App licenses</li> <li>• Pay-As-You-Go option</li> <li>• Licenses that include Power Apps capabilities</li> <li>• App License Designation</li> <li>• Assignment of licenses</li> <li>• Dataverse capacity</li> </ul> <p><b>Licensing Power Pages</b></p> <ul style="list-style-type: none"> <li>• Authenticated and anonymous users</li> <li>• Capacity Licenses</li> <li>• Pay-As-You-Go option</li> <li>• Power Pages use rights in other licenses</li> <li>• Dataverse capacity</li> </ul> <p><b>Certifications</b></p> <ul style="list-style-type: none"> <li>• Certificate in Power Apps licensing</li> <li>• Certificate in Power Pages licensing</li> <li>• BOK 24: Power Platform certification</li> </ul>
<p><b>Power BI licensing</b></p> <ul style="list-style-type: none"> <li>• 4th September, 2024</li> <li>• <a href="https://bit.ly/3XtpGZR">https://bit.ly/3XtpGZR</a></li> </ul>	<p><b>The different components of Power BI</b></p> <p><b>Licensing users</b></p> <ul style="list-style-type: none"> <li>• User licensing options</li> <li>• Workspaces and Capacities</li> <li>• Licensing scenario</li> </ul> <p><b>Licensing Capacity</b></p> <ul style="list-style-type: none"> <li>• Shared and Dedicated Capacity</li> <li>• Changes to Power BI Premium</li> <li>• Power BI, Fabric, and OneLake</li> <li>• Microsoft Fabric: SKUs, creating Capacity, Reservations</li> <li>• Premium Workspaces</li> <li>• Licensing scenario</li> <li>• Fabric Reserved Capacity, Reserved Capacity, Fabric Capacity Reservation, Capacity Reservation</li> </ul>

	<p><b>Other ways of sharing information</b></p> <ul style="list-style-type: none"> <li>• Publish to the web</li> <li>• Exporting to PDF</li> <li>• Power BI Report Server</li> </ul> <p><b>Embedding solutions</b></p> <ul style="list-style-type: none"> <li>• Power BI Embedded</li> <li>• Power BI Embedded Analytics</li> </ul> <p><b>Certifications</b></p> <ul style="list-style-type: none"> <li>• Certificate in Power BI licensing</li> <li>• BOK 24: Power Platform certification</li> </ul>
<p><b>Dear Louise: Centrally Managed Azure Hybrid Benefit</b></p> <ul style="list-style-type: none"> <li>• 28th August, 2024</li> <li>• <a href="https://bit.ly/3T6QmNj">https://bit.ly/3T6QmNj</a></li> </ul>	<p><b>Azure Hybrid Benefit</b></p> <ul style="list-style-type: none"> <li>• Reminder of how the regular benefit works</li> <li>• Scenarios to show the benefits of the Centrally Managed benefit</li> </ul> <p><b>Centrally Managed Azure Hybrid Benefit</b></p> <ul style="list-style-type: none"> <li>• SQL Server VM Registration</li> <li>• Creating a SQL License Assignment</li> <li>• Understanding Billing Accounts, Scopes, and Profiles</li> <li>• Checking utilization</li> <li>• License Assignment expiration</li> <li>• Integration with the HA/DR benefit</li> <li>• Restrictions and resources</li> </ul> <p><b>Certificate in Centrally Managed Azure Hybrid Benefit</b></p>
<p><b>Did You See...?</b></p> <ul style="list-style-type: none"> <li>• 20th August, 2024</li> <li>• <a href="https://bit.ly/46RMtSh">https://bit.ly/46RMtSh</a></li> </ul>	<p><b>Upcoming products</b></p> <ul style="list-style-type: none"> <li>• Windows Server 2025, Exchange Server SE, Skype for Business Server SE</li> <li>• Office LTSC 2024, Visio 2024, Project 2024, Windows 11 Enterprise LTSC</li> </ul> <p><b>Recent changes</b></p> <ul style="list-style-type: none"> <li>• Frontline Worker licenses for Intune</li> <li>• SQL physical-core license</li> <li>• Microsoft Entra Suite</li> <li>• Windows 365 Cross Region Disaster Recovery Add-on</li> <li>• Microsoft Sentinel</li> </ul> <p><b>Dynamics Corner</b></p> <ul style="list-style-type: none"> <li>• RBC prerequisites changes</li> <li>• Entitled/included capacity changes</li> <li>• New Dynamics 365 and Power Platform Licensing Guides</li> </ul> <p><b>Licensing training</b></p> <ul style="list-style-type: none"> <li>• July and August sessions, and training links page</li> <li>• Back to School event</li> </ul> <p><b>Licensing certifications</b></p> <ul style="list-style-type: none"> <li>• Certificate in... Copilot licensing, SQL 2014 ESUs, SQL Pay-As-You-Go, SQL PaaS</li> <li>• New BOK 24 Power Platform certification</li> </ul> <p><b>LicenseVerse updates</b></p> <ul style="list-style-type: none"> <li>• New LicenseVerse updates summary page</li> </ul>



	<ul style="list-style-type: none"> <li>• Adding links to Microsoft resources, and our training and exams</li> <li>• Expanding topics with diagrams and links</li> <li>• Adding what-we-know-so-far information</li> </ul>
<p><b>Dear Louise: Licensing SQL PaaS solutions</b></p> <ul style="list-style-type: none"> <li>• 13th August, 2024</li> <li>• <a href="https://bit.ly/3SGYhkb">https://bit.ly/3SGYhkb</a></li> </ul>	<p><b>SQL Server options in Azure</b></p> <ul style="list-style-type: none"> <li>• IaaS and PaaS solutions: Azure SQL Managed Instance and Azure SQL Database</li> <li>• Components of PaaS solutions</li> <li>• Using the Azure Pricing Calculator</li> </ul> <p><b>Reserved Capacity</b></p> <ul style="list-style-type: none"> <li>• Purchasing Reserved Capacity</li> <li>• vCore size flexibility</li> <li>• Making changes to Reserved Capacity</li> </ul> <p><b>Azure Hybrid Benefit</b></p> <ul style="list-style-type: none"> <li>• Rights to Azure SQL vCores</li> <li>• Normalized Cores</li> <li>• Azure Hybrid Benefit Savings Calculator</li> <li>• Enabling the Azure Hybrid Benefit</li> </ul>
<p><b>SQL Server 2014: Extended Security Updates</b></p> <ul style="list-style-type: none"> <li>• 6th August, 2024</li> <li>• <a href="https://bit.ly/4dHncfC">https://bit.ly/4dHncfC</a></li> </ul>	<p><b>Introduction</b></p> <ul style="list-style-type: none"> <li>• End of support dates and ESU dates</li> <li>• Different places you run SQL Server</li> <li>• ESUs in Azure</li> </ul> <p><b>Purchasing ESUs: 1-year</b></p> <ul style="list-style-type: none"> <li>• Qualifying licenses/eligibility requirements</li> <li>• Licensing model and scenarios</li> <li>• Pricing and price lists</li> <li>• Other rights and rules</li> <li>• Connecting/registering servers</li> <li>• Linking invoices and downloading ESUs</li> </ul> <p><b>Purchasing ESUs: Azure Arc</b></p> <ul style="list-style-type: none"> <li>• Qualifying licenses/eligibility requirements</li> <li>• Licensing model and scenarios: physical and virtual cores</li> <li>• Pricing and price lists, and billing</li> <li>• Creating a p-core license</li> <li>• Other rights and rules</li> </ul> <p><b>Comparing ESU options</b></p> <ul style="list-style-type: none"> <li>• Using ESUs with partners</li> <li>• What's changed from SQL 2012?</li> <li>• Licensing scenario</li> </ul> <p><b>Final bits and bobs</b></p> <ul style="list-style-type: none"> <li>• Certificate in SQL Server 2014 ESUs</li> <li>• LicenseVerse updates</li> <li>• Changes to training links page</li> <li>• Copilot resources</li> </ul>
<p><b>Dear Louise: PAYG and SQL Server enabled by Azure Arc</b></p> <ul style="list-style-type: none"> <li>• 30th July, 2024</li> <li>• <a href="https://bit.ly/4c2BGWd">https://bit.ly/4c2BGWd</a></li> </ul>	<p><b>Licensing SQL Server in Azure VMs</b></p> <ul style="list-style-type: none"> <li>• SQL Server virtual machine options in Azure</li> <li>• Azure Pricing Calculator</li> <li>• Changing the license type</li> </ul>

	<p><b>Licensing SQL Server on-premises</b></p> <ul style="list-style-type: none"> <li>• Licensing SQL Server in the POSE</li> <li>• Licensing individual and unlimited VMs</li> </ul> <p><b>SQL Server enabled by Azure Arc</b></p> <ul style="list-style-type: none"> <li>• Connecting to Azure Arc</li> <li>• PAYG billing</li> <li>• Creating, editing and using a p-core license</li> <li>• PAYG cost comparisons</li> </ul>
<p><b>Copilot licensing: the complete story</b></p> <ul style="list-style-type: none"> <li>• 24th July, 2024</li> <li>• <a href="https://bit.ly/3ymlj94">https://bit.ly/3ymlj94</a></li> </ul>	<p><b>Introduction</b></p> <ul style="list-style-type: none"> <li>• Fundamental concepts</li> <li>• Copilot in...</li> <li>• Commercial data protection</li> <li>• Copilot Pro</li> </ul> <p><b>Copilot for Microsoft 365</b></p> <ul style="list-style-type: none"> <li>• Comparison to free Copilot and Copilot Pro</li> <li>• Extending Copilot for Microsoft 365</li> </ul> <p><b>Copilot Studio</b></p> <ul style="list-style-type: none"> <li>• Standalone v Teams app</li> <li>• Licensing Copilot Studio standalone</li> </ul> <p><b>Copilot for Service</b></p> <ul style="list-style-type: none"> <li>• Copilot in and for Service</li> <li>• Licensing Copilot for Service</li> </ul> <p><b>Copilot for Sales</b></p> <ul style="list-style-type: none"> <li>• Licensing Copilot for Sales</li> <li>• License combinations</li> <li>• Journey to Copilot for Sales</li> </ul> <p><b>Copilot for Security</b></p> <ul style="list-style-type: none"> <li>• Overview video</li> <li>• Licensing Copilot for Security</li> </ul> <p><b>Certificate in Copilot licensing</b></p>
<p><b>Dear Louise: a first look at SQL 2014 ESUs</b></p> <ul style="list-style-type: none"> <li>• 17th July, 2024</li> <li>• <a href="https://bit.ly/4d6m1Gy">https://bit.ly/4d6m1Gy</a></li> </ul>	<p><b>Licensing School benefits</b></p> <ul style="list-style-type: none"> <li>• Focus on Dear Louise clinics, use of PowerPoint slides, discounted training, and custom knowledge checks</li> <li>• Certificate in Copilot licensing</li> </ul> <p><b>A first look at SQL Server 2014 ESUs</b></p> <ul style="list-style-type: none"> <li>• What's changed since SQL Server 2012 ESUs?</li> <li>• Pricing changes: Azure Arc and 1-year ESUs</li> <li>• Azure Arc choices: virtual machines, physical server, unlimited virtualization</li> <li>• Screenshots of creating and editing a p-core license</li> <li>• Using the p-core license and moving to v-core licenses</li> </ul>
<p><b>FY25 Flying Start!</b></p> <ul style="list-style-type: none"> <li>• 9th July, 2024</li> <li>• <a href="https://bit.ly/3VY6hhC">https://bit.ly/3VY6hhC</a></li> </ul>	<p><b>Dynamics Corner</b></p> <ul style="list-style-type: none"> <li>• Dynamics 365 Licensing Deck: what it is, and how to get it</li> <li>• Dynamics 365 Licensing Guide: different places to get it</li> <li>• Dynamics 365 Contact Center: new SKUs</li> </ul>

	<ul style="list-style-type: none"> <li>• Dynamics 365 Customer Service Premium: new SKU and Add-ons</li> <li>• Dynamics 365 Supply Chain Management Premium: new SKU</li> <li>• Dynamics 365 Customer Insights: changes for old licensing coming, Customer Voice responses added</li> <li>• Dynamics 365 price increases</li> <li>• Dynamics 365 Business Central Licensing Guide changes</li> <li>• Retirement of Power BI Premium capacity</li> <li>• Power Platform Licensing Deck: what it is, and how to get it</li> <li>• Power Platform recommended offers</li> <li>• Managed environments rights added</li> <li>• New Tier 2 Dataverse Database capacity</li> <li>• Power Platform Licensing Guide changes</li> </ul> <p><b>General changes</b></p> <ul style="list-style-type: none"> <li>• Teams or (no Teams)? – April changes</li> <li>• External user definition changes</li> <li>• Copilot changes: GPT Builder, Copilot for Microsoft 365 prerequisites, Copilot for Security</li> <li>• Windows Server 2025 and System Center 2025 in public preview</li> <li>• Azure: Azure support offer, automatic Reservation renewal, exchanging Reservations</li> <li>• Office: Publisher EOS, multi-tenant organization capabilities</li> <li>• SQL Server 2014: EOS</li> <li>• Comparison documents: Microsoft 365 and Viva</li> </ul>
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