Find-What-You-Need (FWYN) document

Title / date / link	Content
Licensing Microsoft Agents • 9th July 2025 • https://bit.ly/4lycbkW	**Copilots and Agents** • A recap of Copilots and Agents and how you pay for them **SharePoint Agents** • Common business scenarios • Ready-made and Custom-build Agents • Licensing SharePoint Agents • Setting up Pay-As-You-Go billing (screenshots) • Using SharePoint Agents in Teams • Managing SharePoint Agents **Copilots, Agents and Dynamics 365** • Microsoft 365 Copilot for Service, Sales and Finance **GitHub** • GitHub Copilot • GitHub Copilot for Azure **Security Copilot** • Setting up and managing SCUs and overage • Standalone and embedded Copilot experiences • Security Copilot Agents **Copilot Control System** • Architecture • Components of the Copilot Control System • Oversharing • SharePoint Advanced Management • Microsoft Purview • Microsoft Entra Agent ID
Licensing Microsoft AI • 2nd July 2025 • https://bit.ly/4epbhVm	**Introduction** • What is "Copilot"? **Copilot for the consumer** • Copilot and Microsoft 365 Personal and Family • AI Credits • Copilot Pro **Microsoft 365 Copilot Chat** • The evolution from BizChat • Experiences with/without a Microsoft 365 Copilot license • Enterprise Data Protection • The Microsoft 365 Copilot license **Agents** • Copilot and Agents • Agents in Microsoft 365 Copilot Chat **Creating Agents** • Copilot and Teams • Creating and using Agents in Microsoft 365 Copilot Chat **Paying for Agents: Message consumption**

	- Agent consumption currency - Copilot Studio Licensing Guide - Message scenarios - Pay-As-You-Go + Message Packs - Copilot Studio Agent Usage Estimator - Power Platform Admin Center - Creating a Billing Plan and managing messages **Azure AI Foundry** - When to use Azure AI Foundry to build Agents - Azure OpenAI Search RAG example - Standard and Provisioned Throughput - Reservations
Dear Louise: Microsoft Purview extra - 25th June 2025 - https://bit.ly/4jYSemO	**Introduction** - Microsoft Purview today with continuing innovation - Microsoft Purview billing models - Pay-As-You-Go billing enabling AI scenarios - Enabling Pay-As-You-Go billing (upgrading) **Purview capabilities: Pay-As-You-Go only** - Unified (Data) Catalog: what is it, and how it's billed - Data Security Investigations (DSI): what is it, how it's billed, relationship with Security Copilot **Core** - Audit: why PAYG billing, relationship with Microsoft 365 Copilot **Data Security** - Information Protection: why PAYG billing - Insider Risk Management: why PAYG billing **Risk and Compliance** - Communication Compliance: why PAYG billing - eDiscovery: why PAYG billing **Data Governance** - Data Lifecycle Management: why PAYG billing **Data Security Posture Management for AI** - What is it, prerequisites **Security Copilot and Agents** - Purview and Security Copilot experiences: standalone and embedded - Security Copilot Agents: standalone and embedded
Did You See…? - 18th June 2025 - https://bit.ly/3FkTLEE	**Copilot** - Renaming of Microsoft 365 Copilot for Finance - Copilot Vision on Windows - Microsoft 365 PAYG for IT admins - GitHub Copilot Pro+ - Visual Studio Code and GitHub Copilot for Azure - Building Agents - Build keynote summary **Azure**

- Free SQL offers in Azure
- Exchange Online TERRL
- Azure Communication Services
- Microsoft 365 Backup
- Windows Backup for Organizations
- Controlling Azure costs

Dynamics 365
- Dynamics 365 Licensing Guide
- Copilot Studio Licensing Guide and Agent Usage Estimator
- Power Platform Licensing Guide

Other changes
- Add-ons
- Entra best practice recommendations
- Teams Free

Resources
- Microsoft 365 plan comparison documents
- Security Exposure Management
- Microsoft 365 Enterprise licensing guidance
- Introduction to Microsoft Core Licensing Models licensing guidance
- Windows 11 Licensing for Virtual Desktops licensing guidance
- Windows Server Virtualization licensing guidance
- Server Products for Use in Virtual Environments licensing guidance

Demonstrate knowledge of licensing
- Licensing Dynamics 365 Commerce exam
- Microsoft Purview licensing fundamentals exam

Coming soon
- Ask LicenseVerse
- Peer community

Microsoft Purview: the licensing • 4th June 2025 • https://bit.ly/3ShvdiP	**Getting started: Purview overview** • A little bit of history • Microsoft Purview today • Microsoft Purview portal • Innovation continues: AI and PAYG • Microsoft Purview solution areas **Getting started: Licensing options** • Available licenses from the Product Terms • Detailed feature to SKU map • Microsoft Purview Solutions trial • Comparison documents and service description **Core** • Audit: what is it, and how is it licensed? Tenant level licensing **Data Security** • Insider Risk Management: what is it, and how is it licensed? Who needs to be licensed? • Information Protection: the stack, sensitivity labels. Information Protection at the tenant level

	• Data Loss Protection: what is it, and how is it licensed? DLP at the tenant level, and policies • Data Security Posture Management: what is it, and how is it licensed? **Risk and Compliance** • eDiscovery: what is it and how is it licensed? Standard and Premium, and tenant level licensing • Information Barriers: what is it and how is it licensed? • Communication Compliance: what is it and how is it licensed, and who needs to be licensed • Compliance Manager: what is it? Licensing Regulations and purchasing Premium Assessments • Records Management: what is it and how is it licensed? **Data Governance** • Data Lifecycle Management: what is it, key terms, how is it licensed, and which users need a license?
Dear Louise: Licensing Dynamics 365 Commerce • 28th May 2025 • https://bit.ly/4llhIWO	**Introduction to Dynamics 365 Commerce** **Licensing: headquarters, call center, retail stores** • Recommended licenses • Commerce security roles • Operations-Device licenses **Licensing: eCommerce** • eCommerce Tier licenses • Understanding Average Order Value (AOV) • Licensing scenario • Adding Recommendations and Ratings & Reviews **Licensing: Commerce Scale Units** • Scale Units and Commerce topology • Acquiring additional Commerce Scale Units • Licensing scenario **Dataverse and Operations capacity** • Default, accrued and additional capacity **Certificate in Licensing Dynamics 365 Commerce**
Did You See…? • 21st May 2025 • https://bit.ly/4juWJ8m	**Combining licensing models** • Copilot Studio: combining commitment + PAYG • Dataverse: combining commitment + PAYG • Dragon Copilot: User SLs and Flex User SLs, licensing guidance, Dragon Admin Center • Purview: PAYG meters and User SLs, new Purview eDiscovery **Copilot** • The Frontier Firm (Work Trend Index) • Microsoft 365 Copilot Wave 2 Spring Release • Agents everywhere… • Microsoft Entra Agent ID public preview • Copilot Control System: Agent management updates • "Agents": bots or humans? • Copilot Service workspace

	• Copilot Academy
	Windows
	• Windows Server 2025 Hotpatch subscription
	• Hotpatch for Windows 11 FAQs
	• Windows Update for Business
	• Microsoft 365 apps and Windows end of support
	Dynamics 365
	• License management for Dynamics 365 ERP apps update
	• Dynamics 365 Licensing Guide and security roles
	• Power Platform Licensing Guide
	Other changes
	• SQL Server 2025 in public preview
	• Remote Network Bandwidth
	• Dynamics 365 Business Central price increases
	• 3-year Subscription terms in CSP
	• Nonprofit grant discontinuations and resources
	• Commitment discounts article
	• Microsoft Project for the web retirement
	Resources
	• Subscription License Suites
	• Plan comparison documents
	• Downgrade rights licensing guidance
	• Qualified Devices and Qualified User licensing guidance
	• Flexible Virtualization Benefit licensing guidance
	Demonstrate knowledge of licensing
	• Certificate in licensing Dynamics 365 Customer Insights
	• Certificate in Windows Server PAYG licensing
	Find all licensing information in one place
	• Announcing Ask LicenseVerse and a peer community
Dear Louise: Licensing Dynamics 365 Customer Insights • 14th May 2025 • https://bit.ly/4jy2G4A	**Introduction** • A bit of history: the original Marketing and Customer Insights applications • Historical information in LicenseVerse • An overview of Customer Insights – Data and Journeys, and how they work together
	Licensing • Customer Insights Standalone and Attach licenses • Licensing users • Additional capacity for Interacted People and Unified People • Recommendations for capacity purchases • Licensing scenario • Checking monthly quotas
	Dataverse capacity • Default, accrued and additional capacity
	Customer Voice • Included Customer Voice responses • Purchasing Customer Voice

	Certificate in Licensing Dynamics 365 Customer Insights
Dear Louise: PAYG licensing for Windows Server • 8th May 2025 • https://bit.ly/41ubz8t	**Why Pay-As-You-Go?** • Windows Server Datacenter and Standard virtual machine licensing options • Adding further virtual machines via Software Subscriptions/SA, Azure, or Azure Arc-enabled PAYG **Pricing, licensing and billing** • Windows Server enabled by Azure Arc PAYG pricing • Windows Server Azure VM PAYG pricing • Azure Arc-enabled PAYG licensing • To CAL or not to CAL • Azure Arc-enabled PAYG billing **Enabled Windows Server Pay-As-You-Go** • Setting up PAYG billing during installation • Seeing when PAYG billing is enabled • Enabling and disabling PAYG billing after installation • Switching to and from Pay-As-You-Go **Other benefits** • Eligible Windows Server benefits for Pay-As-You-Go licensed machines
Licensing the Dynamics 365 CRM and ERP apps • 7th May 2025 • https://bit.ly/3Gx3yaY	**Introduction** • The Dynamics 365 Licensing Guide • Dynamics 365 solutions **Dynamics 365 CRM apps** • What is CRM? • Licensing the Dynamics 365 CRM apps • Choosing User or Device SLs • Choosing Standard or Professional licenses • Sales Premium, Microsoft Relationship Sales, Customer Service Premium • Licensing for more than one app • External users • Moving to a higher set of functionality (EA or CSP) • Availability **Role-Based Copilots** • Copilot in and for Service • Licensing Copilot for Service • Licensing Copilot for Sales • Journey to Copilot for Sales **Dynamics 365 ERP apps** • What is ERP? • Licensing the Dynamics 365 ERP apps • Minimum purchasing requirements • Premium licenses • Security roles and license management **Capacity** • Default and accrued capacity

	- Additional capacity **Certificate in...** - Dynamics 365 CRM apps - Dynamics 365 ERP apps
Did You See…? - 23rd April 2025 - https://bit.ly/43uTBV9	**Copilot and Copilot Studio** - Agent consumption currency - New Power Platform Admin Center - Power Platform Licensing Guide - Copilot Studio message billing rates - New Copilot Studio capabilities: deep reasoning and Agent flows, and new Agents - "Computer use" in Copilot Studio - Copilot in Azure **Dynamics 365** - Dynamics 365 Licensing Guide - New Dynamics 365 Agents - License management for Dynamics 365 ERP apps **Security products** - Overage for Security Copilot - Security Copilot Agents - Microsoft Purview Data Security Investigations (DSI) - Retirement plan for Azure AD B2C and Azure AD External Identities - Update on Entra Permissions Management **Windows desktop** - Windows 365 launches and changes to the Product Terms - "Like local" - Forrester study on cloud desktops - Windows Autopatch and hotpatching - Windows 10 ESUs **Other products** - System Center 2025 in CSP - GA of next generation Azure Data Box devices **Resources** - Windows 11 QOS licensing guidance - CAL Suites licensing guidance – March 2025 - Plan comparison documents and Excel version - Product Terms - links to clauses - Microsoft Licensing FAQs **Pricing** - AI workload cost considerations and AKS Cost Recommendations in Azure Advisor - On-premises servers products pricing changes - LicenseVerse pricing pages **Training** - Event registration page now searchable **Certifications** - Windows Server 2012 ESUs exam

	• Dynamics 365 CRM apps and ERP apps exams • BOK25 exam preparation resources **LicenseVerse** • Changes to the Free resources page
Dear Louise: Windows Server ESUs • 16th April 2025 • https://bit.ly/4hTl5l3	**Introduction** • Key dates: end of support and ESUs • Overview of different Windows Server workloads • Extended Security Updates in Azure **1-year ESUs** • Qualifying licenses • Licensing model and scenarios • Other rights and rules • Pricing and price lists • Keys and activation • Using Windows Server 1-year ESUs with partners **Azure Arc ESUs** • Qualifying licenses • Licensing model and scenarios • Creating an ESU license • Billing: back billing and using a 1-year license • Enabling ESUs • Pricing and price lists • Other rights and rules • Using ESUs with Dev/Test and DR servers • A few points to note • Using Windows Server Azure Arc ESUs with partners
Azure Arc • 9th April 2025 • https://bit.ly/4kh7GuY	**Azure virtual machines** • Options for paying for infrastructure and software • Azure configuration and management tools • ESUs in Azure • Hotpatching • Additional Azure services **Azure Arc overview** • Understanding Azure Arc **Azure Arc-enabled Servers** • Connecting machines to Azure Arc-enabled Servers • Using the Azure Pricing Calculator • Understanding Azure Arc pricing • Services enabled by Azure Arc • When Azure Update Manager is included **Virtual machine options** • On-premises virtual machine options and what becomes available when VMs are Azure Arc-enabled • Multi Cloud virtual machine options and what becomes available when VMs are Azure Arc-enabled **Other benefits** • Windows Server benefits for Azure Arc-enabled Servers

Dear Louise: Entra part 2 • 26th March 2025 • https://bit.ly/3CAhqQi	**Entra External ID** • Consumers, business customers, business guests • External and Workforce tenants • User flows for sign-in and tenant invitations • Billing via MAU count • Premium Add-ons • Azure AD B2C and Azure AD External Identities **Entra Workload ID** • Types of identities • Understanding and licensing Entra Workload ID **Entra Permissions Management** • Cloud Infrastructure Entitlement Management (CIEM) solutions • Acquiring through the Defender CSPM plan **Entra Domain Services** • Understanding and licensing Entra Domain Services **Entra and Security Copilot** • Using Security Copilot in the Entra portal • New Security Copilot Agents
Did You See...? • 19th March 2025 • https://bit.ly/4aSvssZ	**Keep up to date: Products** • Windows 365 Disaster Recovery Plus • Dragon Copilot • Retirement of Skype • Exchange Online Tenant External Recipient Rate Limit (TERRL) • System Center 2025: CSP availability • Microsoft 365 Setup Expert • Copilot and the Microsoft 365 Admin Center **Keep up to date: Product Terms** • Subscription License Suites • Azure Local • EU Data Boundary • Microsoft 365 E5 Security and Microsoft 365 Business Premium • Mixed licensing for Microsoft Defender for Business • Data privacy for Copilot • Defender Vulnerability Management licensing for servers **Keep up to date: Documents** • Dynamics 365 Licensing Guide and Fraud Protection end of support • Power Platform Licensing Guide and Managed Environments • Modern Work comparison documents and Defender Experts for Hunting/XDR • Software reimaging rights licensing guidance • Step-up licenses licensing guidance • Microsoft Office LTSC licensing guidance • Core CAL and Enterprise CAL Suites licensing guidance **Keep up to date: Pricing** • Reminder of April 1, 2025 price increases • Azure SQL updates and price decreases • Azure-to-Azure ASR TCO calculator

	• Cost optimization: MongoDB Autoscale
	Learn about licensing • Register for events • Use co-op funds • FWYN online
	Demonstrate knowledge of licensing • Latest Licensing Scholar exams • Request a Licensing Scholar exams report • What happens with the 2025 refresh of all exams
Dear Louise: Entra part 1 • 12th March 2025 • https://bit.ly/4gFpPj3	**Introduction to Microsoft Entra** • Components • Zero Trust • Identities, Authentication, Authorization • The Entra Admin Center • Entra in the Product Terms **Entra ID** • Key concepts: tenant and directory • Entra ID Free and Entra ID Plan 1 and 2 • Where the Entra ID plans are included in other licenses **Entra ID Protection** • What it does and how it's licensed **Entra ID Governance** • What it does and how it's licensed • Tenant level licensing **Global Secure Access** • Entra Internet Access and Entra Private Access • What they do and how they're licensed **Entra Verified ID** • What it is and how it's licensed **Entra Suite** • Individual components • Buying the suite
Azure Reservations • 5th March 2025 • https://bit.ly/4jO7lzR	**Key concepts** • Mechanism for saving money • Term, billing frequency, scope • Reassignment, exchange, cancellation • Post purchase deployment flexibility **Software Plans** • How Software Plans fit with Reserved Instances • Purchasing a Software Plan • Term, billing frequency, exchange, and cancellation • Instance size flexibility **Microsoft Fabric Capacity** • Microsoft Fabric workloads • Purchasing a Fabric Capacity Reservation • Term, billing frequency, exchange, and cancellation

	Pre-Purchase Plans • Focus on Defender for Cloud and Microsoft Sentinel • Purchasing a Pre-Purchase Plan • Term, billing frequency, exchange, and cancellation • Usage duration
Dear Louise: Microsoft Defender extra part 2 • 26th February 2025 • https://bit.ly/3C7ppDY	**Defender for IoT** • EIoT and OT environments • Defender for Endpoint device discovery for IoT devices • Licensing EIoT devices • OT site licenses **Threat Intelligence** • MDTI Standard and Premium • MDTI in the Defender portal • MDTI and Security Copilot • Threat Intelligence API **Security Copilot** • Standalone and integrated experiences • Overview of how Security Copilot works and integrated products • Setting up and managing SCUs and users
Did You See…? • 19th February 2025 • https://bit.ly/3PCj6eE	**Keep up to date with licensing changes** • Product Terms updates • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Dynamics 365 Contact Center licensing guidance • Microsoft Sustainability Manager: understand the Microsoft Cloud industry solutions, Microsoft Cloud Solution Center, and MSM pricing and licensing • Updated Windows Server 2025 Licensing Guide • Microsoft Defender licensing guidance • Subscription License Suites document • Microsoft 365 Apps licensing guidance • Base and Additive CALs licensing guidance • CAL Suite Bridges licensing guidance • How to Buy document • Retirement of Delve • Virtual Canaries… • Copilot for Security name change • GitHub Copilot for Azure • Next Generation Azure Data Box devices • Microsoft Cost Management updates • Azure Reservations • Azure DevTest Labs • Azure SQL Database updates • Azure Spot placement scores **Learn about licensing** • Main page for registering for training • FWYN document online **Licensing School certifications**

	● Certificate in Defender licensing fundamentals ● Licensing Scholar and Licensing Scholar Core
Dear Louise: Microsoft Defender extra part 1 ● 12th February 2025 ● https://bit.ly/4fVEne0	**Defender Vulnerability Management** ● Overview and licensing ● Pricing and functionality overviews **Defender for Servers** ● Options for enabling ● Billing and server states **Defender for Cloud** ● Billing for Cloud Security Posture Management (CSPM) ● Defender for Cloud workloads ● Pre-Purchase Plan (Reservation) and how Commit Units work ● Defender for Cloud Cost Estimation Workbook **Microsoft Sentinel** ● Overview of SIEM solution and how Sentinel fits into the overall picture ● Pay-As-You-Go billing and Commitment Tiers ● Data ingestion allowances ● Sentinel Pre-Purchase Plan **Certificate in… Microsoft Defender licensing fundamentals**
Microsoft Defender: the licensing ● 5th February 2025 ● https://bit.ly/3C26tGT	**The overview** ● Microsoft security portfolio ● Microsoft Defender overview ● Microsoft Defender portal ● Microsoft Defender XDR **Microsoft 365 Defender** ● Overview ● Defender for Office 365 ● Defender for Endpoint and license usage report ● Defender for Identity ● Defender for Cloud Apps **Protecting servers** ● Defender for Endpoint capabilities ● Defender for Endpoint for Servers ● Defender for Cloud: overview and billing ● Discount for existing customers ● Deploying and enabling Defender for Servers **Defender for SMBs** ● Defender for Business ● Defender for Business Servers **Resources** ● Microsoft security portfolio Product Terms mapping ● Subscription License Suites in the Product Terms and Subscription License Suites guide ● Comparison documents ● Done for you in LicenseVerse ● Defender licensing guidance document

	• Licensing guidance for tenant level services
Dear Louise: Flexible Virtualization Benefit: Desktop • 29th January 2025 • https://bit.ly/49sfJAn	**A recap and update** • Flexible Virtualization Benefit: Server training • The Flexible Virtualization Benefit and SPLA • LicenseVerse updates for Listed Provider clarity **Device licenses** • Licensing a VDI • Traditional Windows and Office: licenses, availability, deployment rights **User licenses** • Windows: availability and deployment rights • Listed Providers: VDA rights • Office: availability and deployment rights • Shared Computer Activation • Listed Providers: Amazon Workspaces **Resources** • Flexible Virtualization Benefit in LicenseVerse • License deployment options in LicenseVerse • Certificate in Flexible Virtualization Benefit
Did You See…? • 22nd January 2025 • https://bit.ly/4iv21AQ	**New documents** • Dynamics 365 Licensing Guide • Viva feature comparison table (retirement of Viva Goals) • Updated comparison documents and Excel version **Product licensing** • Microsoft Loop: Workspaces, Pages, Components, and the licensing • Microsoft 365 Copilot Chat: what's new, paying for Agents, Copilot in 2024 • Copilot for consumers: Copilot in Microsoft 365 Apps, AI Credits • GitHub Copilot • SQL database in Microsoft Fabric • Entra ID Governance for Guests • Microsoft Cost Management **Program licensing** • Moving to the MCA-E from the EA **Licensing School certifications** • Moving from GLR • Using Co-op funds • How Licensing Scholar fits in with BOK certifications
Dear Louise: Flexible Virtualization Benefit: Server • 15th January 2025 • https://bit.ly/3Vwf2Ag	**Overview** • Customer outsourcing options • Authorized Outsourcers and Listed Providers • Eligible licenses **Windows Server** • Reminder of licensing options • Reminder of on-premises licensing rules

	• Exceptions for Software Subscriptions
	CSP-Hoster • Overview of CSP-Hoster solutions • Using licenses with CSP-Hosters • Exceptions for Software Subscriptions **Listed Providers** • Microsoft: Azure Hybrid Benefit • All Listed Providers: License Mobility through SA **A summary**
Dear Louise: Copilot Control System • 17th December, 2024 • https://bit.ly/4issn6i	**Copilot Control System overview** **Data protection** • Microsoft Purview and SharePoint Advanced Management with Microsoft 365 E3 and E5 • Licensing SharePoint Premium and SharePoint Advanced Management **Management controls** • Copilot in Microsoft 365 Admin Centers • Governing and monitoring usage of Copilot and Agents **Copilot Analytics** • Copilot Dashboard: overview + licensing • Copilot Business Impact Report: overview + licensing • Advanced Analytics
Did You See...? • 16th December, 2024 • https://bit.ly/49zb7si	**Dynamics Corner** • Updated Dynamics 365 Licensing Guide • Updated Power Platform Licensing Guide • Copilot Studio: Pay-As-You-Go billing available, and how to set it up • Copilot Agents – see Copilot licensing: the sequel **Desktop product changes** • Updated comparison documents and Excel version • New Outlook for Windows • Clipchamp and Stream combining • Viva Glint and Viva Insights integration • Included in a Microsoft 365 Copilot license: Viva Insights and SharePoint Advanced Management • Product Terms updates **Pricing updates** • Price increases for monthly payments • FX changes and impact on Online Services • How Azure is billed in NCE • Pricing summary for software, Online Services and Azure in NCE • FX change impact in Microsoft licensing programs **GLR: What's next?** • Licensing Scholar Core certification • License Scholar

Dear Louise: Azure Local • 10th December, 2024 • https://bit.ly/3ZIOM8f	**Azure Local overview** • Original Azure Stack solutions • Move to Azure Local • Buying Azure Local **Licensing Azure Local VMs** • Azure Hybrid Benefit: eligibility and activation • BYOL • Windows Server Subscriptions • Azure Local software subscription **Final bits and bobs** • Some useful Azure Local FAQs • What's next with GLR event • Using partner co-op funds event
Copilot licensing: the sequel • 4th December, 2024 • https://bit.ly/3ZMtw1z	**Microsoft 365 Copilot overview** • Some fundamental concepts • Business Chat • Microsoft 365 Copilot in the apps • The Microsoft 365 Copilot license • Copilot Pages • Copilot Prompt Gallery **Agents and Actions** • Copilot Actions • Copilots v Agents • An agentic world • Copilot Agents at Dow • Agents in Microsoft 365 • Agents in SharePoint • Licensing Agents • Licensing Copilot Studio: consumption and Pay-As-You-Go • Message consumption • Agents in SharePoint promotion **Building Agents** • Copilot and Agents • A spectrum of Agents • Building Agents – the choices **Final bits and bobs** • Copilot at Ignite • Certificate in… • What's next with GLR event • The Common Room blog • Using partner co-op funds event
Did You See…? • 26th November, 2024 • https://bit.ly/3ZlA2fc	**Pre-Ignite changes** • See Product and Program licensing updates training • Windows 10 ESUs: in the Product Terms, new license • See MCA-E and the EA training • Pricing changes: increase for monthly payments in annual commitment Subscriptions, Teams Phone, Power BI • Microsoft Places

	• Customer Service Hub **Ignite changes** • Book of News and Satya's keynote • Windows 365 Link • Windows 365 Frontline Shared Mode • Windows App • Hotpatching: Windows Server and Windows 11 • SQL Server 2025 • Azure Local • SQL databases in Fabric and SKU Estimator • Copilot… **Licensing training** • November sessions • Training links page • December sessions plan **Licensing certifications** • Certificate in… Virtual desktops in the cloud • LicenseVerse exams page • BOK 24 certifications included for all • Get Licensing Ready – what's next? **LicenseVerse updates** • New resources tables • Link to Licensing Guides
Dear Louise: Virtual desktops in the cloud • 20th November, 2024 • https://bit.ly/4fFU9e4	**Azure Virtual Desktop** • Licensing internal and external users • AVD and ESUs • AVD and Azure Stack HCI • AVD resources and features overview **Windows 365** • Windows 365 v AVD • Editions of Windows 365 • Windows 365 Enterprise: licensing and network deployment options • Windows 365 Business: licensing and Windows Hybrid Benefit • Windows 365 Frontline: licensing and new Shared Mode • Windows 365 and ESUs • Windows 365 Link **Microsoft Dev Box** • How the licensing and charging works
Dear Louise: Office hours: MCA-E and the EA • 13th November, 2024 • https://bit.ly/3YJnkp3	**RIP EA?** • Microsoft's journey to new commerce • November 12, 2024 announcement
Product and Program licensing updates • 6th November, 2024 • https://bit.ly/3C8ZMCn	**Windows Server 2025** • Changes to pricing and licensing • Comparison of editions • Hotpatching

	- Pay-As-You-Go with Azure Arc - How Windows Server rights differ **System Center 2025** - Changes to pricing and licensing - Licensing datasheet **Windows 10 ESUs** - Options for commercial and education customers - Consumer option **Instance size flexibility** - Changes to autofit ratios for M-series virtual machines **Business Applications Wave 2** - Launch event - Copilots and agents - Autonomous agents **Updated documents** - Power Platform Licensing Guide - Dynamics 365 Licensing Guide - Microsoft 365 plan comparison documents and spreadsheet - Modern Work FAQ - Outsourcing Software Management brief
Dear Louise: Licensing specialist virtual machines - 29th October, 2024 - https://bit.ly/4hm3MzE	**Azure Spot virtual machines** - Overview and pricing - Creating a Spot VM - Eviction types and policies - Interruptible workloads - Azure Spot VM advisor and resources **Constrained core virtual machines** - Overview and pricing - Availability - Azure VM naming conventions - Constrained core VM resources
Did You See…? - 23rd October, 2024 - https://bit.ly/3Yhc3ft	**Dynamics Corner** - Updated Dynamics 365 Licensing Guide - Dynamics 365 price increases - New AI capabilities in Power Automate - Updated Power Platform Licensing Guide **The desktop** - Updated external user definition - Windows 11 Enterprise LTSC 2024 - Office LTSC 2024 - Project 2024 and Visio LTSC 2024 - Microsoft Planner and Project - Modern Work comparison documents and FAQs - New Volume Licensing Briefs - HP Anyware for Windows 365 **The rest** - System Center 2025

	- Other Product Terms updates - GitHub Copilot Enterprise - Removal of unused Azure Subscriptions - Unlicensed OneDrive user accounts **Licensing training** - October sessions - Training links page - Swap of November dates **Licensing certifications** - Launch of new BOK24 Power Platform certification - Certificate in… Power Automate licensing, AI Building licensing, Reserved Instances, Azure Savings Plans, Azure virtual machine optimization solutions - Launch of Licensing Scholar certification **LicenseVerse updates** - Enriching with magic links
Dear Louise: Capacity Reservations - 17th October, 2024 - https://bit.ly/3Y6Zao9	**Capacity Reservations** - Reserved Instances: Instance Size Flexibility or Capacity Priority options - What is a Capacity Reservation? - Creating and using a Capacity Reservation - Billing and cancellations - Resources **Quotas** - Why quotas are important - Viewing and increasing quotas **Certifications** - Certificate in Azure virtual machine optimization solutions
Reserved Instances and Azure Savings Plans - 15th October, 2024 - https://bit.ly/3UcJm2e	**Introduction** - Flexera State of the Cloud report - Azure Windows Server VM options – meters and combinations **Reserved Instances** - The Reservations family - Attributes of a Reserved Instance - Reservation scope options - Assignment of Reserved Instances - Making changes, cancellation fees and exchanges - Instance Size Flexibility **Azure Savings Plans** - Attributes of an Azure Savings Plan - Compute services covered by an Azure Savings Plan - How Azure Savings Plans work - Licensing scenarios: small, medium, large commitments - Licensing scenario: combining Reserved Instances and Azure Savings Plans - Comparing Reserved Instances and Azure Savings Plans features

	Certifications • Certificate in Reserved Instances • Certificate in Azure Savings Plans
Dear Louise: Power Automate and AI Builder licensing • 25th September, 2024 • https://bit.ly/3BeFyXF	**Licensing Power Automate** • DPA and RPA, cloud and desktop flows • Types of cloud flows • Licensing cloud flows • Power Automate rights in other products, seeded licenses • Billing policies for Pay-As-You-Go environments • Power Automate Desktop • Types of desktop flows • Licensing desktop flows • Dataverse capacity **Licensing AI Builder** • What is a model? • Custom and pre-built models • AI Builder credits and the rate card • Included credits and the Add-on • Assigning credits • Monitoring usage and overage **Certifications** • Certificate in Power Automate licensing • Certificate in AI Builder licensing • BOK 24: Power Platform certification
Did You See…? • 17th September, 2024 • https://bit.ly/4gv8ISg	**Microsoft 365 Copilot Wave 2** • Product Terms updates • Copilot Pages • Business Chat (BizChat) • Copilot in… • Copilot Agents **Office 365 and its friends** • Office 365 E1 Plus • Microsoft 365 E3 3-year licenses • Copilot self-service purchases • Frontline Worker licenses added • Changes to license assignment • Python in Excel • To-cloud and In-cloud Add-ons • Comparison documents **Dynamics Corner** • New Dynamics 365 Licensing Guide • New Power Platform Licensing Guide • Dynamics 365 Enterprise apps • Power Apps premium designation • Power BI Report Server **Licensing training** • August and September sessions • Training links page

	Licensing certifications • Certificate in… Centrally Managed Azure Hybrid Benefit, Power BI licensing, Power Apps licensing, Power Pages licensing • New BOK24 Power Platform certification **LicenseVerse updates** • Enriching with more specific links, and search text for Licensing Guides and Product Terms
Dear Louise: Power Apps and Power Pages licensing • 11th September, 2024 • https://bit.ly/3XHmoT6	**Licensing Power Apps** • Premium and Per App licenses • Pay-As-You-Go option • Licenses that include Power Apps capabilities • App License Designation • Assignment of licenses • Dataverse capacity **Licensing Power Pages** • Authenticated and anonymous users • Capacity Licenses • Pay-As-You-Go option • Power Pages use rights in other licenses • Dataverse capacity **Certifications** • Certificate in Power Apps licensing • Certificate in Power Pages licensing • BOK 24: Power Platform certification
Power BI licensing • 4th September, 2024 • https://bit.ly/3XtpGZR	**The different components of Power BI** **Licensing users** • User licensing options • Workspaces and Capacities • Licensing scenario **Licensing Capacity** • Shared and Dedicated Capacity • Changes to Power BI Premium • Power BI, Fabric, and OneLake • Microsoft Fabric: SKUs, creating Capacity, Reservations • Premium Workspaces • Licensing scenario • Fabric Reserved Capacity, Reserved Capacity, Fabric Capacity Reservation, Capacity Reservation **Other ways of sharing information** • Publish to the web • Exporting to PDF • Power BI Report Server **Embedding solutions** • Power BI Embedded • Power BI Embedded Analytics **Certifications**

	• Certificate in Power BI licensing • BOK 24: Power Platform certification
Dear Louise: Centrally Managed Azure Hybrid Benefit • 28th August, 2024 • https://bit.ly/3T6QmNj	**Azure Hybrid Benefit** • Reminder of how the regular benefit works • Scenarios to show the benefits of the Centrally Managed benefit **Centrally Managed Azure Hybrid Benefit** • SQL Server VM Registration • Creating a SQL License Assignment • Understanding Billing Accounts, Scopes, and Profiles • Checking utilization • License Assignment expiration • Integration with the HA/DR benefit • Restrictions and resources **Certificate in Centrally Managed Azure Hybrid Benefit**
Did You See…? • 20th August, 2024 • https://bit.ly/46RMtSh	**Upcoming products** • Windows Server 2025, Exchange Server SE, Skype for Business Server SE • Office LTSC 2024, Visio 2024, Project 2024, Windows 11 Enterprise LTSC **Recent changes** • Frontline Worker licenses for Intune • SQL physical-core license • Microsoft Entra Suite • Windows 365 Cross Region Disaster Recovery Add-on • Microsoft Sentinel **Dynamics Corner** • RBC prerequisites changes • Entitled/included capacity changes • New Dynamics 365 and Power Platform Licensing Guides **Licensing training** • July and August sessions, and training links page • Back to School event **Licensing certifications** • Certificate in… Copilot licensing, SQL 2014 ESUs, SQL Pay-As-You-Go, SQL PaaS • New BOK 24 Power Platform certification **LicenseVerse updates** • New LicenseVerse updates summary page • Adding links to Microsoft resources, and our training and exams • Expanding topics with diagrams and links • Adding what-we-know-so-far information
Dear Louise: Licensing SQL PaaS solutions • 13th August, 2024 • https://bit.ly/3SGYhkb	**SQL Server options in Azure** • IaaS and PaaS solutions: Azure SQL Managed Instance and Azure SQL Database • Components of PaaS solutions • Using the Azure Pricing Calculator

	Reserved Capacity • Purchasing Reserved Capacity • vCore size flexibility • Making changes to Reserved Capacity **Azure Hybrid Benefit** • Rights to Azure SQL vCores • Normalized Cores • Azure Hybrid Benefit Savings Calculator • Enabling the Azure Hybrid Benefit
SQL Server 2014: Extended Security Updates • 6th August, 2024 • https://bit.ly/4dHncfC	**Introduction** • End of support dates and ESU dates • Different places you run SQL Server • ESUs in Azure **Purchasing ESUs: 1-year** • Qualifying licenses/eligibility requirements • Licensing model and scenarios • Pricing and price lists • Other rights and rules • Connecting/registering servers • Linking invoices and downloading ESUs **Purchasing ESUs: Azure Arc** • Qualifying licenses/eligibility requirements • Licensing model and scenarios: physical and virtual cores • Pricing and price lists, and billing • Creating a p-core license • Other rights and rules **Comparing ESU options** • Using ESUs with partners • What's changed from SQL 2012? • Licensing scenario **Final bits and bobs** • Certificate in SQL Server 2014 ESUs • LicenseVerse updates • Changes to training links page • Copilot resources
Dear Louise: PAYG and SQL Server enabled by Azure Arc • 30th July, 2024 • https://bit.ly/4c2BGWd	**Licensing SQL Server in Azure VMs** • SQL Server virtual machine options in Azure • Azure Pricing Calculator • Changing the license type **Licensing SQL Server on-premises** • Licensing SQL Server in the POSE • Licensing individual and unlimited VMs **SQL Server enabled by Azure Arc** • Connecting to Azure Arc • PAYG billing • Creating, editing and using a p-core license

	• PAYG cost comparisons
Copilot licensing: the complete story • 24th July, 2024 • https://bit.ly/3ymlj94	**Introduction** • Fundamental concepts • Copilot in… • Commercial data protection • Copilot Pro **Copilot for Microsoft 365** • Comparison to free Copilot and Copilot Pro • Extending Copilot for Microsoft 365 **Copilot Studio** • Standalone v Teams app • Licensing Copilot Studio standalone **Copilot for Service** • Copilot in and for Service • Licensing Copilot for Service **Copilot for Sales** • Licensing Copilot for Sales • License combinations • Journey to Copilot for Sales **Copilot for Security** • Overview video • Licensing Copilot for Security **Certificate in Copilot licensing**
Dear Louise: a first look at SQL 2014 ESUs • 17th July, 2024 • https://bit.ly/4d6m1Gy	**Licensing School benefits** • Focus on Dear Louise clinics, use of PowerPoint slides, discounted training, and custom knowledge checks • Certificate in Copilot licensing **A first look at SQL Server 2014 ESUs** • What's changed since SQL Server 2012 ESUs? • Pricing changes: Azure Arc and 1-year ESUs • Azure Arc choices: virtual machines, physical server, unlimited virtualization • Screenshots of creating and editing a p-core license • Using the p-core license and moving to v-core licenses
FY25 Flying Start! • 9th July, 2024 • https://bit.ly/3VY6hhC	**Dynamics Corner** • Dynamics 365 Licensing Deck: what it is, and how to get it • Dynamics 365 Licensing Guide: different places to get it • Dynamics 365 Contact Center: new SKUs • Dynamics 365 Customer Service Premium: new SKU and Add-ons • Dynamics 365 Supply Chain Management Premium: new SKU • Dynamics 365 Customer Insights: changes for old licensing coming, Customer Voice responses added • Dynamics 365 price increases • Dynamics 365 Business Central Licensing Guide changes • Retirement of Power BI Premium capacity • Power Platform Licensing Deck: what it is, and how to get it

	• Power Platform recommended offers
	• Managed environments rights added
	• New Tier 2 Dataverse Database capacity
	• Power Platform Licensing Guide changes
	General changes
	• Teams or (no Teams)? – April changes
	• External user definition changes
	• Copilot changes: GPT Builder, Copilot for Microsoft 365 prerequisites, Copilot for Security
	• Windows Server 2025 and System Center 2025 in public preview
	• Azure: Azure support offer, automatic Reservation renewal, exchanging Reservations
	• Office: Publisher EOS, multi-tenant organization capabilities
	• SQL Server 2014: EOS
	• Comparison documents: Microsoft 365 and Viva